



Hewlett-Packard Company
690 East Middlefield Road
Mt. View, CA 94043

www.hp.com

HP Software Services July 1, 2008

OS/390 Management & OS/400 Management

[Addressee's Name
Addressee's Title
Company Name
Street Address
City, Postal Code
Country]

Dear HP Software Customer,

Hewlett-Packard (HP) is announcing product discontinuance of HP OS/390 Management & OS/400 Management, effective as of the dates set forth below.

This letter is being sent to HP OS/390 Management & OS/400 Management support customers worldwide, to inform you of our end of sales and end of support plans.

End of Sale / End of Support

HP is committed to providing the highest level of customer care to you while you determine the future strategy for your HP OS/390 Management & OS/400 Management products. Please read below for key timelines and support options that are now available to you:

Date	Program Activity
July 1, 2008	Product discontinuance announced
September 1, 2008	End of Sale (no longer orderable or available for purchase)
Upon existing support contract expiration	End of Support

Please refer to attached Appendices A and B for definition of terms for product obsolescence and specific product numbers affected by this announcement, respectively.

HP OS/390 Management & OS/400 Management Support Change

Support for problems with the OS/390 Management or OS/400 Management products is now provided by EView Technology directly to improve "time to respond/resolve". EView Technology will offer support based on the terms and conditions that you have in your existing support contract.

EView Technology worldwide support infrastructure has been in place for years for the EView-branded products and has worked extremely well in the timely response and handling of product support. EView Technology has an in-house, world class development, testing, and support IT environment - which includes HP Software for Windows and UNIX environments, as well as, IBM mainframes, and a host of iSeries (AS/400) servers. This ensures customers the EView products are fully tested and supported.

EView Technology remote support is available worldwide, 24-hours a day, 365-days a year, to ensure proactive management and responsive service. EView Technology also offers on-site support services for an additional fee.



Hewlett-Packard Company
690 East Middlefield Road
Mt. View, CA 94043

www.hp.com

July 1, 2008

Page 2

Customers can log support calls at the EView Technology Support Site www.eview-tech.com/helpdesk, call EView Technology Direct at +1.919.878.5199 for transfer to the support team or use the standard electronic support at support@eview-tech.com. After hours support escalation is triggered via escalation@eview-tech.com which automatically gets escalated to the support manager(s) on call.

If you prefer contacting HP for support, you can continue doing so until the End of Support date. HP will facilitate transferring the support request to EView Technology.

For more information

Should you have any questions about this end of availability communication, or for assistance in understanding the options available to you, please contact your local HP sales representative. When providing information, please include your name, country, phone number, company name, product number and your HP Service Agreement ID or HP System Handle.

In addition, for technical assistance and information, please visit Software Support Online: www.hp.com/go/hpsupport

HP once again wishes to thank you for choosing HP OS/390 Management & OS/400 Management as your preferred software. We appreciate your business and look forward to continuing to serve your business needs in the future.

Sincerely,

HP Software Services

© Copyright 2008 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

For more information, go to www.hp.com/go/software
07/2008.



Hewlett-Packard Company
690 East Middlefield Road
Mt. View, CA 94043

www.hp.com

July 1, 2008

Page 3

Appendix A: Definitions

This product version obsolescence is covered by version 4.2 of the support & obsolescence policy. Definitions of terms are provided by the HP Software product version obsolescence documented at: www.hp.com/go/hpsoftwaresupport/support-lifecycle

Product Support

Product Support is the reactive engagement of regional support resources (Support Center) and division support resources (Lab), in accordance with your purchased support plan, for the resolution of product defects, plus product enhancements for a specific product version. This includes investigation of newly reported defects and if appropriate, development of defect fixes and making these available for customers via patches. The HP Software product teams (Lab) will review and either approve or deny requests for defect fixes and enhancements (including additional support for newly-released operating system versions).

While HP Software investigates all problems and issues raised for products covered under Product Support, customers may be required to install the most current version or patches as part of the troubleshooting process.

Version Maturity may apply to specific versions of HP Software products. Version Maturity means that, for a specific product version, no further enhancements or changes to functionality are planned, nor are any further platform refreshes planned in order to update that product version to support current or future operating systems, operating system versions or hardware platforms.

End-of-Support Date

End-of-Support Date is the last date Software maintenance, installation and configuration assistance, and other standard support services will be accepted for the specified product release (as specified by Major and Minor version numbering). EOS also means the last date Software Change Requests (SCRs) will be accepted for a specified Version of a Product. After the EOS date, all SCRs will be planned for future versions, as applicable. Current patches for the version of the HP Software reaching EOS will remain available for electronic download for a reasonable period of time.

© Copyright 2008 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

For more information, go to www.hp.com/go/software
07/2008.



Hewlett-Packard Company
690 East Middlefield Road
Mt. View, CA 94043

www.hp.com

July 1, 2008

Appendix B – End of availability HP OS/390 Management & OS/400 Management Product List

Page 4

Product Nr	Description
B9120AA	HP Ops OS/390 Mngmt Software LTU
B9121AA	HP OpenView OS/400 Management, LTU
B9122AA	HP OpenView OS/390 Management, Media
B9122BA	HP OV OS/390 Management 4.0, media, doc
B9122CA	HP Ops OS/390 Mgmt 5.0 Software MM
B9122DA	HP Ops OS/390 5.x Mngmt Software MM
B9123AA	HP OpenView OS/400 Management, Media
B9123BA	HP Ops OS/400 Mngmt 4.0 Software Media
B9123CA	HP Ops OS/400 Mngmt 5.x Software Media
B9163AA	HP Ops OS/400 Mngmt Tier 0 Software LTU
B9164AA	HP Ops OS/400 Mngmt Tier 1 Software LTU
B9165AA	HP Ops OS/400 Mngmt Tier 2 Software LTU
B9166AA	HP Ops OS/400 Mngmt Tier 3 Software LTU
B9167AA	HP Ops OS/400 Mngmt Tier 4 Software LTU

© Copyright 2008 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

For more information, go to www.hp.com/go/software

07/2008.