



Hewlett-Packard Company
690 East Middlefield Road
Mt. View, CA 94043

www.hp.com

HP Software Services December 1, 2009

mValent Integrity Server

[Addressee's Name
Addressee's Title
Company Name
Street Address
City, Postal Code
Country]

Dear HP Software Customer,

Hewlett-Packard (HP) is announcing product discontinuance of mValent Integrity Server, effective as of the dates set forth below.

This letter is being sent to mValent Integrity Server support customers worldwide, to inform you of our end of sales and end of support plans.

End of Sale / End of Support

HP is committed to providing the highest level of customer care to you while you determine the future strategy for your mValent Integrity Server products. Please read below for key timelines and support options that are now available to you:

Date	Program Activity
December 1, 2009	Product discontinuance announced
Current support contract end date	End of Support

Please refer to attached Appendices A and B for definition of terms for product obsolescence and specific product numbers affected by this announcement, respectively.

mValent Integrity Server Support Change

When Oracle purchased mValent, Oracle terminated HP's contract to resell the mValent Integrity Server product line. Since we can not longer sell mValent Integrity Server product line we can also no longer take support calls for this product. Please contact Oracle directly regarding a support contract for mValent Integrity Server and for any mValent Integrity Server support issue. The contacts below can help you with your new support contract.

Jim Hickey: Jim.Hickey@Oracle.com

Perry Light: Perry.Light@Oracle.com

Patty Silveria: Patty.Silveria@Oracle.com

If you have any questions regarding why HP is no longer selling or supporting the mValent Integrity Server product line, please contact Kristin Brennan (kristin.brennan@hp.com).

For more information

Should you have any questions about this end of availability communication, or for assistance in understanding the options available to you, please contact your local HP sales representative.



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When providing information, please include your name, country, phone number, company name, product number and your HP Service Agreement ID or HP System Handle.

In addition, for technical assistance and information, please visit Software Support Online: www.hp.com/go/hpsoftwaresupport

HP once again wishes to thank you for choosing mValent Integrity Server as your preferred software. We appreciate your business and look forward to continuing to serve your business needs in the future.

Sincerely,

HP Software Services

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For more information, go to www.hp.com/go/software



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Appendix A: Definitions

This product version obsolescence is covered by version 4.3 of the support & obsolescence policy. Definitions of terms are provided by the HP Software product version obsolescence documented at:

www.hp.com/go/hpsoftwaresupport/support-lifecycle

Product Support

Product Support is the reactive engagement of regional support resources (Support Center) and division support resources (Lab), in accordance with your purchased support plan, for the resolution of product defects, plus product enhancements for a specific product version. This includes investigation of newly reported defects and if appropriate, development of defect fixes and making these available for customers via patches. The HP Software product teams (Lab) will review and either approve or deny requests for defect fixes and enhancements (including additional support for newly-released operating system versions).

While HP Software investigates all problems and issues raised for products covered under Product Support, customers may be required to install the most current version or patches as part of the troubleshooting process.

Version Maturity may apply to specific versions of HP Software products. Version Maturity means that, for a specific product version, no further enhancements or changes to functionality are planned, nor are any further platform refreshes planned in order to update that product version to support current or future operating systems, operating system versions or hardware platforms.

End-of-Support Date

End-of-Support Date is the last date Software maintenance, installation and configuration assistance, and other standard support services will be accepted for the specified product release (as specified by Major and Minor version numbering). EOS also means the last date Software Change Requests (SCRs) will be accepted for a specified Version of a Product. After the EOS date, all SCRs will be planned for future versions, as applicable. Current patches for the version of the HP Software reaching EOS will remain available for electronic download for a reasonable period of time.

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Appendix B – End of availability HP mValent Integrity Server Product List

Product #	Description
T8901AA	HP mValent Integrity SvrCore100 SW LTU
T8901AAE	HP mValent Integrity SvrCore100 SW E-LTU
T9383AA	HP mValent Integrity Svr Core 350 SW LTU
T9384AA	HP mValent Integrity Svr Core 500 SW LTU
T9385AA	HP mValent Integrity SvrCore 1000 SW LTU
T9386AA	HP mValent Integrity SvrCore 2000 SW LTU
T8902AA	HP mValent Integrity SvrCoEr500 SW LTU
T8902AAE	HP mValent Integrity SvrCoEr500 SW E-LTU
T8903AA	HP mValent Integrity SvrCor1000 SW LTU
T8903AAE	HP mValent Integrity SvrCor1000 SW E-LTU
T8904AA	HP mValent Integrity SvrCor2000 SW LTU
T8904AAE	HP mValent Integrity SvrCor2000 SW E-LTU
T8905AA	HP mValent Integrity SW Media
T8905AAE	HP mValent Integrity SW E-Media
T8905BA	HP mValent Integrity SW Media 5.1.1
T8905BAE	HP mValent Integrity SW E-Media 5.1.1

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