HP Software Services  9/1/2007

HP Select Federation Version 6.5

[Addressee's Name
Addressee's Title
Company Name
Street Address
City, Postal Code
Country]

Dear HP Software Customer,

Hewlett-Packard (HP) is announcing version discontinuance of HP Select Federation (SF) Version 6.5, effective as of the dates set forth below.

This letter is being sent to SF 6.5 support customers worldwide, to inform you of our end of support plans.

End of Sale / End of Support
HP is committed to providing the highest level of customer care to you while you determine your future strategy for your SF 6.5 products. Please read below for key timelines and support options that are now available to you:

| Program Activity | Date |
| --- | --- |
| Version obsolescence Customer notification | October 1, 2007 |
| End of Sale (off CPL) | January 1, 2008 |
| End of Support | March 31, 2009 |
| End of Self Help Support | March 31, 2011 |

October 1, 2007
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Please note that all HP customers with active support contracts are eligible to upgrade to HP Select Federation Version 7.0 as a "1 for 1" license upgrade.

While the SF 6.5 may continue to meet your immediate needs, HP recommends that all customers upgrade to SF 7.0.

Please refer to attached Appendices A and B for definition of terms for product obsolescence and specific product numbers affected by this announcement, respectively.

For more information
Should you have any questions about this end of availability communication, or for assistance in understanding the options available to you, please contact your local HP sales representative or HP Software business partner.  When providing information, please include your name, country, phone number, company name, product number and your HP Service Agreement ID or HP System Handle.

In addition, for technical assistance and information, please visit Software Support Online: www.hp.com/managementsoftware/services

HP once again wishes to thank you for choosing HP Select Federation 6.5 as your preferred management software. We appreciate your business and look forward to continuing to serve your business needs in the future.


Sincerely,


HP Software Services

Appendix A: Definitions
This product version obsolescence is covered by version 4.2 of the support & obsolescence policy. Definitions of terms are provided by the HP Software product version obsolescence documented at:
www.hp.com/go/hpsoftwaresupport/support-lifecycle

Product Support
Product Support is the reactive engagement of regional support resources (Support Center) and division support resources (Lab), in accordance with your purchased support plan, for the resolution of product defects, plus product enhancements for a specific product version. This includes investigation of newly reported defects and if appropriate, development of defect fixes and making these available for customers via patches. The HP Software product teams (Lab) will review and either approve or deny requests for defect fixes and enhancements (including additional support for newly-released operating system versions).

While HP Software investigates all problems and issues raised for products covered under Product Support, customers may be required to install the most current version or patches as part of the troubleshooting process.  Product Support includes Self-Help Support.

Version Maturity may apply to specific versions of HP Software products. Version Maturity means that, for a specific product version, no further enhancements or changes to functionality are planned, nor are any further platform refreshes planned in order to update that product version to support current or future operating systems, operating system versions or hardware platforms.

End-of-Support Date
End-of-Support Date is the last date Software maintenance, installation and configuration assistance, and other standard support services will be accepted for the specified product release (as specified by Major and Minor version numbering). EOS also means the last date Software Change Requests (SCRs) will be accepted for a specified Version of a Product. After the EOS date, all SCRs will be planned for future versions, as applicable. Current patches for the version of the HP Software reaching EOS will remain available for electronic download for a reasonable period of time.

adjacent/integrated application(s) or version(s) become unsupported by its developer, support for the affected HP Software product/product versions will immediately be limited to self-solve support available through Software Support Online, and Telephone Support associated with questions concerning a product's/product version's functionality and/or interoperability in line with the said product's/product version's original parameters/requirements at the time of release. Any product updates and/or fixes will be limited to those already available. No additional updates, patches or fixes will be engineered. Should said product/product version operate or integrate with other still supported, underlying operating system(s), adjacent/integrated application(s) or version(s), support for said product/product version on any remaining supported platform(s), supported adjacent/integrated application(s), or supported version(s) will continue unaffected, or through the planned End-of-Support date, if one has been announced.

For more information, go to www.managementsoftware.hp.com

10/2007.

APPENDIX B– End of availability of HP Select Federation 6.5 Product List

| Product Numbers | Description |
|---|---|
| T3985AA | HP Select Federation Enterprise LTU |
| T3986AA | HP Select Federation Enterprise 10+ LTU |
| T3987AA | HP Select Federation Enterprise 50+ LTU |
| T3988AA | HP Select Federation Premium LTU |
| T3989AA | HP Select Federation Premium 10+ LTU |
| T3990AA | HP Select Federation Premium 50+ LTU |
| T3991AA | HP Select Federation Premium Upgrade LTU |
| T3992AA | HP Select Federation Premium Upg 10+ LTU |
| T3993AA | HP Select Federation Premium Upg 50+ LTU |
| T3997AA | HP Select Fed Entr Site Software LTU |
| T3998AA | HP Select Federation Premium Site Software LTU |
| T3999AA | HP Select Fed Upgrade Site Software LTU |
| T3983BA | HP Select Fed 6.5 Entrp Software Media |
| T3984BA | HP Select Fed 6.5 Premium Software Media |
| T3945AA | HP Select Fed 6.5 Entrps Software Media |
| T3946AA | HP Select Fed 6.5 Premium Software Media a |
| T3974AA | HP Select Federation 6.5 SDK Media |
| T4000AA | HP Select Fed Ent Bundled LTU |

For more information, go to www.managementsoftware.hp.com

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