

HP Real User Monitor

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Release Notes

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The title page of this document contains the following identifying information:

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Installation Requirements

You can find requirements and steps to install and upgrade Real User Monitor in the Real User Monitor Installation and Upgrade Guide.

Notes and Limitations

RUM Sniffer Probe

The Stopped Page feature is supported only in the Internet Explorer browser.

Mobile

After instrumenting a mobile app for monitoring by RUM, you must test the instrumented application to ensure that it functions properly before uploading it to the app store.

The android crash engine detects Java related crashes only.

Crash data display is limited to 250 characters which may cause the stack trace data to be truncated.

iOS crash data includes only the class name and stack trace.

iOS crashes are reported in the following application launch if the application is re-launched within two hours of the crash.

If during instrumentation it is discovered that ACRA crash reporting (which is a third-party tool) is already instrumented on your application, the RUM crash reporting will be disabled, the instrumentation will succeed, but a warning message will appear on the console and RUM will not report crashes.

VDI

The RUM VDI solution does not support multiple concurrent sessions on different applications from the same user.

Fixed Defects

The reference number for each fixed defect is the Quality Center Change Request (QCCR) number. For more information about fixed defects, visit [HP Software Support site](#), or contact your HP Support representative directly.

Unable to get session details data when more than one RUM engine is connected to an application. (QCCR1192422)

Unable to save changes to the RUM Probe license assignment. (QCCR1196009)

RUM Probe traffic capture client IP filter not working. (QCCR1198054)

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Feedback on Release Notes (Real User Monitor 9.25)

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