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Dear HP Software Customer:

In review of our previously communicated NNM 6.4 obsolescence program, it is important to clarify the implied obsolescence of the SNMP Emanate Agent Component (no associated product numbers) version 14 (all 14.x releases), effective as of the dates set forth below:

August 5, 2005 - Original NNM 6.4 Support Customer Notification  
December 31, 2007 - Current Product Support Ends  
December 31, 2009 - End of Self-Help Support

HP confirms that SNMP Emanate Agent version 15.3 supersedes all prior versions. The SNMP Emanate Agent 15.3 package includes all instructions necessary to install the patch. The package is available for download at the following location:

[ftp://ovweb.external.hp.com/pub/SNMPAgent/SNMPAgent\\_15.3](ftp://ovweb.external.hp.com/pub/SNMPAgent/SNMPAgent_15.3)

**For more information**

Should you have any questions about this communication, or for assistance in understanding the options available to you, please contact your local HP sales representative or HP software business partner. Please include your name, country, phone number, company name, product number, and your HP Service Agreement ID or HP System Handle. In addition, for technical assistance and information, please visit Software Support Online: [www.hp.com/go/hpssoftwaresupport](http://www.hp.com/go/hpssoftwaresupport)

HP thanks you for choosing HP Software as your preferred management software. We appreciate your business and look forward to continuing to serve your business needs in the future.

Sincerely,

Jeffrey Scheaffer

Director Products  
Network Management Center  
HP Software