May 15, 2014

Dear "HP Unified Correlation Analyzer" Customer,

We are writing you to inform you that an End-of-Support date has been set for the following Unified Correlation Analyzer (UCA) for Event Based Correlation (EBC) and Topology Based Correlation (TBC) product versions:

- HP UCA-TBC V1.0
- HP UCA-TBC V1.1.
- HP UCA-EBC V1.0 and UCA-E-Problem Detection V1.0
- HP UCA-EBC V2.0 and UCA-E-Problem Detection V2.0

The availability of UCA-TBC V1.2 (July 2011), UCA-EBC V3.0 (June 2013) and UCA-EBC V3.1 (May 2014) have triggered the End-of-Sale date for UCA-TBC V1.0, UCA-TBC V1.1, UCA-EBC V1.0 and UCA-EBC V2.0. The End-of-Sale Date is the date when a given version is no longer commercially available (this version is effectively discontinued). The Discontinued Version of a Product can no longer be purchased. For customers that have already purchased these UCA versions, it may, however, be possible to extend their solution and buy additional licenses until the version has reached the End-of-Support Date.

HP UCA-EBC V3.1 and UCA-EBC-Problem Detection V3.1, with the UCA-EBC Graph DB V3.1, improve upon previous versions that you have been used to, and provide significant enhancement in customer value through new functionalities and enhancements such as:
- A rich set of software capabilities that allow complex correlation requirements to be addressed,
- Software capabilities that allow the operations' teams to self-enable themselves to add additional correlation use cases,
- Rich graphical user interfaces that simplify the activities of developers, administrators, and operations staff,
- Carrier grade correlation product to address flexibility, virtualization and cloud deployment, high performance and scalability.

UCA Customers that have valid continuous support contracts are eligible for free upgrade of software and licenses to the most recent versions. Other customers that have purchased UCA but do not have a valid continuous support contract may be eligible to purchase an upgrade to the most recent version of UCA. Please contact your HP Sales representative for further details.

If you are using the releases listed above, we encourage you to move to the most recent version of the corresponding product:

- HP UCA-TBC V1.2
  OR
- HP UCA-EBC V3.1 and UCA-E-Problem Detection V3.1.
  Note: the end of standard support date is not yet defined for HP UCA-EBC V3.0, UCA-EBC-Problem Detection V3.0 and UCA-EBC Graph DB V3.0 but in case you are using the HP UCA-EBC V3.0 version, we encourage you to upgrade to V3.1 too

HP is committed to providing the highest level of customer care to you while you determine your future strategy for your UCA migration. In most cases the migration from UCA-EBC V1.0, V2.0 or V3.0 to V3.1 needs changes to configuration files and does not involve a major refactoring of code.
Migration from UCA-TBC V1.2 to UCA-EBC V3.1, with the Graph database, is strongly recommended to take advantage of several feature enhancements and the convergence between the legacy dual product approach to address event based correlation and topology based correlation. This step will also align the solution with the future strategy and evolution of the UCA product and program.

The UCA-EBC V3.1 release launch is driving End-of-Sale and End-of-Support dates for the earlier UCA releases as described below:

End-of-Sale and End-of-Support date for UCA-EBC V1.0 and V2.0
UCA-EBC V1.0 and UCA-EBC V2.0 are no longer commercially available.
"Standard support" of UCA-EBC V1.0 will terminate on August 31st 2014.
"Standard support" of UCA-EBC V2.0 will terminate on May 31st 2016.

End-of-Sale and End-of-Support date for UCA-TBC V1.0 and V1.1
UCA-TBC V1.0 and UCA-TBC V1.1 are no longer commercially available.
"Standard support" of UCA-TBC V1.0 will terminate on May 31st 2015.
"Standard support" of UCA-TBC V1.1 will terminate on May 31st 2016.

HP is committed to providing the highest level of customer care to you while you determine your future strategy for your correlation solution.

More information

Should you have any questions about this end of availability communication, or for assistance in understanding the options available to you, please contact your local HP sales representative or HP partner. When providing information, please include your name, country, phone number, company name, product number and your HP Service Agreement ID or HP System Handle.

In addition, for technical assistance and information, please visit Software Support Online:
hp.com/go/hpsoftwaresupport

www.hp.com/go/oss

HP once again wishes to thank you for choosing HP OSS solutions. We sincerely hope that you will continue to look to Hewlett-Packard to provide complete network and service management solutions across your entire infrastructure.

Sincerely,

Philippe Tabone and Biswadeb Dutta,

HP OSS Assurance Product Management,
HP Communications and Media Solutions

www.hp.com/go/oss