

Hewlett-Packard Company  
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Palo Alto, CA 94304

[hp.com](http://hp.com)



January 1, 2013

Addressee's Name  
Addressee's Title  
Company Name  
Street Address  
City, State ZIP

Dear HP Software Customer,

Hewlett-Packard (HP) is announcing version discontinuance of Network Management Center (NMC) 8.1x & 9.0x effective as of the dates set forth below.

This letter is for NMC 8.1x & 9.0x support customers worldwide, to inform you of our end of support plans.

### **End of Sale / End of Support**

HP is committed to providing the highest level of customer care to you while you determine your future strategy for your NMC 8.1x & 9.0x products. Please read below for key timelines and support options that are now available to you:

Date	Program Activity
January 1, 2013	Product discontinuance announced
March 1, 2013	End of sale (no longer orderable or available for purchase)
March 31, 2015	End of Support for NMC 8.1x & 9.0x
March 31, 2017	End of Self-Help Support NMC 8.1x & 9.0x

This program includes the following:

- HP Automated Network Management Suite 9.0x
- HP Automated Network Management Advanced Suite 9.0x
- HP Network Node Manager i 9.0x
- HP Network Node Manager i Advanced 9.0x
- HP Network Automation 9.0x
- HP Network Node Manager iSPI Performance for Metrics 9.0x

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For more information, go to [hp.com/go/software](http://hp.com/go/software)

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- HP Network Node Manager iSPI Performance for Traffic 9.0x
- HP Network Node Manager iSPI Performance for Quality Assurance 9.0x
- HP Network Node Manager iSPI for MPLS 9.0x
- HP Network Node Manager iSPI for IP Telephony 9.0x
- HP Network Node Manager iSPI for IP Multicast 9.0x
- Route Analytics Management System 9.0x

Please note that all NMC 8.1x & 9.0x customers with active support contracts are eligible to upgrade to latest versions of NMC 8.1x & 9.0x as a 1 for 1 license upgrade.

While these NMC 8.1x & 9.0x versions may continue to meet your immediate needs, HP recommends that all customers upgrade to NMC 9.2.

Please refer to attached Appendix A for definition of terms for product obsolescence and Appendix B for the list of affected NMC 8.1x & 9.0x product numbers.

### **More information**

Should you have any questions about this end of availability communication, or for assistance in understanding the options available to you, please contact your local HP sales representative or HP software business partner. When providing information, please include your name, country, phone number, company name, product number and your HP Service Agreement ID or HP System Handle.

In addition, for technical assistance and information, please visit Software Support Online: [hp.com/go/hpsupport](http://hp.com/go/hpsupport)

HP once again wishes to thank you for choosing NMC 8.1x & 9.0x. We appreciate your business and look forward to continuing to serve your business needs in the future.

Sincerely,

HP Software Services

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## **APPENDIX A: Definitions**

This product version obsolescence is covered by version 4.4 of the HP Software Release & Support policy. Definitions of terms are provided by the HP Software product version obsolescence documented at:

[hp.com/go/hpssoftwaresupport/support-lifecycle](http://hp.com/go/hpssoftwaresupport/support-lifecycle)

### **Product Support**

Product Support is the reactive engagement of regional support resources (Support Center) and division support resources (Lab), in accordance with your purchased support plan, for the resolution of product defects, plus product enhancements for a specific product version. This includes investigation of newly reported defects and if appropriate, development of defect fixes and making these available for customers via patches. The HP Software product teams (Lab) will review and either approve or deny requests for defect fixes and enhancements (including additional support for newly-released operating system versions).

While HP Software investigates all problems and issues raised for products covered under Product Support, customers may be required to install the most current version or patches as part of the troubleshooting process.

Version Maturity may apply to specific versions of HP Software products. Version Maturity means that, for a specific product version, no further enhancements or changes to functionality is planned, nor are any further platform refreshes planned in order to update that product version to support current or future operating systems, operating system versions or hardware platforms.

### **End-of-Support Date**

End-of-Support Date is the last date Software maintenance, installation and configuration assistance, and other standard support services will be accepted for the specified product release (as specified by Major and Minor version numbering). EOS also means the last date Software Change Requests (SCRs) will be accepted for a specified Version of a Product. After the EOS date, all SCRs will be planned for future versions, as applicable. Current patches for the version of the HP Software reaching EOS will remain available for electronic download for a reasonable period of time.

### **Self-Help Support**

Self-Help Support is an integral component of all HP Software Support contracts. Self-Help Support consists of web-based access to the online support Knowledge Base, which contains technical information for HP Software products including white papers, existing patches and known problems for a specific product version.

In some instances support for specific HP Software product(s) and/or version(s) may run longer than the support for underlying operating system(s), adjacent/integrated

application(s) or version(s). In this event, it is HP's intent to communicate with affected HP Software product/product versions customers in a timely manner. However, there are cases where HP does not receive notification of the End-of-Support for these products (operating system(s) or adjacent/integrated application(s), or version(s)) in advance of the general public. In any case, should the underlying operating system(s), adjacent/integrated application(s) or version(s) become unsupported by its developer, support for the affected HP Software product/product versions will immediately be limited to self-solve support available through Software Support Online, and Telephone Support associated with questions concerning a product's/product version's functionality and/or interoperability in line with the said product's/product version's original parameters/requirements at the time of release. Any product updates and/or fixes will be limited to those already available. No additional updates, patches or fixes will be engineered. Should said product/product version operate or integrate with other still supported, underlying operating system(s), adjacent/integrated application(s) or version(s), support for said product/product version on any remaining supported platform(s), supported adjacent/integrated application(s), or supported version(s) will continue unaffected, or through the planned End-of-Support date, if one has been announced.

#### APPENDIX B: Affected Product SKUs

Product Number	Description
TB776AA	HP ANM Suite 9.0 Win Eng SW Media
TB776AAE	HP ANM Suite 9.0 Win Eng SW E-Media
TB777AA	HP ANM Suite 9.0 Lin Eng SW Media
TB777AAE	HP ANM Suite 9.0 Lin Eng SW E-Media
TB759AA	HP NNM iSPI Perf QA 9.0 Eng SW Media
TB759AAE	HP NNM iSPI Perf QA 9.0 Eng SW E-Media
TB759AJ	HP NNM iSPI Perf QA 9.0 Jpn SW Media
TB759AJE	HP NNM iSPI Perf QA 9.0 Jpn SW E-Media
TB759AS	HP NNM iSPI Perf QA 9.0 SCh SW Media
TB759ASE	HP NNM iSPI Perf QA 9.0 SCh SW E-Media
TB760AA	HP NNM iSPI for MPLS 9.0 Eng SW Media
TB760AAE	HP NNM iSPI for MPLS 9.0 Eng SW E-Media
TB761AA	HP NNM iSPI for IPT 9.0 Eng SW Media
TB761AAE	HP NNM iSPI for IPT 9.0 Eng SW E-Media
TB762AA	HP NNM iSPI for IPMC 9.0 Eng SW Media
TB762AAE	HP NNM iSPI for IPMC 9.0 Eng SW E-Media
TB765AA	HP NNM i Windows 9.0 Eng SW Media
TB765AAE	HP NNM i Windows 9.0 Eng SW E-Media
TB765AJ	HP NNM i Windows 9.00 Japanese SW Media
TB765AJE	HP NNM i Win 9.00 Japanese SW E-Media

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TB765AS	HP NNM i Windows 9.00 SChinese SW Media
TB765ASE	HP NNM i Windows 9.00 SCh SW E-Media
TB766AA	HP NNM i HP-UX 9.0 Eng SW Media
TB766AAE	HP NNM i HP-UX 9.0 Eng SW E-Media
TB766AJ	HP NNM i HP-UX 9.00 Japanese SW Media
TB766AJE	HP NNM i HP-UX 9.00 Japanese SW E-Media
TB766AS	HP NNM i HP-UX 9.00 SChinese SW Media
TB766ASE	HP NNM i HP-UX 9.0 SChinese SW E-Media
TB767AA	HP NNM i Solaris 9.0 Eng SW Media
TB767AAE	HP NNM i Solaris 9.0 Eng SW E-Media
TB767AJ	HP NNM i Solaris 9.00 Japanese SW Media
TB767AJE	HP NNM i Solaris 9.00 Japanes SW E-Media
TB767AS	HP NNM i Solaris 9.00 SChinese SW Media
TB767ASE	HP NNM i Solaris 9.00 SCh SW E-Media
TB768AA	HP NNM i Linux 9.0 Eng SW Media
TB768AAE	HP NNM i Linux 9.0 Eng SW E-Media
TB768AJ	HP NNM i Linux 9.00 Japanese SW Media
TB768AJE	HP NNM i Linux 9.00 Japanese SW E-Media
TB768AS	HP NNM i Linux 9.00 SChinese SW Media
TB768ASE	HP NNM i Linux 9.00 SChinese SW E-Media
TB769AA	HP NNM iSPI NET 9.0 Eng SW Media
TB769AAE	HP NNM iSPI NET 9.0 Eng SW E-Media
TB770AA	HP NNM iSPI Perf Traf 9.0 Eng SW Media
TB770AAE	HP NNM iSPI Perf Traf 9.0 Eng SW E-Media
TB770AJ	HP NNM iSPI Perf Traf 9.0 Jpn SW Media
TB770AJE	HP NNM iSPI Perf Traf 9.0 Jpn SW E-Media
TB770AS	HP NNM iSPI Perf Traf 9.0 SCh SW Media
TB770ASE	HP NNM iSPI Perf Traf 9.0 SCh SW E-Media
TB368AA	HP NNM iSPI Perf Metrics 8.10 SW Media
TB368AAE	HP NNM iSPI Perf Metrics 8.10 SW E-Media
TB771AA	HP NNM iSPI Perf Metr 9.0 Eng SW Media
TB771AAE	HP NNM iSPI Perf Metr 9.0 Eng SW E-Media
TB771AJ	HP NNM iSPI Perf Metr 9.0 Jpn SW Media
TB771AJE	HP NNM iSPI Perf Metr 9.0 Jpn SW E-Media
TB771AS	HP NNM iSPI Perf Metr 9.0 SCh SW Media
TB771ASE	HP NNM iSPI Perf Metr 9.0 SCh SW E-Media
TB774AA	HP NNM i-series 9.00 English SW Manuals
TB774AJ	HP NNM i 9.0 Jpn SW Manuals
TB775AA	HP NNM iSPI NET 9.00 English SW Manuals
T9058BJ	HP NA Node+StdCore 9.00 Jpn SW Media

T9058BJE	HP NA Node+StdCore 9.00 Jpn SW E-Media
T9058BK	HP NA Node+StdCore 9.00 Kor SW Media
T9058BKE	HP NA Node+StdCore 9.00 Kor SW E-Media
T9058BS	HP NA Node+StdCore 9.00 S.Ch SW Media
T9058BSE	HP NA Node+StdCore 9.00 S.Ch SW E-Media
T8975FA	HP NA Node+StdCore 9.00 Eng SW Media
T8975FAE	HP NA Node+StdCore 9.00 Eng SW E-Media
T8959DA	HP NA Node+HS+MM NP 9.00 Eng SW Media
T8959DAE	HP NA Node+HS+MM NP 9.00 Eng SW E-Media
T8999DA	HP NA Satellite 9.00 Eng SW Media
T8999DAE	HP NA Satellite 9.00 Eng SW E-Media
T4631AA	HP NNM i for Win 8.00 SW Media
T4631AAE	HP NNM i for Win 8.00 SW E-Media
T4631BA	HP NNM i for Win 8.01 SW Media
T4631BAE	HP NNM i for Win 8.01 SW E-Media
T4631CA	HP NNM i-series Windows 8.10 SW Media
T4631CAE	HP NNM i-series Windows 8.10 SW E-Media
T4632AA	HP NNM i for HP-UX 8.00 SW Media
T4632AAE	HP NNM i for HP-UX 8.00 SW E-Media
T4632BA	HP NNM i for HP-UX 8.01 SW Media
T4632BAE	HP NNM i for UX 8.01 SW E-Media
T4632CA	HP NNM i-series HP-UX 8.10 SW Media
T4632CAE	HP NNM i-series HP-UX 8.10 SW E-Media
T4646BA	HP NNM i for Solaris 8.01 SW Media
T4646BAE	HP NNM i for Solaris 8.01 SW E-Media
T4646CA	HP NNM i-series Solaris 8.10 SW Media
T4646CAE	HP NNM i-series Solaris 8.10 SW E-Media
T4647BA	HP NNM i for Linux 8.01 SW Media
T4647BAE	HP NNM i for Linux 8.01 SW E-Media
T4647CA	HP NNM i-series Linux 8.10 SW Media
T4647CAE	HP NNM i-series Linux 8.10 SW E-Media
TA112AA	HP NNM iSPI NET 8.10 SW Media
TA112AAE	HP NNM iSPI NET 8.10 SW E-Media
TA232AA	HP NNM iSPI for MPLS 8.10 Eng SW Media
TA232AAE	HP NNM iSPI for MPLS 8.10 Eng SW E-Media
TA234AA	HP NNM iSPI for IP Telephony 8.10 Eng SW
TA234AAE	HP NNM iSPI for IP Telephony 8.10 Eng SW
TA236AA	HP NNM iSPI for IP Multicast 8.10 Eng SW
TA236AAE	HP NNM iSPI for IP Multicast 8.10 Eng S
TB602AA	HP NNM iSPI Perf Traffic 8.10 SW Media

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TB602AAE	HP NNM iSPI Perf Traffic 8.10 SW E-Media
TB763AA	HP RAMS 9.00 Eng SW Media
TB763AAE	HP RAMS 9.00 Eng SW E-Media
T9423BA	HP RAMS 8.10 Eng SW Media
T9423BAE	HP RAMS 8.10 Eng SW E-Media
T9423CA	HP RAMS 8.12 Eng SW Media
T9423CAE	HP RAMS 8.12 Eng SW E-Media

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