



Hewlett-Packard Company
950 Route Des Colles BP 027
Les Templiers
06901 Sophia Antipolis Cedex (Alpes-Maritimes)
France

www.hp.com/go/oss

Sept 31, 2014

Dear “HP OSS NNM Telco SPIs” Customer,

We are writing to inform you that an End-of-Support date has been set for HP CMS OSS NNM Telco SPIs (Smart Plug-ins).

If you have already purchased and deployed HP CMS OSS NNM Telco SPIs, the best option for you will depend on your current solution and your specific needs. We encourage you to upgrade your current management solution to a new solution based on UCA (Unified Correlation Analyzer). Of course such an update must be planned and scheduled in advance, please contact your HP Sales representative for further discussions.

End-of-Sale and End-of-Support dates for the HP CMS OSS NNM Telco SPIs:

- HP CMS OSS NNM Telco SPIs will no longer be commercially available for purchase
- “Standard support” of **HP CMS OSS NNM Telco SPIs** will terminate on June 30st, 2015

HP is committed to providing the highest level of customer care to you while you determine your future strategy for your performance management or fault management solution.

More information

Should you have any questions about this end of availability communication, or for assistance in understanding the options available to you, please contact your local HP sales representative or HP partner. When providing information, please include your name, country, phone number, company name, product number and your HP Service Agreement ID or HP System Handle.

In addition, for technical assistance and information, please visit Software Support Online:

hp.com/go/hpsoftwaresupport

HP once again wishes to thank you for choosing HP OSS solutions. We sincerely hope that you will continue to look to Hewlett-Packard to provide complete network and service management solutions across your entire infrastructure.

© 2014 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

www.hp.com/go/oss

Sincerely,

Shobha Srikantapuram Venkobarao and Dutta, Biswadeb

HP OSS Assurance Product Management
HP Communications and Media Solutions

© 2014 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

www.hp.com/go/oss