HP Select Federation Version 6.5 Obsolescence Announcement
Frequently Asked Questions

On October 1, 2007, HP announced the version obsolescence of HP Select Federation Version 6.5. This document provides you with answers to frequently asked questions regarding this announcement.

Product related questions	
Question	When is HP discontinuing this Select Federation Version 6.5 product?
Answer	Effective October 1, 2007, HP is discontinuing the HP Select Federation Version 6.5. Current customers may continue to purchase additional copies of the Select Federation version 6.5 product through January 1, 2008. As of this date, the product will be removed from HP's Corporate Price List and will no longer be orderable.
Question	Why is HP discontinuing this Select Federation Version 6.5 product?
Answer	This is in accordance with the HP Software Support and Obsolescence policy version 4.2. Definitions of terms are documented in the HP Software product version obsolescence guidelines.
Question	When is the last date I can order Select Federation Version 6.5?
Answer	Select Federation Version 6.5 will continue to be available for purchase to current customers through January 1, 2008. As of this date, the product will be removed from HP's Corporate Price List and will no longer be orderable.
Question	Can I still purchase additional licenses for Select Federation Version 6.5 that is no longer covered by full support or maintenance support? If yes, how?
Answer	No additional licenses can be purchased after January 1, 2008. Once support has ended, additional licenses are only available for purchase by selected Select Federation customers and partners.

Question	What product numbers are affected by this version maturity?
Answer	The following product numbers are affected by this version maturity. Please find the product numbers and their descriptions in the table below:

Product #	Description
T3985AA	HP Select Federation Enterprise LTU
T3986AA	HP Select Federation Enterprise 10+ LTU
T3987AA	HP Select Federation Enterprise 50+ LTU
T3988AA	HP Select Federation Premium LTU
T3989AA	HP Select Federation Premium 10+ LTU
T3990AA	HP Select Federation Premium 50+ LTU
T3991AA	HP Select Federation Premium Upgrade LTU
T3992AA	HP Select Federation Premium Upg 10+ LTU
T3993AA	HP Select Federation Premium Upg 50+ LTU
T3997AA	HP Select Fed Entr Site Software LTU
T3998AA	HP Select Federation Premium Site Software LTU
T3999AA	HP Select Fed Upgrade Site Software LTU
T3983BA	HP Select Fed 6.5 Entrp Software Media
T3984BA	HP Select Fed 6.5 Premium Software Media
T3945AA	HP Select Fed 6.5 Entrps Software Media
T3946AA	HP Select Fed 6.5 Premium Software Media a
T3974AA	HP Select Federation 6.5 SDK Media
T4000AA	HP Select Fed Ent Bundled LTU

Question	What version of Select Federation is currently available and what upgrade plans do you have for the product, if any?
Answer	Please check www.hp.com/managementsoftware (Products -> Products A-Z -> Full Product Name) or otherwise check with your local HP sales representative or HP software business partner for the latest information.
Question	Whom can I contact if I have more questions with regards to this product discontinuance?
Answer	You have several options available to you: • Contact your local HP sales representative or your local HP software business partner: www.hp.com/managementsoftware/buy • Web Self Solve: www.hp.com/managementsoftware/services • HP Technical Support: www.hp.com/managementsoftware/submit_call

Question	What are the hardware requirements to upgrade to Select Federation version 7.0?
Answer	Hardware requirements will vary depending on your operating system, please review the appropriate Release Notes, Installation Guide, and/or Migration Guide or otherwise contact your local HP sales representative or HP software business partner for further assistance.
Question	Where can I find upgrade information for the Select Federation Version 6.5 product?
Answer	Your local HP sales representative or HP software business partner can help you get this information, alternatively please see the Customer Letter for further details.

Question	I received this communication but I have already upgraded Select Federation Version 6.5 to Select Federation Version 7.0 Do I need to do anything?
Answer	Some or all of your support contracts might not have been updated to reflect your upgrade to.Select Federation 6.5. Please get in touch with your local HP contract administration representative or your HP Software Services Integrator partner to have your support contracts updated.

Support contract related questions

Question	What is the end of support date?
Answer	The End of Support date is March 31, 2009. As of this date all customer support activities will cease, this includes: • Telephone support • Security Rule updates • Product upgrades
Question	Are there any other key dates I need to be aware of?
Answer	Please see Customer Letter Page 1.
Question	What are my discontinuance options?
Answer	Customers have the option to continue using Select Federation 6.5. HP will stop providing Support for this version of Select Federation 6.5 on March 31, 2009. Customers are encouraged to begin reviewing their business requirements for Business Process Insight. Customers are also encouraged to contact their local HP sales representative or HP software business partner for help in determining migration options that meet your business needs.
Question	Can I get a support contract for technical support only, without having to pay for upgrades?
Answer	No, support contracts include both technical support and software updates.
Question	Should there be a defect with a version of Select Federation for which no defect fixing is done anymore, can I pay for a fix to be implemented on my request?
Answer	HP may choose to offer defect fixes at a premium price, depending on available resources.
Question	If I am on a support contract, what will I be entitled to?
Answer	You should have received a letter or electronic notification from HP to inform you about the availability of Select Federation Version 6.5 for support customers, what license(s) you were entitled to under your support contract and how to sign up for it. Your local HP sales and support representatives or your HP software business partner can help provide information and assistance to enable your upgrade to be easy and successful.
Question	When I upgrade from Select Federation Version 6.5 to Select Federation Version 7.0, can I continue my existing support contracts until they expire?
Answer	Yes, but your support contracts need to be updated as well. Please contact your local HP contract administration representative or HP Software Services Integrator (SVI) partner to get your support contract updated accordingly.
Question	When I upgrade from Select Federation Version 6.5 to Select Federation Version 7.0, can I expect the same support pricing compared to Select Federation Version

	6.5?
Answer	Not necessarily. Each product support price is determined independently.
Question	What migration services are available to help me upgrade?
Answer	Customers using Select Federation 6.5 can directly migrate to Select Federation 7.0. Please contact your local HP Software sales representative for assistance in planning the right migration plan for you.

For more information

For more information on Full Product Name and HP Software services, contact any of our worldwide sales offices or visit our worldwide websites on the Internet at:

www.hp.com/managementsoftware/products

www.hp.com/managementsoftware/services

www.hp.com/managementsoftware/support-lifecycle