Hewlett-Packard Company
3000 Hanover Street
Palo Alto, CA 94304

hp.com

April 1, 2013

Addressee's Name
Addressee's Title
Company Name
Street Address
City, State ZIP

Dear HP Software Customer,

Hewlett-Packard (HP) is announcing product obsolescence of Test Data Management
(TDM) 1.1x effective as of the dates set forth below.

This letter is for TDM support customers worldwide, to inform you of our end of support
plans.

End of Sale / End of Support

HP is committed to providing the highest level of customer care to you while you
determine your future strategy for your TDM products. Please read below for key
timelines and support options that are now available to you:

Date	Program Activity
April 1, 2013	Product discontinuance announced
June 1, 2013	End of sale (no longer orderable or available for purchase)
October 31, 2015	End of Support for TDM 1.1x

HP is announcing end of life for the HP Test Data Management product with the following
rational and way forward.
During the last few years it has been made clear that successful test data management
teams in organizations have a lot of effort put into creating the right practice around test
data management. After studying this domain well, it is clear that having a proper TDM
practice is the #1 critical asset for success.
Given the criticality of the TDM practice HP is transitioning the TDM solution to be based
on a service given by HP Professional Services coupled with the supporting product based
IP needed.
This means the following:
• HP TDM customers who are on active support have a choice:

For more information, go to hp.com/go/software

- o Continue using HP TDM as is and be limited to the support period outlined above and the end of life date.
- o Adopt the HP Professional Service for test data management and stop paying the HP TDM product support – this means customers will need to plan stopping usage of HP TDM and procure the HP PSO service separately as a replacement.
  HP PSO is ready to assist these customers in transitioning the practice and assets the customers have built so far as part of the PSO TDM service offering.

Please refer to attached Appendix A for definition of terms for product obsolescence and Appendix B for the list of affected TDM 1.1x product numbers.

More information

Should you have any questions about this end of availability communication, or for assistance in understanding the options available to you, please contact your local HP sales representative or HP software business partner. When providing information, please include your name, country, phone number, company name, product number and your HP Service Agreement ID or HP System Handle.

In addition, for technical assistance and information, please visit Software Support Online: hp.com/go/hpsoftwaresupport

HP once again wishes to thank you for choosing TDM 1.1x. We appreciate your business and look forward to continuing to serve your business needs in the future.

Sincerely,

HP Software Services

For more information, go to hp.com/go/software

APPENDIX A: Definitions

This product version obsolescence is covered by version 4.4 of the HP Software Release & Support policy. Definitions of terms are provided by the HP Software product version obsolescence documented at:
hp.com/go/hpsoftwaresupport/support-lifecycle

Product Support
Product Support is the reactive engagement of regional support resources (Support Center) and division support resources (Lab), in accordance with your purchased support plan, for the resolution of product defects, plus product enhancements for a specific product version. This includes investigation of newly reported defects and if appropriate, development of defect fixes and making these available for customers via patches. The HP Software product teams (Lab) will review and either approve or deny requests for defect fixes and enhancements (including additional support for newly-released operating system versions).

While HP Software investigates all problems and issues raised for products covered under Product Support, customers may be required to install the most current version or patches as part of the troubleshooting process.

Version Maturity may apply to specific versions of HP Software products. Version Maturity means that, for a specific product version, no further enhancements or changes to functionality is planned, nor are any further platform refreshes planned in order to update that product version to support current or future operating systems, operating system versions or hardware platforms.

End-of-Support Date
End-of-Support Date is the last date Software maintenance, installation and configuration assistance, and other standard support services will be accepted for the specified product release (as specified by Major and Minor version numbering). EOS also means the last date Software Change Requests (SCRs) will be accepted for a specified Version of a Product. After the EOS date, all SCRs will be planned for future versions, as applicable. Current patches for the version of the HP Software reaching EOS will remain available for electronic download for a reasonable period of time.

APPENDIX B: Affected Product SKUs

SKU	Product Description
TB977BA	HP TDM 1.10 SW Media
TB977BAE	HP TDM 1.10 SW E-MEDIA

For more information, go to hp.com/go/software

TB979AAE	HP TDM 1-500 GB DATABASE SW E-LTU
TB980AAE	HP TDM 500+ GB DATABASE SW E-LTU
TE010AAE	HP TDM 5 SOURCE PACK SW E-LTU
TE011AAE	HP TDM 10 SOURCE PACK SW E-LTU
TE012AAE	HP TDM 30 SOURCE PACK SW E-LTU
TE013AAE	HP TDM 50 SOURCE PACK SW E-LTU

For more information, go to hp.com/go/software