



## Discontinuance Announcement

## Frequently Asked Questions

# HP OpenCall Service Controller Access Product (HP OCSAC)

<i>Question</i>	When is HP discontinuing HP OpenCall Service Access Controller (OCSAC) product?
<i>Answer</i>	HP is discontinuing HP OpenCall Service Access Controller (OCSAC) product on March 31 <sup>st</sup> 2015. It means that March 31 <sup>st</sup> , 2015 is the Last Order Date for HP OCSAC product for new deployments, new platforms
<i>Question</i>	What are the exact versions of HP OCSAC that are discontinued?
<i>Answer</i>	The discontinued product release is OCSAC 5.x, running on HP-UX 11iv3, and HP integrity servers. All other versions of these components are already discontinued, and may even be already end of support.
<i>Question</i>	What is the HP replacement product for OCSAC?
<i>Answer</i>	HP OpenCall Convergent Communication platform (OCCP) is the replacement product of OCSC, on which more information can be found at <a href="http://www8.hp.com/us/en/industries/index.html">http://www8.hp.com/us/en/industries/index.html</a> .
<i>Question</i>	Until when OCSAC licenses are orderable?
	<ul style="list-style-type: none"><li>- Licenses for new deployments / new platforms of OCSAC can be ordered until March 31<sup>st</sup> 2015</li><li>- Licenses for capacity extensions needing additional server licenses are available until March 31<sup>th</sup> 2015</li><li>- Licenses for capacity upgrades (BHCA/TPS etc.) not needing additional server licenses, may remain available until end of support.</li></ul>
<i>Question</i>	What is the End-of-Support date of OCSAC?
<i>Answer</i>	Support after the end of sales date is ensured as per the terms and conditions as described in your support contract. The standard conditions should allow product support until March 2020. This is conditional to several T&C, please contact your sales or support representative.
<i>Question</i>	As a customer, I am running already discontinued or end of support versions of OCSAC; may I migrate onto latest versions of OCSAC to benefit from HP support?
<i>Answer</i>	This may be possible, and depends on your support contract T&C. Upgrade licenses may be chargeable, as well as migration project, and there are dependencies on the underlying HW/OS.

For more information please contact you HP Sales or Support representative.

Respectfully,  
Martine Caisso  
Product Manager  
HP Communications and Media Solutions

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