

# Fortify Computer Based Training and Learning Management System Obsolescence Announcement

## Frequently Asked Questions

On May 1, 2014 HP announced the end of sale date and end of support date for Fortify Computer Based Training and Learning Management System.

This document provides answers to frequently asked questions regarding this announcement.

### Product related questions

<i>Question</i>	When is HP discontinuing Fortify Computer Based Training and Learning Management System?
<i>Answer</i>	Effective May 1, 2014 HP is announcing the discontinuance of Fortify Computer Based Training and Learning Management System. Current customers may continue to purchase Fortify Computer Based Training and Learning Management System until July 1, 2014. As of this date, the product will be removed from HP's Corporate Price List and will no longer be orderable.
<i>Question</i>	Why is HP discontinuing Fortify Computer Based Training and Learning Management System?
<i>Answer</i>	HP will no longer be selling Computer Based Training. HP Fortify training will be available thru Enterprise Securit University. <a href="https://inter.viewcentral.com/events/cust/search_results.aspx?cid=arcsight&amp;cat3_id=16&amp;pid=1&amp;event_id=20&amp;lid=1">https://inter.viewcentral.com/events/cust/search_results.aspx?cid=arcsight&amp;cat3_id=16&amp;pid=1&amp;event_id=20&amp;lid=1</a>
<i>Question</i>	What product numbers are affected by this obsolescence?
<i>Answer</i>	Please refer to Appendix B in the customer letter for the list of affected product numbers.
<i>Question</i>	When is the last date I can order Fortify Computer Based Training and Learning Management System?
<i>Answer</i>	Fortify Computer Based Training and Learning Management System will continue to be available for purchase to current support customers through May 1, 2014. As of that date, you will no longer be able to purchase additional licenses of the product.

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## Support contract related questions

<i>Question</i>	What is the end of support date?
<i>Answer</i>	<p>The End of Support date for Fortify Computer Based Training and Learning Management System is April 30, 2016. As of this date all customer support activities for this version will cease, this includes:</p> <ul style="list-style-type: none"><li>• Telephone support</li><li>• Security Rule updates</li><li>• Product upgrades</li></ul>
<i>Question</i>	Are there any other key dates I need to be aware of?
<i>Answer</i>	Please see Customer Letter page 1 for key dates.
<i>Question</i>	What are my discontinuance options?
<i>Answer</i>	<p>Customers have the option to continue using Fortify Computer Based Training and Learning Management System . HP will stop providing support for Fortify Computer Based Training and Learning Management System on April 30, 2016. Customers are encouraged to begin reviewing their business requirements for Fortify Computer Based Training and Learning Management System. Customers are also encouraged to contact their local HP Sales Representative or HP Software Business Partner for help in determining migration options that meet your business needs.</p>
<i>Question</i>	Can I continue my existing Fortify Computer Based Training and Learning Management System support contracts until they expire?
<i>Answer</i>	Yes, you can continue using your existing support contracts until they expire.

## For more information

For more information on Fortify Computer Based Training and Learning Management System and HP Software services, contact any of our worldwide sales offices or visit our worldwide websites on the Internet at:

[hp.com/go/software](http://hp.com/go/software)  
[hp.com/go/hpsupport](http://hp.com/go/hpsupport)  
[hp.com/go/hpsupport/support-lifecycle](http://hp.com/go/hpsupport/support-lifecycle)

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