



HP OSS Open mediation software:

- **HP OMT V5.4**
- **HP NOM V6.0.0 and V6.0.1**
- **HP TeMIP Channel Adapter V1.0.0, V1.1.x and V1.2.0**

<i>Question</i>	When is HP discontinuing HP OMT V5.4, HP NOM V6.0.0 and V6.0.1?
<i>Answer</i>	HP has discontinued HP OMT V5.4, HP NOM V6.0.0 and V6.0.1 on May 26, 2014 (Release date of HP NOM V7.0). Existing customers have been informed by their local sales representative about the End of Support Date of HP OMT V5.4, HP NOM V6.0.0 and V6.0.1, the related Channel adapters and the related MVPs (Mediation Value Packs)
<i>Question</i>	Why is HP discontinuing HP OMT V5.4, HP NOM V6.0.0 and V6.0.1?
<i>Answer</i>	This is in accordance with the HP CMS Software Support policy
<i>Question</i>	What is the End-of-Support date of OMT V5.4 and Access Module Library MVPs based on OMT V5.4?
<i>Answer</i>	“Standard support” of OMT V5.4 will end on June 30th, 2015 As of these dates all customer support activities will cease, this includes: <ul style="list-style-type: none">•Telephone support•Product upgrades and migrations
<i>Question</i>	What is the End-of-Support date of NOM V6.0.0 and Access Module Library MVPs based on NOM V6.0.0?
<i>Answer</i>	“Standard support” of NOM V6.0.0 will end on June 30th, 2016 As of these dates all customer support activities will cease, this includes: <ul style="list-style-type: none">•Telephone support•Product upgrades and migrations
<i>Question</i>	What is the End-of-Support date of NOM V6.0.1 and Access Module Library MVPs based on NOM V6.0.1?
<i>Answer</i>	“Standard support” of NOM V6.0.1 will end on June 30th, 2016 As of these dates all customer support activities will cease, this includes: <ul style="list-style-type: none">•Telephone support•Product upgrades and migrations
<i>Question</i>	My solution is running on Linux, which command should I use to identify the version of the deployed NOM and TeMIP Channel Adapter?
<i>Answer</i>	<u>On Linux:</u> #> rpm -qa grep ngoss The output looks like: ngossmom-basic-smx-components-V620-01 ngossmom-sdk-V620-01 ngossmopenmediation-patch_Patch-V620-00002A ngosstemip-ca-sdk-V121-01 ngossmmx-extra-components-V620-01 ngossmopenmediation-V620-01 ngosstemip-ca-V121-01 ngossmom-basic-smx-components-sdk-V620-01
<i>Question</i>	My solution is running on HP-UX, which command should I use to identify the version of the deployed NOM and TeMIP Channel Adapter?

Answer	<p>On HP-UX: #> swlist ngoss</p> <p>The output looks like:</p> <pre># Initializing... # Contacting target "xxx"... # Target: xxx:/ ngoss.NGOSSOPENMEDIATIONV6200 V620L01 HP NGOSS Open Mediation ... ngoss.NGOSSNOMBASICSMTXCOMPONENTSSDKV6200 V620L01 HP NGOSS Open ... ngoss.NGOSSNOMBASICSMTXCOMPONENTSV6200 V620L01 HP NGOSS Open Mediat... ngoss.NGOSSNOMSDKV6200 V620L01 HP NGOSS Open Mediat... ngoss.NGOSSSMXEXTRACOMPONENTSV6200 V620L01 Extra ServiceMix comp... ngoss.OSSOPENMEDIATIONHPUX_00002 V620L00002A Patch for HP OSS Op... ngoss.NGOSSTEMIPCASDKV1210 V121L01 HP NGOSS TeMIP CA... ngoss.NGOSSTEMIPCAV1210 V121L01 HP NGOSS TeMIP CA...</pre>
Question	I am using NOM 6.0.0. Which TeMIP Channel Adapter must be used with NOM 6.0.0?
Answer	TeMIP Channel Adapter V1.0.0 has to be used. But migration of NOM 6.0.0 to recent version must be considered before the End-of-Support date
Question	I am using NOM 6.0.1. Which TeMIP Channel Adapter must be used with NOM 6.0.1?
Answer	Both TeMIP Channel Adapter V1.1.0 and V1.1.1 are compatible with NOM 6.0.1. TeMIP Channel Adapter V1.1.1 can be considered as a maintenance release of TeMIP Channel Adapter V1.1.0 (full backward compatibility). If you are using the TeMIP Channel Adapter V1.1.0 and you haven't scheduled the migration to more recent NOM version in the short term, you must consider the migration of the TeMIP Channel Adapter to V1.1.1 as soon as possible. Such upgrade is simple, not costly, not risky.
Question	I am using NOM 6.2. Which TeMIP Channel Adapter must be used with NOM 6.2?
Answer	<p>Both TeMIP Channel Adapter V1.2.0 and V1.2.1 are compatible with NOM 6.2. TeMIP Channel Adapter V1.2.1 can be considered as a maintenance release of TeMIP Channel Adapter V1.2.0 (full backward compatibility). If you are using the TeMIP Channel Adapter V1.2.0 and you haven't scheduled the migration to more recent NOM version in the short term (NOM 7.0 or later version), you must consider the migration of the TeMIP Channel Adapter to V1.2.1 as soon as possible. Such upgrade is simple, not costly, not risky.</p> <p>There is only 1 difference between V120L01 and TeMIP CA V121L01 : "Support for spaces in names of TeMIP managed objects".</p> <ul style="list-style-type: none"> • If this feature is needed, need to install a specific TWS patch and perform some configuration steps (refer to TeMIP CA V121L01 Release Notes and Installation and Configuration Guide). • If you do not need it, then you can run V121L01 without any additional configuration steps.
Question	I am using Access Module Library MVPs based on discontinued Open mediation software. What is the impact?
Answer	You cannot order extra MVPs based on this legacy Open Mediation software: if you need extra MVPs, you need to setup a separate virtual machine and deploy the recent NOM release and order the appropriate MVPs. Your 'legacy' MVPs and new MVPs can cohabit in the same TeMIP distributed solution if they are running on different servers. Of course the migration of your legacy MVPs + Migration to NOM V6.2 or later version must be considered before the End Of Support Date. Such migration must be scheduled and discussed with the Access Module Library team to agree on best approach to optimize and reduce the cost of ownership of your solution (reduce number of migrations, reduce delivery costs)
Question	I am using UCA-EBC V2 based on discontinued Open mediation software (NOM 6.0.1). What is the impact?
Answer	UCA-EBC V2 has been discontinued too. A specific obsolescence letter is available. You must consider the migration to UCA-EBC V3.1 or more recent versions if available and the appropriate NOM version.
Question	I am using Unified OSS Console. Is there an impact?
Answer	No, Unified OSS Console is not based on the legacy Open mediation software listed in this document.
Question	Can I use different NOM version for my solution integration?
Answer	Yes, you can. Different NOM version can be used if deployed on different servers or virtual machines. Example: NOM Vx for your MVPs, NOM Vy for UCA-EBC, NOM Vz for the Unified OSS Console. Of course, make sure Vx, Vy and Vz are all supported and consider a migration of the discontinued versions to more recent version.
Question	Is there an impact on Product numbers and my support contract?
Answer	No product numbers are affected. Same MVPs products, same UCA products, same Unified OSS

	Console products are valid whatever the used NOM software.
<i>Question</i>	Whom can I contact if I have more questions with regards to this product discontinuance?
<i>Answer</i>	Please contact your Local CMS Sales representative.
<i>Question</i>	What are the hardware requirements to migrate to recent NOM version ?
<i>Answer</i>	Please review the appropriate Release Notes, Installation Guide, and/or Migration Guide or otherwise contact your local HP CMS Sales representative for further assistance.
<i>Question</i>	Where can I find migration information for my Open mediation based solution
<i>Answer</i>	Your local HP CMS sales representative can help you get this information.
<i>Question</i>	I plan to migrate my environment using in-house technical resources. Where do I get all the required software?
<i>Answer</i>	You can request the software by contacting your local HP CMS sales representative
<i>Question</i>	I received this communication but I am not using this legacy Open Mediation software (I am not using OMT 5.4, I am not using NOM 6.0.0, I am not using NOM 6.0.1, I am not using TeMIP Channel Adapter 1.1.0, I am not using Channel Adapter 1.2.0. Do I need to do anything?
<i>Answer</i>	No, nothing to do for the Open mediation software. But we recommend you to double check the rest of your solution components. Make sure you are not using any discontinued product. All OSS Assurance obsolescence information is available on http://support.openview.hp.com/encore/cms-products.jsp
<i>Question</i>	Are there any other key dates I need to be aware of?
<i>Answer</i>	Support extensions can be proposed under specific conditions, please contact your local CMS sales representative.
<i>Question</i>	What are my discontinuance options?
<i>Answer</i>	Customers are encouraged to contact their local HP CMS sales representative for help in determining migration options that meet their business needs.
<i>Question</i>	Can I get a support contract for technical support only, without having to pay for upgrades?
<i>Answer</i>	No, support contracts include both technical support and software updates.
<i>Question</i>	Should there be a defect with a version of the discontinued Open Mediation software for which no defect fixing is done anymore, can I pay for a fix to be implemented on my request?
<i>Answer</i>	HP may choose to offer defect fixes at a premium price, depending on the feasibility and available resources.
<i>Question</i>	If I am on a support contract, what will I be entitled to?
<i>Answer</i>	You should have received a notification from your local HP CMS sales and support representatives who can help provide information and assistance to enable your upgrade to be easy and successful.
<i>Question</i>	When I migrate the MVPs and the associated Open Mediation software, can I continue my existing support contract until they expire?
<i>Answer</i>	Yes. There is no impact on the support contract
<i>Question</i>	When I migrate the MVPs and the associated Open Mediation software, can I expect the same support pricing compared to my version?
<i>Answer</i>	Yes
<i>Question</i>	What migration services are available to help me migrate?
<i>Answer</i>	HP CMS Solution Services can provide migration assistance as a services engagement. In addition, the product provides documentation for the migration process.

For more information please contact you HP CMS Sales representative.

If you do not have a current HP CMS Sales representative, please contact HP TeMIP Product Management (temip-product-management@hp.com).

Respectfully,

Philippe Tabone and Biswadeb Dutta,

HP OSS TeMIP Product Management
HP Communications and Media Solutions

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