



Hewlett-Packard Company
690 East Middlefield Road
Mt. View, CA 94043

www.hp.com

HP Software Services July 1, 2007

Oracle® for HP Software (Formerly known as Oracle® for OpenView) versions 9i, 10gR1 and 10gR2

[Addressee's Name
Addressee's Title
Company Name
Street Address
City, Postal Code
Country]

Dear HP Software Customer,

Hewlett-Packard (HP) is announcing product discontinuance of Oracle® for HP Software, formerly known as Oracle for OpenView (OfO) versions 9i, 10gR1 and 10gR2, effective as of the dates set forth below. HP will not release any new version of OfO after 10gR2 release.

This letter is being sent to OfO versions 9i, 10gR1 and 10gR2 support customers worldwide, to inform you of our end of sales on July 31, 2007, and end of support on July 31, 2010.

End of Sale / End of Support

HP is committed to providing the highest level of customer care to you while you determine your future strategy for your OfO 9i, 10gR1 and 10gR2 products. Please read below for key timelines and support options that are now available to you:

Date	Program Activity
July 1, 2007	Product discontinuance announced
July 31, 2007	End of Sale (no longer orderable or available for purchase)
July 31, 2010	End of Support

Please note that all Oracle for HP Software versions 9i and 10gR1 customers with active support contracts are eligible to upgrade to Oracle for HP Software version 10gR2 as a part of their current support contracts.

While the Oracle for HP Software version 9i may continue to meet your immediate needs, HP recommends that all customers upgrade to Oracle for HP Software version 10gR1 or 10gR2, if your HP Software product has already been certified on those versions.

Please refer to attached Appendices A and B for definition of terms for product obsolescence and specific product numbers affected by this announcement, respectively.

Extended Support for Oracle for OpenView 9i

Oracle has announced that Oracle version 9i will enter Extended Support starting on August 1, 2007. Oracle 9i customers are required to move to latest patch of 9i (9.0.8.2) to avail extended support. For the first full year, Oracle will not increase support fees for Extended Support for Oracle 9i, maintaining pricing levels through July, 2008. Beginning on August 1, 2008, HP will increase support fees by approximately 20% due to increased costs of delivering Extended Support for Oracle 9i.



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For more information

Should you have any questions about this end of availability communication, or for assistance in understanding the options available to you, please contact your local HP sales representative or HP software business partner. When providing information, please include your name, country, phone number, company name, product number and your HP Service Agreement ID or HP System Handle.

In addition, for technical assistance and information, please visit Software Support Online:
www.hp.com/go/hpssoftwaresupport

HP once again wishes to thank you for choosing OfO as your preferred software. We appreciate your business and look forward to continuing to serve your business needs in the future.

Sincerely,

HP Software Services

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Appendix A: Definitions

This product version obsolescence is covered by version 4.2 of the support & obsolescence policy. Definitions of terms are provided by the HP Software product version obsolescence documented at: www.hp.com/go/hpsoftwaresupport/support-lifecycle

Product Support

Product Support is the reactive engagement of regional support resources (Support Center) and division support resources (Lab), in accordance with your purchased support plan, for the resolution of product defects, plus product enhancements for a specific product version. This includes investigation of newly reported defects and if appropriate, development of defect fixes and making these available for customers via patches. The HP Software product teams (Lab) will review and either approve or deny requests for defect fixes and enhancements (including additional support for newly-released operating system versions).

While HP Software investigates all problems and issues raised for products covered under Product Support, customers may be required to install the most current version or patches as part of the troubleshooting process.

Version Maturity may apply to specific versions of HP Software products. Version Maturity means that, for a specific product version, no further enhancements or changes to functionality are planned, nor are any further platform refreshes planned in order to update that product version to support current or future operating systems, operating system versions or hardware platforms.

End-of-Support Date

End-of-Support Date is the last date Software maintenance, installation and configuration assistance, and other standard support services will be accepted for the specified product release (as specified by Major and Minor version numbering). EOS also means the last date Software Change Requests (SCRs) will be accepted for a specified Version of a Product. After the EOS date, all SCRs will be planned for future versions, as applicable. Current patches for the version of the HP Software reaching EOS will remain available for electronic download for a reasonable period of time.

APPENDIX B – End of availability OfO Product List

Product Nr	Description
ORA631EE	Oracle EE 9.2 HP-UX - 1 CPU LTU
ORA631SE	Oracle SE 9.2 HP-UX - 1 CPU LTU
ORA230CA	OfO v9.2 64bit HP-UX 11&11.11 Media Kit
ORA643EE	Oracle EE 9.2 Windows - 1 CPU LTU
ORA643SE	Oracle SE 9.2 Windows - 1 CPU LTU
ORA330CA	OfO v9.2 32bit Windows Media Kit
ORA637EE	Oracle EE 9.2 Solaris 64 - 1 CPU LTU
ORA634SE	Oracle SE 9.2 Solaris 32 - 1 CPU LTU

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ORA637SE	Oracle SE 9.2 Solaris 64 - 1 CPU LTU
ORA430CA	OfO v9.2 32bit Sun Solaris 2.7&2.8 Media
ORA431CA	OfO v9.2 64bit Sun Solaris 2.7&2.8 Media
ORA646EE	Oracle EE 9.2 Tru64 - 1 CPU LTU
ORA646SE	Oracle SE 9.2 Tru64 - 1 CPU LTU
ORA530CA	OfO v9.1.01 64bit Tru64 V5.1a Media Kit
ORA640EE	Oracle EE 9.2 Linux - 1 CPU LTU
ORA640SE	Oracle SE 9.2 Linux - 1 CPU LTU
ORA630CA	OfO v9.2.0 for Linux Media Kit
T2607AA	Oracle for OpenView Partition Opt LTU
T3847EE	Oracle 10g EE HP-UX , 1 CPU LTU
T3847SE	Oracle 10g SE HP-UX , 1 CPU LTU
T3848AA	Oracle 10g EE/SE HP-UX PA-RISC 64, Media
T3847AA	Oracle 10g EE/SE HP-UX Itanium, Media
T3843EE	Oracle 10g EE Windows 32, 1 CPU LTU
T3843SE	Oracle 10g SE Windows 32, 1 CPU LTU
T3843AA	Oracle 10g EE/SE Windows 32, Media
T3844EE	Oracle 10g EE Solaris 64, 1 CPU LTU
T3844SE	Oracle 10g SE Solaris 64, 1 CPU LTU
T3844SE	Oracle 10g SE Solaris 64, 1 CPU LTU
T3844AA	Oracle 10g EE/SE Solaris 64, Media
T3844AA	Oracle 10g EE/SE Solaris 64, Media
T3849EE	Oracle 10g EE Tru64, 1 CPU LTU
T3849SE	Oracle 10g SE Tru64, 1 CPU LTU
T3849AA	Oracle 10g EE/SE Tru64, Media
T3845EE	Oracle 10g EE Linux, 1 CPU LTU
T3845SE	Oracle 10g SE Linux, 1 CPU LTU
T3846AA	Oracle 10g EE/SE Linux x86-32, Media
T3845AA	Oracle 10g EE/SE Linux x86-64, Media
T4855EE	Oracle 10gR2 EE HP-UX , 1 CPU LTU
T4855SE	Oracle 10gR2 SE HP-UX , 1 CPU LTU
T4855AA	Oracle 10gR2 EE/SE HP-UX PA-RISC 64, Media
T4856AA	Oracle 10gR2 EE/SE HP-UX Itanium, Media
T4857EE	Oracle 10gR2 EE Windows 32, 1 CPU LTU
T4857SE	Oracle 10gR2 SE Windows 32, 1 CPU LTU
T4857AA	Oracle 10gR2 EE/SE Windows 32, Media
T4858EE	Oracle 10gR2 EE Solaris 64, 1 CPU LTU
T4858SE	Oracle 10gR2 SE Solaris 64, 1 CPU LTU
T4858SE	Oracle 10gR2 SE Solaris 64, 1 CPU LTU
T4858AA	Oracle 10gR2 EE/SE Solaris 64, Media
T4858AA	Oracle 10gR2 EE/SE Solaris 64, Media
T4860EE	Oracle 10gR2 EE Linux, 1 CPU LTU
T4860SE	Oracle 10gR2 SE Linux, 1 CPU LTU
T4860AA	Oracle 10gR2 EE/SE Linux x86-32, Media
ORA200CA	OfO v9.2 64bit HP-UX 11&11.11 LTU

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ORA205CA	OfO v9.2 64bit HP-UX 11&11.11 5 LTUs
ORA230CA	OfO v9.2 64bit HP-UX 11&11.11 Media Kit
ORA300CA	OfO v9.2 32bit Windows LTU
ORA305CA	OfO v9.2 32bit Windows 5 LTUs
ORA330CA	OfO v9.2 32bit Windows Media Kit
ORA400CA	OfO v9.2 32bit Sun Solaris 2.7&2.8 LTU
ORA401CA	OfO v9.2 64bit Sun Solaris 2.7&2.8 LTU
ORA405CA	OfO v9.2 32bit Sun Solaris 2.7&2.8 5 LTU
ORA406CA	OfO v9.2 64bit Sun Solaris 2.7&2.8 5 LTU
ORA430CA	OfO v9.2 32bit Sun Solaris 2.7&2.8 Media
ORA431CA	OfO v9.2 64bit Sun Solaris 2.7&2.8 Media
ORA500CA	OfO v9.1.01 64bit Tru64 V5.1a LTU Ent.Ed
ORA505CA	OfO v9.1.01 64bit Tru64 V5.1a LTU
ORA530CA	OfO v9.1.01 64bit Tru64 V5.1a Media Kit
ORA600CA	Oracle for OpenView for Linux LTU
ORA605CA	OfO for Linux LTU Service Bureaus Bundle
ORA630CA	OfO v9.2.0 for Linux Media Kit
T3848AA	Oracle 10g EE/SE HP-UX PA-RISC 64, Media
T3847AA	Oracle 10g EE/SE HP-UX Itanium, Media
T3843AA	Oracle 10g EE/SE Windows 32, Media
T3844AA	Oracle 10g EE/SE Solaris 64, Media
T3844AA	Oracle 10g EE/SE Solaris 64, Media
T3849AA	Oracle 10g EE/SE Tru64, Media
T3846AA	Oracle 10g EE/SE Linux x86-32, Media
T3845AA	Oracle 10g EE/SE Linux x86-64, Media
T4862AA	Oracle 10g R2 EE HP-UX 1-Sys LTU
T4863AA	Oracle 10g R2 EE HP-UX 5-Sys LTU
T4864AA	Oracle 10g R2 EE HP-UX Itanium 1-Sys LTU
T4865AA	Oracle 10g R2 EE HP-UX Itanium 5-Sys LTU
T4866AA	Oracle 10g R2 EE Windows 1-Sys LTU
T4867AA	Oracle 10g R2 EE Solaris 1-Sys LTU
T4867AA	Oracle 10g R2 EE Solaris 1-Sys LTU
T4868AA	Oracle 10g R2 EE Solaris 5-Sys LTU
T4868AA	Oracle 10g R2 EE Solaris 5-Sys LTU
T4869AA	Oracle 10g R2 EE Linux 1-Sys LTU

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