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hp.com

March 24th, 2014

Dear Service Activator Customer,

Hewlett-Packard (HP) is announcing version discontinuance of Service Activator (SA) 4.x, 5.0, 6.0 and 6.1, and related activation solution components, effective as of the dates set forth below.

This letter is for SA 4.x, 5.0, 6.0 and 6.1 support customers worldwide, to inform you of our end of supports plans.

End of Sale / End of Support

HP is committed to providing the highest level of customer care to you while you determine your future strategy for your SA products. Please read below for key timelines and support options that are now available to you:

Date		Program Activity
March 24 th , 2014		Product discontinuance announced
March 1 st , 2014		End of Sale (no longer orderable or available for product procurement)
4.x	31-Mar-2014	End of Support (no longer orderable or available for support procurement)
5.0	31-Dec-2015	
6.0	31-Dec-2015	
6.1	31-Dec-2016	

Please note that all 4.x, 5.0, 6.0 and 6.1 customers with active support contracts are eligible to upgrade to SA 6.2 as a license upgrade.

While the SA 4.x, 5.0, 6.0 and 6.1 versions may continue to meet your immediate needs, HP recommends that all customers upgrade to SA 6.2.

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For more information, go to hp.com/go/software

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Please refer to attached Appendix A for definition of terms and conditions for product obsolescence and for the list of affected SA product numbers.

More information

Should you have any questions about this end of availability communication, or for assistance in understanding the options available to you, please contact your local HP sales representative or HP software business partner. When providing information, please include your name, country, phone number, company name, product number and your HP Service Agreement ID or HP System Handle.

In addition, for technical assistance and information, please visit Software Support Online: hp.com/go/hpsoftwaresupport

HP once again wishes to thank you for choosing SA 4.x, 5.0, 6.0 and 6.1. We appreciate your business and look forward to continuing to serve your business needs in the future.

Sincerely,

Sebastien Evrard
HP Service Activator Product Manager
HP Communications and Media Solutions

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APPENDIX A: Definitions

This product version obsolescence is covered by version v1.1.6 of CMS Terms and Conditions for product support. Definitions of terms are provided by the HP CMS product version obsolescence documented at:

hp.com/go/hpsupport/support-lifecycle

Affected Product SKUs

SKU	Product Description
UF690AA	OVSA V4.1 CD-ROM Media
UF691AA	OVSA V4 Platform LTU
UF692AA	OVSA V4 High Availability LTU
UF693AA	OVSA V4 Platform CPU RTU
UF694AA	OVSA V4 High Availability CPU RTU
UF695AA	OVSA V4 Platform Lite LTU
UF696AA	OVSA V4.3 VPN SVP CD-ROM Media
JA445AA	OVSA V4.4 VPN SVP CD-ROM Media
UF697AA	OVSA V4 VPN SVP LTU
JA514FA	HP SA Extension Pack V2.4 Media
JA514FAE	HP SA Extension Pack V2.4 E-Media
JA676FA	HP Service Activator 5.0 Platform Media
JA676FAE	HP Service Activator 5.0 Platform E-Media
JA698FA	HP SA V5.0 VPN Solution Media
JA698FAE	HP SA V5.0 VPN Solution E-Media
JA626FA	HP Service Activator Legacy A RTU
JA626FAE	HP Service Activator Legacy A ERTU
JA627FA	HP Service Activator Legacy B RTU
JA627FAE	HP Service Activator Legacy B ERTU
JA628FA	HP Service Activator Legacy C RTU
JA628FAE	HP Service Activator Legacy C ERTU
JA629FA	HP Service Activator Legacy VPN RTU
JA629FAE	HP Service Activator Legacy VPN ERTU
JJ175FA	HP Service Activator V6.0 Platform Media
JJ175FAE	HP Service Activator V6.0 Platform E-Media
JJ176FA	HP SA Extension Pack V6.0 Media

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JJ176FAE	HP SA Extension Pack V6.0 E-Media
JA604FAE	HP SA VPN Solution V6 E-Media
JJ894AAE	HP Service Activator V6.1 Platfo E-Media

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