

HP Connect-It

For the Windows®, Linux®, and UNIX® operating systems

Software Version: 9.53

Patch 2 Release Notes

Document Release Date: July 2014

Software Release Date: July 2014



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The title page of this document contains the following identifying information:

- Software Version number, which indicates the software version.
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Contents

Contents	3
Connect-It Release Notes	1
New Features in this Release	2
Fixed Defects in this Release	3
Documentation Updates	5
We appreciate your feedback!	6

Connect-It Release Notes

for the Windows®, Linux®, and UNIX® operating systems.

Software version: 9.53

Publication date: July 2014

This document is an overview of the changes made to Connect-It (CIT). It contains important information that is not included in books or Help. You can find information about the following in this document:

["Fixed Defects in this Release" on page 3](#)

Support Matrix

For information about the installation requirements and compatibility with other products, see the Connect-It Support Matrix. The support matrix may be updated between releases, and so is only available at the HP Support web site:

<http://support.openview.hp.com/selfsolve/manuals>

The support matrix includes the following information:

- **Requirements**
 - Hardware
 - Operating System
 - Java Runtime Environment
- **Compatibility**
 - Languages
 - Internationalization Variances
 - Virtualization Products
 - High-Availability Products
 - HP Software Integrations
 - HP Software Coexistence
 - Other Software Coexistence

- Modules
- Connector Support
- **Obsolescence Plans**

New Features in this Release

This version of Connect-It provides the following updates and enhancements:

On Windows and Linux, OpenSSL is upgraded to OpenSSL 1.0.1h.

On HP-UX, AIX, and Solaris, OpenSSL is upgraded to OpenSSL 0.9.8za.

Fixed Defects in this Release

The reference number for each fixed defect is the Change Request (QCCR) number. For more information about fixed defects, visit [HP Software Support Online](#), or contact your HP Support representative directly.

Title:Connect-IT crashes with the scenario SM to Email connector. (QCCR1E109057)

Description:

Consider the following situation:

Assume that you use a batch script and the SM-to-Email connector scenario to send 10 emails in the database. After eight emails are sent successfully, you receive Error 53 for the ninth email and the scenario stops.

However, in this situation, the eight emails that haven been sent are not marked as "Sent" in the SM database.

Resolution:

This defect is fixed by code change. Now every sent email is marked as "Sent" in the SM database.

Title: Unable to open MaaS connector. (QCCR1E109774)

Description:

You attach a doc that explains the SSO federation integration offered by SaaS for modernized products and how the login flow works.

Ideally, when an account is federated and is configured with one Idp (Identity provider for SSO LDAP authentication), once a user is trying to reach SAW tenant, the user will be redirected straight to the Idp for authentication instead of MSG (SaaS authentication point).

However, what happens with connect-it is that a request is sent to SAW farm with the tenant id, and because this tenant belongs to an account that is federated then it reaches to the customer's Idp instead of MSG.

Resolution:

The MaaS login API is updated to fix the issue. There are three methods to authenticate a user in SAW. A new JVM option 'cit.maas.loginver' is introduced to tell CIT which authentication method is used. The following list shows the allowed values for the option:

- V1: Use Gateway for authentication
- V2: Use the GET Rest API for authentication
- V3: Use the POST Rest API for authentication

For example, -Dcit.maas.loginver=V2

Please contact the SAW support team for which value should be set to the option for the SAW server your connector connects to.

Title:Cannot start CIT GUI in a clean machine. (QCCR1E110113)

Description:

After you install CIT 9.53.P1 in a fresh machine, the CIT Scenario Builder cannot be opened.

Resolution:

This defect is fixed.

Title:New attachment overwrites the old one when you update an attachment in SAW. (QCCR1E110440)

Description:

The MaaS connector is used to connect and transmit attachments to SAW. However, when a new attachment is transmitted, it overwrites the old one.

Resolution:

MaaS EMS API has changed to case sensitive. CIT is updated accordingly and fixes the issue.

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- Software release date.

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Feedback on Patch 2 Release Notes (Connect-It 9.53)

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