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www.hp.com/go/oss

July 31, 2014

Dear "HP OSS TeMIP Performance Insight Liaison" Customer,

We are writing you to inform you that an End-of-Support date has been set for HP OSS TeMIP Performance Insight 5.4x Liaison. The discontinuance of HP Performance Insight announced on July 16, 2013 has triggered the End-of-Sale date of the HP OSS TeMIP Performance Insight 5.4x Liaison.

The obsolescence dates of the Liaison are of course coherent with HP Performance Insight 5.4x obsolescence dates published on <http://support.openview.hp.com/encore/performance-insight.jsp>

If you have already purchased and deployed the HP Performance Insight 5.4x management solution and you have integrated it with TeMIP using the HP OSS TeMIP Performance Insight Liaison, we encourage you to upgrade your current management solution to a new performance management solution. Many options are proposed by HP like HP Smart Plug-in for Performance and/or Advanced Services, HP SHR (Service Health Reporter) or 3rd party products (HP partners). The best option for you will depend on your current solution and your specific needs. Of course such update must be planned and scheduled in advance, please contact your HP Sales representative for further discussions.

The discontinuance of HP Performance Insight is driving End-of-Sale and End-of-Support dates for the HP OSS TeMIP Performance Insight liaison:

End-of-Sale and End-of-Support dates for the HP OSS TeMIP Performance Insight liaison

- HP OSS TeMIP Performance Insight liaison is no longer commercially available
- "Standard support" of **HP OSS TeMIP Performance Insight liaison** will terminate on Dec 31st, 2015

HP is committed to providing the highest level of customer care to you while you determine your future strategy for your performance management solution.

More information

Should you have any questions about this end of availability communication, or for assistance in understanding the options available to you, please contact your local HP sales representative or HP partner. When providing information, please include your name, country, phone number, company name, product number and your HP Service Agreement ID or HP System Handle.

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In addition, for technical assistance and information, please visit Software Support Online:
hp.com/go/hpsoftwaresupport

HP once again wishes to thank you for choosing HP OSS solutions. We sincerely hope that you will continue to look to Hewlett-Packard to provide complete network and service management solutions across your entire infrastructure.

Sincerely,

Philippe Tabone and Laurent Grebil

HP OSS Assurance Product Management
HP Communications and Media Solutions

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