

HP XS for Mobiles

Software Version: 1.00

Windows® operating system

Getting Started with the XS on Mobiles App Powered by Executive Scorecard

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Software Release Date: June 2014



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- Software Version number, which indicates the software version.
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<http://h20230.www2.hp.com/sc/solutions/index.jsp>

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Getting Started with the XS for Mobiles App

The XS on Mobiles app is the mobilized version of the HP IT Executive Scorecard.

As stakeholders of HP IT Executive Scorecard, when you work outside of your office or without VPN access, you can perform the necessary actions without having to log on to HP IT Executive Scorecard from your mobile devices.

Once you have downloaded and installed HP Anywhere and the relevant app, you can log on to HP Anywhere.

The XS for Mobiles app allows you to access significant business information anytime and anywhere. You can easily navigate between the relevant Dashboard pages to get an instant access to the full picture of your organization performance wherever and whenever you want. The pages display the business objectives, and KPIs that are critical to your business success.

You can analyze the relevant Scorecards to view your objective's statuses and trends. You can also drill down to more detailed information about the KPIs, their values, statuses, trends, and performance over time.

Using annotations, you can communicate and collaborate with your colleagues to improve these results.

You can also mark up pictures of specific pages and send them by email.

Audience

This document is designed for the following audience:

- The administrator. For details, see ["Install and Configure XS for Mobiles" on page 7](#). Note that the administrator can be the HP Anywhere administrator or the Executive Scorecard administrator or both roles can be combined.
- The Executive end-user. For details, see ["How to Use XS for Mobiles" on page 8](#).

Related Information

The following documents include additional information related to HP Anywhere and the XS for Mobiles app:

- *HP Anywhere Installation and Configuration Guide*
- *HP Anywhere Administrator Guide*

These documents are available in the [HP Live Network](https://h20117.www2.hp.com/wiki/) site (<https://h20117.www2.hp.com/wiki/>).

- For more information related to HP IT Executive Scorecard, see the following documents:
- *IT Executive Scorecard Installation Guide for a Production Environment*
- *IT Executive Scorecard Administrator Guide*
- *IT Executive Scorecard Business Analyst Guide*

- *IT Executive Scorecard Release Notes*
- *IT Executive Scorecard Support Matrix*

These documents are available in the HP IT Executive Scorecard DVD or on the [HP Software Product Manual Site](http://h20230.www2.hp.com/selfsolve/manuals) (<http://h20230.www2.hp.com/selfsolve/manuals>).

To replace the current documentation in your system with the recently updated documentation obtained from the Manual site, proceed as follows:

- Copy the online help to the **<HP_XS>\agora\docs\<language_country code>** folder where **<language_country_code>** is: **en_US** for English language documentation and **ja_JP** for Japanese language documentation.
- Copy the PDFs to the **<HPXS>\agora\docs\<language_country code>\pdfs** folder where **<language_country_code>** is: **en_US** for English language documentation and **ja_JP** for Japanese language documentation.
- Copy the post-install online help to the **<HPXS>\agora\configwizard\docs** folder.

Install and Configure XS for Mobiles

Note: This section's audience is the administrator.

This section provides information on how to install and configure XS for Mobiles.

Install, configure, and access the XS for Mobiles app

The XS Mobile app runs on the HP Anywhere platform.

To configure XS for Mobiles:

1. **Install the HP Anywhere 10.11 patch on the HPA server.**
Install HP Anywhere on a server:
 - a. Install HP Anywhere 10.10 on a server. For details, consult the relevant HPA documentation.
 - b. Upgrade to HP Anywhere 10.11 on the same server. For details, consult the relevant HPA documentation.
 - c. Install HP Anywhere 10.11 Patch on the same server.
 - Stop the HPA Server before running patch installation: click **HP > HP Anywhere > Stop HP Anywhere**.
 - Start the HPA Server.
 - Open **http://<server_name>:8080/admin** (Username: admin, Password: admin) to check that the HPA Server is up and running.
2. Install XS 9.50. For details, see *IT Executive Scorecard Installation Guide for a Development/Test/Proof-of-Concept (POC) Environment* or *IT Executive Scorecard Installation Guide for a Production Environment*.
3. Synchronize the single-sign-on shared secret (LWSSO) between the HPA Server and the XS Server.
4. Create a user with the same logon name (**admin**) in the XS server and in the HP Anywhere server.
5. Deploy the XS Mobile Application on the HPA Server.
6. Configure Data Source for XS Mobile Application in HPA Server

How to Use XS for Mobiles

Note: This section audience is the Executive user.

Use the XS for Mobiles app to display the relevant Scorecard and to view the statuses and trends of the relevant Business Objectives you are interested in. You can then drill down to more detailed information about the Key Performance Indicators (KPIs), their values, statuses, trends, and performance over time. You can also add, edit, or view annotations added to specific KPIs by other senior management.

The mobile devices currently supported are IOS and Android tablets.

The client home page (My Apps) provides a list of the apps that you have selected.

Urgent issues that require attention are listed on a Front Page view provided by the client. This view spans all apps installed on the Client making it easy to prioritize tasks.

This section includes:

- ["Prerequisites for using the XS for Mobiles app" below](#)
- ["Use the XS on Mobiles app" below](#)

Prerequisites for using the XS for Mobiles app

Before you can log on to HP Anywhere on your mobile for the first time, the following items should be installed and configured:

- HP Anywhere is installed.
- HP IT Executive Scorecard is installed.
- The administrator has created for you, an HP Anywhere user account with which to log on to HP Anywhere client from your mobile. The user account information includes user name, password, HP Anywhere server address and port number. The user name and password should be the same user name and password as the ones used to access HP IT Executive Scorecard.
- Your mobile has Internet connection.
- Download the HP Anywhere client from the provided link by the admin or download it from Apple store or the Android market place and log on to HP Anywhere on the mobile device.



- The HP Anywhere icon should appear on your device.

You can now log on to HP Anywhere and use the app from your mobile.

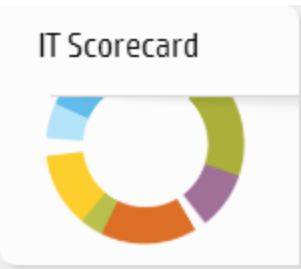
As a first time user, you need to initialize or complete some required settings on your mobile before you can continue. For details, see ["Use the XS on Mobiles app" below](#).

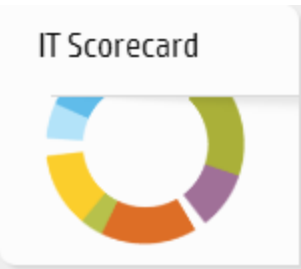






Use the XS on Mobiles app

To use the app:

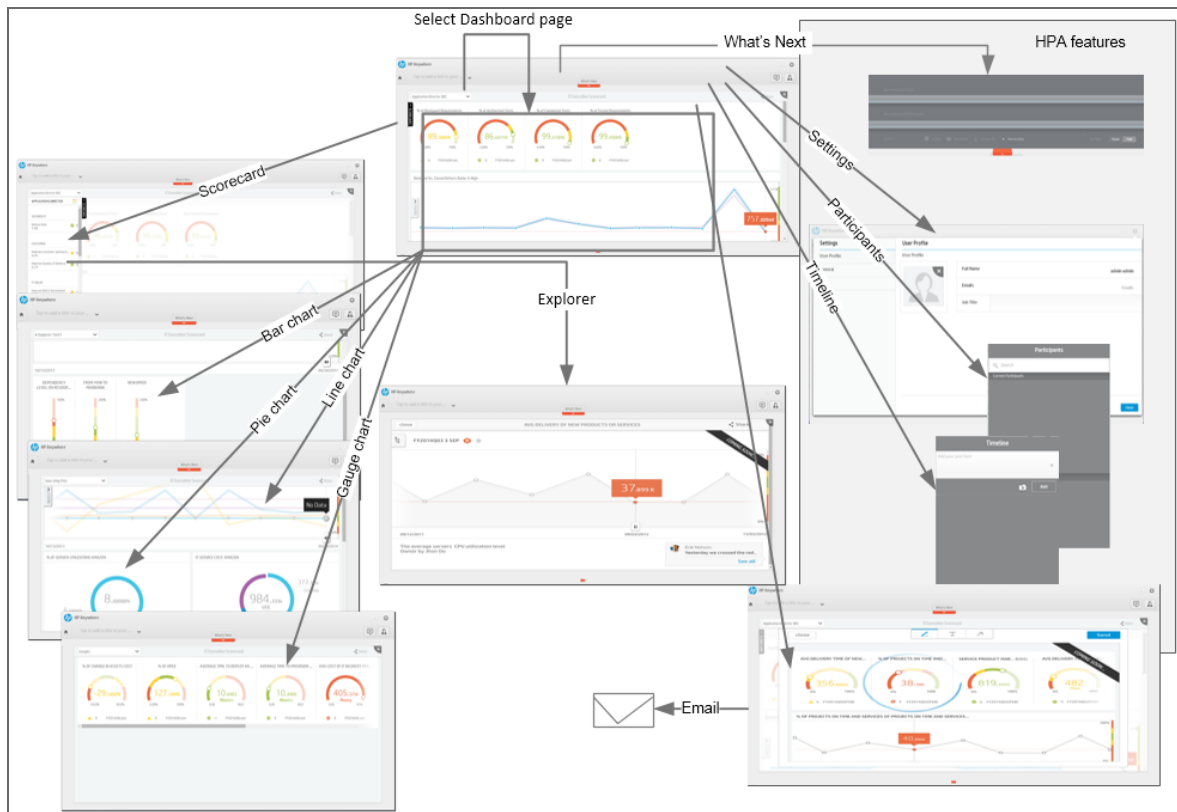


1. In the mobile device, tap the HP Anywhere icon.
2. Enter the user, password, and, the first time you access the app, the URL of HP Anywhere.
3. The **My App** page displays a list of the apps installed on your mobile and a toolbar. For details, see ["The My Apps Page" on page 11](#).



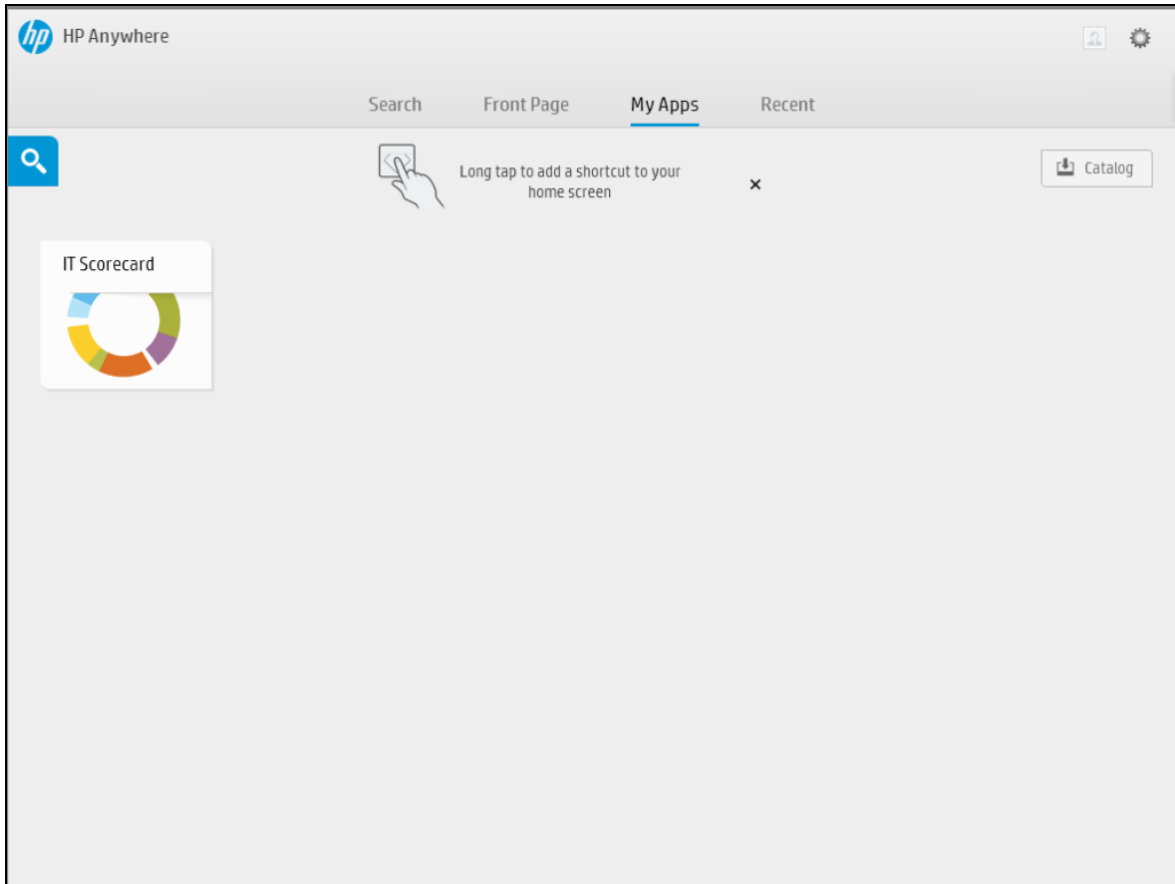
4. Tap  to open the Welcome page of the XS for Mobiles app. For details, see ["Welcome Page" on page 13](#).
5. Select the relevant Dashboard page. You can then:
 - View the page components. For details, see ["The IT Executive Scorecard Page" on page 16](#).
 - Tap an entity in a component to open the Explorer page for the entity. For details, see ["Explorer Page" on page 24](#).
 - Tap the Scorecard tab, if it exists, to display the Scorecard component details. Tap once to display the selected Objective's children in a bar format. Tap again to display the selected Objective in Explorer. For details, see ["Explorer Page" on page 24](#).
 - Tap  to open the Share page where you can draw over the page picture and send the drawing to a selected email. For details, see ["Share a page and email it" on page 28](#).
 - Annotate a page, and send the annotation by email. For details, see ["Annotation" on page 27](#).
 - Tap  to open the My Apps page. For details, see ["The My Apps Page" on page 11](#).
 - Tap  to open the **Timeline** area. For details, see *HP Anywhere User Guide*.
 - Tap  to open the **Participants** area. For details, see *HP Anywhere User Guide*.
 - Tap  to display the settings. For details, see *HP Anywhere User Guide*.
 - Tap  to enter a title for your page.

The map of the app is as follows:






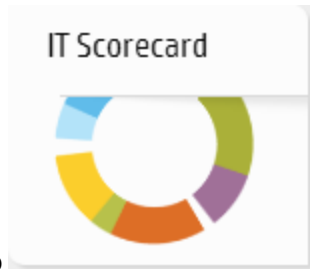
The My Apps Page

The My Apps page displays the apps you have selected to use.



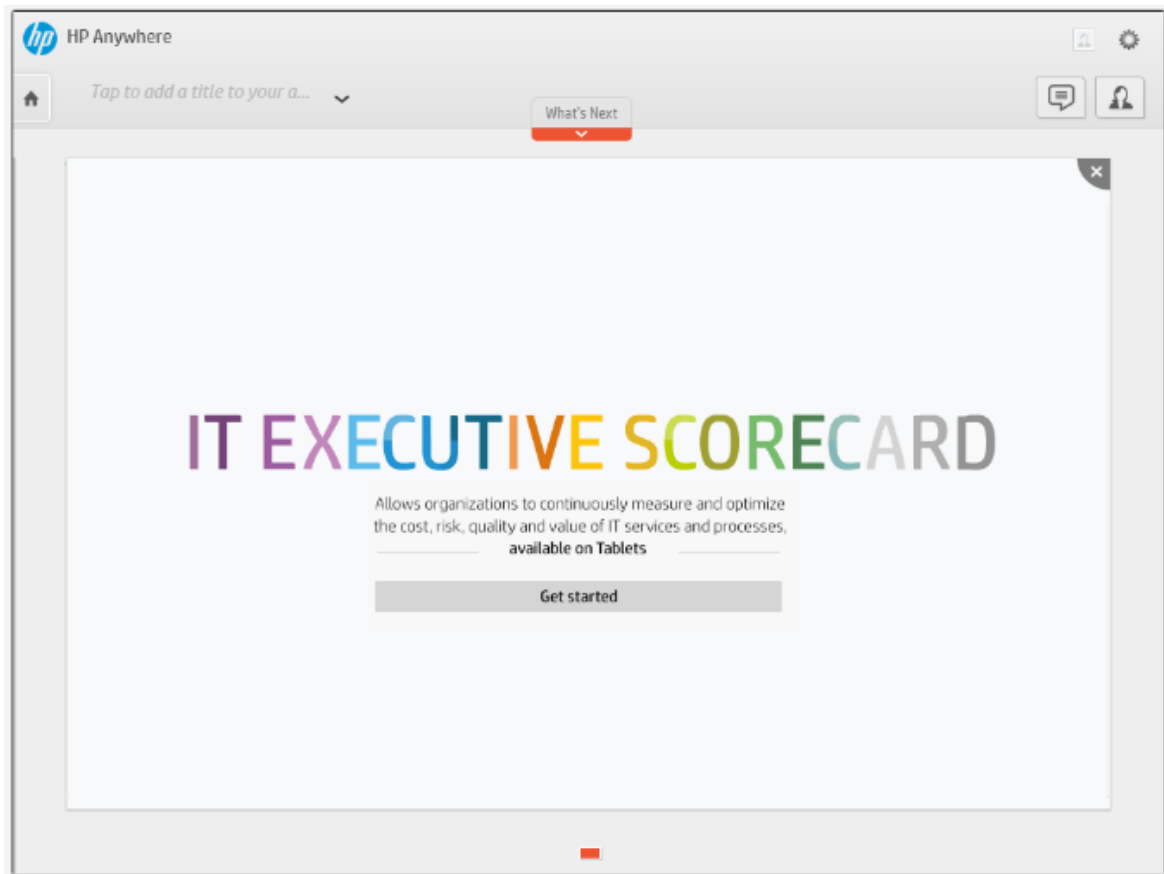
In the MyApps page, you can:

- Tap  to open a search box to search for a specific app. Click < or X to close the box.
- Tap **Search** to open a search box. Enter the relevant string to search for an app. Click X to close the box.
- Tap **Front Page** to open the Front Page and display the activities. For details, see *HP Anywhere User Guide*.
- Tap **Recent** to open the Front Page to display the latest activities. For details, see *HP Anywhere User Guide*.
- Tap  to edit the user profile. For details, see *HP Anywhere User Guide*.
- Tap  to display the settings. For details, see *HP Anywhere User Guide*.










- Tap [the next page](#) to open the XS for Mobiles app. For details, see ["Welcome Page" on the next page](#).

Welcome Page



In the Welcome page, you can:

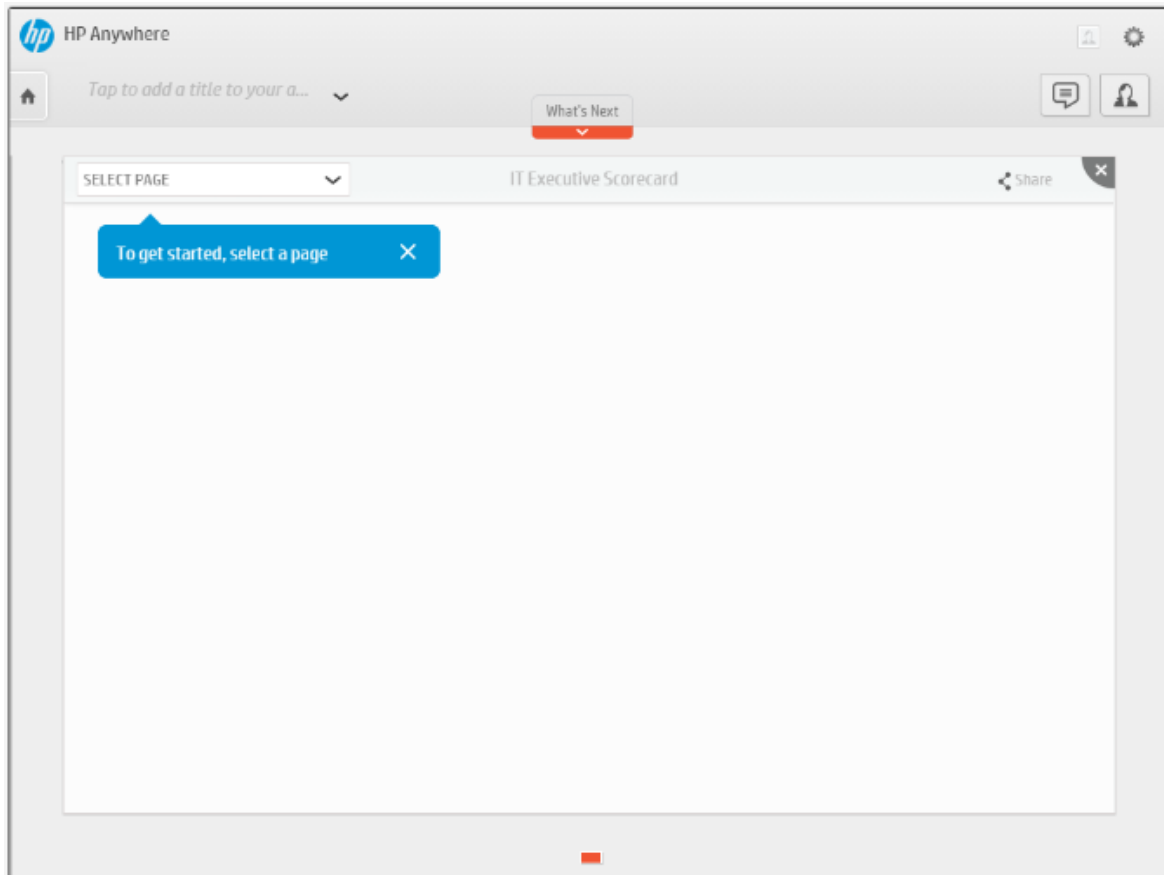
- Tap  to open the My Apps page. For details, see ["The My Apps Page" on page 11](#).
- Tap  to enter a title for your page.
- Tap  to close the page.
- Tap  to edit the user profile. For details, see *HP Anywhere User Guide*.
- Tap  to display the settings. For details, see *HP Anywhere User Guide*.
- Tap  to open the **Timeline** area. For details, see *HP Anywhere User Guide*.
- Tap  to open the **Participants** area. For details, see *HP Anywhere User Guide*.
- Tap **What's Next** to open the **Recommended Apps**, **Recommended Participants**, and the


Actions areas. For details, see *HP Anywhere User Guide*.


- Tap Get Started to open the app. For details, see "[The IT Executive Scorecard Page](#)" on page 16.

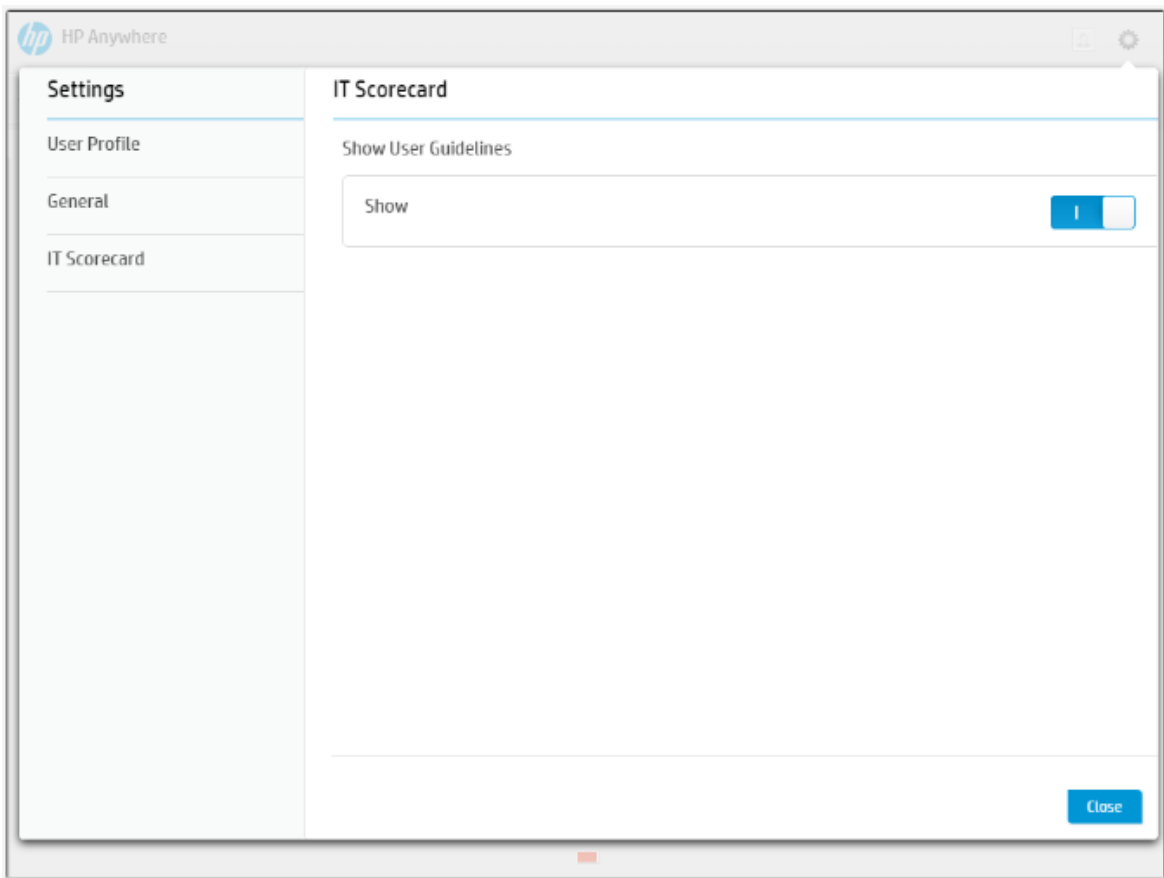
Hints

The first time you access the app, hints are displayed to help you navigate the app. When you access the app the second time, hints are not displayed.



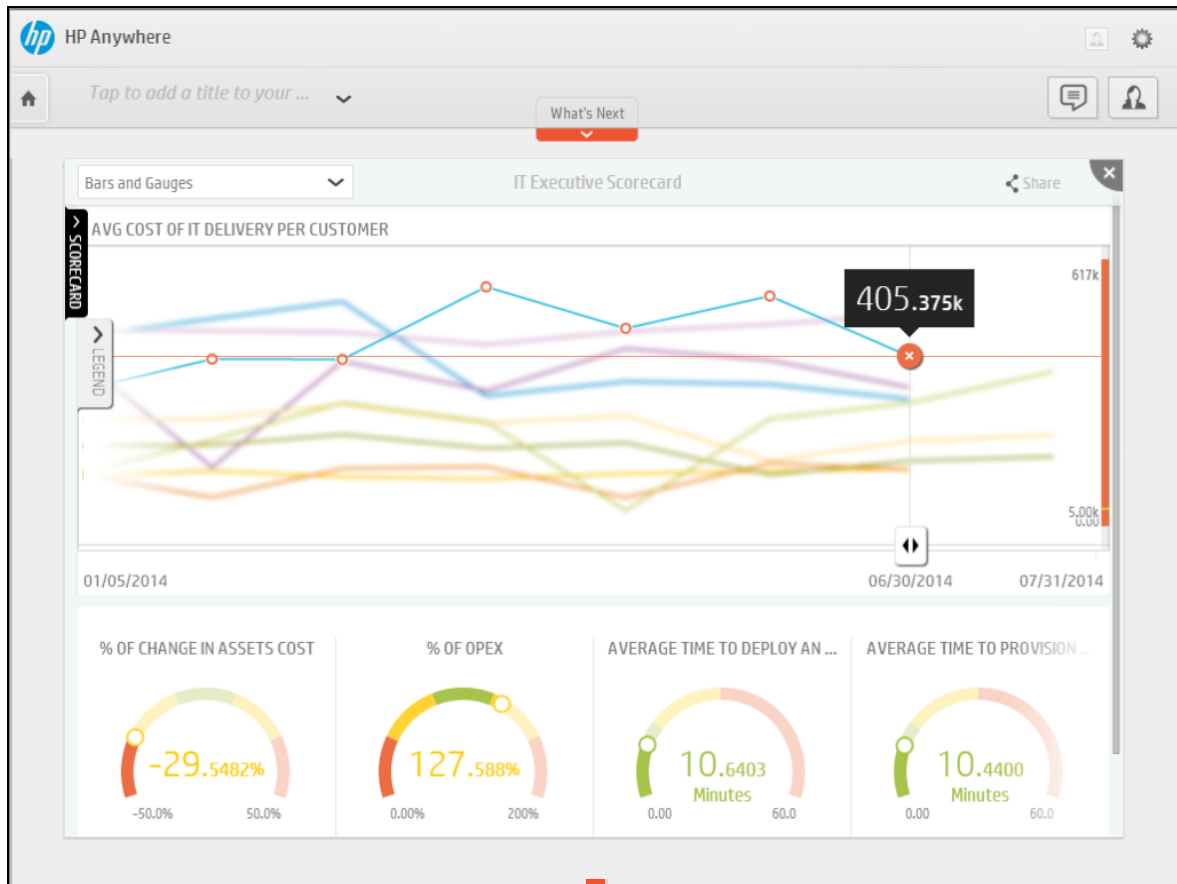
To restore the hint feature, tap  to display the settings, tap **IT Scorecard**, and in **Show User Guidelines**, **Show**, slide **0** to **1**, and tap **Close**. The hints are displayed in the app.

To discard the hints, tap  to display the settings, tap **IT Scorecard**, and in **Show User Guidelines**, **Show**, slide **1** to **0**, and tap **Close**.



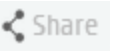







The IT Executive Scorecard Page


The IT Executive Scorecard page enables you to view the selected Dashboard page.



In the IT Executive Scorecard page, you can:

- Tap  to open the My Apps page. For details, see ["The My Apps Page" on page 11](#).
- Tap  to enter a title for your page.
- Tap  to draw over the displayed page and email the page to a recipient. For details, see ["Share a page and email it" on page 28](#).
- Tap **What's Next** to open the **Recommended Apps**, **Recommended Participants**, and the **Actions** areas. For details, see *HP Anywhere User Guide*.
- Tap  to edit the user profile. For details, see *HP Anywhere User Guide*.
- Tap  to display the settings. For details, see *HP Anywhere User Guide*.

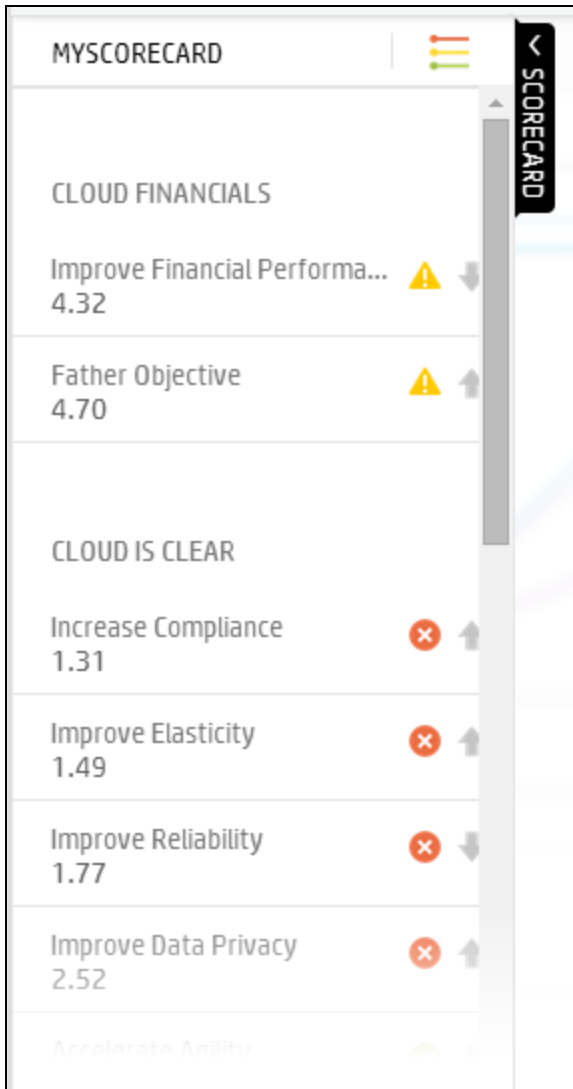
- Tap  to open the **Timeline** area. For details, see *HP Anywhere User Guide*.
- Tap  to open the **Participants** area. For details, see *HP Anywhere User Guide*.
- Select the Dashboard page you want to display in . The page components are displayed.





- Tap  to open the Scorecard component details. For details, see ["Scorecard Component" on the next page](#). This tab is displayed only when the Dashboard page includes a Scorecard component.
- ["Component with Pie Format" on page 20](#)
- ["Component with Line Format" on page 21](#)
- ["Component with Gauge Format" on page 22](#)
- ["Component with Line Format" on page 21](#)

Note: A long tap on any item in a component displays a tooltip with the full name of the item.

Scorecard Component

The Scorecard component displays a list of the Perspectives and Objectives included in the Scorecard as well as their value, trend, and status.



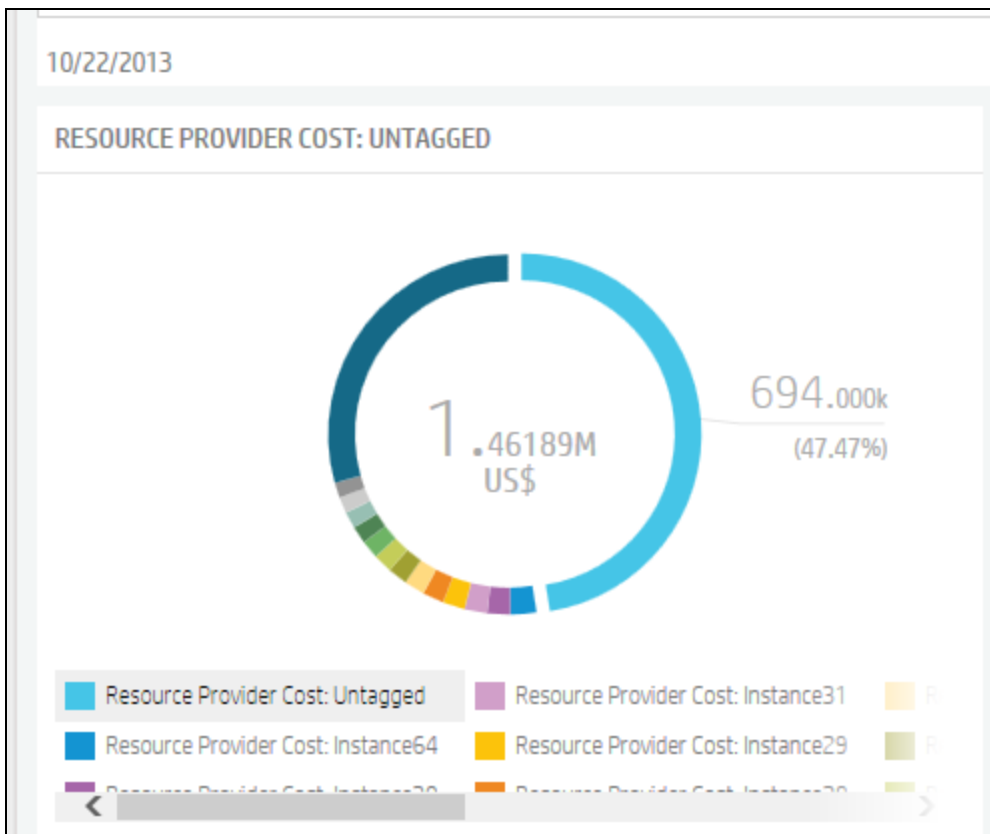
- Tap  and select  to display all the Objectives with any Status,  to display only the Objectives with an **Error** Status, or  to display only the Objectives with a **Warning** status.

- Tap the relevant Objective to display its KPIs:

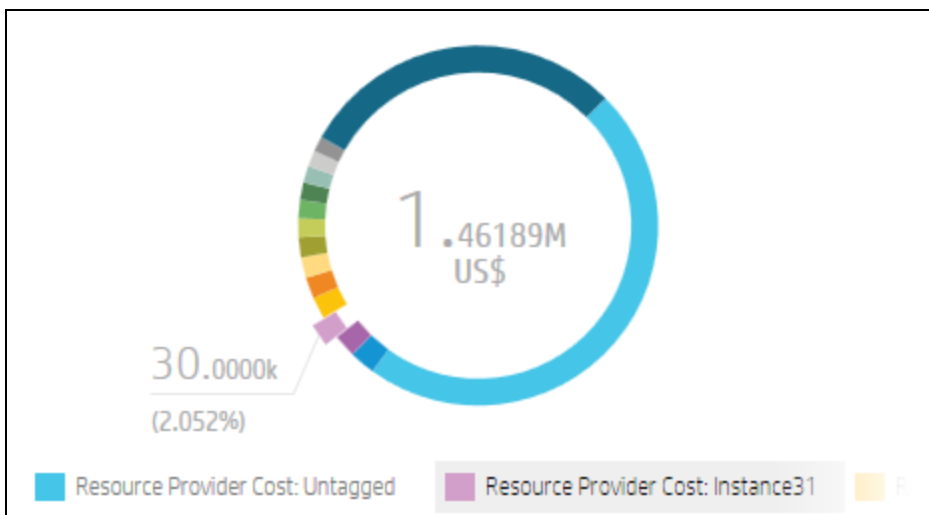


- Tap again the same Objective, to display it in Explorer. For details, see ["Explorer Page" on page 24](#).

Component with Pie Format

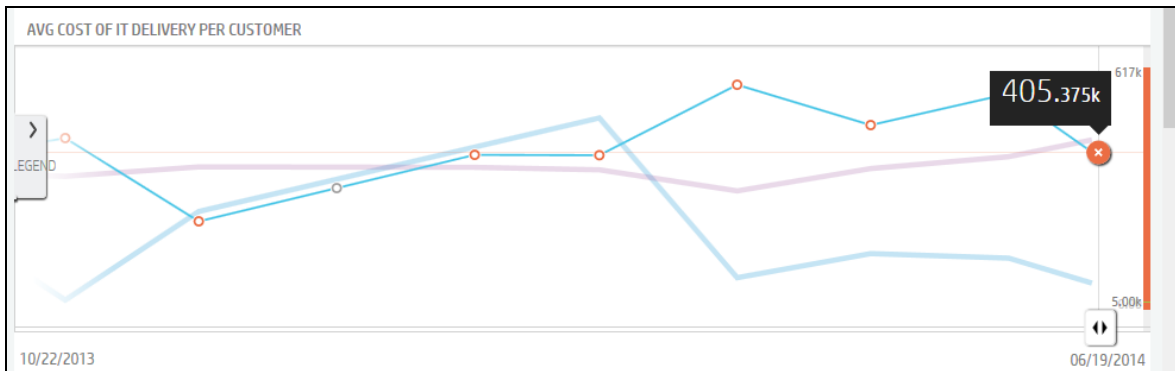


You can reach additional slices by scrolling the legend.



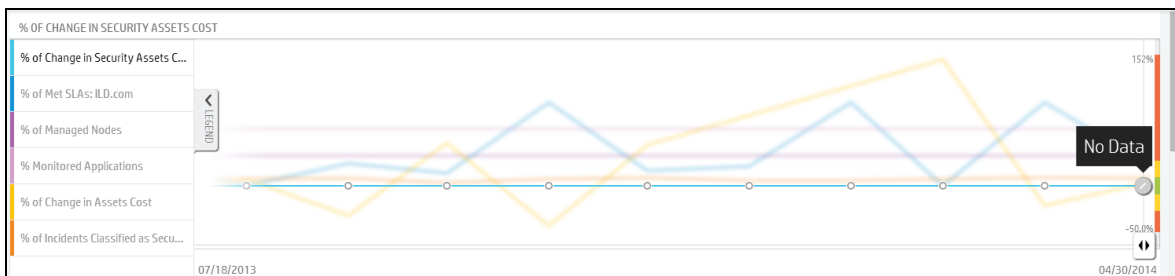
Note: A pie component is only displayed with a half-page width.

Component with Line Format



You can:

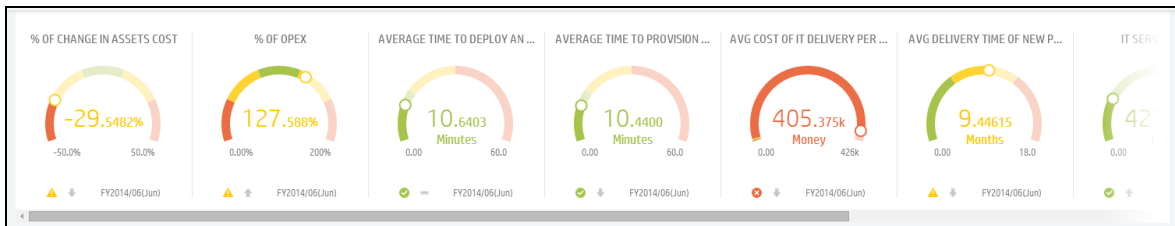
- Tap a line to display its points. If the line represents a KPI, a threshold axis is displayed on the right-hand side. The other lines are blurred.
- Move the slider to display the value and date for each point in the line graph.
- Tap the **Legend** tab to display the legend. Tap an item in the legend to display the corresponding line and its points. If the line represents a KPI, a threshold axis is displayed on the right-hand side. The other lines are blurred. Tap < on the tab to close it.



Note:

- A line component with one line can be displayed with a half-page or full-page width.
- A line component with more than one line can only be displayed with a full-page width.

Component with Gauge Format



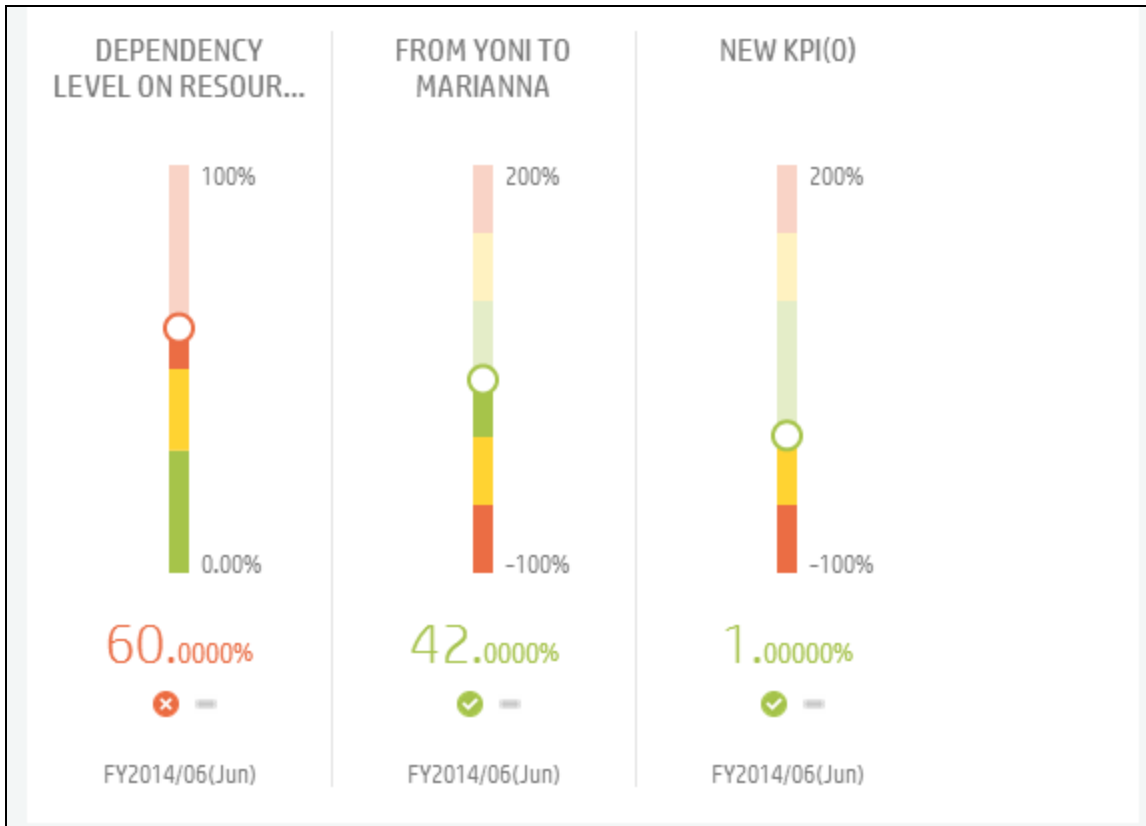
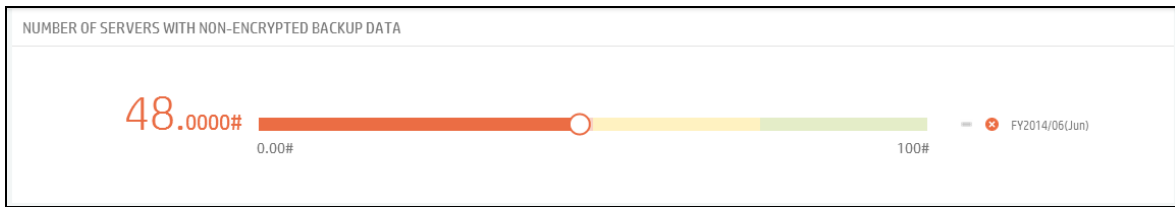
You can:

- Use the scrollbar to display more gauges if any. Faded gauges on the left or right side indicate that there are more gauges to display.

Note:

- A gauge component with up to 2 gauges (included) can be displayed with a half-page width.
- A gauge component with more than one gauge can only be displayed with a full-page width.

Component with Bar Format

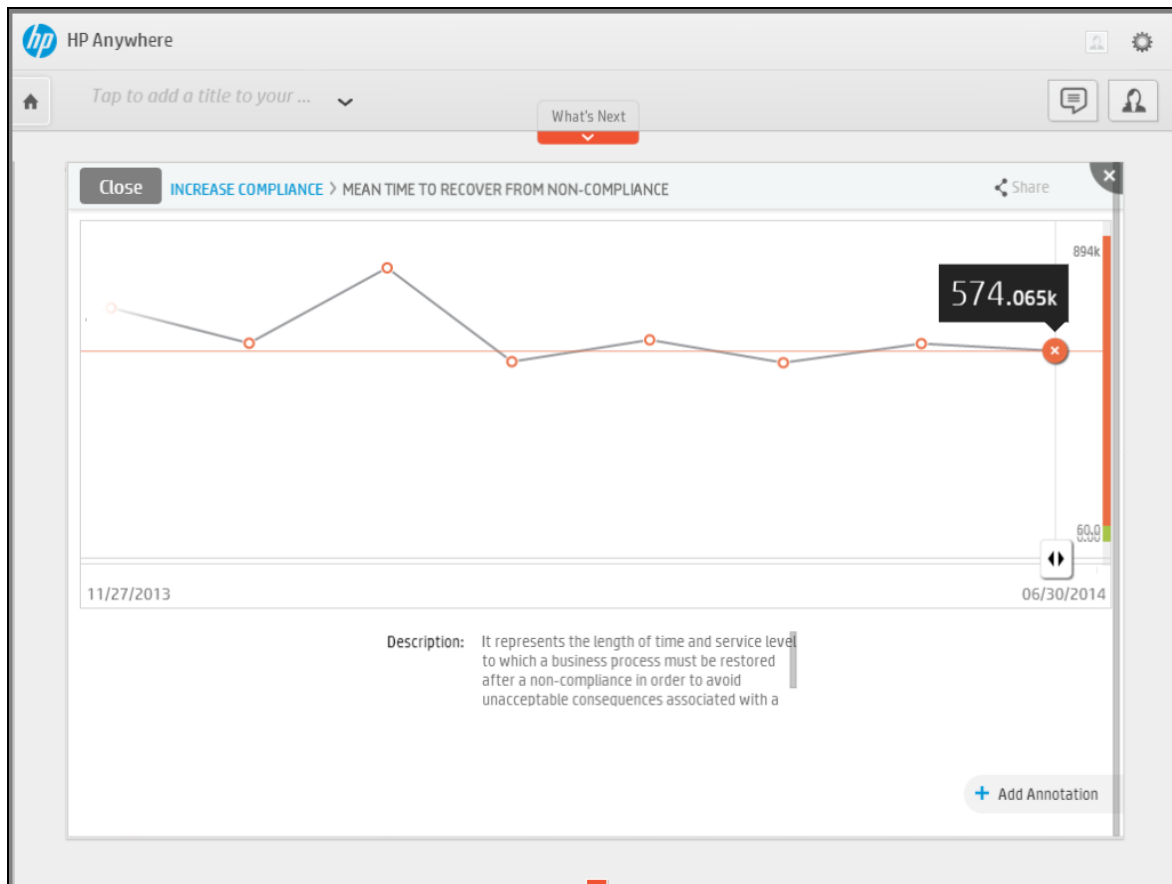


Note:







- A bar component with 1 bar can only be displayed with a horizontal bar displayed horizontally.
- A bar component with more than one bar, up to 4 bars (included) can only be displayed with a half-page width and with horizontal bars.
- A bar component with more than 4 bars can only be displayed with a full page.


Explorer Page

Click the title of a bar, gauge, pie, or line item or tap once and then another time on an Objective in a Scorecard component to display its details in the Explorer page.




In the Explorer page, you can:

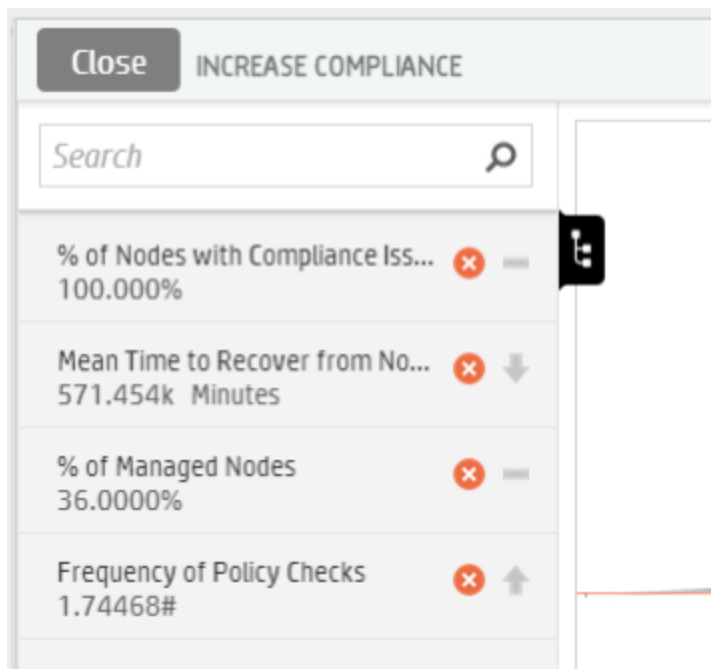
- Tap  to open the My Apps page. For details, see ["The My Apps Page" on page 11](#).
- Tap  to edit the user profile. For details, see *HP Anywhere User Guide*.
- Tap  to display the settings. For details, see *HP Anywhere User Guide*.
- Tap  to open the **Timeline** area. For details, see *HP Anywhere User Guide*.
- Tap  to open the **Participants** area. For details, see *HP Anywhere User Guide*.
- Tap  to enter a title for your page.

- Tap **Close** or **X** to close Explorer.
- Tap  **Share** to add comments to the displayed page and send the page in an email, to a recipient. For details, see ["Share a page and email it" on page 28](#).
- Tap **What's Next** to open the **Recommended Apps**, **Recommended Participants**, and the **Actions** areas. For details, see *HP Anywhere User Guide*.



- Tap  to display the Active KPIs panel where all the child KPIs of the selected Objective are listed. You can tap other KPIs to display their history. Tap again to close the panel.

The child KPIs are displayed. Tap the relevant one to see its value in the graph.



- Tap an item in breadcrumbs (in the top area of the page) to display the history of that item.
- In the history pane, which displays the last three years of the selected item, pinch to zoom out of the time period, or do a two finger swipe to zoom in the time period.
- Tap a line to display its points. If the line represents a KPI, a threshold axis is displayed on the right-hand side. The other lines are blurred.
- Move the slider to display the value and date for each point in the line graph.
- View in the **<Description>** area, a description of the item (as in the Configuration tab in Studio). For details, see [KPI or Metric Configuration and Calculation Details](#) in the *IT Executive Scorecard Business Analyst Guide*.
- Tap **See All/+Add annotation** to display the Annotation Pane. For details, see ["Annotation" on page 27](#).
- View in the **<Annotation bubble>**, the last annotation for the item.

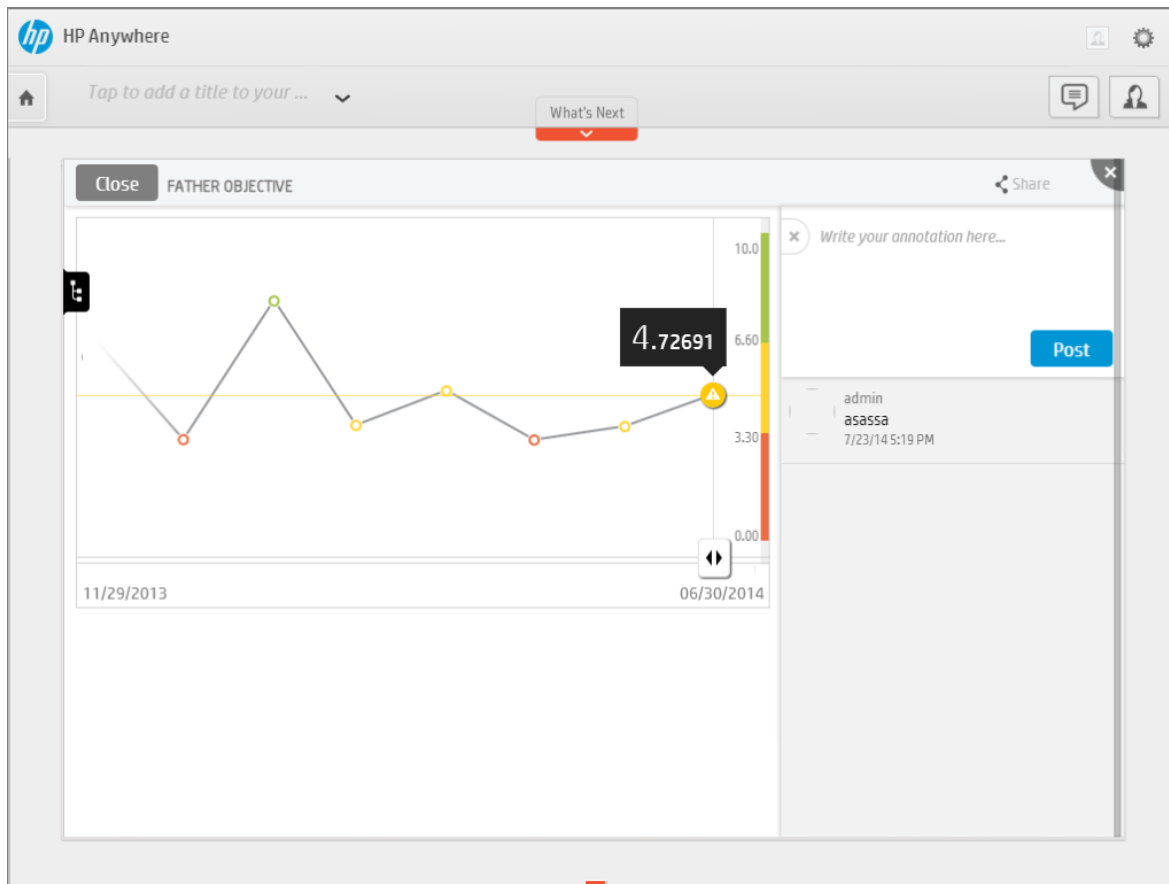
admin

Getting there!

8/3/14 1:46 PM


See All

Annotation

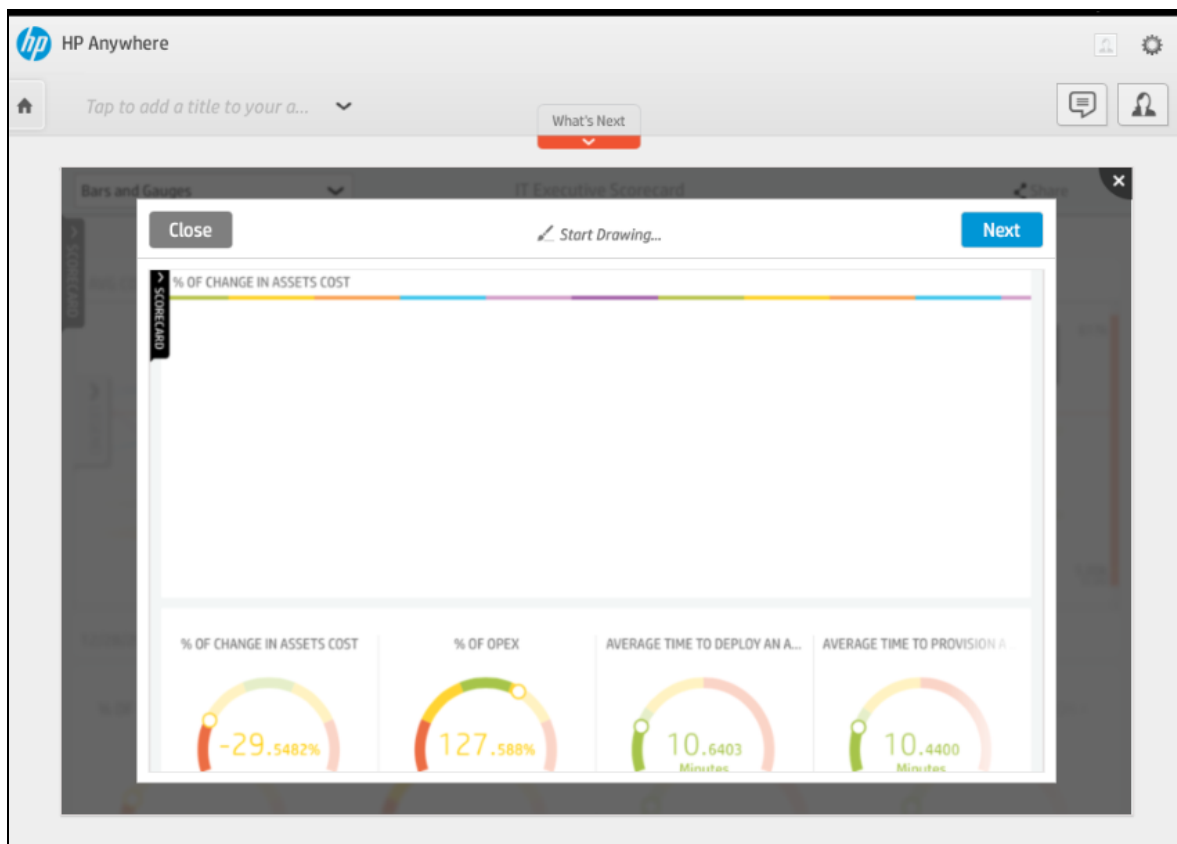


- Enter your annotation in the **Write your annotation here** area, and tap **Post** to send the annotation to the owner of the item.
- Click **X** to close the Annotation pane.

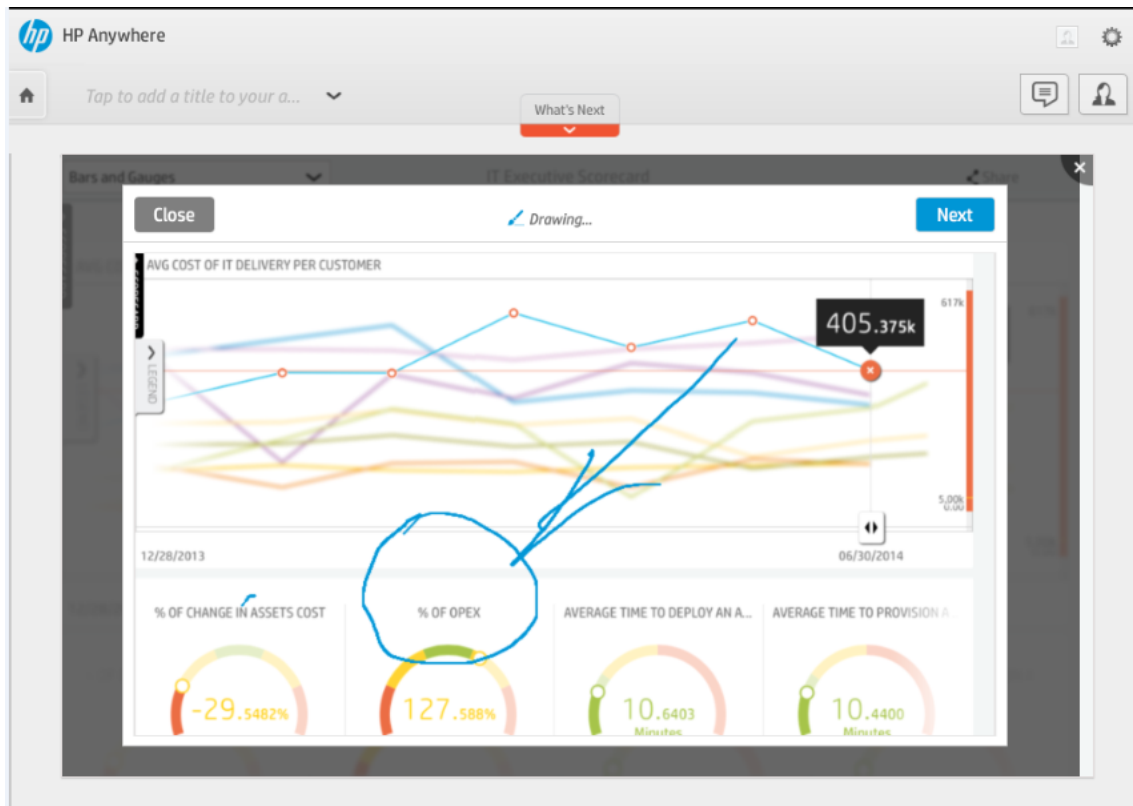
Share a page and email it

In the app, select a Dashboard page, and click  to share the Dashboard page via email. You can comment directly on the snapshot using line drawings to emphasize essential content.

Important: To be able to use the **Send** capability available with the **Share** feature you must have configured an email service. For details, see [Foundation](#) in the *IT Executive Scorecard Administrator Guide*.



- Tap **Start drawing**, and then draw over the page using your finger.



- Tap **Clear drawing** to erase the current drawing.
- Tap **Next**, to open an email with the current page and drawing copied to the body of the email.

The email page opens:

The screenshot shows the email composition screen. It has a 'Close' button at the top left and a 'Send' button at the top right. The email fields are: 'To' (empty), 'Cc' (empty), 'Subject' (IT Executive Scorecard Mobile snapshot), and a text area for the message body with the placeholder text 'Write your message here...'. The email composition screen is overlaid on the scorecard data.

In the Email page, you can:

- Enter the email recipient in the **To** element or in the **cc** element.
Your email is automatically added to the **bcc**, so you receive a copy of the email you just sent.
- **IT Executive Scorecart Mobile snapshot** is automatically displayed in the **Subject** element.
- Enter the relevant message in **Write your message here...** above the page picture.

- Tap **Send** to send the email.

Release Notes for XS for Mobiles

What's New in Version 1.00

Executive Scorecard includes mobile capabilities, powered by HP Anywhere provides you with the capability to view your Dashboard pages on your tablet (XS for Mobiles).

Note: The latest version of the app is available in [HP Live Network](#).

Support Matrix

Executive Scorecard version	XS for Mobiles version	HP Anywhere version
9.50 + XS 9.50 Patch 02 Windows	2.00 Platform: <ul style="list-style-type: none">iOS 8.0, 7.0 to 7.1.2<ul style="list-style-type: none">Apple iPad miniApple iPad 3Apple iPad 4Android - up to version 4.2:<ul style="list-style-type: none">HP Slate 7, 10Samsung Galaxy Tab 7Samsung Galaxy Tab 10.1	HP Anywhere 11.12 HP Anywhere 10.11 with patch 12-150-71.

Localization

The user interface of XS for Mobiles only supports the English language.

Send Documentation Feedback

If you have comments about this document, you can [contact the documentation team](#) by email. If an email client is configured on this system, click the link above and an email window opens with the following information in the subject line:

Feedback on Getting Started with the XS on Mobiles (Tablets) App Powered by Executive Scorecard (XS for Mobiles 2.00)

Just add your feedback to the email and click send.

If no email client is available, copy the information above to a new message in a web mail client, and send your feedback to SW-Doc@hp.com.

We appreciate your feedback!

