

Hewlett-Packard Company 950 Route Des Colles BP 027 Les Templiers 06901 Sophia Antipolis Cedex (Alpes-Maritimes) France

www.hp.com/go/oss

Sept 30, 2014

Dear HP OSS TeMIP/NNM Integration Customer,

We are writing to inform you that an End-of-Support date has been set for some HP OSS TeMIP/NNM integration products.

The discontinuance of HP NNM V7.5x, announced on May 1, 2010

(http://support.openview.hp.com/pdf/nnm7.5x_and_spis_customer_letter.pdf), has triggered the End-of-Sale date for NNM Access Module V5.0 and ATNI (Advanced TeMIP NNM Integration) V5.4. The End-of-Support date for these products is synchronized with NNM V7.5x End-of-Support date.

The discontinuance of HP NNMi V9.0x announced on January 1, 2013

(http://support.openview.hp.com/encore/nmc-8_1x-9_0x.jsp) has impacted ATNI V6.0 supported configurations.

If you have already purchased and deployed NNM V7.5x or NNMi V9.0x and you have integrated it with TeMIP, then we encourage you to upgrade your current management solution to NNMi V9.2 or a later version. Please contact your HP Sales representative for further discussions on the ATNI product maintenance release to be used.

End-of-Sale and End-of-Support dates for the HP OSS TeMIP NNM Access Module V5.0

- HP OSS TeMIP NNM Access Module V5.0 is no longer commercially available.
- "Standard support" of TeMIP NNM Access Module V5.0 will terminate on December 31st, 2014 (which is the same as the End of Self-Help Support for NNM 7.5x).

End-of-Sale and End-of-Support dates for the HP OSS ATNI (Advanced TeMIP NNM Integration) V5.4

- HP OSS ATNI V5.4 is no longer commercially available.
- "Standard support" of ATNI V5.4 will terminate on December 31st, 2014 (which is the same as the End of Self-Help Support for NNM 7.5x).

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End-of-Support date for the HP OSS ATNI (Advanced TeMIP NNM Integration) V6.0 for NNMi 9.0x

- "Standard support" of ATNI V6.0 for NNMi 9.0x will terminate on March 31st, 2015 (which is the same as the End of Support date for NNMi 9.0x). There is no End-of-Support date decided as yet for ATNI V6.0 for NNMi 9.1 and later NNMi versions.

HP is committed to providing the highest level of customer care to you while you determine your future strategy for your fault and performance management solutions.

More information

Should you have any questions about this end of availability communication, or for assistance in understanding the options available to you, please contact your local HP sales representative or HP partner. When providing information, please include your name, country, phone number, company name, product number and your HP Service Agreement ID or HP System Handle.

In addition, for technical assistance and information, please visit Software Support Online: hp.com/go/hpsoftwaresupport

HP once again wishes to thank you for choosing HP OSS solutions. We sincerely hope that you will continue to look to Hewlett-Packard to provide complete network and service management solutions across your entire infrastructure.

Sincerely,

Philippe Tabone and Dutta Biswadeb

HP OSS Assurance Product Management
HP Communications and Media Solutions

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