



Hewlett-Packard Company
690 East Middlefield Road
Mt. View, CA 94043

www.hp.com

HP OpenView Product Division August 5, 2005

Network Node Manager 6.4/6.41

[Addressee's Name
Addressee's Title
Company Name
Street Address
City, Postal Code
Country]

Dear HP OpenView Customer,

Hewlett-Packard (HP) is announcing version discontinuance of Network node Manager (NNM) 6.4/6.41, effective as of the dates set forth below.

This letter is being sent to NNM 6.4/6.41 customers worldwide, to inform you of our end of availability and end of support plans.

End of Sale / End of Support

HP is committed to providing the highest level of customer care to you while you determine your future strategy for your NNM 6.4/6.41. Please read below for key timelines and support options that are now available to you:

Date	Program Activity
August 5, 2005	Version Obsolescence announced
September 30, 2006	End of Sale (no longer orderable or available for purchase)
December 31, 2007	End of Current Product Support
December 31, 2009	End of Self-Help Support

Please note that all NNM 6.4/6.41 customers with active support contracts are eligible to upgrade to NNM 7.5 as a license upgrade.

While the NNM 6.4/6.41 products may continue to meet your immediate needs, HP recommends that all customers upgrade to NNM 7.5.

Please refer to attached Appendices A and B for NNM 6.4/6.41 definition of terms for product obsolescence and specific product numbers affected by this announcement, respectively.

For more information

Should you have any questions about this end of availability communication, or for assistance in understanding the options available to you, please contact your local HP sales representative or HP software business partner. When providing information, please include your name, country, phone number, company name, product number and your HP Service Agreement ID or HP System Handle.



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In addition, for technical assistance and information, please visit Software Support Online:
www.hp.com/managementsoftware/services

HP once again wishes to thank you for choosing Network Node Manager as your preferred Network service management software. We appreciate your business and look forward to continuing to serve your business needs in the future.

Sincerely,

HP Software Services

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Appendix A: Definitions

This product version obsolescence is covered by version 2.3 of the support & obsolescence policy. Definitions of terms are provided by the HP OpenView product version obsolescence documented at: www.hp.com/managementsoftware/support/lifecycle

Current Product Support

Current Product Support is the reactive engagement of regional support resources (Support Center) and division support resources (Lab), in accordance with your purchased support plan, for the resolution of product defects, plus product enhancements for a specific product version. This includes investigation of newly reported defects and if appropriate, development of defect fixes and making these available for customers via patches. The HP OpenView product teams (Lab) will review and either approve or deny requests for defect fixes and enhancements (including additional support for newly-released operating system versions).

While HP OpenView investigates all problems and issues raised for products covered under Current Product Support, customers may be required to install the most current version or patches as part of the troubleshooting process. Current Product Support includes Self-Help Support.

Version Maturity may apply to specific versions of HP OpenView software products. Version Maturity means that, for a specific product version, no further enhancements or changes to functionality are planned, nor are any further platform refreshes planned in order to update that product version to support current or future operating systems, operating system versions or hardware platforms.

End of Current Product Support Date*

Official last day to receive Current Product Support for a specific product/product version.

Self-Help Support

Self-Help Support is an integral component of all HP OpenView Support contracts. Self-Help Support consists of web-based access to the online support Knowledge Base, which contains technical information for HP OpenView products including white papers, existing patches and known problems for a specific product version.

* Some customers may be familiar with the term "End of Support (EOS) Date", which was formerly used in descriptions of HP OpenView's obsolescence policy. That term itself is now obsolete having been replaced by two more specific terms, "End of Current Product Support Date" and "End of Extended Life Support Date".

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Appendix B: End of availability NNM 6.4/6.41 Product List

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Product #	Description
J1242AB	HP NNM 250 Node Inc 6.4 Win2k/XP LTU
J1242UB	Upgd NNM 250 Node Inc to 6.4 2000/XP LTU
J1249AB	HP OV NNM 250 Node Incr 6.4 HP-UX LTU
J1253AB	HP Upgd 250 Node Incr to 6.4 HP-UX LTU
J1256AB	HP OV NNM 250 Node Incr 6.4 Solaris LTU
J1260AB	HP Upgrd NNM 250 Node Inc to 6.4 Sol LTU
J5130BA	HP OV NNM 50 6.4 for Win 2K/XP Pro LTU
J5131BA	HP OV NNM 50 6.4 for HP-UX LTU
J5132BA	HP OV NNM 50 6.4 for Solaris LTU
J5310BA	HP OV NNM 6.4 Dev Toolkit for HP-UX LTU
J5311BA	HP OV NNM 6.4 Dev Toolkit Solaris LTU
J5312BA	HP OV NNM 6.4 Dev Toolkit Windows LTU
J5314BA	HP OV Upgd NNM 250 to 6.4 Windows LTU
J5314BJ	HP OV Upgd NNM 250 to 6.4 Win JPN LTU
J5315BA	HP OV NNM Enterprise 6.4 for HP-UX LTU
J5315BJ	HP OV NNM Enterprise 6.4 HP-UX JPN LTU
J5316BA	HP OV NNM 250 6.4 for HP-UX LTU
J5316BJ	HP OV NNM 250 6.4 for HP-UX JPN LTU
J5317BA	HP OV NNM Enterprise 6.4 for Solaris LTU
J5317BJ	HP OV NNM Enterprise 6.4 for Sol JPN LTU
J5320BA	HP OV NNM 250 6.4 for Solaris LTU
J5320BJ	HP OV NNM 250 6.4 for Sol JPN LTU
J5321BA	HP OV NNM Enterprise 6.4 for Windows LTU
J5321BJ	HP OV NNM Enterprise 6.4 for Win JPN LTU
J5322BA	HP OV NNM 250 6.4 for Windows LTU
J5322BJ	HP OV NNM 250 6.4 for Win JPN LTU
J5323BA	HP OV NNM 6.4 Manuals HP-UX, Sol, & Win
J5323BJ	HP OV NNM 6.4 Manuals UX, Sol, & Win JPN
J5324BA	HP OV NNM 6.4 & NNM ET 2.0 Media product
J5325BA	HP OV Upgd NNM Ent to Ent 6.4 Sol LTU
J5325BJ	HPOV Upgd NNM Ent to Ent 6.4 Sol JPN LTU
J5326BA	HP OV Upgd NNM Ent to 6.4 Windows LTU
J5326BJ	HP OV Upgd NNM Ent to 6.4 Win JPN LTU
J5327BA	HP OV Upgd NNM 250 to 6.4 Solaris LTU
J5327BJ	HP OV Upgrade NNM 250 to 6.4 Sol JPN LTU
J5328BA	HP Upgd NNM 250 6.x to Enterp 6.4 UX LTU
J5328BJ	HP Upg NNM 250 6.x to Ent 6.4 UX JPN LTU

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J5329BA	HP Upgd NNM Ultd/Ent to 6.4 Ent HPUX LTU
J5329BJ	HP Upgd NNM Ent to 6.4 Ent UX JPN LTU
J5330BA	HP OV Upgd NNM 250 to 6.4 HP-UX LTU
J5330BJ	HP OV Upgd NNM 250 to 6.4 HP-UX JPN LTU
J5397BA	HP Upgd NNM 250 6.x to Ent 6.4 Sol LTU
J5397BJ	Upg NNM 250 6.x to Ent 6.4 Sol JPN LTU
J5398BA	HP Upgd NNM 250 6.x to Ent 6.4 Win LTU
J5398BJ	Upgd NNM 250 6.x to Ent 6.4 Win JPN LTU
J4518BA	HP OV CV 1.3 100 Cust. 2000/XP Prof. LTU
J4519BA	HP OV CV 1.3 Unlimited 2000/XP Prof. LTU
J4520BA	HP CV 1.3 200 Mgd Cust Bank 2000/XP LTU
J4521BA	HP OV CV 1.3 Upgrade 2000/XP Prof. LTU
J4522BA	HP OV CV 1.3 100 Cust. HPUX LTU
J4523BA	HP OV CV 1.3 Unlimited HPUX LTU
J4524BA	HP OV CV 1.3 200 Mgd Cust Bank HPUX LTU
J4525BA	HP OV CV 1.3 Upgrade HPUX LTU
J4526BA	HP OV CV 1.3 100 Cust. Solaris LTU
J4527BA	HP OV CV 1.3 Unlimited Solaris LTU
J4528BA	HP OV CV 1.3 200 Mgd Cust Bank Sol. LTU
J4529BA	HP OV CV 1.3 Upgrade Solaris LTU
J5303CA	HP OV NNM Extd Top 250 2.0 UX LTU
J5304CA	HP NNM Ext Top 250 Nd Incr 2.0 UX LTU
J5305CA	HP OV NNM Extd Top 250 2.0 Solaris LTU
J5306CA	HP NNM Ext Top 250 Nd Incr 2.0 Sol LTU
J4790AA	HP OV NNM SPI for Frame Relay,LTU
J1245AA	HP OV NNM SPI for IP Multicast HPUX, LTU
J1246AA	HP OV NNM SPI for IP Multicast Sun, LTU
J5136AA	OV Problem Diagnosis 1.1 media, English
J5136AJ	OV Problem Diagnosis 1.1 media, Japanese
J5137AA	OV Problem Diagnosis, LTU

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