

HP Connect-It

For the Windows®, Linux®, and UNIX® operating systems

Software Version: 9.40

Patch 1 Release Notes

Document Release Date: July 2014

Software Release Date: July 2014



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Connect-It Release Notes

for the Windows®, Linux®, and UNIX® operating systems.

Software version: 9.40

Publication date: July 2014

This document is an overview of the changes made to Connect-It (CIT). It contains important information that is not included in books or Help. You can find information about the following in this document:

["Fixed Defects in this Release" on page 2](#)

New Features in this Release

This version of Connect-It provides the following updates and enhancements:

OpenSSL is upgraded to OpenSSL 0.9.8za.

Fixed Defects in this Release

The reference number for each fixed defect is the Change Request (QCCR) number. For more information about fixed defects, visit [HP Software Support Online](#), or contact your HP Support representative directly.

Title:Bad numeric formats after edit date-type format several times. (QCCR1E70726)

Description:

Numeric type displayed in bad format after the **usrfmt.usr** file is edited several times.

Resolution:

This defect is fixed.

Title: Error occurs when accessing Asset Manager WSDL from Connect-It. (QCCR1E71001)

Description:

When users access the URL:

`http://localhost:8080/AssetManagerWebService/services/Head/Administration?wsdl,`

the following error message is displayed "2011/11/21 10:21:55.000 1 1 (0) src-resolve: Cannot resolve the name 'tns4:AccessControllistBase' to a(n) 'type definition' component."

Resolution:

The type definition can't be processed because there is an empty import for the name space. To solve the problem, adjust the order to place the import with a "schemaLocation" attribute before the one without "shcemaLocation".

Title: The Web Service connector fails to read SOAP response. (QCCR1E71077)

Description:

Users want to submit SOAP documents to an SSL encrypted endpoint. When the SSL encryption is disabled, the Web Service connector works well, but no response documents are produced after enabling the SSL encryption again. Error message is displayed as "Remaining unread bytes: 267."

Resolution:

Use the JDK HTTP to check if the server returns the data, but the check function doesn't always work well. Using the preread way to check the data will resolve the problem.

Title: Missing DDMI 9.31 DB tables in Connect-It 9.30. (QCCR1E72404)

Description:

The following information is not available in Connect-It 9.31:

Table: hwRecognitionInfo Table: hwOSInstalledApps

Field: hwOSInstalledAppProductCode

Further investigation indicates no reference to these two DDMI DB tables within the DDMI Connector XML file located at: D:\Program Files\HP\Connect-It 9.30 en\config\ed\ddmi93\config\ddmi93db.cfg

Resolution:

Add these two tables under the Devices document type.

Title: Error messages of Asset Manager API are not fully displayed. (QCCR1E73116)

Description:

Users see different error messages about Asset Manager API when using Connect-It 9.30 and 9.20.

In Connect-It 9.20, users see the messages as below:

2012/03/01 11:41:29.000 2 1 (0) 'AssetCenter/Asset Manager' API error: 'Field 'Model (Model)' in table 'Assets (amAsset)' cannot be empty.'

2012/03/01 11:41:29.000 1 1 (0) Element rejected due to rejection of a sub-element or an unrecoverable error.

You see the full API error is displayed

In Connect-It 9.30, the error messages are displayed as:

2012/03/01 11:57:11.000 2 1 (0) 'AssetCenter/Asset Manager' API error: "

2012/03/01 11:57:11.000 1 1 (0) Element rejected due to rejection of a sub-element or an unrecoverable error.

In this version the API error is not fully displayed for some reason.

Resolution:

Error message is truncated because Connect-It doesn't get the message in time, and the message is truncated by the next Asset Manager API invoking. This is a regression issue and has been fixed.

Title: File error occurs when configuring in Connect-It Service Console. (QCCR1E73243)

Description:

Users are asked to configure a scenario when adding a service to the Connect-It Service Console, but the 'File error' message displays after users click the configuration button.

Resolution:

Add quotes for a long full path that contains white space characters in source code level.

Title: Windows error message appear when using SSL to post file. (QCCR1E74524)

Description:

When users use SSL to post files, the following error messages display:

- * Windows Error: 12044 - A certificate is required to complete client authentication
- * Windows Error: 12019 - The handle is in the wrong state for the requested operation</Error>

Resolution:

For Internet Explorer 7 and later versions, connections need to be tried twice when the error occurs. Added this workaround in source code to fix the problem.

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