HP CMS OSS NNM Telco SPIs (Smart-Plug-in)

Question	When is HP discontinuing HP CMS OSS NNM Telco SPIs?
Answer	HP discontinues HP CMS OSS NNM Telco SPIs on Sept 30st 2015
Question	Why is HP discontinuing HP CMS OSS NNM Telco SPIs?
Answer	Because the new recommended solution is based on HP UCA (Unified Correlation Analyzer) with or without NNM
Question	What is the End-of-Support date of HP CMS OSS NNM Telco SPIs?
Answer	"Standard support" of HP CMS OSS NNM Telco SPIs will end on June 30th, 2015 As of these dates all customer support activities will cease, this includes: •Telephone support •Product upgrades and migrations
Question	Whom can I contact if I have more questions with regards to this product discontinuance?
Answer	Please contact your Local CMS Sales representative.
Question	I received this communication but I am not using the HP CMS OSS NNM Telco SPIs. Do I need to do anything?
Answer	No, nothing to do but we recommend you to double check the rest of your solution components. Make sure you are not using any discontinued product. All OSS Assurance obsolescence information is available on http://support.openview.hp.com/encore/cms-products.jsp
Question	Are there any other key dates I need to be aware of?
Answer	Support extensions can be proposed under specific conditions, please contact your local CMS sales representative.
Question	What are my discontinuance options?
Answer	Customers are encouraged to contact their local HP CMS sales representative for help in determining migration options that meet their business needs.
Question	Should there be a defect with a version of the discontinued software for HP CMS OSS NNM Telco SPIs which no defect fixing is done anymore, can I pay for a fix to be implemented on my request?
Answer	HP may choose to offer defect fixes at a premium price, depending on the feasibility and available resources.
Question	If I am on a support contract, what will I be entitled to?
Answer	You should have received a notification from your local HP CMS sales and support representatives who can help provide information and assistance to enable your upgrade to be easy and successful.
Question	What migration services are available to help me migrate?
Answer	HP CMS Solution Services can provide migration assistance as a services engagement.

For more information please contact you HP CMS Sales representative.
If you do not have a current HP CMS Sales representative, please contact HP TeMIP Product Management (temip-product-management@hp.com).

Respectfully,

Shobha Srikantapuram Venkobarao and Dutta, Biswadeb,

HP OSS TeMIP Product Management
HP Communications and Media Solutions

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