HP Propel

For the Linux operating system

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Offerings Help

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Offerings

Concepts

Use the **Offerings** area of HP Propel to configure, and manage service offerings that were created within the **Aggregation** tile. Aggregated offerings from remote systems such as Cloud Service Automation are copied and referenced into **Offerings**. You can configure default property values, set pricing, attach documents to a service offering (e.g., service level agreements, terms and conditions) and add screenshots, which are images and captions that provide the user with a visual representation of the offering. Offerings are published it into a catalog before exposing the offering to subscribers in the Marketplace Portal.

Modifications to aggregated offerings in HP Propel do not affect the offerings in the originating system (Cloud Service Automation or Service Manager). But if you make changes in the originating system and re-aggregate the offering, the offering in HP Propel will be updated. Any changes made to the HP Propel offering are visible in the Marketplace Portal.

Functional areas within Offerings:

- "Overview" on the next page
- "Publishing" on the next page
- "Options" on page 9
- "Pricing" on page 10
- "Documents" on page 11
- "Screenshots" on page 12

Tasks

Within **Offerings** you can browse and search for offerings and **Manage Tags**. Tags are user-defined, color-coded labels and images used to provide a structure for organizing and grouping service offerings. Once associated to an offering, tags display with the offering name in **Browse Designs**. The only pre-created category is labeled **All**, which is where all offerings are stored if you do not create any tags. You cannot edit, delete, or assign the **All** category. An offering can be assigned to multiple tag categories.

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Overview

Concepts

The **Overview** tab allows you to view details, edit, and delete the selected service offering.

Tasks

The following options are available from the **Overview** details page:

- Edit You can edit all attributes of a saved service offering.
- **Delete** You cannot delete an offering if a new subscription request for that offering is **Pending** or has been published.

Publishing

Concepts

Service offerings are published into one or more catalogs so that they are available in the Marketplace Portal. Offerings can be published into the Global Shared Catalog, which is shared among all organizations, or into an organization-specific catalog. Within a catalog, **Categories** reflect logical groupings of related services. You can publish an offering only once to a catalog.

Tasks

To publish, complete the following fields:

- To Catalog Select from the list of available catalogs or click Search to filter the list.
- In Category Categories are filtered according to your catalog selection.
- Approval Policy Within HP Propel, approvals are delegated to the underlying fulfillment system, although additional layers of approvals for aggregated offerings can be done with HP Propel. There are two types of approval policies:
 - Catalog Level Policy (front-end): This approval policy is evaluated first. If the request is approved, the back-end approval is then evaluated. These policies are defined in the

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Catalogs area for offerings that have been aggregated to a catalog. Changing the approval policy here does not change the default catalog approval policy. Note that you cannot configure an approval policy for offerings published in the Global Shared Catalog. The default approval policy is **No Approval**.

■ **Delegated Policy** (back-end): These are policies that are defined for services/offerings from an aggregation source before being aggregated into a catalog. If you order this service, HP Propel recognizes an approval is necessary and allows you to set it in the Marketplace Portal.

Unpublish - If you want to change the attributes of a published service offering, e.g., documents, options, screenshots, you can unpublish the service offering by clicking **Unpublish**.

Options

Concepts

Within **Options**, you can manage visibility, descriptions, names, default values, and reorder the list of aggregated options from Service Manager and Cloud Service Automation.

Tasks

The following tasks are available:

Hide/Show Properties	Click this link to show or hide properties within an option set.
V	Collapse the option set and options.
>	Expand the option set and options.
0 Ø	Show or hide an option set, option, or property; determines visibility in the Marketplace Portal.
£	Lock or unlock an option set to disallow or allow the subscriber to modify the default option selections within an option set. When an option set or property is locked, all options within the option set are also locked.
Ø	Edit the option set name or option name.

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	Add or update the image associated with the option set or option.
▼	Move the option down within an option set.
A	Move the option up within an option set.
	Drag and drop the option within an option set.
<u> </u>	Collapse the entire option set, including options and properties

Best Practices

It is recommended that you review offerings aggregated from underlying systems to ensure they are correct in HP Propel.

Pricing

Concepts

Pricing is controlled by the underlying Cloud Service Automation and Service Manager systems and aggregated into HP Propel. If necessary, pricing can be refined within HP Propel after being passed from these remote systems.

You can set pricing for both options and static properties. You can set pricing for the following with up to five-digit precision:

- The base, initial configuration of a service offering, without additional service options.
- Each service option and static properties in the service offering. You can also set pricing for service options that are not currently visible (as configured in the **Options** area for the service offering).
- A recurring period and price for a continuing subscription (for example, each week or each month).

Tasks

Enter the following information:

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Service Offering Pricing

Item	Description
Base Initial Price	The base price for the service offering, excluding the price of all selected options.
Base Recurring Price	The price charged for each recurring period.
Currency	The desired currency for the service offering.
Recurring Period	The desired recurring period for the service offering pricing, which indicates how often the recurring price is charged.

Option Name

Option names originate in the underlying systems (Cloud Service Automation or Service Manager) from which HP Propel aggregates offerings.

Selected Options (if applicable)

- Total Initial
- Total Recurring

Selected Totals

- · Initial with Options
- Recurring with Options

Documents

Concepts

You can attach documents of any type, such as service level agreements or terms and conditions, to service offerings. You have the option of making documents visible in the Marketplace Portal. File size per document should not exceed 15 MB, total size of all documents attached cannot exceed 100 MB.

Tasks

Once a document is added, you have the following options:

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- Visibility Click the eye icon if you want this document visible to users in the Marketplace Portal.
- Delete
- Edit Document Name The caption defaults to the associated document name but can be edited (including removing the file extension).

Best Practices

- You can add multiple documents to an offering at one time.
- You can rearrange the order of multiple documents by dragging and dropping.
- Use Reset to revert back to any unsaved edits (such as a file name change) or to completely
 reset the form and clear out all unsaved documents.

Screenshots

Concepts

Screenshots are images and captions associated with a service offering that provide visual representations of the offering's views exposed in the Marketplace Portal. File size per image should not exceed 15 MB; total size of all images attached cannot exceed 100 MB. Images must be in JPG or 24-bit PNG format with a maximum size of 5000 x 5000 pixels.

Tasks

Once a screenshot is added, you have the following options:

- Visibility Click the eye icon ([™]) if you want this image visible to users in the Marketplace Portal.
- Delete
- Edit Screenshot Name The caption defaults to the associated screenshot name, but can be
 edited (including removing the file extension).

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Best Practices

- You can add multiple screenshots to an offering at one time.
- You can rearrange the order of multiple screenshots by dragging and dropping.
- Use **Reset** to revert back to any unsaved edits (such as a file name change) or to completely reset the form and clear out all unsaved images.

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