# hp Unified Correlation Analyzer



## Unified Correlation Analyzer for Event Based Correlation

# Version 3.1

**User Interface Guide** 

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# **Preface**

This guide describes how to use the web-based administration user interface of UCA for EBC (Unified Correlation Analyzer for Event Based Correlation).

Product Name: Unified Correlation Analyzer for Event Based Correlation Product Version: 3.1 Kit Version: V3.1

#### **Intended Audience**

Here are some recommendations based on possible reader profiles:

- Solution Developers
- Software Development Engineers
- Solution administrator
- Solution operators

### **Software Versions**

This guide applies to all supported platforms (Linux, HP-UX, and Windows).

As the provided user interface is web based, the rendering of some components may be slightly different depending on the browser used.

However the described functionalities should be identical on any supported browser.

### **Typographical Conventions**

Courier Font:

- Source code and examples of file contents.
- Commands that you enter on the screen.
- Pathnames
- Keyboard key names

Italic Text:

- Filenames, programs and parameters.
- The names of other documents referenced in this manual.

Bold Text:

To introduce new terms and to emphasize important words.

### **Associated Documents**

The following documents contain useful reference information:

#### References

[R1] UCA for Event Based Correlation - Reference Guide

[R2] UCA for Event Based Correlation - Value Pack Development Guide

[R3] UCA for Event Based Correlation - Administration, Configuration and Troubleshooting Guide

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- Downloadable documentation
- Troubleshooting information
- Patches and updates
- Problem reporting
- Training information
- Support program information.

# Chapter 1

# Introduction

This guide describes the web-based administration user interface of UCA for EBC which provides the following functionalities to the UCA for EBC product:

- Monitoring,
- Administrating,
- Troubleshooting.

Note

It is strongly recommended to read the "*HP UCA for Event Based Correlation - Administration, Configuration and Troubleshooting Guide [R3]*" for a better understanding of this document and the different user interface snapshots.

### 1.1 Software pre-requisites

#### 1.1.1 Supported web browsers

The UCA for EBC User Interface is web-based and thus is accessible through a web browser.

The list of supported browsers is the following:

Browser	Version
Microsoft Internet Explorer	8, 9, 10, 11
Firefox	8.0 (or later)

Table 1 - Supported web browsers

#### Note to Internet Explorer users

The UCA for EBC User Interface works better with Internet Explorer 8.0.

Internet Explorer 9, 10 and 11 must be set with the "Browser Mode" set to "Internet Explorer 8 Compatibility view" mode.

Internet Explorer compatibility mode can be set from the following menu:

Tools -> Developer Tools -> Browser Mode

#### Note to Google Chrome users

When using Chrome 27.0 (or later), there is a known problem when using topology:

The embedded topology management console height is sized to 200 only. Workaround is to open it in a new browser tab.

### **1.2 Launching the UCA for EBC User Interface**

Ensure that the UCA for EBC server is started before launching the user interface. If UCA for EBC is not started, you will get an error from your web browser indicating that it cannot connect to the web server.

When trying to connect to the UCA for EBC user interface, it is best to use the fully qualified DNS name of the system running UCA for EBC server.

If UCA for EBC server is running on your local host, you can use "localhost" as the name of the host to connect to using your web browser.

The UCA for EBC User interface is accessible at the following URL:

http://<hostname or IP address>:<port #>/uca

<hostname or IP address> should be replaced by the actual hostname (full DNS name) or IP address of the UCA for EBC Server system.

<port #> is the port number for UCA for EBC User Interface, 8888 by default.

This port number can be changed thanks to the **uca.gui.port** property in the uca-ebc.properties file.

### **1.3 UCA for EBC User Interface layout**

The following picture shows the UCA for EBC User Interface Main screen (also called 'dashboard').

by UCA for	r Event Based Correlation		Welcome: admin (Administrato	r) Logout Help 🔻 🗏 🛙
	UCA-EBC > Application > Monitoring			
V 🛧 UCA-EBC:default	Monitoring Troubleshooting	Tools		
<ul> <li>Application</li> <li>Users</li> <li>Actions</li> </ul>	UCA for EBC Status			
Orchestra	ValuePacks Status			
Topology Manageme	Value Pack *	Version	Status	Actions
∧ ♥ uca-topo-demo-3.1	uca-topo-demo	3.1	All Scenarios are running. Flow is disabled.	Stop Resynchronize
▲ ♥ webapp-sample-3.1-SP.	webapp-sample	3.1-SP2-SNA	All Scenarios are running. Flow is disabled.	Stop Resynchronize

Figure 1- UCA for EBC Application Monitoring View (or Dashboard)

The UCA for EBC User Interface screen can be split into five separate sections that are read from top to bottom and from left to right:

	UCA for EBC > Application > Monitoring			
UCA for EBC	Monitoring Troubleshooting To	ools		
Application     Actions     action-1.0	Application running Stop Restart			
cascading-1.0	ValuePacks Status			
lef-example-1.0 pd-1.0 skeleton-project-1.0	Vale Red * action cascuding lef-comple pd adettor-project	Version 1.0 1.0 1.0 1.0 1.0 1.0	Statis Inclorativyvd Statistics MitoCapityvd MitoCapityvd MitoCapityvd MitoCapityvd MitoCapityvd	A Actions Deploy Deploy Deploy Stop (Resynchronize) Deploy

#### Figure 2 - UCA for EBC User Interface layout explained

Below is a table that lists the different sections in the UCA for EBC User Interface:



Section 1	Header section
Section 2	Main menu section
Section 3	Sub-menu section
Section 4	Content area section
Section 5	Console section

 Table 2 - UCA for EBC User Interface layout explained

The following paragraphs contain additional details on each section of the UCA for EBC User Interface.

### 1.3.1 Section 1: Header section

Section 1 is a header section that gives information about the application name, the logged-in user and the user roles associated with the logged-in user.

The bottom of this header section displays a breadcrumb trail that helps navigating the UCA for EBC User Interface by providing information on what is currently being displayed in the content area of the GUI (in Section 4).

What is displayed in the content area is the result of what the user has selected from both the left-hand side main menu (in Section 2) and the top horizontal sub-menu (in Section 3).

Since UCA for EBC V3.0, this section holds a Help button that allows user to:

- Read brief release notes of the product
- Have access to the Java documentation brought by the product
- Check if some other instances are running on the same server and possibly access to the other UCA for EBC GUIs
- Have the current version of the UI (build number and date of build)

	Welcome: anonymous (Observer)	Login 🛛 Help 🔻 💷 🚺
UCA for	r Event Based Correlation	Release Notes
	UCA-EBC/default > Application > Monitoring	Java Documentation
		Check all instances
V 🏠 UCA-EBC:default	Monitoring Troubleshooting Tools	About UCA for EBC
Application	UPA for ERC Status	

This section also holds some country flags in order to have direct access to the internationalized version of the UI.

### 1.3.2 Section 2: Main menu section

This is the main menu of the UCA for EBC User Interface. This menu is implemented as a "Stack Menu". This means that by clicking on one of the header menu entries, the menu will display the underlying sub-menus of the selected entry.

When the sub-menu list is displayed, at least one of the sub-menus is selected (by default the first sub-menu on the list is selected). A simple click on one of the sub-menu items will select this sub-menu.

The first header menu entry is named "UCA for EBC" and represents the application itself. At GUI start-up this entry is selected by default. The other header menu entries represent the Value Packs installed on the UCA for EBC Server. This means that this list will differ from one installation to another, depending on the Value Packs installed on UCA for EBC Server.

#### 1.3.3 Section 3: Sub-menu section

This horizontal menu is dependent on the selection made on the left-hand side header menu (section 2).

For example, if the header menu selection is "UCA-EBC:default -> Application", the sub-menu section will display sub-menus specific to this selection. If the header menu selection is different (for example: one of the Value Packs is selected) then another horizontal sub-menu will be displayed, and this sub-menu will be specific to this new selection.

#### 1.3.4 Section 4: Content area section

The content area section is most important of the UCA for EBC User Interface. It is where the application information data is displayed. The data displayed is contextual and depends on:

The item and sub-menu item selected on the left-hand side main menu

The item selected on the top horizontal sub-menu

At application startup the default selection is the following:

Left-hand side main menu: "UCA-EBC:instanceName -> Application"

Top horizontal sub-menu: "Monitoring"

Also, at application startup, the breadcrumb trail should display:

UCA-EBC:instanceName > Application > Monitoring

Note that the "**default**" is the instance name of UCA for EBC (this could differ depending on your configuration).

At application startup, the "UCA for EBC application dashboard" is displayed.

#### 1.3.5 Section 5: Console section

Section 5 is the UCA for EBC User Interface console. The console logs important events: connection problems with the server, administrative actions acknowledgement and unexpected exceptions. By default, only the last logged line is visible. Some buttons on the left side of the console allow you to expand the console window to half-screen or full screen size so that you can view more than the whole content of the console.

# Chapter 2

# **UCA for EBC Administration**

The UCA for EBC User Interface allows an UCA-EBC user to perform administrative operations.

Each operation is accessible or not from the UI depending on the Role of the connected user. There are three different roles: **Observer**, **Developer**, and **Administrator**.

When the web interface is stated, no user is connected and the role is automatically set to Observer.

The following table lists the accessible operations depending on the user Role:

Level	Operation	Observer	Developper	Administrator
Application Level	Application Monitoring (Dashboard)	~	√	✓ ✓
	Stop/Restart the application			✓
	Manage Users		<b>√</b>	✓
	Topology data load (if feature installed)			✓
	Application tooling			$\checkmark$
	reload trace configuration			$\checkmark$
	clean up log Database	$\checkmark$	$\checkmark$	$\checkmark$
	Application troubleshooting	$\checkmark$	$\checkmark$	$\checkmark$
	statistics	$\checkmark$	$\checkmark$	✓
	• logs	$\checkmark$	$\checkmark$	✓
	Actions	$\checkmark$	$\checkmark$	✓
	<ul> <li>troubleshooting</li> </ul>	$\checkmark$	$\checkmark$	✓
	display configuration (*)		✓	$\checkmark$
	<ul> <li>modify configuration (*)</li> </ul>			
Value Pack	Value pack monitoring	$\checkmark$	$\checkmark$	$\checkmark$
Level	scenarios list	$\checkmark$	$\checkmark$	$\checkmark$
	<ul> <li>mediation flows list (*)</li> </ul>	$\checkmark$	$\checkmark$	$\checkmark$
	Deploy/Undeploy a value pack		$\checkmark$	$\checkmark$
	Start/Stop a value pack		$\checkmark$	✓
	Start/Stop a mediation flow (*)		$\checkmark$	✓
	Resynchronize a mediation flow (*)		$\checkmark$	✓
	Display mediation flows	$\checkmark$	$\checkmark$	✓
	configuration (*)		$\checkmark$	$\checkmark$

	Modify mediation flows configuration (*) Save as new value pack (*) Value Pack troubleshooting • statistics	√ √ √	✓ ✓ ✓	✓ ✓ ✓
	logs			
Scenario	Scenario Monitoring	✓	$\checkmark$	✓
Level	rules list	✓	$\checkmark$	✓
	<ul> <li>rules files list (*)</li> </ul>	$\checkmark$	$\checkmark$	$\checkmark$
	Dump the working memory of a		$\checkmark$	$\checkmark$
	scenario		$\checkmark$	$\checkmark$
	Clear the working memory of a scenario		$\checkmark$	✓
	Reload a scenario		$\checkmark$	$\checkmark$
	Reset the status of a scenario		$\checkmark$	$\checkmark$
	Remove a rule (*)		$\checkmark$	$\checkmark$
	Load/Reload/Unload a rules file (*)	$\checkmark$	$\checkmark$	$\checkmark$
	Display scenario configuration		$\checkmark$	✓
	Modify scenario configuration (*)	✓	$\checkmark$	$\checkmark$
	Scenario troubleshooting	$\checkmark$	$\checkmark$	✓
	statistics	$\checkmark$	$\checkmark$	$\checkmark$
	• logs			

Table 3 - UCA for EBC User Interface operations by level

## 2.1 Users logging and roles

### 2.1.1 User roles

UCA-EBC provides three different roles:

Observer:	The Observer role is a read-only role. Only monitoring of the application is available, no particular operation is allowed.
Developer:	The Developer role allows a value pack developer to manage value packs. All operations on value packs and scenario are available (deploy / start /stop etc) Some useful operations on the application are also available such as reloading the trace configuration file, or launching a topology data load (if this feature is installed on the system)
Administration	: The Administration role gives the user the full access to all

Administration: The Administration role gives the user the full access to all operations on the UCA-EBC system includes the full stop / re-start of the application from the GUI.

### 2.1.2 User logging

When the UCA-EBC web interface is started no particular user is logged-in. The user name is set to '**anonymous'** and the granted role is '**Observer**'.

Log-in as another user is performed by click on the "Login" link on the upper right corner of the UCA-EBC window:





At UCA-EBC installation the 'admin' user is created with Administrator role and the following credentials:

User Name: admin

Password: admin

Log as the 'admin' user to create additional users:

D UCA	Welcome: anonymous (Observer)	Login	Help 🔻 🛄 🚺
UCA-EBC:default     UCA-EBC:default     Velue Pack     grouping.Group     inactivity.Inactiv     statistical.Statis     timewait.TimeV     updown.UpDov     w temippassthrough		Login	Hep V
<b>——</b> — 04-34-04 User	r "admin" logged-out		

Figure 4 - login panel

#### 2.1.3 User Management

Adding, removing or changing users can only be done by a user with Administrator role.

The user Management Panel is reached by selecting the UCA-EBC:instanceName > Users > Configuration

This lead to the following panel:

				Welcome: admin (Administrator)	Logout	Help 🔻 💷 🚺
UCA fo	r Event Bas	ed Correlatior	า			
	UCA-EBC:defau	ılt > Users > Configuratio	on			
✓ ★ UCA-EBC:default	Configuration					
Application	Users	Roles				
🏄 Users						
Actions	Username	Password	Role			
Orchestra	admin	******	* Administrator			
Topology Manageme						
∧	_					
▲ ● webapp-sample-3.1-SP.						
	New	Modify	Delete			
02:49:49 User "ad	dmin" logged-in					

Figure 5 - User Management Panel

Use the New, Modify or Delete buttons to add change or remove users.

## 2.2 UCA for EBC operations

## 2.2.1 Application level operations

Application level operations are accessible from the dashboard window, which can be accessed by selecting the UCA-EBC:instanceName 
Application > Monitoring menu as shown in the screen capture below:

	Event Dec	ed Correlatio		Welcome: admin (Administr	ator) <mark>I</mark>	Logout Help	-
	UCA-EBC.dela	ult > Application > Monit	oring				
V 🛧 UCA-EBC:default	Monitoring	Troubleshooting	Tools				
Application	UCA for EBC	Status					
🔉 Users		running Stop Restar	t				
Actions	Application						
Orchestra	ValuePacks S	tatus					
Topology Manageme		latus					
▲	Value Pack *		Version	Status	Action		•
▲	uca-topo-dem	0	3.1	All Scenarios are running. Flow is disabled.	Stop	Resynchronize	
webapp-sample-o.r-or.	webapp-samp	e	3.1-SP2-SM	IA 🤣 All Scenarios are running. Flow is disabled.	Stop	Resynchronize	
	New Yolks D.						
	New ValuePack	Parcourir Aucur	fichier sélectio	nne. 👕			_
02:49:49 User "ad	min" loaged-in						

Figure 6 - UCA for EBC Application level operations

From the UCA for EBC Status section, the Stop button allows you to stop the UCA for EBC Server running this user interface and the Restart button allows you to stop and restart the UCA for EBC server.

#### Note

When the UCA for EBC Server is stopped instead of being restarted, the embedded web server running the UCA for EBC User Interface is also stopped.

This means that the UCA for EBC User Interface will not be able to connect to the server anymore and will become unavailable until the UCA for EBC Server is manually restarted directly on the system running UCA for EBC Server.

#### 2.2.2 Value Pack level operations

The Value Pack level operations are accessible either from the Application Monitoring View (or Dashboard) or from the Value Pack Monitoring View: valuepack\_name > ValuePack > Monitoring.

The operations available on any given Value Pack are dependent on the state of this Value Pack.

The following picture explains the Value pack life cycle within the UCA for EBC product:

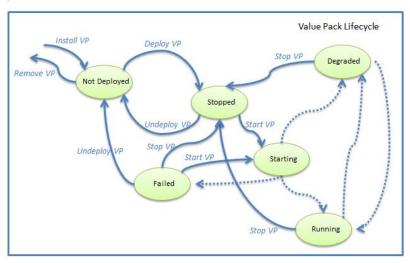


Figure 7 - Value Pack life cycle

Bold lines transitions indicate a specific action on a Value Pack (deploy, start, stop, etc...).

Dotted lines transitions indicate either internal processing or a problem:

Running state: all scenarios are in "Running" state and so is the mediation.

**Failed** state: in case of XML file configuration problem, or when all scenarios of the Value Pack are in a "Failed" or "Degraded" state.

**Degraded** state: when the state of one or more scenario is "Degraded", and/or the mediation is not available.

Details of the possible operations depending on the status of the value pack are provided in the table below:

Value Pack state	Possible operations to execute on the Value Pack
Not Deployed	Deploy the Value Pack
Stopped	Start the Value Pack Undeploy the Value Pack
Degraded	Stop the Value Pack Resynchronize (the mediation flows of) the Value Pack
Running	Stop the Value Pack Resynchronize (the mediation flows of) the Value Pack
Failed	Start the Value Pack Undeploy the Value Pack

#### Table 4 - Value Pack operations, depending on VP state

## 2.2.3 Scenario Level Operations

The scenario level operations are accessible either from the Value Pack Monitoring view or the Scenario Monitoring view.

The list of available operations on any given scenario is the following:

Possible Operation	Explanation
Reload ( <sup>1</sup> )( <sup>2</sup> )	The "Reload" operation allows the UCA for EBC Server to reload a specific scenario without restarting the whole value pack. This may be required for example after changing some scenario rules or some scenario templates/parameters.
	When a Scenario is reloaded, the rules and template files are recompiled and the generated rules package is reloaded.
Clear WM	The "Clear Working Memory" operation clears the scenario's Working Memory. When that happens, all the facts are retracted from the scenario's working memory, except a few UCA for EBC system facts:
	Synchronization Flag
	Asynchronous Actions Flag
	Garbage Collection Flag
	Tick Flag
	Scenario Initialization Flag: this flag is present if it has been inserted by the rules
	Fire All Rules Flag: the flag is present only when the Scenario's "Fire All Rules" policy is set to WATCHDOG (instead of EACH ACCESS)

Possible Operation	Explanation
Dump WM	The "Dump Working Memory" operation dumps the content of the Working Memory (the list of facts in WM) into the UCA for EBC application log file and the scenario specific log file (if this log file is enabled). One log message is added to the log(s) for each fact in the scenario's Working Memory.
Reset Status	The "Reset Status" operation resets the scenario status back to "Running" in case the Scenario was in a "Degraded" state.
	This operation may be used if a non fatal rules exception had caused the Scenario status to be "Degraded".
Remove Rule ( <sup>3</sup> )	The "Remove" operation available in the Rules list grid allows removing the rule from the knowledge base of the scenario running in UCA for EBC server.
Load Rule File ( <sup>3</sup> )	The "Load" operation available in the Rules files list grid allows compiling and loading the specified unloaded rules file in the scenario knowledge base.
Reload Rule File ( <sup>3</sup> )	The "Reload" operation available in the Rules files list grid allows compiling and reloading the specified rules file in the scenario knowledge base.
Unload Rule File ( <sup>3</sup> )	The "Unload" operation available in the Rules files list grid allows unloading the specified rules file from the scenario. As a consequence, the whole rules set (i.e. all the rules of that package) is unloaded from the scenario knowledge base.
	Table 5 - Seconaria anaratiana

 Table 5 - Scenario operations

#### Note

(<sup>1</sup>) Changes to the filter files are not taken into account by the "reload" operation. Any change to the filters requires a full restart of the value pack.

(<sup>2</sup>) There's no need to clear the Working Memory before reloading the rules, unless you want to start with both new rules and an empty Working Memory.

(<sup>3</sup>) New in UCA-EBC V3.0

#### 2.2.4 Additional administration tools

Additional administration tools are accessible from the UCA-EBC:instanceName > Application > Tools view:

Possible Operation	Explanation
Reload Logging Configuration File	The Logging mechanism for UCA for EBC Server is based on Log4J. Reloading the log4j

	configuration file forces UCA for EBC Server to take the new/updated Log4J configuration into account without stopping UCA for EBC Server.
Clear Log Database	The logs displayed at the UCA for EBC User Interface are stored in a database. This database requires regular cleanup in order to prevent the database file to grow indefinitely. The "Clean Log Database" operation deletes all log entries from the database.

Table 6 - Additional operations explained

# Chapter 3

# **UCA for EBC Configuration**

UCA for EBC V3.0 User Interface brings ability to configure through the web interface the behavior of the server, the value packs and their scenarios. In particular, you can configure:

- the Application Action Registry
- the Value Packs scenario policies and mediation flows
- the Scenario specific configuration, along with its filters, mappers and templates

When navigating to a Configuration panel, by default, the panel is in view mode: that is, the configuration cannot be changed. It is intended for monitoring the configuration parameters.

Any configuration panel can be described as follows:

The left part of the configuration view is a tree browser for configuration items that lets you navigate through the configuration items data tree. Once a configuration item has been selected in the tree, the panel on the right hand-side shows the configuration parameters key/value pairs specific to the selected configuration item.

In order to edit and modify this configuration, you will have to click on the "Edit Configuration" icon of the toolbar available above the configuration tree browser. Then, the whole toolbar is displayed to allow:

- Undo / Redo last changes
- Cut / Copy / Paste an element from the configuration tree browser
- Add / Remove an element from the configuration tree browser
- Save / Apply changes to the server
- · Refresh configuration from values stored in the server

The panel on the right-hand side displays elements and attributes of the XML element chosen in the configuration tree. You can modify/add/remove those elements and attributes depending on the schema delivered along with UCA for EBC (some elements are mandatory, etc...)

The following figure is an example of editing a scenario standard configuration

				Welcome: admin (Administrator)	Logout	Help	-
//////////////////////////////////////	r Event Based Correlation						
	llef-example-3.0-SP2-SNAPSHOT > com.hp.uca.expert.vp	o.llef.grouping.Grouping > Configuration					
∧ ♠ UCA-EBC:default	Monitoring Configuration Troubleshooting						
👻 🌓 llef-example-3.0-SP2-	Standard Configuration Specific Configuration Filter	Configuration Mapper Configuration Template	Configuration				
Value Pack			-				
🧉 grouping.Grouping	<u> </u>	Scenario Configuration					
inactivity.Inactivity	Scen Edit Configuration	name :	com.hp.uca.expert.vp.llef	f.grouping.Grouping			
🕤 statistical.Statistica	😑 📸 scenario [ com.hp.uca.expert.vp.llef.grouping.G		terre .	M			
🧉 timewait.TimeWait	🖃 💑 globals	actionRetractedAutomaticallyWhenCompleted :		×			
updown.UpDown	👹 global [ acmeActionManager ] 🖃 🛃 rulesFiles	alarmEligibilityPolicy :	true				×
∧ ♥ temippassthrough-3.0	rulesFile [Grouping Rule Set ]	asyncActionPeriod :		×			
		clockTypeMode :	NORMAL	×			
		eligibleForBroadcast :	true 🗸	×			
		filterFile :	deploy/lief-example-3.0-S	P2-SNAPSHOT/grouping/grouping-filter.xml			
		fireAllRulePeriod :	1000	×			
		fireAllRulesDuringResynchronization :	false v	×			
		fireAllRulesPolicy :	EACH_ACCESS	~			
		garbageCollectionPeriod :	10000	×			
		processingMode :	STREAM	×			
		tickPeriod :	30000	×			
		compressionMode :	false 🗸	×			
		compressionPeriod :	1000	×			
		retractOnResyncPolicy :	PER_FLOW V	×			
		New element :		~			
05:02:13 User "a							

Figure 8 - Standard scenario configuration – Edit mode

## 3.1 Action Registry Configuration

Action registry is intended to configure mediation value packs, also known as channel adapters.

The Actions Registry standard configuration view is accessible from the UCA **EBC:instanceName > Actions > Configuration > Standard Configuration** menu and is displayed as shown in the following screen capture:

				Welcome: admin (Administrator)	Help	-
DD UCA	A for Event	Based Corre	elation			
	UCA-EBC:defat	ult > Actions > Config	uration			
V 🛧 UCA-EBC:default	Configuration	Troubleshooting				-
Application	(					
🐉 Users	Standard Config	guration				
Actions	<b>N</b>		parameter desc	cribing a Mediation Adapter		
Orchestra		Packs Configuration	MvpName :	temip		
Topology Mana	🖃 💑 ActionRe	0	MvpVersion :	3.1		
🔺 🌓 uca-topo-demo-3.	🖃 🚜 Med	iationValuePack [ tem	iip-3.1 ] url :	http://localhost:26700/uca/mediation/action/ActionService?WSDL		
▲ ● webapp-sample-3		Action [ TeMIP_AO_D	brokerURL :	failover://tcp://localhost:10000	1	
		Action [ TeMIP_TT_D	-			
		Action [ TeMIP_FlowN	-			
		iationValuePack [ exe				
		Action [ Exec_localho	stj			
	Editor	XML				
04:11:04 Use	er "admin" logge	d-in				

Figure 9 - Action Registry configuration

The modifications will be applied to conf/ActionRegistry.xml file.

Note

It is recommended that the UCA-EBC server has to be restarted in order for the changes in mediation value packs standard configuration to be properly taken into account.

## 3.2 Orchestration Configuration

Orchestrating event cascading is the capability of defining an event workflow between scenarios running on the same UCA for EBC Server instance. This workflow is made of several routes, each of them describing the way in which an event is cascaded to one or more other scenarios through the 'applyOrchestration()' method.

The Orchestration configuration view is accessible from the *UCA-EBC:instanceName > Orchestra > Configuration* menu and is displayed as shown in the following screen capture:

				Welcome: devo (Developer)	Logout	Help	-
UCA for Eve	ent Based Correlation						
	UCA-EBC:default > Orchestra > Configuration						
V 🛧 UCA-EBC:default	Configuration						
Application	Routes Configuration Filter Configuration						
🐉 Users	Routes configuration Triter configuration						
Actions	💊 🖉 💩 🖆 🛍 🏜 🗶 🍣 📕 🖶		Identifies a Scenari	io			
Orchestra	Orchestra Configuration						
Topology Management	🖃 📸 OrchestraWorkflow		ValuePackNameVersion :	Enrich-1.0	~		
∧	🖃 🛃 Routes		ScenarioName :	Enrich.enrich_add	~		
∧	🖃 💑 Route [ Copy Route 1 ]						
	🖃 💑 COPY						
	💑 Source						
	🖃 🛃 Destinations	E					
	🖃 🍓 Destination						
	👶 Filter						
	🛃 Target						
	🖃 💑 Destination						
	🚜 Filter						
	de Target						
	🖃 💑 Route [ Copy Route 2 ]						
	🖃 💑 COPY						
	di Source						
	🖃 👹 Destinations						
	😑 👹 Destination						•
	Eiber	-					
	Editor						
09:05:57 User "devo" log	aged-in						

Figure 10 - Orchestration configuration

This view is made of two panels:

• Routes Configuration:

The 'Routes configuration' panel allows for viewing/modifying the content of the  ${\it OrchestraConfiguration.xml}$  File

• Filter Configuration:

The 'Filter Configuration' panel allows for viewing/modifying the content of the *OrchestraFilter.xml* file that defines the filters that can be used in route definitions.

The modification of these two configuration files can be performed with "developper" or "administrator" roles only.

Note

The UCA-EBC server instance has to be restarted in order for changes to the Orchestration files to be taken into account.

## 3.3 Value Pack Common Configuration

The ValuePackConfiguration.xml value pack configuration file stored under the *deploy/<valuePackName>/* directory can be edited from the GUI.

This file is made of several sections. Some are common to all scenarios of the Value pack (mediation flows and DB flows definitions), some other are specific to each scenario.

From this panel only the Value pack common sections (mediation flows and DB flows definitions) are accessible. The scenario specific part configuration is described in next chapter.

The Valuepack Common configuration view is accessible from the *UCA*-*EBC:instanceName > Value Pack > Configuration* menu and is displayed as shown in the following screen capture:

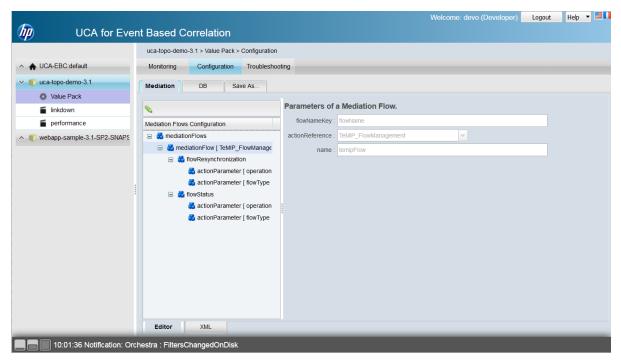


Figure 11 Value Pack Mediation Flows configuration

As you can notice in above screen capture, you can **save as** your value pack configuration along with its binaries into a new value pack name-version.

Therefore, when changing a value pack (or scenario configuration), it is recommended to save as your value pack into a newer version, then un-deploy the current version, and then deploy the new version before making changes to it. In case of your configuration is completely messed up, you can still have the opportunity to redeploy your previous value pack name-version.

The value pack standard configuration is visible **only** when value pack is deployed.

It is mandatory that the value pack has to be restarted in order for the changes in mediation flows standard configuration to be taken into account.

Note

## 3.4 Scenario configuration

After any scenario configuration change, a value pack stop/start (restart) is recommended (necessary for some configuration parameters) for the changes to be taken into account.

### 3.4.1 Standard scenario configuration

The Standard scenario configuration view is accessible from the ValuepackName > scenarioName > Configuration > Standard Configuration menu and is displayed as shown in the following screen capture:

_						Welcome: admin (Administrator)	Logout Help 🔻 📕
/ UCA fo	or Event Based Cor	relation					
	llef-example-3.0-SP2-SNAPSH	OT > com.hp.uca.e	expert.vp.llef.grouping.	Grouping > Configuration	1		
∧ ♠ UCA-EBC:default	Monitoring Configurat	tion Troubles	hooting				
🗸 🌓 llef-example-3.0-SP2	Standard Configuration Spe	ecific Configuration	h Filter Configuration	Mapper Configuration	Template Configuration		
Value Pack			-				
🥤 grouping.Groupir	8		Scenario Config				
inactivity.Inactivity	Scenario Configuration			name :	com.hp.uca.expert.vp.llef.	grouping.Grouping	
🕤 statistical.Statisti	🖃 🛃 scenario [ com.hp.uca.ex						
🕤 timewait.TimeWa	🖃 🛃 globals		actionRetractedAutoma	aticallyWhenCompleted :	true	<b>*</b>	
gupdown.UpDowr	🛃 global [ acmeAct	tionManager		alarmEligibilityPolicy :	true		
∧	🖃 🍰 rulesFiles 式 rulesFile [ Group	ing Dula Sat		asyncActionPeriod :	1000		
	Taisanie [ Group	ang Rule Set		clockTypeMode :	NORMAL	×	
				eligibleForBroadcast :	true	×	
				filterFile :	deploy/lief-example-3.0-SF	2-SNAPSHOT/grouping/grouping-filter.xml	
				fireAllRulePeriod :	1000		
			fireAllRulesDu	ringResynchronization :	false	×	
				fireAllRulesPolicy :	EACH_ACCESS	×	
			ga	arbageCollectionPeriod :	10000	-	
				processingMode :	STREAM	v	
				tickPeriod :	30000	-	
				compressionMode :	false	×	
				compressionPeriod :	1000	-	
				etractOnResyncPolicy :		×	
				enderonnesyncroncy.			
05:02:13 User "	admin" logged-in						

Figure 12 - Standard scenario configuration - View

The standard scenario configuration consists in a set of configuration parameters that are common to all scenarios. Each scenario has the same set of standard configuration parameters. However, each scenario has its own values for those standard configuration parameters.

Please refer to the "UCA for Event Based Correlation - Value Pack Development Guide" for full details on the standard scenario configuration.

The standard configuration of a scenario defines the scenario policies. The modification will be applied to the deploy/<valuePackName>/ValuePackConfiguration.xml file.

#### Note

The scenario standard configuration is visible only when value pack is deployed.

It is mandatory that the whole Value Pack has to be restarted in order for the changes in standard scenario configuration to be properly taken into account.

### 3.4.2 Scenario-specific configuration

The Scenario-specific configuration view is accessible from the ValuepackName > scenarioName > Configuration > Specific Configuration menu.

The following screen capture is an example of some scenario-specific configuration for a scenario of the Problem Detection value pack.

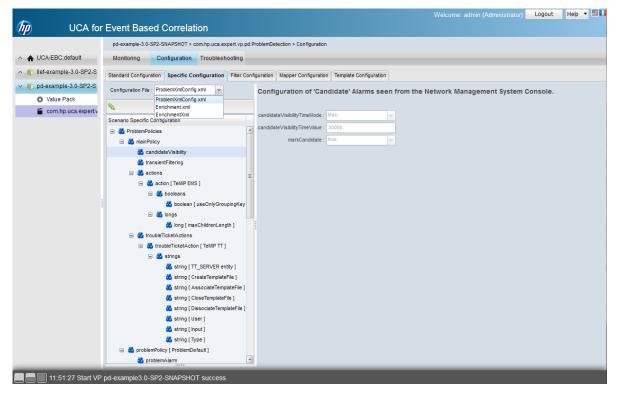


Figure 13 - Scenario-specific configuration

The scenario-specific configuration consists of a set of configuration values that are scenario dependent.

As for the standard scenario configuration, the left part of the scenario-specific configuration view is a tree browser for configuration items that lets you navigate through the configuration items data tree. Once a configuration item has been selected in the tree, the panel on the right hand-side shows the scenario-specific configuration parameters key/value pairs specific to the selected configuration item.

Please refer to your Value Pack documentation for full details on any scenariospecific configuration.

Note

The scenario-specific configuration is visible only when value pack is started.

Starting with UCA-EBC V3.0, you can have multiple scenario-specific configuration files. Above figure is an example of the ProblemXmlConfig.xml file.

### 3.4.3 Filter Configuration

The Filter Configuration tab exposes the content of the scenario filter XML file(s). If multiple filter files are defined for your scenario, you can select the filter file to display/edit using the "Filter File" drop-down menu. Reviewing the scenario filters can help investigate potential filtering problem for a scenario.

Below is a screen shot that shows the filter configuration for a scenario:

-		Welcome: admin (Administrator) Logout Help 🔻 💻
UCA for Ev	ent Based Correlation	
	pd-example-3.1-SP2-SNAPSHOT > com.hp.uca.expert.vp.pd.ProblemDete	etection > Configuration
∧ ★ UCA-EBC:default	Monitoring Configuration Troubleshooting	
∧	Standard Configuration Specific Configuration Filter Configuration M	Namer Configuration Template Configuration
∧ ● lief-example-3.1-SP2-SNAP		
V (pd-example-3.1-SP2-SNAP:	Filter File : ProblemDetection_filters 1	Filter element based on String information
Value Pack		tag : Trigger,SubAlarm
com.hp.uca.expert.vp.pc	Scenario Filters Configuration	
	🖃 🛃 filters	fieldName : additionalText
	🖃 👪 topFilter [ XmlGeneric_Synch ]	operator: contains 🗸
	🖃 🛃 anyCondition [ TeMIP TT ]	fieldValue : [116] Synchronization Loss OOS Timer Expired
	🖃 🛃 allCondition	
	🖃 🛃 allCondition	E Contraction of the second
	🚭 stringFilterStatement	
	🖃 🛃 anyCondition	
	🔮 stringFilterStatement [ Trigger,SubAlarm ]	
	载 stringFilterStatement [ Trigger,SubAlarm ]	
	🛃 stringFilterStatement [ SubAlarm ]	
	💑 stringFilterStatement [ SubAlarm ]	
	🖃 🛃 allCondition	3
	Editor XML Filter Builder	
05:11:58 [pd-example-3	3.1-SP2-SNAPSHOT:com.hp.uca.expert.vp.pd.ProblemDeter	tection] Scenario Filters Configuration has been saved (history cleared)

Figure 14 - Scenario Filter Configuration

Notes

Starting with UCA-EBC V3.0, the filters configuration can be directly modified from the UI.

On configuration change saved on the server, the whole value pack has to be restarted in order for the changes in filter configuration to be taken into account.

Starting with UCA-EBC V3.1, multiple filter files per scenario are supported and can be directly modified from the UI.

#### 3.4.3.1 Filter Tags Editor

In edition mode, if the value pack has been designed to support tags editing feature, a button will allow to launch the tag editor form:

Monitoring Configuration Troubleshooting	
Standard Configuration Specific Configuration Filter Config	uration Mapper Configuration Template Configuration
∕ ∽ ⊗ ⊲ ⇒ 🗈 🛍 🕂 🛠 😹 🖶	To match this Filter element, all conditions must match. Equivalent to a logical AND.
Scenario Filters Configuration	
stringFilterStatement	Edit tag
🖃 🛃 topFilter [ GRP-CORR-3:PowerFailure ]	Potential Nodes : fallCondition, anvCondition, anvNotCondition, notCondition, dateFilterStatement, strinoFilterStatement, intFilterStatement]
allCondition [TIME_LIMIT_SECOND=0,TRIGGER	

Figure 15.1 - Scenario Filter Tag Edit button

The Filter tag editor is an easy way to configure the tag field using well-known values that are defined by the value pack.

Below is a screen shot that shows the filter tag editor utility form:

Monitoring Configuration Troubleshooting	
Standard Configuration Specific Configuration Filter Config	Internation Mapper Configuration Template Configuration
S S S S S S S S S S S S S S S S S S S	Filter Tag Editor
Scenario Filters Configuration	MySubAlarm
stringFilterStatement	ProblemAlarm
🖃 🛃 topFilter [ GRP-CORR-3:PowerFailure ]	Trigger
allCondition [ TIME_LIMIT_SECOND=0,TRIGGER	CORR_KEY :
🖃 🛃 anyCondition	CORR_KEY2 :
🖃 💑 allCondition [ Trigger,SubAlarm,CORR_	CORR_NAME : GRP-CORR-3
👶 stringFilterStatement	CORR PRIORITY : 12
distringFilterStatement	TIME LIMIT SECOND: 0
allCondition [ SubAlarm,CORR_KEY=L	
stringFilterStatement	TRIGGER_PRIORITY: 1
StringFilterStatement	
	TIME_LIMIT_SECOND=0,TRIGGER_PRIORITY=1,CORR_NAME=GRP- CORR-3,CORR_PRIORITY=12
sting merstatement	Apply Cancel
A allCondition [ ProblemAlarm COBR KF' -	nppy Cancer

Figure 16.2 - Scenario Filter Tag Editor

#### 3.4.3.2 Filter Builder Utility

Coming with UCA-EBC V3.1, a Filter Builder panel is available under Filter Configuration. It allows a better view of existing filters displayed in a tabular mode and makes it easier to edit or create new filters.

It allows creating filters with following (mostly used) pattern:

```
<topFilter name="..." tagsGroup="..." >
      <anyCondition>
         <anyCondition tag="PATTERN ...." >
            <anyCondition tag="..." >
               <allCondition>
                   <notCondition> ... </notCondition>
                  <stringFilterStatement> ... </stringFilterStatement>
                  <intFilterStatement> ... </intFilterStatement>
                   <dateFilterStatement> ... </dateFilterStatement>
               </allCondition>
            </anyCondition>
            <anyCondition tag="..." >
               <allCondition> ... </allCondition>
               <allCondition> ... </allCondition>
            </anyCondition>
         </anvCondition>
         <anyCondition tag="PATTERN ...." >
```

Above pattern makes it easy to classify your top filters and your "patterned" conditions that are part of them.

The first level anyCondition is a mandatory container for following anyConditions and is not displayed on the Filter Builder tool.

The second level anyCondition is used to contain your conditions. It is tagged with a PATTERN\_ prefix to be easily retrieved. It is displayed as a contentPanel where title

is the PATTERN\_... tag. From this anyCondition, you can add multiple anyCondition under it.

The third level anyCondition is used to contain the actual tags that apply for the conditions part of it. Those conditions are stored in an allCondition element that is displayed as a grid form on the Filter Builder tool. Such a grid contains statements (which can be strings, integers or dates) and also notCondition statements. Each kind of statement is represented by a different icon in the grid. You can of course have multiple allConditions under a third level anyCondition, but all those allConditions will have the same tags set.

The following screen shot is an example:

			-	-		Template Configuration				
ļ	2 🔒 🖶									
obl	lem_Correla	ion Problem	_Compression >	KmlGeneric_MyProbler	m					
A	ny Condition :	PATTERN_No	kia2G_7533 🗸							
PΔ	TTERN Noki	26 7533								
	_	_								-
0	) 🗒 Severit	,	matches	Clear				ProblemDetection		
	🗟 Manage	dObject	matches	<action>toto<td>on&gt;NETACT [^ ]+ BSC [^ ]+</td><td>BCF [^ ]+ BTS [^ ]+ TRX [^</td><td>]+\$</td><td></td><td>/ Trigger</td><td>_</td></action>	on>NETACT [^ ]+ BSC [^ ]+	BCF [^ ]+ BTS [^ ]+ TRX [^	]+\$		/ Trigger	_
	問 Specifi	Problem	isEqual	7533				<ul> <li>Correlation</li> </ul>		•
F								Ticketing	onProblemAlarm	~ ×
								Ticketing_Delay:	100	$\times$
								Ticketing_Propagation	fromAsuperLongTagNam	eV ~ X
0r										
6	B Severit	r	matches	Clear				<ul> <li>ProblemDetection</li> </ul>		
	🗟 Manage	dObject	matches	NETACT [^ ]+ BSC ['	[^ ]+ BCF [^ ]+ BTS [^ ]+ T	RX [^ ]+\$		8	/ SubAlarm	
	問 Specifi	Problem	isListedIn	7515,7516,7524,75	526,7535,7536,7546,7705	;		<ul> <li>Correlation</li> </ul>		
Or	•							SameProbableCause :	true	~ ×
6	) 🗟 Severit	r	matches	Clear				TimeWindow_Before :	90	$\times$
	🕫 Manage	dObject	matches	NETACT [^ ]+ BSC ['	[^]+ BCF [^]+ BTS [^]+\$			TimeWindow_After :	110	$\times$
	問 Specifi	Problem	isEqual	7712						

Figure 17.3 - Scenario Filter Builder Tool

Each top filter is displayed within its own panel (multiple tabs above toolbar).

Toolbar at the top is for:

- Adding a new top filter
- Refreshing filters from server file
- Saving filters to server file

Most of other actions are available through mouse right-click. A mouse right-click is dependent on the region where it is performed. This includes:

- Removing a top filter
- Adding/Removing a PATTERN\_ condition
- Copy/Paste a PATTERN\_ condition
- Adding/Removing tagged condition under a PATTERN\_ condition
- Adding/Removing an allCondition under a tagged condition

- Edit/Remove Statement part of an allCondition
- Adding/Removing String/Date/Int Statement part of an allCondition
- Set/Unset a Statement as a notCondition
- Adding/Removing a predefined tag

Furthermore, there is a strict control on tag edition:

- A parameter tag can now have a default value from enumerated values
- A parameter tag can have a type (int/boolean/string/enum)

### 3.4.4 Mapper Configuration

The Mapper Configuration tab exposes the content of the Mapper definition files as shown in the following screen shot:

		Welcome: admin (Administrator)	Logout Help 🕶 🛄
UCA for Ev	ent Based Correlation		
	topology-example-3.0-SP2-SNAPSHOT > com.hp.uca.ebc.topoexample.linkdown > Configuration		
∧ ♠ UCA-EBC:default	Monitoring Configuration Troubleshooting		
f cascading-3.0-SP2-SNAPSH	Standard Configuration Specific Configuration Filter Configuration Mapper Configuration Template Con	figuration	
∧			
∧ ♥ pd-example-3.0-SP2-SNAPS			
🗸 🌒 topology-example-3.0-SP2-S	Scenario Mappers Configuration           Image: Scenario Mappers         fieldName : originatingManagedEntity	<b>v</b>	
Value Pack	matcher : BOX (.*) CARD .* PORT (.*)S		
🖀 com.hp.uca.ebc.topoexar	appedTo : topo-example-\$1\$2		
05:19:54 Notification: V	/aluePack topology-example-3.0-SP2-SNAPSHOT : ConfigurationChangedOnDisk		

Figure 18 - Scenario mapper configuration

### 3.4.5 Template Configuration

The Template Configuration tab exposes the content of the template definition files as shown in the following screen shot:

-		Welcome: admin (Administrator)	Logout	Help 🔻 🛄 🚺
//////////////////////////////////////	Event Based Correlation			
	llef-example-3.0-SP2-SNAPSHOT > com.hp.uca.expert.vp.llef.timewait.TimeWait > Configuration			
∧ ♠ UCA-EBC:default	Monitoring Configuration Troubleshooting			
👻 🌓 llef-example-3.0-SP2-S	Standard Configuration Specific Configuration Filter Configuration Mapper Configuration Template Configuration			
Value Pack				
grouping.Grouping	Parameter substituted in Template Rule File			
inactivity.Inactivity	Scenario Templates Configuration name : timewait			
🧉 statistical.Statistical	E 👼 RuleParametersCollection			
iimewait.TimeWait	RuleParameters value : 28			
gupdown.UpDown	💑 parameter [ time wait ]			
∧				
		a ditiona ana ana d		

Figure 19 - Scenario template configuration

At the top of the template configuration content area, in the only case where there are more than one template file associated with the scenario, a drop-down menu lets you select the template file for which you want to display the configuration,.

Once a template file has been selected, and in the same way as for the standard scenario and scenario-specific configuration, the left part of the template configuration view is a tree browser for configuration items that lets you navigate through the configuration items data tree. Once a configuration item has been selected in the tree, the panel on the right hand-side shows the template configuration parameters key/value pairs specific to the selected configuration item.

Note

Upon template configuration change saved on the server, the whole value pack has to be restarted in order for the changes in template configuration to be taken into account.

# Chapter 4

# **UCA for EBC Monitoring**

The UCA for EBC User Interface provides monitoring capabilities to the UCA for EBC application at different levels:

Monitoring level	Explanation
Application Monitoring	The main monitoring level is the Application Monitoring. It displays the status of the application itself and an overview of the Value Pack status.
Value Pack Monitoring	The Value Pack monitoring level gives the value pack status as well as the status of all the scenarios and all the mediation flows defined in the Value Pack.
Scenario Monitoring	The Scenario monitoring level gives a monitoring view for the scenario and lists the rules names along with the rules files involved in the implementation of the scenario.

Table 7 - UCA for EBC User Interface monitoring levels

## 4.1 Application monitoring (or Dashboard)

This is the default view displayed when the UCA for EBC User Interface is launched.

The corresponding menu selection for Application Monitoring is the following:

UCA-EBC:instanceName > Application > Monitoring

The Application Monitoring panel, inside the content area, is made of two sections: the "UCA for EBC Status" section and the "Value Packs Status" section as shown in the screen capture below:

		Welcome: anonyn	nous (Observer) Login Help 🔻 💷 💵
し UCA for	Event Based Correlation		
	UCA-EBC > Application > Monitoring		
V 🛧 UCA-EBC:default	Monitoring Troubleshooting Tools		
Application	UCA for EBC Status		
🏄 Users	Application running Stop Restart		
Actions			
f) cascading-3.0-SP2-SN	ValuePacks Status		
▲ ● Ilef-example-3.0-SP2-S	Value Pack *	Version Status	Actions
∧ ♥ pd-example-3.0-SP2-S	cascading	3.0-SP2-SNAPSHOT () NotDeployed	Deploy
	llef-example	3.0-SP2-SNAPSHOT O Value pack is stopped	Start Undeploy
	pd-example	3.0-SP2-SNAPSHOT 🙌 The alarm flow is not active (see traces for details).	[Stop] [Resynchronize]

Figure 20 - UCA for EBC Application Monitoring View (or Dashboard)

The "UCA for EBC Status" section gives a quick status of the application. Usually the status of the application is "Running", which means that the application is running properly. Remember that if the UCA for EBC Server is not running at all, then your web browser will not be able to connect to it and therefore nothing will be displayed.

The Value Packs Status section contains a table giving the status of all the Value Packs installed on UCA for EBC.

The status for each Value Pack can be one of the following:

Value Pack Status	Explanation
Not Deployed	This indicates that the Value Pack is present in the <pre>\$UCA_EBC_HOME/valuepacks</pre> directory but has not been deployed.
Stopped	This indicates that the Value Pack has been deployed but is not actually started yet.
🥝 Running	This indicates that the Value Pack has been deployed and started successfully and all scenarios are working fine.
😣 Degraded	This indicates that the Value Pack is running but some of the scenarios did not start properly and are either in the 'degraded' or 'failed' state.
Failed	This indicates that the Value Pack did not start correctly and is not working.

#### Table 8 - Value Pack Statuses

The "status" column in the Value Packs Status table gives additional details, especially if the Value Pack is in a "Degraded" or "Failed" state.

The rows in the Value Packs Status table are "double-click" sensitive. A double click on a row in the table automatically triggers a jump to the Value Pack Monitoring view for the corresponding value pack:

valuepack name > Valuepack > Monitoring

## 4.2 Value Pack monitoring

The Value Pack monitoring view is reached by selecting one of the value packs in the left-hand side main menu, then selecting "ValuePack" as the sub-menu item and finally selecting "Monitoring" on the top horizontal sub-menu:

For example, selecting **Ilef-example-3.1.SP1 > ValuePack > Monitoring** displays the Value Pack Monitoring view of the Ilef-example-3.1.SP1 value pack in the content area of the UCA for EBC User Interface as shown in the screen capture below:

$\sim$				Welcome: admin (Administrator) Logout Help 🔻	
UCA for Eve	ent Based Correlation				
	llef-example-3.0-SP2-SNAPSHOT > Value Pack > Mon	itoring			
∧ ♠ UCA-EBC:default	Monitoring Configuration Troubleshoot	ting			
∧ (€) cascading-3.0-SP2-SNAPSH	Value Pack : Ilef-example-3.0-SP2-SNAPSHOT				
V 🌓 llef-example-3.0-SP2-SNAPS	All Scenarios are running.	S	Stop Resynchronize		
Value Pack					
grouping.Grouping	Scenarios List				
inactivity.Inactivity	Scenario	Status	Status Explanation	Actions	
statistical.Statistical	com.hp.uca.expert.vp.llef.grouping.Grouping	0	Scenario is running	Dump WM Clear WM Reload Reset Status	*
timewait.TimeWait	com.hp.uca.expert.vp.llef.inactivity.lnactivity	0	Scenario is running	Dump WM Clear WM Reload Reset Status	
updown.UpDown	com.hp.uca.expert.vp.llef.statistical.Statistical	0	Scenario is running	Dump WM Clear WM Reload Reset Status	=
pd-example-3.0-SP2-SNAPS	com.hp.uca.expert.vp.llef.timewait.TimeWait	0	Scenario is running	Dump WM Clear WM Reload Reset Status	
topology-example-3.0-SP2-S			-		-
-	Mediation Flows List				_
	Mediation Flows	Status	Status Explanation	Actions	
	temipFlow		Inactive	Start	
		_			

Figure 21 - UCA for EBC Value Pack Monitoring View

The Value Pack Monitoring panel is made up of three sections: the "Value Pack Status" section, the "Scenario List" section and the "Mediation Flows List" as shown in the above screen capture.

The "Value Pack Status" section gives a quick status of the Value Pack along with a detailed Value Pack status description in case the value pack is in a "Failed" or "Degraded" state.

The "Scenario List" section is composed of a table giving the status of each scenario within the Value Pack.

The status of each scenario can be:

Scenario Status	Explanation
🥝 Running	This indicates that the scenario is working properly.

😣 Degraded	This indicates that the scenario has been started but an exception was raised at some point in time. Usually a "degraded" scenario is not working anymore.
Failed	This indicates that the scenario failed to start. This is usually due to a scenario configuration problem.
Stopped	This indicates that the scenario is currently not running (just correctly deployed)

 Table 9 - Scenario Statuses

In case of "Failed" or "Degraded" status, the status explanation column in the Scenarios List table gives useful information for troubleshooting and correcting the problem.

The rows in the Scenarios List table are "double-click" sensitive. A double click on a row in the table automatically triggers a jump to the Scenario Monitoring view for the corresponding scenario:

valuepack name > the scenario > Monitoring

The "Mediation Flows List" section displays the status of each mediation flow which is defined within the Value Pack.

The status of each mediation flow can be:

Scenario Status	Explanation
🥝 Running	This indicates that the scenario is working properly.
😣 Degraded	This indicates that the scenario has been started but an exception was raised at some point in time. Usually a "degraded" scenario is not working anymore.
Failed	This indicates that the scenario failed to start. This is usually due to a scenario configuration problem.
Stopped	This indicates that the scenario is currently not running (just correctly deployed)

#### Table 10 – Mediation Flows Statuses

## 4.3 Scenario monitoring

The scenario monitoring view gives two kinds of information:

A reminder of the status of the scenario: "Running", "Degraded", or "Failed"

The list of rules involved in the scenario implementation. The rules are also grouped in a "Rules Files List" panel in order to have actions available for that whole rules set.

•			Welcome: admin (Administrator) Logout	Help 🔻 💷 🚺
り UCA for Ev	ent Based Correlation			
	pd-example-3.0-SP2-SNAPSHOT > com.hp.uca.expert.vp.pd.	ProblemDetection > Monitoring		
∧ ♠ UCA-EBC:default	Monitoring Configuration Troubleshooting			
∧ ( cascading-3.0-SP2-SNAPSH)	Scenario : com.hp.uca.expert.vp.pd.ProblemDetection	1		
∧ ● Ilef-example-3.0-SP2-SNAPS	Scenario is running Dump WM Clear WM Reload	Reset Status		
👻 🇊 pd-example-3.0-SP2-SNAPS				
Value Pack	Rules List			
com.hp.uca.expert.vp.pd.F	Rule Name	Rule Package	Actions	
∧ ■ topology-example-3.0-SP2-S	Rule - Regular tick processing for Group	com.hp.uca.expert.vp.pd	Remove	~
	Rule - Regular tick processing	com.hp.uca.expert.vp.pd	Remove	E
	Rule - Regular tick processing for Alarm	com.hp.uca.expert.vp.pd	Remove	
	Rule - [New Alarm] => potential groups declaration	com.hp.uca.expert.vp.pd	Remove	-
	Rules Files List			
	Rules File Name	Rule Package	Type Status Actions	
	Problem Detection Rules	com.hp.uca.expert.vp.pd	PKG Loaded Reload Unload	
05:10:54 Notification: \	aluePack tonology.example.3.0.SP2.SNAPSHOT	· ConfigurationChangedOnDisk		

Figure 22 - UCA for EBC Scenario Monitoring View

Note

It is strongly recommended to have one rule package per rules file, because Drools manages the rules according the package name.

# Chapter 5

# **UCA for EBC Troubleshooting**

This chapter describes how the UCA for EBC User interface can be used for troubleshooting the UCA for EBC application itself, value packs or scenarios.

## 5.1 Monitoring internal statistics

The term "statistics" is to be understood as any collection of statistical data providing understanding of the internal behavior of the UCA for EBC application. Some examples of statistics are:

- Number of alarms collected
- Dispatching rate
- Internal queue size

Statistical data is retrieved from the UCA for EBC Server and delivered to the UCA for EBC User Interface every 5 seconds. Statistical data can be of the following data types:

- String
- Date
- Boolean
- Numeric

Numeric values can be displayed as graphs, so that their evolution over a period of time can be shown. Graphs can be displayed for any statistics in numeric format, simply by clicking on the "graph" icon (🖾) located to the right of the numeric value.

Internal statistics can be monitored at several levels. The following is a screenshot of the Statistics content area at the Application Level:

		Welcome: anonymous (Observer)	Login	Help 🔻	
0 UCA for	Event Based Correlation				
	UCA-EBC:default > Application > Troubleshooting				
V 🛧 UCA-EBC:default	Monitoring Troubleshooting Tools				
Application	Statistics Logs				
🁪 Users					_ /
Actions	Collector				
∧	Date Of Last Message Validation Error 2013-03-08 15:26:55.398 +0100				
<ul> <li>Temippassthrough-3.0-</li> </ul>	Date Of Last Message Received 2013-03-08 16:32:51.844 +0100 Number of Message Validation Errors 0 Number of received Messages 124	140			m
	Value Pack distribution			1005	-

Figure 23 - Statistics content area at Application Level

For Application level statistics, please go to the following menu:
UCA-EBC:instanceName > Application > Troubleshooting > Statistics
For Action level statistics, please go to the following menu:
UCA-EBC:instanceName > Actions > Troubleshooting > Statistics
For Value pack level statistics, please go to the following menu:
valuepack name > Valuepack > Troubleshooting > Statistics
For Scenario level statistics, please go to the following menu:
valuepack name > scenarioname > Troubleshooting > Statistics

Below is a table that describes the kind of statistical data collected at each level:

Level	Statistical data collected
Application level	At this level, statistics regarding two main internal components of the UCA for EBC application are collected:
	Statistics on the collector
	Statistics on the <u>dispatcher</u>
	Statistical data on the collector gives information on the number of messages collected from the UCA for EBC input queue, the date of the last inbound message and the number of validation errors for inbound messages.
	Statistical information on the dispatcher gives information on the number and the type of messages that were dispatched to value packs. Information on the dispatcher's queue is also collected, which may be useful to monitor the dispatcher's behavior in case of bursts of inbound messages.
Action level	The action level represents the "down-stream" flow from UCA for EBC to the mediation layer. Action execution requests from scenarios are pushed to UCA for EBC action queue which in

Level	Statistical data collected
	turn sends them down to the mediation. The statistical data collected at the Action level is mainly related to the Action queue.
Value pack level	Statistical data collected at the Value Pack level data monitors the alarms that have been dispatched to a Value Pack since it was first started:
	number of alarms
	date of last alarm dispatched to the value pack
	percentage of alarms received by UCA for EBC actually dispatched to the value pack
Scenario level	Statistical data collected at the Scenario level data monitors the scenario behavior. Scenario statistical data is split into 3 sections:
	the "filter" section
	the scenario collection queue section
	the working memory section
	The "filter" section gives information on the number of events passing through the filter or being rejected by it.
	The scenario collection queue section gives information on the rate at which the scenario is capable of consuming events: this rate can be monitored by checking:
	the queue size
	the date and time of the last high water mark of the queue
	the date and time of the last event (Alarm) added to the queue
	the date and time of the last event (Alarm) removed from the queue to be processed by the Scenario
	the date and time of the last time the queue was empty
	the high water mark of the queue
	whether the high water mark is currently increasing or not
	the number of times the queue was empty since the last high water mark
	the total number of objects added to the queue since start-up
	the total number of objects added to the queue since the last high water mark
	Finally, the working memory section gives information on the rule engine working memory associated with the scenario:
	The current number of facts (objects) in Working Memory
	The rate of Insertion/Update/Deletion of the Working Memory (in operations per second)
	The maximum number of facts in Working Memory since start- up
	The number of facts inserted in the Working Memory since start-up

Level	Statistical data collected
	The number of facts retracted from the Working Memory since start-up
	The number of facts updated in the Working Memory since start-up
	The date and time of the last fact inserted in the Working Memory
	The date and time of the last fact retracted from the Working Memory
	The date and time of the last fact updated in the Working Memory
	A flag (true/false) indicating whether a mediation flow is currently in the middle of a synchronization or not
	Table 10 - Statistics collected by level

Note

The same statistics can be monitored through JMX using the Java console connected to UCA for EBC Server.

Please refer to the "*HP UCA for Event Based Correlation - Administration, Configuration and Troubleshooting Guide [R3]*" for more information on how to view the UCA for EBC Server statistics using the Java JMX Console.

## 5.2 Displaying application logs

UCA for EBC application logs are important for understanding how the application behaves or investigating problems, especially during the integration phases.

The UCA for EBC application logs are produced by the UCA for EBC Server using the log4j technology. The logs can be browsed through the UCA for EBC User Interface.

Alternatively, UCA for EBC application administrators can configure the log4j configuration file in order to use some external tools (such as Chainsaw for example) to browse the logs.

In any case, the UCA for EBC User Interface provides an efficient and easy way to browse the logs.

The logs are available at several levels:

- Application level logs
- Value pack level logs
- Scenario level logs

Application level logs are accessible from the following menu:

UCA-EBC:instanceName > Application > Troubleshooting > logs

Value pack level logs are accessible from the following menu:

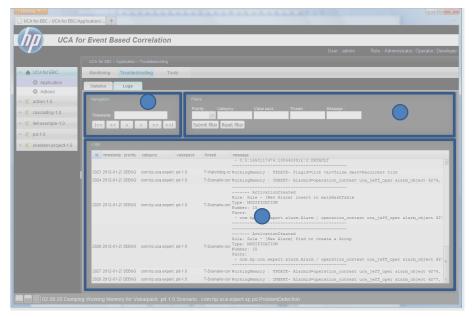
valuepack name > Valuepack > Troubleshooting > logs

Scenario level logs are accessible from the following menu: valuepack name > Scenario name > Troubleshooting > logs

The following screen shot shows Troubleshooting/Log panel at application level:

	Welcome: anonymous (Observer) Login Help 💙 🖬 🛽
//////////////////////////////////////	Event Based Correlation
	UCA-EBC:default > Application > Troubleshooting
V 🛧 UCA-EBC:default	Monitoring Troubleshooting Tools
Application	
🏄 Users	Statistics Logs
Actions	Navigation Filters
▲	Priority: Category: Value Pack: Thread : Message :
∧	
	I<< < > >> >> I Submit Filter Reset Filter
	Logs
	Id Timestamp Priority Category Value Pack Thread Message
	RoutingInformation: 2972 2013-03-11 ERROR com.hp.uca.expert' T-MediationWith urrn Vaco
	2972 2013-03-11 ERROR com.hp.uca.expert' T-MediationWath MVP Name: temip MVP Vame: temip MVP Version: 3.0-SP2-SNAPSHOT
	Mediation URL: http://peterv4.gre.hp.com:26700/uca/mediation/Action/ActionServic
	Broker ULL: failover://cpri//peterv4.gre.hp.com:10000 Service Name: subscriptionManagement
	NMS Name: localTeMIP
	Command: [ totk: ]
	<pre>[ flowName, llef-example-3.0-SP2-SNAPSHOT##temipFlow ]</pre>
	Umer Data: TargetScenario: 11ef-example-3.0-SP2-SNAPSHOT
	Responses
	====== Action
	ActionId: 8954798729584461063

Figure 24 - Troubleshooting/Log panel at Application level



Regardless of the level, the Troubleshooting/Log panel is made up of three sections:

#### Figure 25 - Troubleshooting/Log panel layout

**Section 1**: Section 1 is the player section. It provides navigation throughout the log file in any direction (forward or backward) using the following buttons:

move back to the start of the log



move back 10 screens

< move back 1 screen

>

move forward 1 screen

move forward 10 screens



move forward to the end of the log.

Another way to move to a specific location in the log file is to specify a timestamp. Entering a timestamp with the form: HHHH-MM-DD HH.MM.SS.mmm will navigate to the next log after this timestamp.

**Section 2**: Section 2 is the filter section. You can define filters on the logs depending on several criteria such as: Priority, Category, Thread, Value Pack.

Filtering can be made even more specific by specifying a substring to be matched against the log messages.

Two buttons are also available to:

Submit: Submit filter changes (and apply them)

Reset: Clear all the filters.

**Section 3**: Section 3 is the log content area which displays the list of log messages that passed the filter.

# **UCA for EBC optional displays**

This chapter describes which of the UCA for EBC User interfaces are optionally displayed.

## 5.3 **Topology Management**

The sub-menu **Topology Management** is displayed only when Neo4J database has been configured for UCA-EBC.

Within this sub-menu, you will have 3 content areas:

For Topology display (new feature introduced in V3.1), please go to the following menu:

UCA-EBC:instanceName > Topology Management > Display

For getting the administration of Neo4J, please go to the following menu:

UCA-EBC:instanceName > Topology Management > Topology Mgr

For Topology data load, which requires admin rights, please go to the following menu:

UCA-EBC:instanceName > Topology Management > Data load

### 5.4 Extras

This is a new feature introduced in V3.1.

The sub-menu Extras is displayed when you have optionally put some extra .war files under the \$UCA\_EBC\_INSTANCE/webapps directory. This directory is optional and is not created by default.

Each .war file stored in this directory will be displayed by UCA for EBC UI under the following menu:

UCA-EBC:instanceName > Extras > <name of .war file>

As shown in the picture below:

	Welcome: anonymous (Observer) Login Help 🔻
/ 🕼 UCA f	or Event Based Correlation
	UCA-EBC:default > Extras > myWebApp-sample
V 🛧 UCA-EBC:default	myWebApp-sample
Application	
🎎 Users	Sample "Hello, World"
Actions	Application
Topology Manager	
🙀 Extras	
🔺 🇊 uca-topo-demo-3.1	
∧	This is the home page for a sample application used to illustrate the source directory organization of a web application within
· · · ·	UCA-EBC.
	Note that this web application will be handled in a Tatty server
	Note that this web application will be handled in a Jetty server which does not support JSP pages.
	To prove that they work, you can execute either of the following links:
	• To a sample hello world servlet.
	• To a sample bean access servlet.
	• To a <u>sample bean access through ajax</u> .
	Unfortunately the following should not work:
	- T. 10D

# Glossary

- UCA: Unified Correlation Analyzer
- EBC: Event Based Correlation
- DNS: Domain Name Service
- **IP: Internet Protocol**
- LOG4J: Standard Logging Mechanism for Java-based programs
- URL: Uniform Resource Locator (identifies the location of a resource on the Internet)
- WM: Working Memory of a scenario, which contains all the facts for this scenario.