HP Propel

Release Notes

Software version: 1.01, October 2014

This document provides an overview of the changes made to HP Propel for the 1.01 release. It contains important information not included in the manuals or in online help.

In This Version

HP Propel provides a single user experience, easy integrations and quick onboarding of multiple services providers for Service Brokers. For more information about integrated products, see the *HP Propel System and Software Support Matrix*.

To ensure the performance and stability of the HP Propel environment, complete the following tasks before installation begins:

- Review supported hardware and software for each component product in order to meet the minimum installation requirements.

- Make sure the relevant patches and hot fixes to the patch releases are applied to the component products.

- Review the release notes for each component product to be aware of additional changes or restrictions.

Installation Notes

Installation requirements are documented in the *HP Propel System and Software Support Matrix.* Instructions for installing HP Propel are documented in the *HP Propel Installation Guide.*

Documentation

HP Propel documentation is located on HP Software Product Manuals website.

Contents

Known Problems, Limitations, and Workarounds

CR QCCR1D186852	
Problem	When attaching a comment to a support ticket from the HP Marketplace Portal, the comment includes the user name of the user who added it. However, when a ticket is closed by using the HP Marketplace Portal or from the HP Service Manager, the user who closes the ticket is not shown in the associated comment block in the HP Marketplace Portal.
Cause	Product defect.
Workaround	The HP Service Manager console can be used to view details of the ticket closure, including the user name associated with the user who closed it and the time it was closed.

CR QCCR1D189291	
Problem	When ordering services in the HP Marketplace Portal, numeric option fields do not allow decimal values as input. Only integer values are allowed as input to numeric fields.
Cause	Product defect.
Workaround	Provide only integers as input to numeric option fields when ordering services in the HP Marketplace Portal. For example, if a value of 11.5 would normally be entered, replace it with a value of 11 or 12 instead.

CR QCCR1D189848	
Problem	In the HP Marketplace Portal, a pending request cannot be cancelled. (This is a problem only if the request requires an approval and the request is in the approver's queue.) The **Cancel** button should remove this approval request from the approver's queue, but does not.
Cause	Product defect.
Workaround	Do one of the following two things: • Ask the approver to reject the request so that it is not provisioned. • After the request has been approved and provisioned, cancel the resulting subscription.

CR QCCR1D189883	
Problem	During catalog aggregation, offerings may be visible in the HP Marketplace Portal before aggregation is complete. The Service Unavailable screen is displayed if an offering is selected before aggregation is complete.
Cause	Product defect.
Workaround	Ensure aggregation has completed before selecting offerings. (Aggregation is complete when the **Status** in the Available Adapters screen indicates "AGGREGATED.") If the Service Unavailable screen is displayed when selecting an offering, try reselecting the offering after a few minutes.

Legal Notices

Support

You can visit the HP Software support web site at:

www.hp.com/go/hpsoftwaresupport

This web site provides contact information and details about the products, services, and support that HP Software offers. HP Software online software support provides customer self-solve capabilities. It provides a fast and efficient way to access interactive technical support tools needed to manage your business. As a valued support customer, you can benefit by using the support site to:

- Search for knowledge documents of interest
- Submit and track support cases and enhancement requests
- Download software patches
- Manage support contracts
- Look up HP support contacts
- Review information about available services
- Enter into discussions with other software customers
- Research and register for software training

Most of the support areas require that you register as an HP Passport user and sign in. Many also require an active support contract. To find more information about support access levels, go to the following URL:

http://h20230.www2.hp.com/new_access_levels.jsp

To register for an HP Passport ID, go to the following URL:

http://h20229.www2.hp.com/passport-registration.html