

HP Propel and HP Service Exchange

Documentation Readme

Software version: 1.00, July 2014

This document provides information regarding documentation and help availability for HP Propel 1.00 and HP Service Exchange 1.00, including links to manuals and help PDFs, plus language support information.

Documentation

To access documentation and help PDFs, visit the following URL:

<http://h20230.www2.hp.com/selfsolve/manuals>

This site requires that you register for an HP Passport and sign in. To register for an HP Passport ID, go to:
<http://h20229.www2.hp.com/passport-registration.html>

Or click the **New users - please register** link on the HP Passport login page.

Available documentation is shown below; see *Localized Languages* for language support.

HP Propel 1.00 Documentation	HP Service Exchange 1.00 Documentation
Release Notes	HP Service Exchange Installation and Configuration Guide
Support Matrix	
API Quick Start Guide	
HP Propel Installation and Configuration Guide	
Marketplace Portal help (PDF)	
Catalog help (PDF)	
Service Offerings help (PDF)	
Catalog Aggregation help (PDF)	
Administration and Organizations help (PDF)	
Marketplace Portal Customization whitepaper	

Installation Notes

For HP Propel, installation requirements are documented in the *HP Propel Appliance Installation and Configuration Guide*. For HP Service Exchange, installation requirements are documented in the *HP Service Exchange Installation and Configuration Guide*.

Localized Languages

HP provides the following language support for HP Propel software and HP Service Exchange software. For other languages, please use the English versions.

Supported Languages	HP Propel User Interface	
	Marketplace Portal	Catalog and Catalog Aggregation User Interface
English (EN)	Yes	Yes
Japanese (JA)	Yes	Yes
Simplified Chinese (zh_CN)	Yes	Yes
Korean (KO)	Yes	No
German (DE)	Yes	No
Spanish (ES)	Yes	No
Danish (DA)	Yes	No
Dutch (NL)	Yes	No
Italian (IT)	Yes	No
Russian (RU)	Yes	No
French (FR)	Yes	No
Brazilian Portuguese (pt_BR)	Yes	No
Arabic	Yes	No
Hebrew	Yes	No

HP provides the following language support for HP Propel help documentation, which is available in PDF format from <http://h20230.www2.hp.com/selfsolve/manuals>. For other languages, please use the English versions.

Supported Languages	Marketplace Portal help	Catalog and Catalog Aggregation User Interface help
English (EN)	Yes	Yes
Japanese (JA)	No	No
Simplified Chinese (zh_CN)	No	No
German (DE)	No	No
French (FR)	No	No

HP provides the following language support for HP Propel and HP Service Exchange documentation, which is from <http://h20230.www2.hp.com/selfsolve/manuals>. For other languages, please use the English versions.

Supported Languages*	HP Propel Release Notes	HP Propel Support Matrix	HP Propel Installation and Configuration Guide	HP Service Exchange Installation and Configuration Guide
English (EN)	Yes	Yes	Yes	Yes
Japanese (JA)	No	No	No	No
Simplified Chinese (zh_CN)	No	No	No	No
German (DE)	No	No	No	No
French (FR)	No	No	No	No

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Support

You can visit the HP Software support web site at:

www.hp.com/go/hpsoftwaresupport

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- Submit and track support cases and enhancement requests
- Download software patches
- Manage support contracts
- Look up HP support contacts
- Review information about available services
- Enter into discussions with other software customers
- Research and register for software training

Most of the support areas require that you register as an HP Passport user and sign in. Many also require an active support contract. To find more information about support access levels, go to the following URL:

http://h20230.www2.hp.com/new_access_levels.jsp

To register for an HP Passport ID, go to the following URL:

<http://h20229.www2.hp.com/passport-registration.html>