



Hewlett-Packard Company
690 East Middlefield Road
Mt. View, CA 94043

www.hp.com

HP Software Services November 1, 2008

Select Audit

[Addressee's Name
Addressee's Title
Company Name
Street Address
City, Postal Code
Country]

Dear HP Software Customer,

Hewlett-Packard (HP) is announcing product discontinuance of HP Select Audit, effective as of the dates set forth below.

This letter is being sent to HP Select Audit support customers worldwide, to inform you of our end of sales and end of support plans.

End of Sale / End of Support

HP is committed to providing the highest level of customer care to you while you determine the future strategy for your HP Select Audit products. Please read below for key timelines and support options that are now available to you:

Date	Program Activity
November 1, 2008	Product discontinuance announced
January 1, 2009	End of Sale (no longer orderable or available for purchase)
October 31, 2010	End of Support

Please refer to attached Appendices A and B for definition of terms for product obsolescence and specific product numbers affected by this announcement, respectively.

HP Select Audit Migration Options

In HP's continued effort to provide the best possible options and support for our Identity Center customers, we are pleased to inform you that we have partnered with Novell to create a customer migration program that provides you the option to migrate to Novell's industry-leading identity management products. This partnership does not change the prior announcement that HP will not sell the Identity Center products to new customers, nor does it change the previously announced long term R&D and Support commitments, but it does give you another cost-effective option if you are interested.

Summary of the migration program:

- Existing HP Identity Center customers can get 100% equivalent license credit for Novell Identity Solutions upon committing to begin migrating prior to May 15, 2009.
- HP C&I will support with needed migration services and identity management consulting if you decide to migrate to Novell Identity Solutions.



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- You can continue to pay HP for Support per the terms of your support contract if you choose to continue using HP Select Audit.
- You sign up for Novell Support per Novell's standard terms when you take possession of the Novell licenses.
- Customers can contact their HP representative or Novell directly to take advantage of this program.

Novell contacts (ISM stands for Identity & Security Management):

AMS

- Larry Vigil - lvigil@novell.com, 919-412-5591 - Director of ISM Sales Specialists
- Kevin Coppins - kcoppins@novell.com, 781-464-8035 - VP, ISM Sales

EMEA

- Markus Krauss - mkrauss@novell.com, 49-173-5876-705 - VP, ISM Sales

APJ

- Anthony Turco - aturco@novell.com, 61-402-343516 - Director, ISM Sales

For more information

Should you have any questions about this end of availability communication, or for assistance in understanding the options available to you, please contact your local HP sales representative. When providing information, please include your name, country, phone number, company name, product number and your HP Service Agreement ID or HP System Handle.

In addition, for technical assistance and information, please visit Software Support Online: www.hp.com/go/hpsoftwaresupport

HP once again wishes to thank you for choosing HP Select Audit as your preferred management software. We appreciate your business and look forward to continuing to serve your business needs in the future.

Sincerely,

HP Software Services

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For more information, go to www.hp.com/go/software

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Appendix A: Definitions

This product version obsolescence is covered by version 4.2 of the support & obsolescence policy. Definitions of terms are provided by the HP Software product version obsolescence documented at: www.hp.com/go/hpsoftwaresupport/support-lifecycle

Product Support

Product Support is the reactive engagement of regional support resources (Support Center) and division support resources (Lab), in accordance with your purchased support plan, for the resolution of product defects, plus product enhancements for a specific product version. This includes investigation of newly reported defects and if appropriate, development of defect fixes and making these available for customers via patches. The HP Software product teams (Lab) will review and either approve or deny requests for defect fixes and enhancements (including additional support for newly-released operating system versions).

While HP Software investigates all problems and issues raised for products covered under Product Support, customers may be required to install the most current version or patches as part of the troubleshooting process.

Version Maturity may apply to specific versions of HP Software products. Version Maturity means that, for a specific product version, no further enhancements or changes to functionality are planned, nor are any further platform refreshes planned in order to update that product version to support current or future operating systems, operating system versions or hardware platforms.

End-of-Support Date

End-of-Support Date is the last date Software maintenance, installation and configuration assistance, and other standard support services will be accepted for the specified product release (as specified by Major and Minor version numbering). EOS also means the last date Software Change Requests (SCRs) will be accepted for a specified Version of a Product. After the EOS date, all SCRs will be planned for future versions, as applicable. Current patches for the version of the HP Software reaching EOS will remain available for electronic download for a reasonable period of time.

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Appendix B – End of availability HP Select Audit Product List

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Product Nr	Description
T3835AA	HP Select Audit Bundled LTU
T3850AA	HP Select Audit SOX Report Pack Media
T3850AAE	HP Select Audit SOX 1.00 Eng SW E-Media
T3850BA	HP Select Audit SOX 1.02 Eng SW Media
T3850BAE	HP Select Audit SOX 1.02 Eng SW E-Media
T3850CA	HP Select Audit SOX 1.10 Eng SW Media
T3850CAE	HP Select Audit SOX 1.10 Eng SW E-Media
T3851AA	HP Select Audit SOX Rprt Pk Software LTU
T3851AAE	HP Select Audit SOX SW E-LTU
T3852AA	HP Select Audit SDK Media
T3878AA	HP Select Audit 1.0 Software Media
T3878BA	HP Select Audit 1.02 Eng SW Media
T3878BAE	HP Select Audit 1.02 Eng SW E-Media
T3878CA	HP Select Audit 1.10 Eng SW Media
T3878CAE	HP Select Audit 1.10 Eng SW E-Media
T3879AA	HP Select Audit Int 1K+ Software LTU
T3879AAE	HP Select Audit Internal, 1K+ SW E-LTU
T3880AA	HP Select Audit Int 10K+ Software LTU
T3880AAE	HP Select Audit Internal, 10K+ SW E-LTU
T3881AA	HP Select Audit Int 100K+ Software LTU
T3881AAE	HP Select Audit Internal, 100K+ SW E-LTU
T3882AA	HP Select Audit Ext 1K+ Software LTU
T3882AAE	HP Select Audit External, 1K+ SW E-LTU
T3883AA	HP Select Audit Ext 100K+ Software LTU
T3883AAE	HP Select Audit External, 100K+ SW E-LTU
T3884AA	HP Select Audit Ext 1M+ Software LTU
T3884AAE	HP Select Audit External, 1M+ SW E-LTU
T3885AA	HP Select Audit Int Site Software LTU
T3885AAE	HP Select Audit Internal, Site SW E-LTU
T3886AA	HP Select Audit Ext Site Software LTU
T3886AAE	HP Select Audit External, Site SW E-LTU
T9389AA	HP Select Audit SOX SW LTU
T9389AAE	HP Select Audit SOX SW E-LTU

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