

HP IT Executive Scorecard

Software Version: 9.50
Windows® operating system

Release Notes

Document Release Date: August 2014
Software Release Date: June 2014



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The title page of this document contains the following identifying information:

- Software Version number, which indicates the software version.
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- Software Release Date, which indicates the release date of this version of the software.

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Release Notes

This document is an overview of the changes made to Executive Scorecard. It contains important information that is not included in books or Help.

Note: This document is also available on the HP Software Manuals site.

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What's New in Version 9.50

This section describes what's new in Version 9.50.

Legend:

Persona	Improvement Categories	
<ul style="list-style-type: none"> ● Administrator ● Business Analyst ● Financial Analyst ● Executive User 	 Scale to large set of users	 Content Improvements
	 Enterprise Readiness	 Mandate & Platform
	 Self-Service Analytics	 ITFM

 XXX xxx	  XXX xxx	 xxx xxx
 New components * <ul style="list-style-type: none"> • The Bubble Chart View Component • The Cluster Bar Chart View Component • The Line and Bar Combination Chart View Component • The Stacked Bar Chart View Component • The Forecast Component • The US Map Component • The World Map Component 	 XXX xxx	  Consolidation Management* The Consolidation Management feature enables you to consolidate an entity that appears in different data sources, to prioritize the data sources, to select the relevant entity dimensions (columns) and their priorities, and to select when to use the consolidation. For details, see Consolidation

<p>These documents are available in the <i>IT Executive Scorecard Business Analyst Guide</i>.</p>		<p>Management (On-Demand Consolidation) in the <i>IT Executive Scorecard Administrator Guide</i>.</p>
<p> XXX XXX</p>	<p> XXX XXX</p>	<p> XXX XXX</p>
<p> On-the-fly Format Change in Component Display* Bubble chart, stacked bars, lists, cluster bars, and bars and lines combination charts are the new available formats in most components. For details, see Change, On-the-fly, the Component Display Format in the <i>IT Executive Scorecard Business Analyst Guide</i>.</p>	<p> On-demand Periodicity Change in Component Display* Change, On-the-fly, the Periodicity Used in a Component Display in the <i>IT Executive Scorecard Administrator Guide</i></p>	<p> XXX XXX</p>
<p> XXXXX XXXX</p>	<p>xxxx xxxx</p>	<p> Documentation Improvements New Movies are available from the application (Access Movies in the <i>IT Executive Scorecard Release Notes</i>) or</p>

		<p>on YouTube.</p> <ul style="list-style-type: none">• Embeddability• Schedule an Excel File Import• LDAP• Forecast• Dashboard Page components• Entity Report (Email Notification)• Understanding the Documentation
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Supported Environments

The environments supported by Executive Scorecard are described in the 9.50 Support Matrix document available from the [HP Software Product Manual Site](http://h20230.www2.hp.com/selfsolve/manuals) (<http://h20230.www2.hp.com/selfsolve/manuals>) or from the installation DVD.

Installation Requirements

Details about the minimum hardware and software requirements are provided in the Support Matrix document in the [HP Software Product Manual Site](http://h20230.www2.hp.com/selfsolve/manuals) (<http://h20230.www2.hp.com/selfsolve/manuals>).

Upgrade Notes

The description of the upgrade process is available in the *IT Executive Scorecard Upgrade Guide* (in PDF format) available on [HP Software Product Manual Site](http://h20230.www2.hp.com/selfsolve/manuals) (<http://h20230.www2.hp.com/selfsolve/manuals>).

Notes, Limitations, and Fixed Issues

Problems, limitations, and fixed issues are identified with a Change Request number (QCCR<CR_number>). Use this number when looking for more information about the problem on the [HP Software Support](#) web site, or when communicating with your HP Support representative.

Note: In the table below, the number of the issues that have been solved are followed by three stars (***) , have a blue background, and the **Fixed in Version** column displays the version when they were fixed.

The installation-related issues are as follows:

Issue	QCCR1A Number	Description	Published in Version	Fixed in Version
DWH Installation		<p>Update Before DWH Installation</p> <p>To update necessary dll and runtime components, make sure to install the following before XS installation (check under C:\users if it has been installed on your machine):</p> <p>Microsoft Visual C++ 2008 SP1 Redistributable Package- x86 (not amd64/x64)</p> <p>http://www.microsoft.com/en-us/download/details.aspx?displaylang=en&id=5582</p>		9.41 (obsolete)
Upgrade	12501 *** (old CR number: 142512)	<p>Upgrade - If the database is locked for some reason, an error occurs in the Core CP Upgrade process, but the whole upgrade process is not stopped. This makes the system useless at the end of the upgrade.</p> <p>Workaround: Manually check the upgrade logs located in the following directories:</p> <ul style="list-style-type: none"> • C:\HPXS\agora\confwizard\log\ConfigWizard.log • C:\HPXS\agora\confwizard\log\Server.log • C:\HPXS\agora\DataWarehouse\log*.log <p>Any errors or messages listed in these log files can cause a failure in the upgrade processes or later on during the ETL's run. It is recommended to manually check that these logs are free of errors (ERROR) , messages (MSG), or Failures to prevent future failures. If the logs are not clean, investigate, fix the problem, and</p>	9.30	9.41

Issue	QCCR1A Number	Description	Published in Version	Fixed in Version
		re-run the upgrade processes if needed.		
General Install		<p>Using XS Administration shortcuts in the Start Menu under domain user on a Windows 2008 server</p> <p>If the domain account is used to manage the server, the Configuration Wizard, License Renewal, Enable / Disable Executive Scorecard, and Uninstall HP Executive Scorecard shortcuts may not work correctly because the batch files invoked in these shortcuts cannot access the relevant files when the User Access Control feature is enabled.</p> <p>Workaround: Use one of the following options:</p> <ul style="list-style-type: none"> • Disable the User Access Control feature. • To launch each shortcut, right-click it and select the Run as Administrator option. 	9.00	-
General Install	12704 *** (old CR number: 143964)	<p>The Glassfish Administration is accessible to users without any authentication.</p> <p>Workaround: Enable the Windows firewall to allow XS access and block the administration port 1001.</p> <ol style="list-style-type: none"> 1. Navigate to Control Panel > System and Security > Windows Firewall. 2. In the top left, click Turn Windows Firewall on or off and set Windows Firewall State to On. 3. Select one or more of Domain, Private or Public networks. 4. Remove all predefined inbound rules. <ol style="list-style-type: none"> a. In the top left, click Advanced Settings. b. Select all rules and click Delete. 5. Define a new rule that allows all ports. <ol style="list-style-type: none"> a. Click New Rule. The New Inbound Rule Wizard opens. b. Set the rule type to Port and click Next. c. Set the protocol and ports and click Next. d. Select the rule to apply to TCP and All Local Ports. e. Set the Action as Allow the Connection and click Next. 		9.41

Issue	QCCR1A Number	Description	Published in Version	Fixed in Version
		<ul style="list-style-type: none"> f. Set the profile accordingly (by default, Domain, Private and Public network are selected), and click Next. g. Enter a descriptive name, for example, XS and click Finish. <p>6. Define a new rule that blocks port 1001.</p> <ul style="list-style-type: none"> a. Click New Rule. The New Inbound Rule Wizard opens. b. Set the rule type to Port and click Next. c. Select the rule to apply to TCP. d. Set the port as 1001. e. Set the Action as Block the Connection and click Next. f. Set the profile accordingly (by default, Domain, Private and Public network are selected), and click Next. g. Select a descriptive name, for example, GF administration console access restriction and click Finish. 		
HP PPM	10701 *** (old CR number: 136456)	<p>System Limitation- If a record of the HP Project and Portfolio Management Program Entity links to multiple managers, only the smallest manager ID is retained due to system limitation. The other manager IDs are discarded after the ETL Run.</p> <p>Recommendation: Use only one manager ID per HP Project and Portfolio ManagementProgram Entity.</p>	9.03	9.41
Other DWH Issues	15905 (old CR number: 166458)	<p>Limitation:</p> <p>The MD_BUSINESS_KEY columns that are VARCHAR can have a length only up to 100 characters, otherwise records can be lost after running the ETL.</p> <p>Recommendation:</p> <p>Change MD_BUSINESS_KEY columns to fewer than 100 characters.</p>		
Other DWH Issues	7446	<p>Limitation: User management - A BOE user name should not include special characters as it cannot be used in XS</p>	9.41	9.50

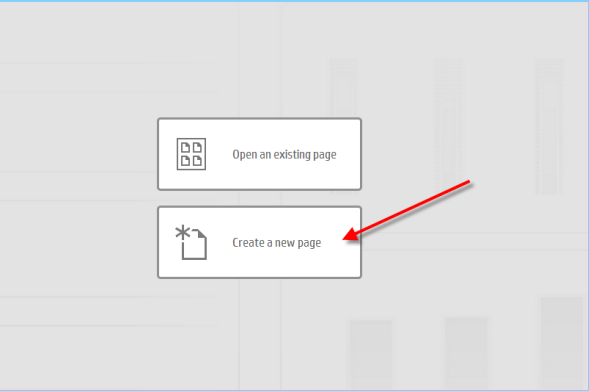
Issue	QCCR1A Number	Description	Published in Version	Fixed in Version
Java Issue	20010	<p>Limitation: In Java 7u51, the default behavior for the high security level changed, causing the display of security warnings each time the XS application runs Java code.</p> <p>Reason:</p> <p>The following changes to Security Slider were included in release (7u51):</p> <ul style="list-style-type: none"> • Block Self-Signed and Unsigned applets on High Security Setting • Require Permissions Attribute for High Security Setting • Warn users of missing Permissions Attributes for Medium Security Setting <p>Resolution:</p> <ol style="list-style-type: none"> 1. To verify that your version of Java is 7u51, open the Java Control Panel, click the Java tab, click the User tab, and check that the latest the Product number is 1.7.0.51. 2. To prevent the display of security warnings, open the Java Control Panel, click the Security tab, move the security slider to Medium. 	9.31	
SAP Issue	N/A	<p>Limitation: A workflow that contains multi-paralleled sub-workflows and is saved as an .atl file cannot be imported into SAP BusinessObjects Data Services4.1 successfully.</p> <p>Workaround: Export such a workflow as an .xml files into SAP BusinessObjects Data ServicesXI 3, and then import it into SAP BusinessObjects Data Services 4.1.</p>		
SAP Issue	N/A	<p>Limitation: A dataflow with a parallelism degree greater than 1 may fail.</p> <p>Workaround: Sometimes SAP BusinessObjects Data Services requests over large resources to run the dataflow. Modify the degree of parallelism to 0 or 1 in the dataflow property may solve the issue.</p>		
SAP Issue	N/A	<p>Limitation: SAP Function Change. A workflow that contains table_comparison in its sub-dataflow, may fail. The following error message may be issued: Input</p>		


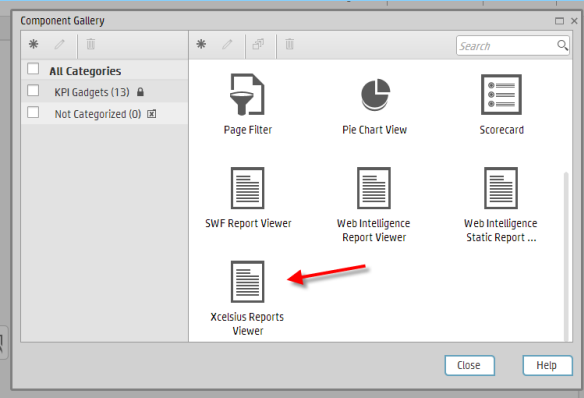
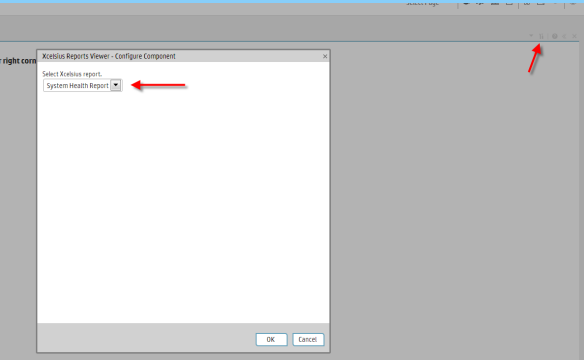
Issue	QCCR1A Number	Description	Published in Version	Fixed in Version
		<p>to transform <Table_comparison> is not ordered by the transform's primary key.</p> <p>Workaround: In SAP BusinessObjects Data Services 4.1, if comparison type is set to sorted input in table_comparison, sort the data before this component.</p>		
ETL Issue	19807	<p>Mapping a network drive from another server causes ETL to fail at the job source extract step.</p> <p>If you map a network drive from another server, for example, in the XS server, you create the network drive P: that maps to the C: drive of another server, when you run the ETL to extract flat files from the P: drive, the ETL fails at the level of the job source extract step.</p> <p>Workaround: There are two solutions:</p> <ol style="list-style-type: none"> 1. Use a share directory on the XS server and put the source file in the share directory. Create a lock on this directory so nothing can write there until FBI starts to extract. 2. Use a network address such as \\<IP_number>\c\$flat for DSM to configure instead of mapping the network drive to a local drive. 	9.50	
Chrome	10772 *** (old CR number: 136802)	<p>Working with the Chrome browser - Working with Dashboard pages in Chrome can cause memory error</p> <p>Workaround:</p> <ol style="list-style-type: none"> 1. Go to the Adobe website (http://get.adobe.com/flashplayer) and download the latest version of Adobe. 2. Open Chrome and enter the plug-ins section (type chrome://plugins in the address bar). 3. Disable Chrome Flash player (its location should end with gcswf32.dll, for example C:\Users\<user>\AppData\Local\Google\Chrome\Application\17.0.963.79\gcswf32.dll). 4. Enable the new Flash player. 	9.30	9.41
Chrome	16691	Limitation: Sending email from Explorer	9.41	

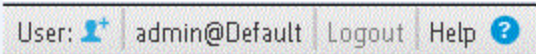
Issue	QCCR1A Number	Description	Published in Version	Fixed in Version
		<ul style="list-style-type: none"> When you click Add and email annotation in Explorer to send an email, a temporary window pops up for about 1 second. When you click Send email in Explorer or when you cancel an email that you have opened, you do not return to the Explorer window. To return to Explorer, click the corresponding window to display Explorer. 		
Chrome	17074	<p>Limitation: In Chrome, in Explorer, you cannot drag the scroll bar of the table when in table format in the Overview tab, of the Additional Info area, or of the Pie chart, due to an issue with the last updates 3rd Party product (in the Chrome browser).</p> <p>Workaround: Click below the scroll bar to move it down, or above the scroll bar to move it up.</p>	9.41	
Chrome	19606	<p>Limitation: In Chrome, in the Studio, due to a (Smart) GWT limitation, when you create a Breakdown KPI or Metric in the Active KPIs tree, the scroll bar auto-scrolls up to the top of list of Breakdowns when you change the focus from the Breakdown menu to the Breakdown dimension menu, and makes it difficult to select the option.</p> <p>Workaround: Use the keyboard to perform your selection.</p>	9.50	
Firefox	16358 (old CR number: 168682)	<p>Limitation: Creating a snapshot (using the Save snapshot button) from Explorer in Firefox truncates the lower part of the snapshot.</p>	9.41	
Firefox	16331	<p>Limitation: When working in the Firefox browser, when you click User in the top toolbar of the application, to add a user image, the dialog box is truncated and prevents the upload of the user picture.</p>	9.41	
Firefox	16360	<p>Limitation: When you upload a user image via Chrome (or Internet Explorer), it is not visible in Firefox although it is visible in KPI annotations.</p>	9.41	
Firefox	16433	<p>Log on to XS in Firefox causes the "XS Application launched successfully" screen to be displayed but the screen does not disappear automatically.</p>	9.41	9.50

Issue	QCCR1A Number	Description	Published in Version	Fixed in Version
		<p>When you log on to XS through Firefox 17 and above, the "XS Application launched successfully" screen is displayed after a few seconds but does not disappear and you have to switch back to the Dashboard page again. This issue is caused in the browser by the Flash player plug-in.</p> <p>Workaround:</p> <p>On the client machine, add the line ProtectedMode=0 to "</p> <p>C:\Windows\SysWOW64\Macromed\Flash\mms.cfg.</p> <p>You do not need to disable Flash, or to install an older version.</p> <p>For details, see http://kb.mozillazine.org/Flash#Disabling_Protected_Mode_in_Flash_11.3</p>		
XS application	13552 *** (old CR number: 150804)	<p>If you modify the name of a Context that is assigned to a KPI, the KPI becomes invalid as the new name of the Context is not reflected in the KPI configuration</p> <p>When you change the name of a Context in Context designer, and KPIs are based on the Context, the KPIs become invalid because the new name of the Context is not reflected in the KPI configuration.</p> <p>Workaround:</p> <ol style="list-style-type: none"> 1. Upload the CAP as is. 2. Open the Studio and select the KPIs that use the Context. 3. Manually assign the KPI to the renamed Context. 4. Perform a recalculation. 	9.40	9.41
XS application		<p>The KPI Library does not include KPIs when you open the Studio</p> <p>If the KPI library is empty when you open the Studio, you need to perform the following:</p> <ol style="list-style-type: none"> 1. Copy the contents of the <HP_XS>\agora\glassfish\glassfish\domains\BTOA\config\kpitemplates\import\languagesle 		-



Issue	QCCR1A Number	Description	Published in Version	Fixed in Version
		<p>n_US directory to the <HP_XS>\agora\glassfish\glassfish\domains\BTOA\config\kpitemplates\import\load directory.</p> <ol style="list-style-type: none"> Run the load KPI templates procedure. Refresh the Studio view on the application itself (i.e. via the browser). 		
XS application	11948 (old CR number: 140689)	<p>Calculation ends in error Workaround: If the KPI calculations end in error, increase the value of the KPI engine timers set in the Engine Health Timer setting (Select Admin > Scorecard > Engine Settings).</p> <p>If changing the value of the Engine Health Timer setting does not help, it is recommended to improve the database server I/O configuration.</p>	9.30	9.41
XS application	16401	<p>User Management - If you update a Role, check that it is OK, log out, and enter XS with a user that is assigned the updated Role, the application does not "remember" the updated role.</p> <p>Workaround:</p> <ol style="list-style-type: none"> Close the browser. Wait for the default 10 minutes cache refresh. Re-open the browser and log on again 	9.41	
XS application	16871	<p>Limitation: In the Studio, the scroll down bar and the Delete icons become inaccessible in the Assigned KPIs table in the Objective Configuration Details tab, even when the KPI Library is collapsed, if the name of one of the KPIs is longer than 155 characters in Chrome or 170 characters in IE9.</p>	9.41	
XS application	16897	<p>Incorrect background color for some Webi reports in Dashboard page components</p> <p>Some Webi reports appear with a white background in SAP BusinessObjects Enterprise and with a black background in XS Dashboard components. This is due to the component showing the last instance in the XS Dashboard. To display the latest version of the</p>	9.41	

Issue	QCCR1A Number	Description	Published in Version	Fixed in Version
		report, refresh the Dashboard page.		
XS application	15188	<p>Note: If in the Dashboard Scorecard component, the Scorecard has Objectives with different time periods, the Scorecard filter displays only the longest time period between the Scorecard Objectives in its Time Period list. For example: if the configured Scorecard includes Objective-1 with a monthly periodicity and Objective-2 with a weekly periodicity then all Time Periods less than monthly will be not accessible in the configuration window. Time Periods larger than monthly might be available depending on the calculations that were performed on the relevant context.</p>	9.41	
XS application	17498	<p>System Health page - To view a System Health page in the Dashboard, you must create the page by performing the following steps:</p> <ol style="list-style-type: none"> 1. Create a new dashboard page:  <ol style="list-style-type: none"> 2. Add a new xCelsius Report Viewer component: 	9.41	9.50


Issue	QCCR1A Number	Description	Published in Version	Fixed in Version
		   <p>3. Save the page as “System Health report”. For details about the report, see System Health Report and System Health Page in the <i>IT Executive Scorecard Reports Reference Guide</i></p>		
XS applicati	11734	Limitation: If a user name consists of multi-byte	9.50	

Issue	QCCR1A Number	Description	Published in Version	Fixed in Version
on		<p>characters (in a language supported by XS, for example: Japanese), you cannot add a picture to the Dashboard frame.</p> 		
Reports	20503	<p>Error message: Internet Explorer has modified this page to help prevent cross-site scripting</p> <p>IE may give this warning when you open and refresh reports too many times.</p> <p>Workaround:</p> <ol style="list-style-type: none"> 1. In IE , click Tools > Internet Options. 2. Click the Security tab, select Internet zone, and click the Custom level button. 3. Scroll down to the Enable XSS Filter option in the Scripting section . 4. Select Disable and click OK. 5. Select Trusted sites in the Security tab, and click the Custom level button. 6. Repeat step 3 and step 4. 	9.50	
ITFM module		<p>Financial Planning Analysis - Allocating costs while Financial Management Context is being calculated by the KPI Engine</p> <p>Modifying an allocation scenario that affects the Dashboard (with the Affects Dashboard option) while the KPI Engine is performing the FinancialManagement Context calculations, might produce unexpected results.</p> <p>Workaround: It is recommended to wait for the KPI calculation to finish, and only then to perform the modifications on the scenario that affects the Dashboard.</p>	-	-
ITFM module	15508 *** (old CR number: 162555)	<p>Dynamic ITFM - modifying an entity column name does not modify the corresponding column in the database external table</p> <p>When you modify the name of an entity column in the semantic layer (Context Designer), it does not change the name of the corresponding column in the database.</p>	9.40	9.41

Issue	QCCR1A Number	Description	Published in Version	Fixed in Version
		<p>If, for example, if you want to modify a column name in a dynamic allocation scenario, and you create an allocation scenario based on this new dimension, the new dimension name does not appear in Cost Explorer because its name still corresponds to the old name.</p> <p>Workaround: The .CSV file that is used as the source of the new dimension must contain the column Name. This can be done by duplicating the <dimension name>_name column (which is present in every .CSV file) to Name.</p>		
ITFM module	15883 *** (old CR number: 166334)	<p>Memory Consumption and UI Out-of-memory Exception</p> <p>When dragging a dimension property to a condition list in the rule of an allocation stage, if the dimension has too many records, the processing may take too much time and may throw an out of memory exception.</p> <p>Workaround</p> <ol style="list-style-type: none"> 1. Go to <HPXS>\agora\glassfish\glassfish\domains\BTOA\config\settings 2. Open fpa-settings.xml. 3. Configure the value of fpa.dim.max.row. The value of the parameter limits the quantity of records for the dimension. 	9.41	9.41
ITFM module	16033 (old CR number: 167088)	<p>Limitation: If you have selected the After ETL completes automatically trigger allocation using the ETL output option in the Allocation tab, and there is new data in the ETL that changes the existing data in the Cost table, the allocated and not allocated intermediate values displayed in the Allocation stages in the Finance > Allocation may be incorrect, though the final value (at the end of the allocation) is correct and the values in the allocated cost tables are correct.</p>	9.41	
Dashboard tab	15936	<p>Limitation: Dashboard Filter - If the string in any Dashboard filter includes a comma, the filter uses the string up only up to the comma and does not use the whole string. The strings correspond to dimension values.</p>	9.50	

Issue	QCCR1A Number	Description	Published in Version	Fixed in Version
		<p>Workaround: Make sure the dimension values in your data do not include strings.</p>		
ADMIN tab	15501 *** (old CR number: 162512)	<p>Daily KPI/Metric - Changing the default calculation period for daily KPIs in Admin > Scorecard > Engine Settings, in the Max number of days to recalculate for Daily KPIs setting may cause No data results in the period between previous default (30 days) and new default.</p> <p>Workaround: If the calculations produce a No Data result for all the days prior to the last 30 days, then repeat the recalculation for the same period. To do so, click the STUDIO tab, select the relevant KPI, click the Calculation options  button, and select the  Recalculate option, in the Active KPI pane, and specify the date corresponding to the new default calculation period for daily KPIs.</p>	9.40	9.41
User Management	17406	<p>LDAP is enabled but LDAP users do not appear in User Management</p> <p>If you enabled LDAP and found that LDAP users are not listed in Admin > Users and Roles > User Management , you must proceed as follows:</p> <ol style="list-style-type: none"> 1. Locate the <code><HP_XS>\agora\glassfish\glassfish\domains\BTOA\config\conf\bsf.properties</code> file. <ul style="list-style-type: none"> • In the bsf.properties file, change: <pre>personalization.provider=EXTERNAL users.provider=EXTERNAL groups.provider=EXTERNAL</pre> to: <pre>personalization.provider=SHARED users.provider=SHARED groups.provider=SHARED</pre> 2. Disable HP Executive Scorecard. 	9.41	9.50

Issue	QCCR1A Number	Description	Published in Version	Fixed in Version
		3. Enable HP Executive Scorecard.		
Foundation	16278 *** (old CR number: 168453)	<p>BOE installation fails with multiple activated NICs</p> <p>During the XS Configuration in the BOE configuration step, the BOE installer fails if multiple network cards (NICs) are active.</p> <p>Workaround: Temporarily disable all NICs except the management network NIC during installation.</p>	9.41	9.41
118n	122359 ***	<p>Localized date in SERVICESTATUS_FACT is not converted from UTC</p> <p>Workaround: Edit the SERVICESTATUS_CON_ALT_WF and change the mapping for all _LOC dates to UTC_DATE_TO_DW(<Date>_UTC).</p> <div style="border: 1px solid gray; padding: 5px; margin-top: 10px;"> <p>Note: This is problematic only for the alternate source. It is working correctly for HP Business Service Management.</p> </div>	9.00	-
Apps	1680 (old CR number: 153298)	<p>Limitation: The XS Apps only supports Android version 3.0.x.</p>	9.31	
CAPs	20833 20832	<p>Limitation: Cloud-CSA integration - When you log on to the CSA application, the embedded XS Dashboard pages do not display correctly.</p> <p>Workaround:</p> <ol style="list-style-type: none"> 1. Download CSA_CAP and CSA_Demo_CAP files from HP Live Network (https://hpln.hp.com/node/10215/contentfiles). 2. Upload the CAP zip files to the XS application. For details, see Upload a CAP to the Executive Scorecard application in the <i>Content Acceleration Packs Guide</i>. 	9.50	9.50
CAPs	20528	<p>Limitation: If any CAP fails, during activation, with an unexpected error such as network connection loss, insufficient disk space, server shutdown, or other.</p> <p>Workaround:</p>	9.50	

Issue	QCCR1A Number	Description	Published in Version	Fixed in Version
		<p>Manually remove all external tables relevant to the failed CAP.</p> <ol style="list-style-type: none"> 1. Write a join query on table [CAP_CONTENT_ITEM] and table2 [CAP_CONTENT_PACK] and Filter by [CAP_CONTENT_PACK].[NAME] = '<CAP_name>' and [CAP_CONTENT_ITEM].[TYPE] = 'DATA', to list all the table names. 2. Manually drop each table in the list, one-by-one, in the external schema of the Target database. 		
CAPs	19144	<p>An error message is issued when you deactivate the Cloud Optimization CAP</p> <p>Workaround:</p> <ol style="list-style-type: none"> 1. In the XS application, log off. 2. Restart the XS application server. 3. Log on. 	9.50	
CAPs	15264 *** (old CR number: 161222)	<p>Components in CAP Dashboard pages might have a display period different from the component configuration</p> <p>In some CAPs that include Dashboard pages with components, the period used for the display of these components might not match the period selected in the configuration of the component.</p> <p>Workaround: In such cases, click  to open the component configuration and click OK to refresh the displayed period so it matches the configuration period.</p>	9.40	9.41
CAPs	16218 *** (old CR number: 168141)	<p>CAP activation/deactivation process gets stuck when an XS restart is performed during these processes</p> <p>After an XS restart, in Admin >Content Acceleration Pack, you can see that the activation or deactivation process of some CAPs continues to run.</p> <p>Cause: after XS restart, the value of the STATUS field in the database CAP_CONTENT_PACK table is still either 'ACTIVATING' or 'DEACTIVATING'.</p> <p>Workaround:</p> <ol style="list-style-type: none"> 1. Manually update the value of the field STATUS to 	9.41	9.41

Issue	QCCR1A Number	Description	Published in Version	Fixed in Version
		<p>'DEACTIVATED' for the corresponding problematic CAP.</p> <p>2. In addition, clean up the entities of the problematic CAP that were already created (or still not deleted) before the XS restart. You can perform the cleanup manually or you can run the activate/deactivate operation on the problematic CAP.</p>		
CAPs	15887	<p>If you had activated the Cloud CAP in 9.40 prior to the upgrade to 9.41, 2 Cloud CAPs are displayed in Admin > Content Acceleration Pack > Content Acceleration Pack.</p>	9.41	
Import Excel Files	17471	<p>Limitation: Importing Excel files with empty cells in the last row causes an error in the ETL process.</p> <p>The following error is issued: com.hp.dwh adapters.fbi.common.exception.ExtractorException: Java.lang.RuntimeException: ERROS: couldn't extract the field:"Comment(Extract Column: Comment)" from Excel file</p> <p>Workaround: Make sure that the Excel files you intend to import do not include empty cells in their last row.</p>	9.50	

Documentation Errata

Note the following documentation items updates:

- In the *IT Executive Scorecard Administrator Guide*, in Users and Roles, in the LDAP section, the following note should appear in the **Create a Connection** task:

Note:

If you work in a Development/Test/POC environment, configure LDAP to connect separately with:

- the Executive Scorecard server.
- the SAP BusinessObjects Enterprise server.

If you work in a Production environment, configure LDAP to connect separately with:

- the Executive Scorecard server.
- the Data Warehouse server.
- the SAP BusinessObjects Enterprise server.

- In the [ALM Data Source](#) section in the *IT Executive Scorecard Content Reference Guide for the Integration of HP Application Lifecycle Management*, the description of the following field in the ALM Activation Page description should be read as follows:

UI Element	Description
Data Source Type	Select the data source type.

To view the latest version of the documentation, access [HP Software Product Manual Site](http://h20230.www2.hp.com/selfsolve/manuals) (<http://h20230.www2.hp.com/selfsolve/manuals>) and download the relevant PDF.

Localization and Globalization

The localization and globalization information is described in the Support Matrix document available from the [HP Software Product Manual Site \(http://h20230.www2.hp.com/selfsolve/manuals\)](http://h20230.www2.hp.com/selfsolve/manuals) or from the installation DVD.

Revision History

Date	Section	Description
June 2014	First Publication	
July 2014	"20833 20832" on page 25	When you log on to the CSA application, the embedded XS Dashboard pages do not display correctly.

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Feedback on Release Notes (IT Executive Scorecard 9.50)

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We appreciate your feedback!

