HP OSS TeMIP NNM AM (Access Module) V5.0

Question	When is HP discontinuing HP OSS TeMIP NNM AM 5.0?
Answer	The discontinuance of HP NNM V7.5x announced on May 1, 2010 has triggered the End-of-Sale date for NNM AM V5.0. Existing customers have been informed by their local sales representative about the End of Support Date for NNM V7.5x (http://support.openview.hp.com/pdf/nnm7.5x_and_spis_customer_letter.pdf) and HP OSS is sharing End Of Support date for NNM AM V5.0 on September 30th 2014
Question	Why is HP discontinuing HP OSS NNM AM 5.0x?
Answer	Because NNM V7.4x has been discontinued and NNM AM V5.0 doesn't support later NNM versions.
Question	What is the End-of-Support date for HP OSS NNM AM 5.0x?
Answer	"Standard support" for NNM AM V5.0 will terminate on Dec 31st, 2014 (=End of Self-Help Support for NNM 7.5x) As of these dates all customer support activities will cease, this includes: •Telephone support •Product upgrades and migrations
Question	What are my discontinuance options?
Answer	Customers are encouraged to migrate to NNMi V9.2 or V10 and purchase ATNI V6.0 or later version. Customers must double check the current ATNI supported configurations (exact NNMi versions & mandatory patches). The solution customization will be impacted and a specific project must be studied. Customers must contact their local HP CMS sales representative for help in determining migration options that meet their business needs.
Question	What product numbers are affected?
Answer	BA149FAE (and BA149FBE for Test/Dev/Cluster) are affected. When ATNI (Advanced TeMIP NNM Integration) is used, BB160FAE (and BB160FBE for Test/Dev/Cluster) are the product numbers to be used instead.
Question	Whom can I contact if I have more questions with regards to this product discontinuance?
Answer	Please contact your Local CMS Sales representative.
Question	I received this communication but I am not using the HP OSS NNM AM V5.0. Do I need to do anything?
Answer	No, nothing to do but we recommend you to double check the rest of your solution components. Make sure you are not using any discontinued product. All OSS Assurance obsolescence information is available on http://support.openview.hp.com/encore/cms-products.jsp
Question	Are there any other key dates I need to be aware of?
Answer	Support extensions can be proposed under specific conditions, please contact your local CMS sales representative.
Question	Should there be a defect with a version of the discontinued software for NNM AM V5.0 which no defect fixing is done anymore, can I pay for a fix to be implemented on my request?
Answer	HP may choose to offer defect fixes at a premium price, depending on the feasibility and available resources.
Question	If I am on a support contract, what will I be entitled to?
Answer	You should have received a notification from your local HP CMS sales and support representatives who can help provide information and assistance to enable your upgrade to be easy and

	successful.
Question	What migration services are available to help me migrate?
Answer	HP CMS Solution Services can provide migration assistance as a services engagement.

For more information please contact you HP CMS Sales representative.
If you do not have a current HP CMS Sales representative, please contact HP TeMIP Product Management (temip-product-management@hp.com).

Respectfully,

Philippe Tabone and Dutta Biswadeb

HP OSS TeMIP Product Management
HP Communications and Media Solutions

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