

HP Propel and HP Service Exchange

Documentation Readme

Software version: 1.01, October 2014

This document provides information regarding documentation and help availability for HP Propel 1.01 and HP Propel Service Exchange 1.01, including links to manuals and help PDFs, plus language support information.

Documentation

To access documentation and help PDFs, visit the following URL:

<http://h20230.www2.hp.com/selfsolve/manuals>

This site requires that you register for an HP Passport and sign in. To register for an HP Passport ID, go to:
<http://h20229.www2.hp.com/passport-registration.html>

Available documentation is shown below; see *Localized Languages* for language support.

HP Propel Documentation	HP Propel Service Exchange Documentation
Release Notes	HP Service Exchange Configuration Guide
Support Matrix	
HP Propel Installation Guide	
Marketplace Portal help (PDF)	
Catalog help (PDF)	
Service Offerings help (PDF)	
Catalog Aggregation help (PDF)	
Administration and Organizations help (PDF)	
Open Source and Third-Party Software License Agreements document	

Installation Notes

For HP Propel and HP Propel Service Exchange, installation requirements are documented in the *HP Propel Installation Guide*. For HP Propel Service Exchange only, configuration requirements are documented in the *HP Propel Service Exchange Configuration Guide*.

Localized Languages

HP provides the following language support for HP Propel software and HP Service Exchange software. For other languages, please use the English versions.

Supported Languages	HP Propel User Interface	
	Marketplace Portal	Catalog and Catalog Aggregation User Interface
English (EN)	Yes	Yes
Japanese (JA)	Yes	Yes
Simplified Chinese (zh_CN)	Yes	Yes
Korean (KO)	Yes	No
German (DE)	Yes	No
Spanish (ES)	Yes	No
Danish (DA)	Yes	No
Dutch (NL)	Yes	No
Italian (IT)	Yes	No
Russian (RU)	Yes	No
French (FR)	Yes	No
Brazilian Portuguese (pt_BR)	Yes	No
Arabic	Yes	No
Hebrew	Yes	No

HP provides the following language support for HP Propel help documentation, which is available in PDF format from <http://h20230.www2.hp.com/selfsolve/manuals>. For other languages, please use the English versions.

Supported Languages	Marketplace Portal help	Catalog and Catalog Aggregation User Interface help
English (EN)	Yes	Yes
Japanese (JA)	No	No
Simplified Chinese (zh_CN)	No	No
German (DE)	No	No
French (FR)	No	No

HP provides the following language support for HP Propel and HP Service Exchange documentation, which is from <http://h20230.www2.hp.com/selfsolve/manuals>. For other languages, please use the English versions.

Supported Languages*	HP Propel Release Notes	HP Propel Support Matrix	HP Propel Installation and Configuration Guide	HP Service Exchange Installation and Configuration Guide
English (EN)	Yes	Yes	Yes	Yes
Japanese (JA)	No	No	No	No
Simplified Chinese (zh_CN)	No	No	No	No
German (DE)	No	No	No	No
French (FR)	No	No	No	No

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Support

You can visit the HP Software support web site at:

www.hp.com/go/hpsoftwaresupport

This web site provides contact information and details about the products, services, and support that HP Software offers. HP Software online software support provides customer self-solve capabilities. It provides a fast and efficient way to access interactive technical support tools needed to manage your business. As a valued support customer, you can benefit by using the support site to:

- Search for knowledge documents of interest
- Submit and track support cases and enhancement requests
- Download software patches
- Manage support contracts
- Look up HP support contacts
- Review information about available services
- Enter into discussions with other software customers
- Research and register for software training

Most of the support areas require that you register as an HP Passport user and sign in. Many also require an active support contract. To find more information about support access levels, go to the following URL:

http://h20230.www2.hp.com/new_access_levels.jsp

To register for an HP Passport ID, go to the following URL:

<http://h20229.www2.hp.com/passport-registration.html>