

HP IT Executive Scorecard

Version 9.50



Software version: 9.50

Documentation version: November 2014

Documentation Library

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- [Table 1](#) shows XS Core Documents.
- [Table 2](#) shows XS Additional Helpful Documents. To preview and download the file, click the **DOWNLOAD ↓** link.
- [Table 3](#) shows the list of movies available with the release.
- [Table 4](#) shows the patches.

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The document is also a catalog of the documents provided for HP IT Business Analytics (XS) that are downloaded with the **XS_9.50_All_Manuals.zip** bundled doc set, providing an overview of each document and a link ([PDF](#)) to open the file in the same directory.

Table 1: HP IT Executive Scorecard Core Documents

To download the document, click the corresponding [go](#) link.

Documentation Name	Download from SSO↓			Comment
	9.40	9.41	9.50	
All Manuals Download	go	go	go	A ZIP file that includes all the documents related to the version. To use: After downloading, unzip the set to a local directory and use the enclosed docCatalog HTML file to navigate the directory contents. Use Acrobat's Advanced Search feature to search for key words across the doc set.
Read first!				
Release Notes	go	go	go	what's new, what's fixed, known issues, deprecation announcements, documentation update notices, upgrade advice
Support Matrix	go	go	go	supported products, operating systems, infrastructure, and browsers; also includes integration product compatibility
Getting Started Guide	go	go	go	contains the Quick Access Chart to quickly access any part of the documentation; the list of steps to perform to begin working with XS; a description of XS components; a description of the Content Acceleration Packs (CAPs); a summary of the integrations, contexts, and KPIs and Metrics; common use-cases; common customization flows; how to find information.
Capacity Calculator	-	-	go	helps you predict system behavior and perform capacity planning for XS to help you determine whether your configuration requires tuning.
Performance Benchmark)				outlines the reasonable performance of Executive Scorecard in specific data and functional workload conditions run within HP Performance Labs to provide a benchmark for reference purposes.
	-	-	go	
	-	-	go	

Documentation Name	Download from SSO↓			Comment
	9.40	9.41	9.50	
Installation, Deployment, and Upgrade				
Installation Guide	go	-	go	provides the installation steps Important Note: If you install XS 9.41 for the first time, you must first install 9.40 and then upgrade to 9.41.
Upgrade Guide	go	go	go	provides the upgrade instructions
Administration				
Administrator Guide	go	go	go	information required to maintain, monitor, and configure XS as well as setting up users and their permissions, configuring the settings and more
User Guides				
Business Analyst Guide	go	go	go	provides instruction on how to use out-of-the-box or how to create and activate Scorecards, Perspectives, Objectives, Metrics, and KPIs, Dashboard components and pages to be used by the executive to view and analyze the enterprise relevant business objectives
Financial Analyst Guide	go	go	go	helps you make IT financial decisions by providing transparency and helping you manage IT finances by consolidating and allocating planned and actual costs from HP Asset Manager and HP Project and Portfolio Management, as well as alternate data sources to help IT manage those costs.
Reports Reference Guide	go	go	go	provides information on all the reports available in Business Analytics.

Documentation Name	Download from SSO↓			Comment
	9.40	9.41	9.50	
Content Reference Guide	go	go	go	9.41 and 9.50. Each integration is described in its own Content Reference Guide. The Content Reference Guides and a general Content Reference Guide are grouped into a ZIP file.XS integrates with:HP Application Lifecycle Management, HP Asset Manager, HP Application Portfolio Management, HP Business Service Management, HP Cloud Service Automation, HP Data Protector, HP Insight Control, HP Network Automation, HP Network Node Manager, HP Operation Orchestration, HP Project and Portfolio Management, HP Storage Essentials, HP Server Automation, HP Service Manager, HP Universal Configuration Management Database, Amazon Web Services, Amazon Web Service CloudWatch (XS 9.41), Hyper-V (XS 9.41), and vCenter Chargeback Manager
	-	-	-	10.00. All the integration information is gathered in a single Content Reference Guide. XS integrates with:HP Application Lifecycle Management, HP Cloud Service Automation, HP Project and Portfolio Management, HP Service Manager,mAmazon Web Services, and Amazon Web Service CloudWatch.
List of KPIs, Metrics, and Data Lineage Reference Guide	go	-	-	Merged in the Content Reference Guides from version 9.41 provides details about the KPIs and Metrics, their description, data sources, business question and objective, context, formula, thresholds, unit, time period, and data lineage graph

Table 2: HP IT Executive Scorecard Additional Helpful Documents

To download the document, click the corresponding **go** link.

Documentation Name	Download			Comment
	9.40	9.41	9.50	
Guide to XS Content Acceleration Packs	-	-	go	Includes a description of all the Content Acceleration Packs (VP of Ops, VP of Apps, Cloud Optimization, Security Enterprise, CSA_CAP, CSA_Demo_CAP, ITFM_CAP, SM_CAP, and PPM_CAP). You can access documentation specific for each CAP from the Documentation button in the CAP page in the application. CSA_CAP, CSA_Demo_CAP, ITFM_CAP, SM_CAP, and PPM_CAP are new in 9.50
Cloud Optimization Content Acceleration Pack Guide	go	go	-	
VP of Operations Content Acceleration Pack Guide	go	go	-	
VP of Applications Content Acceleration Pack Guide	go	go	-	
Security Enterprise Content Acceleration Pack Guide	go	go	-	
Cloud Content Acceleration Pack Guide	go	-	-	
Getting Started with Cloud Analytics for Tablet	go	go	go	

Documentation Name	Download			Comment
	9.40	9.41	9.50	
Getting Started with XS on Mobiles	-	-	go go	Version 0.98 - works with XS 9.50 Version 1.00 - works with XS 9.50
Getting Started with XS for Smartphone	go	go	-	
Getting Started with XS for Tablet	go	go	-	
Getting Started with IT Financial Management for Tablet	go	go	-	
XS Data Usage Overview	-	go	go	provides a graphic view of XS data usage
XS ETL Process and Architectural Overview	go	go	go	provides a graphic view of the ETL process from the data source to the Dashboard page display through the file system, DW staging database, DW target database, Web Application server, and Business Objects server
KPIs and Metrics Library in Excel Format	go	go	go	provides details about the KPIs and Metrics, their description, data sources, business question and objective, context, formula, thresholds, unit, and time period, in Excel format
List of Entities in Excel Format	go	go	go	provides the list of entities, their data source, their extraction entity, consolidation entity, fact entity, and dimension entity, in Excel format
List of ITFM KPIs in Excel Format	-	go	go	provides details about the KPIs related to ITFM, their description, data sources, business question and objective, context, formula, thresholds, unit, and time period, in Excel format
XS Open Source Guide	go	go	go	provides the list of open source licenses and third party licenses used by XS

Documentation Name	Download			Comment
	9.40	9.41	9.50	
XS Troubleshooting Guide (9.40) XS Knowledgebase Reference Guide (9.41)	go	go	-	9.41. Includes troubleshooting, error messages, and knowledgebase articles – also available as separate articles in the SSO Knowledgebase site for XS. 9.50. Troubleshooting and knowledgebase articles are available in the Support Site.
XS Error Messages	-	-	go	provides a subset of the error messages used in XS
Content Extension Guide	go	go	go	provides the steps used to work with the Integrated Development Environment (IDE) that allows you to develop content, DWH models, new entities and to extend existing content
FBI Extractor SDK Guide	go	go	go	provides the steps used to work with the File Based Integration (FBI) feature to enable you to extract data from a specific data source according to a set of instructions
Outsized Data Lineage Graphs	-	go	go	provides a .ZIP file that includes the data lineage graphs that are too large to be included with the relevant KPI or Metric
Business Automation Certificate	go	go	go	related to the Telecom Management Forum (TMF) KPIs

Table 3: HP IT Executive Scorecard Movies

To access movies in the application, click **Help** in the top right corner of the application main page and select the **Movies** option.

Movies are also available from <http://www.youtube.com/user/eScorecard>.

9.40 movies are available in <http://www.youtube.com>, search for Executive Scorecard 9.4 and also view 9.30 movies.

Documentation Name	9.41	9.50	Comment
	0_E2E_Data_Flow_movie	go	
1_Activate_Data_Source_movie	go	go	
2_Create_New_Business_Context_movie	go	go	
3_Create_New_User_movie	go	go	
4_Manage_Content_Acceleration_Packs_movie	go	go	
5_Run_the_ETL_movie	go	go	
6_Add_Annotation_and_Use_Action_Bar_movie	go	go	
7_Create_a_New_Dashboard_Page_movie	go	go	
8_Filter_Components_movie	go	go	
9_Configure_a_Calculation_for_an_Objective_movie	go	go	
10_Configure_a_KPI_Formula	go	go	
11_Create_KPI_BReakdowns_and_Configure_Breakdown_Overrides_movie	go	go	
12_Build_a_Scorecard_Tree_and_Create_a_New_KPI_movie	go	go	
13_Create_a_New_Metric_movie	go	go	
14_Create_Cascading_Scorecards_movie	go	go	
15_Modify_a_KPI_Configuration_movie	go	go	
16_Schedule_Automatic_KPI_Context_Calculation_movie	go	go	
17_ITFM_Create_a_Budget_Template_movie	go	go	
18_ITFM_Edit_a_Budget_movie	go	go	
19_ITFM_Create_an_Allocation_Scenario_movie	go	go	

Documentation Name	9.41	9.50	Comment
	20_ITFM_Analyze_An_Allocation_Scenario_Using_Cost_Explorer_movie	go	
21_ITFM_Analyze_Financial_Data_in_Dashboard_Based_on_Allocation_movie	go	go	
22_Renew_a_License_movie	go	go	
23_Permissions	-	go	
24_Find_Information	go	go	
25_Embeddability	-	go	
26_Schedule_Import_Excel_File	-	go	
27_LDAP	-	go	
28_Forecast	-	go	
29_Understanding_the_documentation	go	go	
30_Dashboard_Page_Components	-	go	
31_Entity_Report_Email_Notification	-	go	
33_Sorting_in_the_Scorecard_Component	-	-	
34_Consolidate_Entities_On_Demand	-	-	
Installation in Production Environment - Step by Step Movie		go	
35. Distributed Installation (3 servers) Step by Step Movie	-	go	
36. XS on Mobiles app movie		go	

Table 4:Patches

Documentation Name	Download from SSO↓	Comment
	9.50	
Patch 01	go	Security patch
Patch 02	go	<p>This patch include fixes to general issues and improvements to the integration with CSA.</p> <p>If you integrate with HP Cloud Service Automation, you need to consult the following documents that have been updated for Patch 02:</p> <ul style="list-style-type: none"> • HP IT Executive Scorecard XS-CSA Integration E2E guide for XS 9.50 -- go • Installation Guide -- go • Administrator Guide -- go • CSA_CAP and CSA_CAP_Demo Content Acceleration Pack Guide -- go • Content Reference Guide for the Integration with HP Cloud Service Automation, Content Reference Guide for the Integration with Amazon Web Services, Content Reference Guide for the Integration with Amazon Web Service CloudWatch, Content Reference Guide for the Integration with Hyper-V, and Content Reference Guide for the Integration with vCenter Chargeback Manager (these documents are available in the X9.50_ContentReferenceGuides.ZIP file) -- go

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HP Software online support provides customer self-solve capabilities. It provides a fast and efficient way to access interactive technical support tools needed to manage your business. As a valued support customer, you can benefit by using the support web site to:

- Search for knowledge documents of interest
- Submit and track support cases and enhancement requests
- Download software patches
- Manage support contracts
- Look up HP support contacts
- Review information about available services
- Enter into discussions with other software customers
- Research and register for software training

Most of the support areas require that you register as an HP Passport user and sign in. Many also require a support contract. To register for an HP Passport ID, go to:

<https://hpp12.passport.hp.com/hppcf/help.do>

To find more information about access levels, go to:

http://support.openview.hp.com/access_level.jsp

HP Software Solutions Now accesses the HPSW Solution and Integration Portal Web site. This site enables you to explore HP Product Solutions to meet your business needs, includes a full list of

Integrations between HP Products, as well as a listing of ITIL Processes. The URL for this Web site is <http://h20230.www2.hp.com/sc/solutions/index.jsp>

Support Matrices

For complete support and compatibility information, see the support matrix for the relevant product release. All support matrices and product manuals are available here on the HP Software Support Online website:

http://support.openview.hp.com/sc/support_matrices.jsp

You can also download the HP Support and Compatibility Matrix for this release from the HP Self-solve documentation portal:

<http://support.openview.hp.com/selfsolve/manuals>

Document Change Notes

The following table provides details of any changes introduced in this version of this document.

Date	Change
May 2014	Original release of this document
June 2014	Addition of the 9.50 version documents
July 2014	Addition of the Installation movie
August 2014	Addition of the Getting Started with XS on Mobiles document and movie Installation Guide - renaming of configurations and splitting of document into two documents according to their configuration
November 2014	Installation Guide - grouping all configuration options into one document.

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