HP Operations Agent

For the Linux, HP-UX, Solaris, AIX, and Windows ${\bf @}$ operating systems

Software Version: 11.14

User Guide: VMware Monitoring



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Chapter 1: Monitoring VMware vSphere Environments

The HP Operations agent gives you the following options to monitor a VMware vSphere environment:

. Monitoring with a virtual appliance

The virtual appliance packaged with the *HP Operations Agent and Infrastructure SPIs 11.13* media contains a preinstalled and preconfigured HP Operations agent 11.14. The HP Operations agent on the virtual appliance can collect performance data directly from vCenter Servers. The HP Operations agent on the virtual appliance provides additional benefits like a robust data store and the capability to collect entity details and can monitor an environment with up to 2000 entities.

Monitoring with vSphere Management Assistant (vMA)

The HP Operations agent installed on a vMA can monitor the environment by collecting the performance data from individual ESX/ESXi hosts. This type of monitoring requires you to manually install and configure the HP Operations agent on the vMA.

Additional Benefits of Using the HP Operations Agent on the Virtual Appliance

A major benefit of choosing the virtual appliance instead of monitoring through a vMA is the ease of installation and configuration. The HP Operations agent virtual appliance packaged with the HP Operations Agent and Infrastructure SPIs 11.13 media contains a preinstalled and preconfigured agent, and therefore, eliminates the need of installing the agent manually.

The HP Operations agent packaged with the virtual appliance includes the following additional features that are not available for use when you install the HP Operations agent on a vMA:

. HP Operations agent data store

The HP Operations agent on the virtual appliance uses a robust, embedded data store to store the collected performance data. Data is not stored in the form of log files on the virtual appliance.

Capability to store vCenter events

The HP Operations agent on the virtual appliance enables you to store vCenter events into agent's embedded data store. You can use these events for advanced monitoring.

- Discovery and monitoring of VMware data center topology and relationship between different entities
- Easy and direct access to the performance data with the help of Perl script extensions

Chapter 2: Monitoring vSphere Environments with the HP Operations Agent Virtual Appliance

The HP Operations agent on the virtual appliance simplifies the monitoring of the VMware infrastructure by providing a mechanism for easy deployment of the agent. You can deploy a virtual appliance where the HP Operations agent is preinstalled. The preinstalled agent, once configured, is capable of collecting performance data from different vCenter Servers. The agent on the virtual appliance also enables you to find topology information and relationships between different entities in the VMware environment.

The HP Operations agent on the virtual appliance uses an embedded data store for storing performance data collected from different vCenters. In addition to collecting new metrics, the HP Operations agent on the virtual appliance collects and stores a set of vCenter events. Policies provided with the Virtualization Infrastructure SPI help you monitor those events.

Note: Ensure that time is always synchronized between the vCenter and the Operations Agent Virtual Appliance so that data collection happens correctly.

Default Configuration of the HP Operations Agent Virtual Appliance

The details are:

CPU: 2 vCPUs

Memory: 4 GB vRAM

• Disk: 64 GB (of which 48 GB is for the data file system)

Swap: 8 GB

Deploying the Virtual Appliance with the HP Operations Agent

The vSphere virtual appliance that contains a preinstalled HP Operations agent is available with the HP Operations Agent and Infrastructure SPIs 11.13 media in the form of the HPOA_VM_OVF10.ova file.

Note: Do not install or deploy any HP Software products or components (other than HPOM policies for VMware monitoring) on the virtual appliance. HP also recommends that you do not install any third-party software products on the virtual appliance.

Chapter 2: Monitoring vSphere Environments with the HP Operations Agent Virtual Appliance

You can use one of the following methods to deploy the virtual appliance:

- Using the vSphere console
- · Using the command line

If you want to upgrade from the previous version of Virtual Appliance to version 11.14, see Upgrading the Virtual Appliance with HP Operations agent to Version 11.14.

Deploying from the vSphere Console

To deploy the virtual appliance with the HP Operations agent from the vSphere console:

- 1. Log on to the vSphere console.
- 2. Select the data center where you want to deploy the new virtual appliance.
- 3. Click **File > Deploy OVF Template**. The Deploy OVF Template window opens.
- 4. Follow the on-screen instructions.

While specifying configuration details, you can specify the FQDNs or IP addresses of the management server and certificate server for the HP Operations agent that is preinstalled on the virtual appliance. If you did not configure a separate certificate server, leave the Certificate Server field blank.

Deploying from the Command Line

To deploy the virtual appliance with the HP Operations agent from the command line with the OVF tool:

Note: Make sure to download the OVF tool from www.vmware.com.

- Log on to a vCenter.
- 2. Run the following command if you want to use a static IP address:

ovftool -n=<name of the appliance> --network=<name of the network> -ds=<data store
name> --powerOn -dm=thin --prop:dhcp_static=STATIC --prop:static_ip=<static_IP_
address> --prop:subnet_ip=<Subnet_IP> --prop:gateway_ip=<gateway_IP> -prop:dns1=<DNS_IP> location_of_OVA_file> --prop:mgmt_server=<management_
server> --prop:cert_server=<certificate_server> <location_of_the_VA>

Run the following command if you want to use a dynamic IP address:

ovftool -n=<name of the appliance> --network=<name of the network> -ds=<data store
name> --powerOn -dm=thin --prop:dhcp_static=DHCP --prop:subnet_ip=<Subnet_IP> -prop:gateway_ip=<gateway_IP> --prop:dns1=<DNS_IP> location_of_OVA_file> --

Chapter 2: Monitoring vSphere Environments with the HP Operations Agent Virtual Appliance

prop:mgmt_server=<management_server> --prop:cert_server=<certificate_server>
<location of the VA>

In this instance:

<name of the appliance> is the name that you want to assign to the new virtual appliance

<name of the network> is the name of the network where you want to deploy the virtual appliance

<static_IP_address> is the static IP address of the virtual appliance

<Subnet_IP> is the IP address of the subnet where you want to deploy the virtual appliance

<gateway_IP> is the IP address of the gateway server for the virtual appliance

<DNS_IP> is the IP address of the DNS server for the virtual appliance

<management_server> is the FQDN or IP address of the HPOM management server

<certificate_server> is the FQDN or IP address of the certificate server

Tip: You can skip the --prop:cert_server= option if you did not configure a separate certificate server.

<location_of_OVA_file> is the location where you stored the HP Operations agent OVA file

Verification

To verify that the agent is successfully installed on the virtual appliance:

1. Log on to the virtual appliance as root.

Tip: By default, the root password of the virtual appliance is password. You can modify this password if you like.

2. Run the following command:

/opt/OV/bin/opcagt

The agent is successfully installed if the command output shows all the agent processes are running.

| midaemon | Measurement Interface daemon | (8873) Running |
|-----------|------------------------------|----------------|
| ttd | ARM registration daemon | (8982) Running |
| perfalarm | Alarm generator | (9156) Running |

| oacore | Operations Agent Core AGENT, OA (9543 |) Running |
|---------|---------------------------------------|-----------|
| opcacta | OVO Action Agent AGENT, EA (9527 |) Running |
| opcmsga | OVO Message Agent AGENT, EA (9490 |) Running |
| ovbbccb | OV CommunicationBroker CORE (9453 |) Running |
| ovcd | OV Control CORE (9445 |) Running |
| ovconfd | OV Config and Deploy COREXT (9472 |) Running |

Note: HP GlancePlus is not available with the HP Operations agent on the virtual appliance. The cpsh and perfd utilities are available on the virtual appliance.

Ports Available with HP Operations Agent Virtual Appliance

The ports available are 7, 22, 80, 383, 443, 902, 5480, 5488, and 5489. All the other incoming ports are blocked for security.

Additionally, postfix service is stopped.

Note: HTTPS port should be enabled on vCenter for communication between VA and vCenter. By default it is 443.

Steps After Deployment

After you deploy the virtual appliance, you must configure the HP Operations agent to start collecting data from different vCenter Servers. You can use the HP Operations Agent Virtual Appliance web console to perform this configuration task. Alternatively, you can log on to the virtual appliance as root and complete this task from the command line.

Tip: The default root password for the virtual appliance is password. You can change this password after the virtual appliance is successfully deployed.

Enable Additional License

The HP Operations OS Inst Adv SW LTU is permanently enabled on the virtual appliance. If you want to monitor the real-time data with the Diagnostic View of HP Performance Manager, you must purchase and enable the HP Ops OS Inst to Realtime Inst LTU on the virtual appliance.

To enable the HP Ops OS Inst to Realtime Inst LTU permanently:

Chapter 2: Monitoring vSphere Environments with the HP Operations Agent Virtual Appliance

- 1. Log on to the virtual appliance as root.
- 2. Run the following command:

/opt/OV/bin/oalicense -set -type PERMANENT "HP Ops OS Inst to Realtime Inst LTU"

3. After enabling the license, run the following commands:

/opt/perf/bin/pctl stop

/opt/perf/bin/pctl start

/opt/OV/bin/opcagt -start

Configuring the HP Operations Agent with the HP Operations Agent Virtual Appliance Web Console

The HP Operations Agent Virtual Appliance web console presents you an interface to configure the agent running on the virtual appliance to start collecting data from different vCenters. Along with adding vCenters of your choice for monitoring, you can perform the following tasks from this console:

- Restart the data collection cycle
- View the status of the agent running on the virtual appliance
- Shut down or restart the virtual appliance

To configure the agent with the HP Operations Agent Virtual Appliance web console:

1. Log on to the HP Operations Agent Virtual Appliance web console.

To go to the HP Operations Agent Virtual Appliance web console, open a web browser, and then type the following address in the address bar:

https://</P_address>:5480

or

https://<FQDN>:5480

In this instance, <IP_address>and <FQDN> are the IP address and fully qualified domain name of the newly deployed virtual appliance.

Tip: When you launch this address, the web browser shows a security certificate exception. Ignore the exception and continue to proceed.

Chapter 2: Monitoring vSphere Environments with the HP Operations Agent Virtual Appliance

2. Log on with the root credentials of the virtual appliance.

Tip: By default, the root password of the virtual appliance is password. You can modify this password if you like.

- 3. Go to the Operations Agent tab.
- 4. In the vCenter Name box, type the name (fully qualified domain name) of the vCenter that you want to monitor.
- 5. In the User Name box, type the user name to access the data from the vCenter. Type the user name in the following format:

Domain\user name

- 6. In the Password box, type the password of the above user.
- 7. Click **Add/Update**. The vCenter name appears in the section above with the status information.

Configuring the HP Operations Agent from the Command Line

You can log on to the newly deployed virtual appliance as root and perform the configuration task from the command line.

To configure the agent from the command line:

1. Log on to virtual appliance as root.

Tip: By default, the root password of the virtual appliance is password. You can modify this password if you like.

2. From the command line, run the following command:

/opt/OV/bin/oaconfig -addtarget <vCenter_name> <user_name> <password>

In this instance:

<vCenter_name> is the fully qualified domain name of the vCenter.

<user_name> is the user name to access the vCenter. Specify the user name in the following format:

Domain\\user name

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Note: You must use \\ instead of \ while you add a target from the command line.

<password> is the password of the above user.

If you do not include the password in the command, a prompt to type the password appears at the command line.

3. To check that the HP Operations agent on the virtual appliance successfully started monitoring the vCenter, run the following command:

/opt/OV/bin/oaconfig -listtargets

The name of the vCenter appears in the list of monitored vCenters.

For more information about oaconfig, see "Reference Page" on page 36.

Configuring the HP Operations Agent on the Virtual Appliance to Use a Different Management Server

At the time of deployment of the virtual appliance, the HP Operations agent is configured to use an HPOM management server. HPOM management server details are provided in the vSphere Console or with the ovftool command.

After deploying the virtual appliance, if you want to use a different HPOM management server, you must perform additional tasks that include running the oainstall.sh command on the virtual appliance.

To use a different HPOM management server:

- 1. In the HPOM console, add the virtual appliance as the managed node, but do not deploy an agent.
- 2. Log on to virtual appliance as root.

Tip: By default, the root password of the virtual appliance is password. You can modify this password if you like.

3. From the command line, run the following command:

/opt/OV/bin/OpC/install/oainstall.sh -a -configure -srv <management_server> -cert_srv <certificate_server>

In this instance:

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<management_server> is the fully qualified domain name or IP address of the HPOM
management server.

<certificate_server> is the fully qualified domain name or IP address of the certificate server.

4. After the HP Operations agent on the virtual appliance is configured to work with the HPOM management server, deploy the Virtualization Infrastructure SPI policies. For more information about those policies, see Virtualization Infrastructure SPI Policies for the Virtual Appliance.

Note: Do not install or deploy any HP Software products or components (other than HPOM policies for VMware monitoring) on the virtual appliance. HP also recommends that you do not install any third-party software products on the virtual appliance.

Delete the Data Manually

The data purging feature enables you to delete the stored data to free up disk space. You can manually delete the data for a specific time range using the oaconfig tool, or you can configure the agent to automatically delete the selected data at a regular interval.

To delete the data manually:

- 1. Log on to the virtual appliance as root.
- 2. Run the following command:

/opt/OV/bin/oaconfig -purgelog <time>

You must specify the time in the following format:

YYYY-MM-DDThh:mm:ss

The command deletes the data collected before the specified time.

Alternatively, you can configure the HP Operations agent to automatically purge the data from the data store at a regular interval. For more information, see "Configure Automatic Purging of Data" on page 16 or "Configure Automatic Data Purging from the Command Line" on page 18.

vCenter Events

By default, the HP Operations agent collects and stores events from monitored vCenters, which you can use for advanced monitoring of the infrastructure. For a list of vCenter events that are collected by the HP Operations agent by default, see "vCenter Events" on page 50.

You can extend the list of monitored vCenter events by modifying the entries in the VIEventTypes.cfg file, which is available in the /var/opt/OV/conf/vispi/configuration directory on the virtual appliance.

If you want to monitor all vCenter events, delete the contents of the VIEventTypes.cfg file, and then save the file in the same directory.

To disable the collection vCenter events:

- 1. Log on to the virtual appliance as root.
- 2. Run the following command:

/opt/OV/bin/ovconfchg -ns opsagt.viserver -set CollectEvents false

Using the HP Operations Agent Virtual Appliance Web Console

The HP Operations Agent Virtual Appliance web console provides a window to view the status of the HP Operations agent running on the virtual appliance. The console also enables you to perform different administrative tasks, such as:

- Configure the HP Operations agent to start monitoring vCenter Servers
- · Configure automatic data purging
- Modify data collection intervals

Configure the HP Operations Agent on the Virtual Appliance

The Operations Agent tab of the HP Operations Agent Virtual Appliance web console enables you to configure the HP Operations agent running on the virtual appliance.

You already configured the HP Operations agent to collect data from the vCenter Server of your choice (see "Configuring the HP Operations Agent with the HP Operations Agent Virtual Appliance Web Console" on page 11 or "Configuring the HP Operations Agent from the Command Line" on page 12).

By using the HP Operations Agent Virtual Appliance web console, you can now add an additional target vCenter Server for monitoring or stop monitoring a vCenter Server that is currently monitored by the agent. You can also restart the collection mechanism of the HP Operations agent.

To add a vCenter Server target:

- 1. In the HP Operations Agent Virtual Appliance web console, go to the Operations Agent tab.
- Type the following details:

| Field | Description |
|-----------------|---|
| vCenter Name | Fully qualified domain name or IP address of the vCenter Server that you want to add. |

| Field | Description | | | |
|-----------|---|--|--|--|
| User Name | User name to log on to the vCenter Server. Specify the user name in the following format: | | | |
| | Domain\user name | | | |
| Password | Password of the above user. | | | |

3. Click Add/Update.

To delete a monitored vCenter target:

Click **Remove** against the vCenter Server name.

To restart the data collection process of the existing vCenter Servers, click Restart Collection.

Configure Automatic Purging of Data

The HP Operations Agent Virtual Appliance web console enables you to schedule purging of data from the HP Operations agent's data store at a regular interval. The automatic data purging feature helps you control the size of the HP Operations agent's data store. If you do not enable automatic data purging, the data continues to accumulate into the HP Operations agent's data store. This requires you to delete the data manually or increase the storage capacity of the virtual appliance.

To configure the automatic purging of data:

- 1. In the HP Operations Agent Virtual Appliance web console, go to the Operations Agent tab.
- Click Settings.
- 3. Specify the following details:

| Field | Description | | | |
|------------------------------------|---|--|--|--|
| Data Purging Interval (Days) | Specify the interval (in days) at which you want to delete the data from the agent's data store. | | | |
| Data Retention Period (Days) | Specify the data retention period in days. The HP Operations agent deletes only the data that is older than the specified number of days from the data store. | | | |
| | For example, if you specify 30, the HP Operations agent deletes all the data older than 30 days at the time of scheduled data purging. | | | |

4. Click Apply Changes.

5. Run the following command on the virtual appliance to start agent processes:

/opt/OV/bin/ovc -start oacore

If you do not want to configure automatic purging of data, make sure the *Data Purging Interval* (*Days*) field is not set to any values.

You can also configure this from the command line. For more information, see "Configure Automatic Data Purging from the Command Line" on the next page.

Modify the Collection Frequency of the HP Operations Agent

The HP Operations Agent Virtual Appliance web console enables you to choose one of the following collection frequencies:

- Fast
- Moderate

By default, the HP Operations agent uses the fast frequency.

Each frequency uses a fixed set of collection intervals for monitored entities.

To modify the collection frequency of the HP Operations agent:

- 1. In the HP Operations Agent Virtual Appliance web console, go to the Operations Agent tab.
- Click Settings.
- 3. Select Fast or Moderate depending on your requirement.
- 4. Click **Apply Changes**. The HP Operations agent automatically restarts the data collection process, and then the change takes effect.

Collection Intervals for the Fast Frequency

| Monitored Entity | Collection Interval (in Seconds) |
|------------------------------|----------------------------------|
| Local Node | 60 |
| Virtualization Node | 60 |
| Virtualization Cluster | 300 |
| Virtualization Data Store | 300 |
| VirtualApp | 300 |
| Virtualization Resource Pool | 300 |

Collection Intervals for the Moderate Frequency

| Monitored Entity | Collection Interval (in Seconds) |
|------------------------------|----------------------------------|
| Local Node | 300 |
| Virtualization Node | 300 |
| Virtualization Cluster | 300 |
| Virtualization Data Store | 1800 |
| VirtualApp | 300 |
| Virtualization Resource Pool | 300 |

Configure Automatic Data Purging from the Command Line

To configure automatic data purging from the command line:

- 1. Log on to the virtual appliance as root.
- 2. Run the following command:

/opt/OV/bin/ovconfchg -ns opsagt -set AutoPurgeIntervalSecs <interval>

You must specify the interval in seconds.

3. You must also specify the data retention period. Run the following command to specify the data retention period:

/opt/OV/bin/ovconfchg -ns opsagt -set KeepDataForSecs <retention_period>

You must specify the retention period in seconds.

4. Run the following command to start agent processes:

/opt/OV/bin/ovc -start oacore

Monitoring vCenters with the HP Operations Agent on the Virtual Appliance

The Virtualization Infrastructure SPI, packaged with the HP Operations Agent and Infrastructure SPIs 11.13 media, contains a set of policies that help you monitor the vSphere environment with the help of the data collected by the HP Operations agent on the virtual appliance.

The Virtualization Infrastructure SPI 11.14 can be installed on the HPOM management server at the time of registering the deployment packages of the HP Operations agent 11.14. For more information about installing the Virtualization Infrastructure SPI, see the *HP Operations Agent and HP Operations Smart Plug-ins for Infrastructure Installation and Configuration Guide* (available on the product media or on the HP Software Product Manual web site).

These policies are available under the Infrastructure Management > en > Virtualization Infrastructure > Policies grouped by vendor > VMware vCenter - Quick Start and Infrastructure Management > en > Virtualization Infrastructure > Policies grouped by vendor > VMware vCenter - Advanced groups in the console tree of the HPOM console after you install the Virtualization Infrastructure SPI on the HPOM management server. Deploy these policies on the virtual appliance to start monitoring the vSphere environment.

Note: Measurement threshold policies with the source type set to Embedded Performance Component and the data source set to CODA cannot be deployed on the virtual appliance.

Virtualization Infrastructure SPI Policies for the Virtual Appliance

| Policy Name | Туре | Group | Description |
|-------------------------|--------------------------|--|---|
| VI-VMwareVCEventMonitor | Measurement Threshold | Infrastructure Management > en > Virtualization Infrastructure > Policies grouped by vendor > VMware vCenter - Quick Start | The HP Operations agent on the virtual appliance collects and stores vCenter events. This policy helps you monitor those events. |
| VI-VMwareVCEvent | ConfigFile | Infrastructure Management > en > Virtualization Infrastructure > Policies grouped by vendor > VMware vCenter - Quick Start | Add or delete vCenter events for monitoring. For a complete list of vCenter events that are monitored by the agent by default, see "vCenter Events" on page 50. |

Virtualization Infrastructure SPI Policies for the Virtual Appliance, continued

| Policy Name | Туре | Group | Description |
|---|--------------------------|--|--|
| VI-VMwareVCGuestStateMonitor | Measurement Threshold | Infrastructure Management > en > Virtualization Infrastructure > Policies grouped by vendor > VMware vCenter - Quick Start | Monitors the states of all logical systems in the VMware environment. |
| VI-VMwareVCDatastore SpaceUtilizationMonitor | Measurement Threshold | Infrastructure Management > en > Virtualization Infrastructure > Policies grouped by vendor > VMware vCenter - Advanced | Monitors the space utilization of each VMware datastore. |
| VI- VMwareVCGuestLatencyMonitor | Measurement Threshold | Infrastructure Management > en > Virtualization Infrastructure > Policies grouped by vendor > VMware vCenter - Advanced | Monitors the latency of guest systems (virtual machines). Latency of a virtual machine creates performance problems. |

Virtualization Infrastructure SPI Policies for the Virtual Appliance, continued

| Policy Name | Туре | Group | Description |
|-------------------------------------|--------------------------|---|---|
| VI- VMwareVCCPUSaturationMonitor | Measurement Threshold | Infrastructure Management > en > Virtualization Infrastructure > Policies grouped by vendor > VMware vCenter - Advanced | Monitors the consumption of host CPUs by virtual machines. The alert message lists the virtual machines that continuously use a significant amount of the CPU resource. |
| VI-VMwareVCCPUUtilMonitor | Measurement Threshold | Infrastructure Management > en > Virtualization Infrastructure > Policies grouped by vendor > VMware vCenter - Advanced | Monitors the CPU utilization of ESX/ESXi hosts. |
| VI-VMwareVCMemUtilMonitor | Measurement Threshold | Infrastructure Management > en > Virtualization Infrastructure > Policies grouped by vendor > VMware vCenter - Advanced | Monitors the memory utilization of ESX/ESXi hosts. |

Configuring Logging Levels for the status.viserver File

The HP Operations agent on the virtual appliance uses the **VIIog4j.xml** file, located in **/var/opt/perf**, to log status information in the **status.viserver** file. The **log4j.dtd** file, available in **/var/opt/perf**, defines the template for the **VIIog4j.xml** file.

Note: There are elements in the XML file that are required for the logging to work correctly. Do

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not change or delete these elements. Only recommended change is the level of the com.hp.perfagent logger.

The XML file consist of the following major elements:

appender

logger

You can change only the following item within the [<logger name="com.hp.perfagent"> ... </logger>] element:

```
<level value = "info"/>
```

This entity determines the level of logging in the **status.viserver** file. You can set value to one of the following non-default settings:

fatal: Use this setting to log minimal information.

all: Use this setting to log all the information.

warn: Use this setting to log only warning messages.

error: Use this setting to log only error messages.

debug: Use this setting to log information for debugging.

Note: Use the debug setting only for troubleshooting purposes.

Configuring Data Collection on VA Nodes

The HP Operations agent uses the viserver daemon to log data on the VA system. You can configure viserver settings in the following configuration files (available in /var/opt/perf):

- viserver.properties
- VILog4j.xml

viserver.properties

This file contains the following parameters:

- port
- hosts
- instance
- jvmArgs
- log4jInterval

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- connectionRetry
- CollectionType

You must restart viserver if you change the settings in the viserver. properties file. The new settings are effective only after you restart viserver.

port

The port parameter is the loopback port through which viserver and clients communicate. The port parameter is non-editable; the value of this parameter changes when you restart viserver.

hosts

The hosts parameter defines the number of hosts that viserver daemon can support. The default value is 20.

If you have more hosts in your environment, you can edit this parameter to specify your required setting. If the HP Operations agent is not able to collect data for the number of hosts that you specified, you must reduce vifp targets.

instance

The instance parameter defines the number of instances viserver can support. The default value is 200.

If you have more instances in your environment, you can edit this parameter to specify your required setting. If the HP Operations agent is not able to collect data for the number of instances that you specified, you must reduce vifp targets.

jvmargs

The jvmArgs parameter enables you to add jvm arguments and modify jvm as required in your environment.

The default configuration for jvmArgs is as follows:

```
jvmArgs=-Xms128m -Xmx2048m -classpath
/opt/perf/bin/java/activation.jar\:/opt/perf/bin/java/
axis-ant.jar\:/opt/perf/bin/java/axis.jar\:/opt/perf/bin/java/
commons-discovery-0.2.jar\:/opt/perf/bin/java/commons-logging-1.0.4.jar
\:/opt/perf/bin/java/jaxrpc.jar\:/opt/perf/bin/java/log4j-1.2.8.jar\:/opt/perf/bin/java/mailapi.jar\:/opt/perf/bin/java/saaj.jar\:/opt/perf/
bin/java/vim25.jar\:/opt/perf/bin/java/viserver.jar\:/opt/perf/bin/java/
wsdl4j-1.5.1.jar\:/opt/vmware/vma/lib64/vmatargetlib25.jar\:/opt/vmware/vma/lib64/vifplib25.jarcom.hp.perfagent.VIdaemon
```

log4jInterval

The log4jInterval parameter specifies the interval at which viserver checks for changes in **VILog4j.xml** file. The default value is 60000 milliseconds (1 minute). You can modify this value as required.

connectionRetry

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The connectionRetry parameter defines the number of trails viserver can support to reconnect vCenter. The default value is 6. You can modify this value as required. For example, set the connectionRetry parameter value to -1 if you want viserver to support infinite number of trails to reconnect vCenter.

connectionRetry=-1

CollectionType

The CollectionType parameter specifies the type of the target viserver connects and collects data. For VA the value of CollectionType parameter is VCENTER.

Configure Cluster Filtering

You can specify the clusters in a vCenter for the data collection process by any *one* of the following:

- Adding the cluster list in the opsagt.viserver namespace
- Using the command line

Adding the Cluster List in opsagt.viserver

Follow the steps:

- 1. Log on to the virtual appliance as root.
- 2. Run the command:

/opt/OV/bin/ovconfchg -edit

Open the opsagt.viserver file and add the list of the clusters to enable the data collection.

Cluster=<*v*Center Name>:<Datacenter Name>:<Cluster Name>;

In this instance,

the *vCenterName* is the fully qualified name of the vCenter that is added to the VA for monitoring.

the Datacenter Name, is the fully qualified name of the datacenter.

the Cluster Name is the fully qualified name of the cluster that is added for monitoring.

Make sure that a colon is added in between vCenter Name, Datacenter Name, and Cluster Name. Specify a semi-colon in between the clusters. Semi-colon in the end is optional.

Note: The command is to start the data collection of the specified clusters for a vCenter target.

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All other clusters of the specified vCenter will be excluded in the data collection process. In addition, there will be no change in the behavior for the other vCenter targets where the cluster filtering is not specified.

4. Restart the data collection process of the vCenter servers from the HP Operations Agent Virtual Appliance web console. Go to the **Operations Agent** tab and click **Restart Collection**.

Using the Command Line

To configure cluster filtering from the command line:

- 1. Log on to the virtual appliance as root.
- 2. You must add the cluster list. Run the following command:

/opt/OV/bin/ovconfchg -ns opsagt.viserver -set Cluster=<vCenter Name>:<Datacenter Name>:<Cluster Name>;

In this instance.

the *vCenterName* is the fully qualified name of the vCenter that is added to the VA for monitoring.

the *Datacenter Name*, is the fully qualified name of the datacenter.

the Cluster Name is the fully qualified name of the cluster that is added for monitoring.

Make sure that a colon is added in between vCenter Name, Datacenter Name, and Cluster Name. Specify a semi-colon in between the clusters. Semi-colon at the end of the command is optional.

Note: The command is to start the data collection of the specified cluster for a vCenter target.

All other clusters of the specified vCenter will be excluded in the data collection process. In addition, there will be no change in the behavior for the other vCenter targets where the cluster filtering is not specified.

3. Restart the data collection process of the vCenter servers from the HP Operations Agent Virtual Appliance web console. Go to the **Operations Agent** tab and click **Restart Collection**.

Configure Collection Level

The data collection is enabled for the entities available in the vCenter. You can configure the data collection by any *one* of the following:

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- Adding the collection level values in the opsagt.viserver namespace
- Using the command line

Adding the Collection Level in opsagt.viserver

Follow the steps:

- 1. Log on to the virtual appliance as root.
- 2. Run the command:

/opt/OV/bin/ovconfchg -edit

3. Open the opsagt.viserver namespace and add the data collection value.

Collection Level=<Value>

In this instance,

the Value is the defined to enable the data collection for the entities available in vCenter.

By default, the value is 4.

The value **4** depicts that the data collection is enabled for Datacenter, Clusters, Hosts, Virtual Machines, Datastore, Resource Pools and VirtualApps. In addition, relation of Virtual Machines and Datastore is also enabled.

The value **2** depicts that data collection is enabled for Datacenter, Clusters, and Hosts. The relation between Virtual Machine and Datastore is disabled.

4. Restart the data collection process of the vCenter servers from the HP Operations Agent Virtual Appliance web console. Go to the **Operations Agent** tab and click **Restart Collection**.

Using the Command Line

To configure cluster filtering from the command line:

- 1. Log on to the virtual appliance as root.
- 2. Run the following command to update the collection level value:

/opt/OV/bin/ovconfchg -ns opsagt.viserver -set CollectionLevel=<Value>

In this instance,

the Value is the defined to enable the data collection for the entities available in vCenter.

By default, the value is 4.

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The value **4** depicts that the data collection is enabled for Datacenter, Clusters, Hosts, Virtual Machines, Datastore, Resource Pools and VirtualApps. In addition, relation of Virtual Machines and Datastore is also enabled.

The value **2** depicts that data collection is enabled for Datacenter, Clusters, and Hosts. The relation between Virtual Machine and Datastore is disabled.

3. Restart the data collection process of the vCenter servers from the HP Operations Agent Virtual Appliance web console. Go to the **Operations Agent** tab and click **Restart Collection**.

Chapter 3: Downloading the Virtual Appliance with the Operations Agent Version 11.14

To download HP Operations agent VA ISO (OAVA_00002) file, follow these steps:

- Go to the following web site: http://h20230.www2.hp.com/selfsolve/patches.
- 2. Log on to the web site with your HP Passport credentials.
- 3. Search with the keyword HP Operations agent. The search result includes links to download the ISO files for the HP Operations agent 11.14.
- 4. Download the VA zip file on your system.

You can use the methods to upgrade the previous version of the virtual appliance to version 11.14. See Upgrading the Virtual Appliance with HP Operations agent to Version 11.14.

Chapter 4: Deploying the Virtual Appliance with HP Operations agent Version 11.12

Make sure that you have already deployed Virtual Appliance with the HP Operations Agent Version 11.11. For more information, see Deploying the Virtual Appliance with the HP Operations Agent Version 11.11.

You can use one of the following methods to deploy the virtual appliance 11.12:

- vSphere console
- Command line

Deploying the Virtual Appliance 11.12 from the vSphere Console

To deploy the virtual appliance with the HP Operations agent 11.12 from the vSphere console, follow the steps:

- Download and extract the OAVA_00001.zip file. Place the content of the files in the http://<ipaddress>/updates/
- 2. Log on to the vSphere console. Example, http://<ipaddress>:5480.
- Go to Update -> Settings and check the Repository URL. This is to make sure that the downloaded repository is available at the correct IP Address. For example, http://<ipaddress>/updates/
- 4. To check for the available updates, go to **Update** -> **Status** tab and click **Check Updates**. The available updates with this version will appear.
- 5. Click **Install Updates** to install all the new updates available with this 11.12 version.

Deploying the Virtual Appliance 11.12 from the Command Line

Follow the steps:

- 1. Log on to a vCenter.
- 2. Run the command to check for the available updates for this version: vamicli update --check
- Run the command to install the available updates for this version: vamicli update --install latest

Chapter 5: Monitoring the vSphere Environment with vMA

As an alternative to monitoring the vSphere infrastructure with the virtual appliance, you can manually install the HP Operations agent on a vMA and monitor the environment with the help of the performance data collected by the agent running on the vMA.

This option requires you to manually install and configure the HP Operations agent on the vMA. Because the root user of a vMA is disabled by default, you cannot deploy the agent remotely from the HPOM console.

Installing the HP Operations Agent on a vMA

Prerequisites

- Make sure that the portmap service is started.
- Disable the floppy drive on the vMA.
- Increase the RAM size for the vMA to 1 GB.

Installation

To install the HP Operations agent on a vMA:

1. Enable the communication across firewalls on the vMA node.

The agent uses the port 383 to facilitate the communication with other systems across firewalls. You must configure the vMA node to accept communication traffic on the port 383. To achieve this, follow these steps:

a. On the vMA node, run the following command:

sudo iptables -I RH-Firewall-1-INPUT 3 -p tcp -m tcp --dport 383 --tcp-flags SYN,RST,ACK SYN -j ACCEPT

The vMA is configured to accept communication traffic on the port 383.

b. Run the following command:

sudo service iptables save

The command saves the configuration set in step a.

c. To verify the configuration settings, run the following command:

sudo vi /etc/sysconfig/iptables

The vi editor opens the iptables file from the /etc/sysconfig directory.

In the iptables file, verify that the following line is present:

```
-A RH-Firewall-1-INPUT -p tcp -m tcp --dport 383 --tcp-flags SYN,RST,ACK SYN -j ACCEPT
```

- 2. Extract the contents of the HP Operations agent 11.14 media into a local directory on the vMA.
- 3. Log on to the vMA (default user: vi-admin), and then type the following command:

sudo bash

The command line prompts you for the password of the root user.

- 4. Type the root password.
- 5. Go to the directory where you extracted the media contents, and then install the HP Operations agent by using the oainstall.sh command:

./oainstall.sh -i -a

Configuring Data Collection on vMA Nodes

The HP Operations agent uses the viserver daemon to log data on the vMA system. You can configure viserver settings in the following configuration files (available in /var/opt/perf):

- viserver.properties
- VILog4j.xml

viserver.properties

This file contains the following parameters:

- port
- hosts
- instance
- jvmArgs
- log4jInterval
- connectionRetry

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You must restart viserver if you change the settings in the viserver.properties file. The new settings are effective only after you restart viserver.

port

The port parameter is the loopback port through which viserver and clients communicate. The port parameter is non-editable; the value of this parameter changes when you restart viserver.

hosts

The hosts parameter defines the number of hosts that viserver daemon can support. The default value is 20.

If you have more hosts in your environment, you can edit this parameter to specify your required setting. If the HP Operations agent is not able to collect data for the number of hosts that you specified, you must reduce vifp targets.

instance

The instance parameter defines the number of instances viserver can support. The default value is 200

If you have more instances in your environment, you can edit this parameter to specify your required setting. If the HP Operations agent is not able to collect data for the number of instances that you specified, you must reduce vifp targets.

jvmargs

The jvmArgs parameter enables you to add jvm arguments and modify jvm as required in your environment.

The default configuration for jvmArgs is as follows:

```
jvmArgs=-Xms128m -Xmx2048m -classpath
/opt/perf/bin/java/activation.jar\:/opt/perf/bin/java/
axis-ant.jar\:/opt/perf/bin/java/axis.jar\:/opt/perf/bin/java/
commons-discovery-0.2.jar\:/opt/perf/bin/java/commons-logging-1.0.4.jar
\:/opt/perf/bin/java/jaxrpc.jar\:/opt/perf/bin/java/log4j-1.2.8.jar\:
/opt/perf/bin/java/mailapi.jar\:/opt/perf/bin/java/saaj.jar\:/opt/perf/
bin/java/vim25.jar\:/opt/perf/bin/java/viserver.jar\:/opt/perf/bin/java/
wsd14j-1.5.1.jar\:/opt/vmware/vma/lib64/vmatargetlib25.jar\:
/opt/vmware/vma/lib64/vifplib25.jarcom.hp.perfagent.VIdaemon
```

log4jInterval

The log4jInterval parameter specifies the interval at which viserver checks for changes in VILog4j.xml file. The default value is 60000 milliseconds (1 minute). You can modify this value as required.

connectionRetry

The connectionRetry parameter defines the number of trails viserver can support to reconnect vCenter. The default value is 6. You can modify this value as required. For example, set the connectionRetry parameter value to -1 if you want viserver to support infinite number of trails to reconnect vCenter.

```
connectionRetry=-1
```

Monitoring with the HP Operations Agent on vMA

The Virtualization Infrastructure SPI, packaged with the *HP Operations Agent and Infrastructure SPIs 11.13* media, contains a set of policies that help you monitor the vSphere environment with the help of the data collected by the HP Operations agent on a vMA. Those policies are available under the VMware ESX - Quick Start and VMware ESX - Advanced groups in the console tree of the HPOM console after you install the Virtualization Infrastructure SPI on the HPOM management server.

Chapter 6: Troubleshooting

While using the HP Operations agent on a virtual appliance or vMA, you may experience certain problems. This section helps you troubleshoot such problems and provides you with information to help you avoid problems from occurring.

The VI-Discovery Policy Fails to Discover vCenters

While using the HP Operations agent on a virtual appliance, the VI-Discovery policy fails to discover vCenters. As a result, you cannot view vCenters on the Service map in the HPOM console.

Solution:

This problem occurs when the HP Operations agent fails to resolve the FQDN of the vCenter to an IP address. To resolve this issue, make sure that the agent can resolve the FQDN of the vCenter to an IP address.

The cpsh, padv, and mpadv Utilities Cannot Access the Complete Data Set

The cpsh, padv, and mpadv utilities cannot access the data collected from the newly added vCenter Servers.

Solution:

After adding a new vCenter Server target (see how to add a vCenter Server target), the real-time metric access component of the HP Operations agent requires up to three minutes to retrieve the data from newly added vCenter Servers. If you run these utilities at least three minutes after adding the new target, you can access all the data.

Troubleshooting with Policies

The HP Operations Agent and Infrastructure SPIs 11.13 includes a set of HPOM policies that help you monitor the status of the HP Operations agent running on the virtual appliance. The policies are installed on the HPOM management server as soon as you register the deployment package of the HP Operations agent 11.14. You can then deploy the policies to the virtual appliance.

The policies are available in the following location in the HPOM console:

HP Operations Agent > SelfMonitoring-Additional > VMware vCenter

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Policies to Monitor the HP Operations Agent on the Virtual Appliance

| Policy Name | Туре | Group | Description |
|---|--------------------------|---|--|
| VMWareVC- SelfMonCPUUsage | Measurement Threshold | HP Operations Agent > SelfMonitoring- Additional > VMware vCenter | Monitors the CPU consumption of the HP Operations agent on the virtual appliance. |
| VMWareVC- SelfMonDiskUsage | Measurement Threshold | HP Operations Agent > SelfMonitoring- Additional > VMware vCenter | Monitors the disk consumption of the HP Operations agent on the virtual appliance. |
| VMWareVC- SelfMonMemoryUsage | Measurement Threshold | HP Operations Agent > SelfMonitoring- Additional > VMware vCenter | Monitors the memory consumption of the HP Operations agent on the virtual appliance. |
| VMWareVC- SelfMonDBCorruptionMonitor | Logfile Entry | HP Operations Agent > SelfMonitoring- Additional > VMware vCenter | This policy checks that the HP Operations agent data store is healthy. If the policy detects data corruption in the HP Operations agent data store, alert messages are sent to the HPOM console. |

Appendix A: Reference Page

oaconfig

The oaconfig tool helps you manage the monitoring of vCenters.

Synopsis

oaconfig -addtarget<vCenter_name>

oaconfig -deletetarget < v Center_name >

oaconfig -testtarget<vCenter_name>

oaconfig -listtargets

oaconfig -purgelog<time>

Options

| Option | Description |
|--------------|---|
| addtarget | Starts monitoring of a new vCenter target |
| deletetarget | Stops monitoring of a vCenter that is currently monitored by the HP Operations agent |
| testtarget | Tests the connectivity with a vCenter target. |
| listtargets | Lists all vCenter targets that are currently monitored by the HP Operations agent |
| purgelog | Deletes all the data collected before the specified time. You must specify the time in the following format: YYYY-MM-DDThh: mm:ss |

Examples

• oaconfig -addtarget vCenter_system1@domain.com

The HP Operations agent starts monitoring vCenter_system1@domain.com.

• oaconfig -deletetarget vCenter_system2@domain.com

The HP Operations agent stops monitoring vCenter_system2@domain.com.

oaconfig -purgelog 2012-07-12T08:10:00

All the data collected before 8:10 AM on July 12, 2012 is removed from the data store of the HP Operations agent on the virtual appliance.

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easyoa

The easyoa tool helps you to query the following:

- Metric values for all instances or a set of instances.
- · List of the managed classes and metrics.
- Events for a specific set of instances or all instances of a managed class within a specified time range.

The easyoa tool works only when the status of the oacone process is **Running**. Run the command to check the status: **ovc -status**

Synopsis

For Metric Values

-dn <domainname> -c <classname> [-o metric(default)|event|model]

[-f <metric>=<value>,[<metric>=<value>] [-m <metric>,[<metric>]...] [-si <interval>]

For Model

-dn <domainname> -c <classname> -o model [-m <Metric Name>,[<Metric Name>...]

For Events

-dn <domainname> -c <classname> -o event [-if <key metric>=<value>,[<key metric>=<value>]...] [-last [hour]|[min]|[fivemin]]

Options

| Option | Description |
|------------|---|
| dn (domain | Specifies the domain name of the managed class. This field is mandatory. |
| name) | Example: Virtualization or Infrastructure |
| c (class) | Specify the managed class name. A class name is unique with in the domain. This field is mandatory. |
| | An error appears if the specific class is not available. |

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| Option | Description |
|-----------------------------------|---|
| f (filter option) | Provides the filter option for a specified class under the domain. You can filter the instances from the available option. You can specify one or more valid metrics of the class and their values based on which you can filter the instances. |
| | This field is optional. |
| | Syntax is - < Metric Name> = < Metric Filter Value>, [< Metric Name> = < Metric Filter Value>] |
| | Note: The example is as follows: |
| | The managed class is < Node>. Metric is SystemRole. Possible values of SystemRole are HOST, GUEST, and PROXY. |
| | When the agent data store contains a large number of instances and you want to access only the HOST instance then use the filter option as: |
| | -dn <i>Virtualization</i> -c <u>Node</u> -f <i>SystemRole=HOST</i> |
| m (metric) | For a specific class under the domain, you can get the metrics for the specific instances. You can specify multiple metrics separated by comma. The field is optional. |
| | Syntax is <metric name="">,[<metric name="">]</metric></metric> |
| | Note: The example is as follows: |
| | -dn <i>Virtualization</i> -c <u>Node</u> - m MemPhysUtil |
| si (Summarization Interval) | Specify the inteval (in minutes) for summarization. Default value is 5 minutes. |

Examples

• ./easyoa.pl -dn Infrastructure -c Node -m MemPhysUtil

The output provides all the instances of the defined domain name - Infrastructure, class Node and metric as MemPhysUtil.

• ./easyoa.pl -dn Virtualization -c Datacenter -m LSName

The output provides all the instances of the metric LS Name.

• ./easyoa.pl -dn Infrastructure -c Node -o model -m NumCPU

The output appears as:

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Metric Name: NumCPU

Type: COUNTER

Description: The number of virtual CPUs configured for this logical system. Metric Equivalent on VMWare Systems, for Host, HostSystem->summary->hardware->numCpuThreads for Guest, VirtualMachine->config->hardware->numCPU for RP, NA

• ./easyoa.pl -dn Infrastructure -c Node -m MemPhysUtil -f SystemRole=GUEST

The output appears with the filter option enabled.

For more information about the tool, follow the steps:

1. Go to the location: opt/OV/ support

2. Run the command: ./easyoa.pl -h

Appendix B: RPMs Packaged with the HP Operations Agent Virtual Appliance

The list of RPMs is as follows:

- setup-2.8.14-20.el6.noarch
- basesystem-10.0-4.el6.noarch
- tzdata-2012j-1.el6.noarch
- glibc-common-2.12-1.107.el6.x86_64
- ncurses-libs-5.7-3.20090208.el6.x86_64
- libattr-2.4.44-7.el6.x86_64
- zlib-1.2.3-29.el6.x86_64
- audit-libs-2.2-2.el6.x86_64
- popt-1.13-7.el6.x86_64
- db4-4.7.25-17.el6.x86_64
- nspr-4.9.2-1.el6.x86_64
- bzip2-libs-1.0.5-7.el6_0.x86_64
- libselinux-2.0.94-5.3.el6.x86_64
- sed-4.2.1-10.el6.x86_64
- glib2-2.22.5-7.el6.x86_64
- gawk-3.1.7-10.el6.x86_64
- sqlite-3.6.20-1.el6.x86_64
- libxml2-2.7.6-8.el6_3.4.x86_64
- libstdc4.4.7-3.el6.x86_64
- dbus-libs-1.2.24-7.el6_3.x86_64
- grep-2.6.3-3.el6.x86_64
- findutils-4.4.2-6.el6.x86_64

- cyrus-sasl-lib-2.1.23-13.el6_3.1.x86_64
- libblkid-2.17.2-12.9.el6.x86_64
- keyutils-libs-1.4-4.el6.x86_64
- libgssglue-0.1-11.el6.x86_64
- libgpg-error-1.7-4.el6.x86_64
- vim-minimal-7.2.411-1.8.el6.x86_64
- checkpolicy-2.0.22-1.el6.x86_64
- sysvinit-tools-2.87-4.dsf.el6.x86_64
- perl-Pod-Escapes-1.04-129.el6.x86_64
- perl-Module-Pluggable-3.90-129.el6.x86_64
- perl-libs-5.10.1-129.el6.x86_64
- pth-2.0.7-9.3.el6.x86_64
- keyutils-1.4-4.el6.x86_64
- grubby-7.0.15-3.el6.x86_64
- upstart-0.6.5-12.el6.x86_64
- libusb-0.1.12-23.el6.x86_64
- nss-softokn-3.12.9-11.el6.x86_64
- xz-lzma-compat-4.999.9-0.3.beta.20091007git.el6.x86_64
- MAKEDEV-3.24-6.el6.x86_64
- net-tools-1.60-110.el6_2.x86_64
- tar-1.23-11.el6.x86_64
- pinentry-0.7.6-6.el6.x86_64
- e2fsprogs-libs-1.41.12-14.el6.x86_64
- which-2.19-6.el6.x86_64
- diffutils-2.8.1-28.el6.x86_64
- dash-0.5.5.1-4.el6.x86_64

- groff-1.18.1.4-21.el6.x86_64
- coreutils-libs-8.4-19.el6.x86_64
- cracklib-2.8.16-4.el6.x86_64
- coreutils-8.4-19.el6.x86_64
- module-init-tools-3.9-21.el6.x86_64
- redhat-logos-60.0.14-12.el6.centos.noarch
- libpciaccess-0.13.1-2.el6.x86_64
- rpcbind-0.2.0-11.el6.x86_64
- nss-3.14.0.0-12.el6.x86_64
- nss-tools-3.14.0.0-12.el6.x86_64
- libuser-0.56.13-5.el6.x86_64
- pciutils-libs-3.1.10-2.el6.x86_64
- mingetty-1.08-5.el6.x86_64
- ustr-1.0.4-9.1.el6.x86_64
- libffi-3.0.5-3.2.el6.x86_64
- newt-0.52.11-3.el6.x86_64
- ca-certificates-2010.63-3.el6_1.5.noarch
- python-libs-2.6.6-36.el6.x86_64
- libssh2-1.4.2-1.el6.x86_64
- curl-7.19.7-35.el6.x86_64
- rpm-4.8.0-32.el6.x86_64
- python-pycurl-7.19.0-8.el6.x86_64
- gnupg2-2.0.14-4.el6.x86_64
- pygpgme-0.1-18.20090824bzr68.el6.x86_64
- yum-metadata-parser-1.1.2-16.el6.x86_64
- yum-plugin-fastestmirror-1.1.30-14.el6.noarch

- bind-libs-9.8.2-0.17.rc1.el6.x86_64
- fipscheck-lib-1.2.0-7.el6.x86_64
- kbd-misc-1.15-11.el6.noarch
- policycoreutils-2.0.83-19.30.el6.x86_64
- iproute-2.6.32-23.el6.x86_64
- util-linux-ng-2.17.2-12.9.el6.x86_64
- udev-147-2.46.el6.x86_64
- plymouth-0.8.3-27.el6.centos.x86_64
- dracut-004-303.el6.noarch
- rsyslog-5.8.10-6.el6.x86_64
- cyrus-sasl-2.1.23-13.el6_3.1.x86_64
- cronie-anacron-1.4.4-7.el6.x86_64
- crontabs-1.10-33.el6.noarch
- nfs-utils-1.2.3-36.el6.x86_64
- selinux-policy-3.7.19-195.el6.noarch
- kernel-firmware-2.6.32-358.el6.noarch
- dhclient-4.1.1-34.P1.el6.centos.x86_64
- system-config-firewall-base-1.2.27-5.el6.noarch
- bfa-firmware-3.0.3.1-1.el6.noarch
- iwl100-firmware-39.31.5.1-1.el6.noarch
- b43-openfwwf-5.2-4.el6.noarch
- aic94xx-firmware-30-2.el6.noarch
- iwl1000-firmware-39.31.5.1-1.el6.noarch
- authconfig-6.1.12-13.el6.x86_64
- gettext-0.17-16.el6.x86_64
- grub-0.97-81.el6.x86_64

- wget-1.12-1.8.el6.x86_64
- passwd-0.77-4.el6_2.2.x86_64
- audit-2.2-2.el6.x86_64
- acl-2.2.49-6.el6.x86_64
- ql2400-firmware-5.08.00-1.el6.noarch
- ql2100-firmware-1.19.38-3.1.el6.noarch
- libertas-usb8388-firmware-5.110.22.p23-3.1.el6.noarch
- ql2500-firmware-5.08.00-1.el6.noarch
- zd1211-firmware-1.4-4.el6.noarch
- rt61pci-firmware-1.2-7.el6.noarch
- ql2200-firmware-2.02.08-3.1.el6.noarch
- ipw2100-firmware-1.3-11.el6.noarch
- ipw2200-firmware-3.1-4.el6.noarch
- vmware-studio-vami-tools-2.6.0.0-631426.x86_64
- vmware-studio-vami-servicebase-2.6.0.0-631426.x86_64
- vmware-studio-vami-service-system-2.6.0.0-0.x86_64
- vmware-studio-vami-service-oaconfig-1.0.0.0-0.x86_64
- vmware-studio-appliance-config-2.6.0.0-130820235403.noarch
- vmware-studio-vami-login-2.6.0.0-631426.x86_64
- libgcc-4.4.7-3.el6.x86_64
- filesystem-2.4.30-3.el6.x86_64
- ncurses-base-5.7-3.20090208.el6.x86_64
- nss-softokn-freebl-3.12.9-11.el6.x86_64
- glibc-2.12-1.107.el6.x86_64
- bash-4.1.2-14.el6.x86_64
- libcap-2.16-5.5.el6.x86_64

- info-4.13a-8.el6.x86_64
- libcom_err-1.41.12-14.el6.x86_64
- chkconfig-1.3.49.3-2.el6.x86_64
- libacl-2.2.49-6.el6.x86_64
- nss-util-3.14.0.0-2.el6.x86_64
- libsepol-2.0.41-4.el6.x86_64
- shadow-utils-4.1.4.2-13.el6.x86_64
- gamin-0.1.10-9.el6.x86_64
- readline-6.0-4.el6.x86_64
- xz-libs-4.999.9-0.3.beta.20091007git.el6.x86_64
- libidn-1.18-2.el6.x86_64
- file-libs-5.04-15.el6.x86_64
- tcp_wrappers-libs-7.6-57.el6.x86_64
- pcre-7.8-6.el6.x86_64
- lua-5.1.4-4.1.el6.x86_64
- bzip2-1.0.5-7.el6_0.x86_64
- libuuid-2.17.2-12.9.el6.x86_64
- expat-2.0.1-11.el6_2.x86_64
- krb5-libs-1.10.3-10.el6.x86_64
- elfutils-libelf-0.152-1.el6.x86_64
- libtirpc-0.2.1-5.el6.x86_64
- libselinux-utils-2.0.94-5.3.el6.x86_64
- cpio-2.10-11.el6_3.x86_64
- gdbm-1.8.0-36.el6.x86_64
- perl-version-0.77-129.el6.x86_64
- perl-Pod-Simple-3.13-129.el6.x86_64

- perl-5.10.1-129.el6.x86_64
- libgcrypt-1.4.5-9.el6_2.2.x86_64
- dbus-glib-0.86-5.el6.x86_64
- libnih-1.0.1-7.el6.x86_64
- gmp-4.3.1-7.el6_2.2.x86_64
- file-5.04-15.el6.x86_64
- xz-4.999.9-0.3.beta.20091007git.el6.x86_64
- libutempter-1.1.5-4.1.el6.x86_64
- procps-3.2.8-25.el6.x86_64
- psmisc-22.6-15.el6_0.1.x86_64
- db4-utils-4.7.25-17.el6.x86_64
- libss-1.41.12-14.el6.x86_64
- m4-1.4.13-5.el6.x86_64
- libgomp-4.4.7-3.el6.x86_64
- binutils-2.20.51.0.2-5.36.el6.x86_64
- ncurses-5.7-3.20090208.el6.x86_64
- less-436-10.el6.x86_64
- gzip-1.3.12-18.el6.x86_64
- cracklib-dicts-2.8.16-4.el6.x86_64
- pam-1.1.1-13.el6.x86_64
- hwdata-0.233-7.9.el6.noarch
- plymouth-scripts-0.8.3-27.el6.centos.x86_64
- cvs-1.11.23-15.el6.x86_64
- logrotate-3.7.8-16.el6.x86_64
- nss-sysinit-3.14.0.0-12.el6.x86_64
- openIdap-2.4.23-31.el6.x86_64

- libcap-ng-0.6.4-3.el6_0.1.x86_64
- ethtool-3.5-1.el6.x86_64
- libevent-1.4.13-4.el6.x86_64
- libsemanage-2.0.43-4.2.el6.x86_64
- slang-2.2.1-1.el6.x86_64
- plymouth-core-libs-0.8.3-27.el6.centos.x86_64
- openssl-1.0.0-27.el6.x86_64
- python-2.6.6-36.el6.x86_64
- libcurl-7.19.7-35.el6.x86_64
- rpm-libs-4.8.0-32.el6.x86_64
- rpm-python-4.8.0-32.el6.x86_64
- python-urlgrabber-3.9.1-8.el6.noarch
- gpgme-1.1.8-3.el6.x86_64
- newt-python-0.52.11-3.el6.x86_64
- python-iniparse-0.3.1-2.1.el6.noarch
- yum-3.2.29-40.el6.centos.noarch
- mysql-libs-5.1.66-2.el6_3.x86_64
- fipscheck-1.2.0-7.el6.x86_64
- centos-release-6-4.el6.centos.10.x86_64
- iptables-1.4.7-9.el6.x86_64
- iputils-20071127-16.el6.x86_64
- initscripts-9.03.38-1.el6.centos.x86_64
- libdrm-2.4.39-1.el6.x86_64
- kbd-1.15-11.el6.x86_64
- dracut-kernel-004-303.el6.noarch
- openssh-5.3p1-84.1.el6.x86_64

- postfix-2.6.6-2.2.el6_1.x86_64
- cronie-1.4.4-7.el6.x86_64
- nfs-utils-lib-1.1.5-6.el6.x86_64
- iptables-ipv6-1.4.7-9.el6.x86_64
- dhcp-common-4.1.1-34.P1.el6.centos.x86_64
- kernel-2.6.32-358.el6.x86_64
- selinux-policy-targeted-3.7.19-195.el6.noarch
- openssh-server-5.3p1-84.1.el6.x86_64
- iwl5150-firmware-8.24.2.2-1.el6.noarch
- iwl6050-firmware-41.28.5.1-2.el6.noarch
- iwl6000g2a-firmware-17.168.5.3-1.el6.noarch
- iwl6000-firmware-9.221.4.1-1.el6.noarch
- bind-utils-9.8.2-0.17.rc1.el6.x86_64
- man-1.6f-32.el6.x86_64
- libxml2-python-2.7.6-8.el6_3.4.x86_64
- gdb-7.2-60.el6.x86_64
- efibootmgr-0.5.4-10.el6.x86_64
- sudo-1.8.6p3-7.el6.x86_64
- e2fsprogs-1.41.12-14.el6.x86_64
- attr-2.4.44-7.el6.x86_64
- iwl5000-firmware-8.83.5.1_1-1.el6_1.1.noarch
- ivtv-firmware-20080701-20.2.noarch
- xorg-x11-drv-ati-firmware-6.99.99-1.el6.noarch
- atmel-firmware-1.3-7.el6.noarch
- iwl4965-firmware-228.61.2.24-2.1.el6.noarch
- iwl3945-firmware-15.32.2.9-4.el6.noarch

- rt73usb-firmware-1.8-7.el6.noarch
- ql23xx-firmware-3.03.27-3.1.el6.noarch
- rootfiles-8.1-6.1.el6.noarch
- vmware-studio-init-2.6.0.0-130820235404.noarch
- vmware-studio-vami-cimom-2.6.0.0-631426.x86_64
- vmware-studio-vami-service-core-2.6.0.0-0.x86_64
- vmware-studio-vami-service-network-2.6.0.0-0.x86_64
- vmware-studio-vami-service-update-2.6.0.0-0.x86_64
- vmware-studio-vami-lighttpd-2.6.0.0-631426.x86_64

Appendix C: vCenter Events

The HP Operations agent on the virtual appliance collects the following vCenter events by default:

- VmSuspendedEvent
- VmResumingEvent
- VmPoweredOffEvent
- VmPoweredOnEvent
- DrsEnteredStandbyModeEvent
- DrsExitedStandbyModeEvent
- DrsDisabledEvent:DrsEnabledEvent
- VmRenamedEvent
- VmRemovedEvent
- DrsVmPoweredOnEvent
- DrsVmMigratedEvent
- NotEnoughResourcesToStartVmEvent
- VmBeingHotMigratedEvent
- VmFailedMigrateEvent
- VmMigratedEvent
- VmDiskFailedEvent
- VmFailoverFailed
- VmNoNetworkAccessEvent
- VmUuidChangedEvent
- VmUuidConflictEvent
- VmOrphanedEvent
- HostRemovedEvent
- HostShutdownEvent

Appendix D: Performance Metrics Collected from the HP Operations Agent Virtual Appliance

This topic will append the vSphere-specific metrics that are collected by the agent on VA.

HOSTS

| Metric Name | BYLS Metric Name | Description |
|---------------------|----------------------------------|--|
| SystemRole | BYLS_LS_ ROLE | On a Host, the metric is HOST. For a logical system, the value is GUEST and for a resource pool, the value is RESPOOL. For datacenter, the value is DATACENTER. For cluster, the value is CLUSTER. For datastore, the value is DATASTORE. |
| BelongsToDatacenter | BYLS_ DATACENTER_ NAME | Name of the Datacenter to which the machine belongs. |
| ClusterName | BYLS_ CLUSTER_ NAME | Name of the cluster to which the host belongs to when it is managed by virtual centre on a host and resource pool. For a logical system, the value is NA. |
| ConnectionState | BYLS_LS_ CONNECTION_ STATE | For a host this metric is the current status of the connection. For logical systems, it indicates whether or not the entity is available for management. It can have values as Connected, Disconnected or NotResponding. The value is NA for all other entities. |
| CPUClockSpeed | BYLS_CPU_ CLOCK | On a Host and logical system, this metric is the clock speed of the CPUs, in MHz, if all the processors have the same clock speed. For a resource pool the value is NA. |
| CPUCycleEntlMax | BYLS_CPU_ CYCLE_ENTL_ MAX | On a Host, logical system, and resource pool the value indicates the maximum processor capacity, in MHz, configured for the entity. |
| CPUCycleEntlMin | BYLS_CPU_ CYCLE_ENTL_ MIN | On a Host, logical system, and resource pool the value indicates the minimum processor capacity, in MHz, configured for the entity. |

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| Metric Name | BYLS Metric Name | Description |
|---------------------|--------------------------------------|--|
| CPUCycleTotalUsed | BYLS_CPU_ CYCLE_ TOTAL_USED | On a Host, resource pool, and logical system, it is the total time the physical CPUs were utilized during the interval, represented in CPU cycles. |
| CPUEntlEMin | BYLS_CPU_ ENTL_EMIN | On a Host, logical system, and resource pool the value of this metric is NA. |
| CPUEntlMax | BYLS_CPU_ ENTL_MAX | On a HOST, the metric is equivalent to total number of cores on the host. For a resource pool and a logical system, this metric indicates the maximum CPU units configured for it. |
| CPUEntlMin | BYLS_CPU_ ENTL_MIN | On a HOST, the metric is equivalent to total number of cores on the host. For a resource pool and a logical system, this metrics indicates the guaranteed minimum CPU units configured for it. |
| CPUEntlUtil | BYLS_CPU_ ENTL_UTIL | Percentage of entitled processing units (guaranteed processing units allocated to the logical system) consumed by the logical system. |
| CPUMTEnabled | BYLS_CPU_ MT_ENABLED | On a Host, the metric indicates whether the CPU hardware threads are enabled or not for a host. For a resource pool and a logical system the value is not available na. |
| CPUPhysReadyUtil | BYLS_CPU_ PHYS_READY_ UTIL | On a logical system it is the percentage of time, during the interval, that the CPU was in ready state. For a host and resource pool the value is NA. |
| CPUPhysSysModeUtil | BYLS_CPU_ PHYS_SYS_ MODE_UTIL | On a Host, the metric indicates the percentage of time the physical CPUs were in system mode during the interval for the host or logical system. |
| CPUPhysTotalTime | BYLS_CPU_ PHYS_TOTAL_ TIME | On a logical system, the value indicates the time spent in seconds on the physical CPU, by logical system, or host, or resource pool. |
| CPUPhysTotalUtil | BYLS_CPU_ PHYS_TOTAL_ UTIL | On a Host, the value indicates percentage of total time the physical CPUs were utilized by logical system or resource pool. |
| CPUPhysUserModeUtil | BYLS_CPU_ PHYS_USER_ MODE_UTIL | On a Host, the metrics indicates the percentage of time the physical CPUs were in user mode during the interval for the host or logical system. |

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| Metric Name | BYLS Metric Name | Description |
|----------------------|--------------------------------------|---|
| CPUPhysWaitUtil | BYLS_CPU_ PHYS_WAIT_ UTIL | On a logical system it is the percentage of time, during the interval, that the virtual CPU was waiting for the IOs to complete. For a host and resource pool the value is NA. |
| CPUPhyscUtil | BYLS_CPU_ PHYSC | This metric indicates the number of CPU units utilized by the logical system. |
| CPUSharesPrio | BYLS_CPU_ SHARES_PRIO | This metric indicates the weightage or priority assigned to a Uncapped logical system. The value determines the minimum share of unutilized processing units that the logical system can utilize. |
| CPUSysModeUtil | BYLS_CPU_ SYS_MODE_ UTIL | On a Host and logical system, this metric indicates the percentage of time the CPU was in system mode during the interval. |
| CPUTotalUtil | BYLS_CPU_ TOTAL_UTIL | On a logical system the value indicates percentage of total time the logical CPUs were not idle during the interval. For a host, this metric value is same as CPU_PHYS_TOTAL_UTIL. |
| CPUUnreserved | BYLS_CPU_ UNRESERVED | On a Host, it is the number of CPU cycles that are available for creating a new logical system. For a logical system and resource pool the value is NA. |
| CPUUserModeUtil | BYLS_CPU_ USER_MODE_ UTIL | On a Host and logical system, this metric indicates the percentage of time the CPU was in user mode during the interval. |
| DiskCommandAbortRate | BYLS_DISK_ COMMAND_ ABORT_RATE | Disk command abort rate for the logical system. |
| DiskPhysIOByte | BYLS_DISK_ PHYS_BYTE | On a Host and logical system, this metric indicates the number of KBs transferred to and from disks during the interval. |
| DiskPhysIOByteRate | BYLS_DISK_ PHYS_BYTE_ RATE | On a Host and logical system, this metric indicates the average number of KBs per second at which data was transferred to and from disks during the interval. |
| DiskPhysRead | BYLS_DISK_ PHYS_READ | On a Host and logical system, this metric indicates the number of physical reads during the interval. |

| Metric Name | BYLS Metric Name | Description |
|-----------------------|--|--|
| DiskPhysReadByteRate | BYLS_DISK_ PHYS_READ_ BYTE_RATE | On a Host and logical system, this metric indicates the average number of KBs per second at which data was transferred from disks during the interval. |
| DiskPhysReadRate | BYLS_DISK_ PHYS_READ_ RATE | On a Host and logical system, this metric indicates the number of physical reads per second during the interval. |
| DiskPhysWrite | BYLS_DISK_ PHYS_WRITE | On a Host and a logical system, this metric indicates the number of physical reads during the interval. |
| DiskPhysWriteByteRate | BYLS_DISK_ PHYS_WRITE_ BYTE_RATE | On a Host and a logical system, this metric indicates the average number of KBs per second at which data was transferred to disks during the interval. |
| DiskPhysWriteRate | BYLS_DISK_ PHYS_WRITE_ RATE | On a Host and a logical system, this metric indicates the number of physical writes per second during the interval. |
| DiskQueueDepthPeak | BYLS_DISK_ QUEUE_ DEPTH_PEAK | This metric indicates the disk queue depth for the logical system. |
| DiskReadLatency | BYLS_DISK_ READ_ LATENCY | This metric indicates the total disk read latency for the logical system. |
| DiskUtil | BYLS_DISK_ UTIL | On a Host, it is the average percentage of time during the interval (average utilization) that all the disks had IO in progress. For logical system and resource pool the value is NA. |
| DiskUtilPeak | BYLS_DISK_ UTIL_PEAK | On a Host, it is the utilization of the busiest disk during the interval. For a logical system and resource pool the value is NA. |
| DiskWriteLatency | BYLS_DISK_ WRITE_ LATENCY | This metric indicates the total disk write latency for the logical system. |
| GuestToolsStatus | BYLS_GUEST_ TOOLS_ STATUS | On vMA, if known, for a guest the metric is the current status of guest Integration Tools in the guest operating system. The value is NA for all other entities. |

| Metric Name | BYLS Metric Name | Description |
|----------------|-------------------------------|--|
| IPAddress | BYLS_IP_ ADDRESS | On a Host, this metric indicates the IP Address for a host and a logical system while for a resource pool the value is NA. |
| LSID | BYLS_LS_ID | On a Host, this metric is a unique identifier for a host, resource pool and a logical system. The value of this metric may change for an instance across collection intervals. |
| LSMode | BYLS_LS_ MODE | On a HOST, the value is Capped for a host and Uncapped for a logical system. For resource pool, the value is Uncapped or Capped depending on whether the reservation is expandable or not. |
| LSName | BYLS_LS_ NAME | On a Host, this metric is a unique identifier for host, resource pool and a logical system. |
| LSParentType | BYLS_LS_ PARENT_TYPE | On a System, the metric indicates the type of parent entity. The value is HOST if the parent is a host, RESPOOL if the parent is resource pool. For a host, the value is NA. |
| LSShared | BYLS_LS_ SHARED | On a HOST, the value is Dedicated for host, and Shared for logical system and resource pool. |
| MemActive | BYLS_MEM_ ACTIVE | On a logical system it is the amount of memory, that is actively used. For a host and resource pool the value is NA. |
| MemAvail | BYLS_MEM_ AVAIL | On a HOST, it is the amount of physical memory available in the host system (in MBs unless otherwise specified). For a logical system and resource pool the value is NA. |
| MemBalloonUsed | BYLS_MEM_ BALLOON_ USED | On a Host, for logical system, it is the amount of memory held by memory control for ballooning. The value is represented in KB. For a host and resource pool the value is NA. |
| MemBalloonUtil | BYLS_MEM_ BALLOON_UTIL | On a logical system, it is the amount of memory held by memory control for ballooning. It is represented as a percentage of MEM_ENTL. For a host and resource pool value is NA. |
| MemEntI | BYLS_MEM_ ENTL | On a Host the value is the physical memory available in the system and for a logical system this metric indicates the minimum memory configured while for resource pool the value is NA. |

| Metric Name | BYLS Metric Name | Description |
|------------------|--------------------------|--|
| MemEntIMax | BYLS_MEM_ ENTL_MAX | On a Host, this metric indicates the maximum amount of memory configured for a resource pool or a logical system. For a host, the value is the amount of physical memory available in the system. |
| MemEntlMin | BYLS_MEM_ ENTL_MIN | On a Host, this metric indicates the reserved amount of memory configured for a host or resource pool or a logical system. |
| MemEntIUtil | BYLS_MEM_ ENTL_UTIL | On a Host or a logical system, the value indicates percentage of entitled memory in use during the interval by it. |
| MemFree | BYLS_MEM_ FREE | On a Host and logical system, it is the amount of memory not allocated. For a resource pool the value is na. |
| MemFreeUtil | BYLS_MEM_ FREE_UTIL | The percentage of memory that is free at the end of the interval. For a RP, the value is NA. |
| MemOverallHealth | BYLS_MEM_ HEALTH | On a Host, it is a number that indicates the state of the memory. Low number indicates system is not under memory pressure. For a logical system and resource pool the value is na. 0 - High - indicates free memory is available and no memory pressure. 1 - Soft 2 - Hard 3 - Low - indicates there is a pressure for free memory. |
| MemOverhead | BYLS_MEM_ OVERHEAD | The amount of memory associated with a logical system, that is currently consumed on the host system, due to virtualization. |
| MemPhys | BYLS_MEM_ PHYS | On a Host, the value is the physical memory available in the system and for a logical system this metric indicates the minimum memory configured. Metric Equivalent for VMWare is the same as MEM_ENTL |
| MemPhysUtil | BYLS_MEM_ PHYS_UTIL | The percentage of physical memory used during the interval. |
| MemSharesPrio | BYLS_MEM_ SHARES_PRIO | The weightage or priority for memory assigned to this logical system. The value influences the share of unutilized physical Memory that the logical system can utilize. |

| Metric Name | BYLS Metric Name | Description |
|---------------|-------------------------|--|
| MemSwapUtil | BYLS_MEM_ SWAP_UTIL | On a logical system, it is the percentage of swap memory utilized with respect to the amount of swap memory available for a logical system. For host and resource pool value is NA. |
| MemSwapIn | BYLS_MEM_ SWAPIN | On a logical system the value indicates the amount of memory that is swapped in during the interval. For a host and resource pool the value is NA. |
| MemSwapOut | BYLS_MEM_ SWAPOUT | On a logical system the value indicates the amount of memory that is swapped in during the interval. For a host and resource pool the value is NA. |
| MemSwapped | BYLS_MEM_ SWAPPED | On a Host, logical system and resource pool, this metrics indicates the amount of memory that has been transparently swapped to and from the disk. |
| MemSwapTarget | BYLS_MEM_ SWAPTARGET | On a logical system the value indicates the amount of memory that can be swapped. For a host and resource pool the value is na. |
| MemSysUtil | BYLS_MEM_ SYS | On a Host, it is the amount of physical memory used by the system during the interval. For a logical system and resource pool the value is NA. |
| MemUnreserved | BYLS_MEM_ UNRESERVED | On a HOST it is the amount of memory, that is unreserved. For a logical system and resource pool the value is na. |
| MemUsed | BYLS_MEM_ USED | The amount of memory used by the logical system at the end of the interval. |
| NetByteRate | BYLS_NET_ BYTE_RATE | On a Host, and logical system, it is the sum of data transmitted and received for all the NIC instances of the host and virtual machine. It is represented in KBps. For a resource pool the value is NA. |
| NetInByte | BYLS_NET_IN_ BYTE | On a Host and logical system, it is number of bytes, in MB, received during the interval. For a resource pool the value is NA. |
| NetInPacket | BYLS_NET_IN_ PACKET | On a Host and logical system, it is the number of successful packets per second, received for all network interfaces during the interval. |

| Metric Name | BYLS Metric Name | Description |
|------------------|----------------------------------|--|
| NetInPacketRate | BYLS_NET_IN_ PACKET_RATE | On a Host and logical system, it is the number of successful packets, received for all network interfaces during the interval. |
| NetOutByte | BYLS_NET_ OUT_BYTE | On a Host and logical system, it is number of bytes, in MB, transmitted during the interval. For a resource pool the value is NA. |
| NetOutPacket | BYLS_NET_ OUT_PACKET | On a Host and logical system, it is the number of successful packets, sent for all network interfaces during the interval. |
| NetOutPacketRate | BYLS_NET_ OUT_PACKET_ RATE | The number of successful packets sent through all network interfaces over the cumulative collection time. Successful packets are those that have been processed without errors or collisions. This does not include data for loopback interface. |
| NetPacketRate | BYLS_NET_ PACKET_RATE | On a Host and logical system, it is the number of successful packets per second, both sent and received, for all network interfaces during the interval. |
| NumActiveLS | BYLS_NUM_ ACTIVE_LS | On a Host, this indicates the number of logical systems hosted in a system that are active. For a logical system and resource pool the value is NA. |
| NumCPU | BYLS_NUM_ CPU | The number of virtual CPUs configured for this logical system. |
| NumCPUCore | BYLS_NUM_ CPU_CORE | On a Host, this metric provides the total number of CPU cores on the system. For a logical system or a resource pool the value is NA. |
| NumCPUSocket | BYLS_NUM_ SOCKET | On a Host, this metric indicates the number of physical CPU sockets on the system. For a logical system or a resource pool the value is NA. |
| NumDisk | BYLS_NUM_ DISK | The number of disks configured for this logical system. Only local disk devices and optical devices present on the system are counted in this metric. |
| NumLS | BYLS_NUM_LS | On a Host, this indicates the number of logical systems hosted in a system. For a logical system and resource pool the value is NA. |

| | BYLS Metric | |
|--------------------|-----------------------------------|--|
| Metric Name | Name | Description |
| NumNetif | BYLS_NUM_ NETIF | On a Host, the metric is the number of network adapters on the host. For a logical system, the metric is the number of network interfaces configured for the logical system. For a resource pool the metric is NA. |
| NumSnapshots | BYLS_LS_ NUM_ SNAPSHOTS | For a guest, the metric is the number of snapshots created for the system. The value is NA for all other entities. |
| ParentUUID | BYLS_LS_ PARENT_UUID | On a Host, the metric indicates the UUID appended to display_name of the parent entity. For a logical system and resource pool this metric indicates the UUID appended to display_name of a host or resource pool as they are created under a host or resource pool. |
| StateChangeTime | BYLS_LS_ STATE_ CHANGE_TIME | For a guest, the metric is the epoch time when the last state change was observed. The value is NA for all other entities. |
| SystemHostHostName | BYLS_LS_ HOST_ HOSTNAME | On a logical system and resource pool, it is the FQDN of the host on which they are hosted. For a host, the value is NA. |
| SystemHostName | BYLS_LS_ HOSTNAME | On a Host, for a host and logical system, the metric is the FQDN, while for resource pool the value is NA. |
| SystemName | BYLS_ DISPLAY_ NAME | On a Host, this metric indicates the name of the host or logical system or resource pool. |
| SystemID | BYLS_LS_UUID | UUID of this logical system. This Id uniquely identifies the logical system across multiple hosts. |
| | | In VMWare, for a logical system or a host, the value indicates the UUID appended to display_name of the system. |
| | | For a resource pool the value is hostname of the host where resource pool is hosted followed by the unique id of resource pool. |
| SystemMachineModel | BYLS_ MACHINE_ MODEL | On a Host, it is the CPU model of the host system. For a logical system and resource pool the value is na. |

| Metric Name | BYLS Metric Name | Description |
|---------------------|-------------------------|---|
| SystemOSType | BYLS_LS_ OSTYPE | On a Host, the metric can have the following values for host and logical system: |
| | | ESX/ESXi followed by version or ESX-Serv (applicable only for a host) Linux, Windows, Solaris, Unknown. The value is NA for a resource pool |
| SystemPath | BYLS_LS_ PATH | On a Host, the metric indicates the installation path for host or logical system. |
| SystemState | BYLS_LS_ STATE | On a Host, this metric can have one of the following states for a Host: on,off,unknown. The values for a logical system can be one of the following: on,off,suspended,unknown. The value is NA for a Resource Pool. |
| SystemUptimeHours | BYLS_UPTIME_ HOURS | On a Host and logical system the metrics is the time, in hours, since the last system reboot. For a resource pool the value is NA. |
| SystemUptimeSeconds | BYLS_UPTIME_ SECONDS | On a Host and logical system the metrics is the time, in seconds, since the last system reboot. For a resource pool the value is NA. |
| SystemVirtType | BYLS_LS_TYPE | On a Host, the value of this metric is VMware |
| VCIPAddress | BYLS_VC_IP_ ADDRESS | On a Host, the metric indicates the IP address of the Virtual Centre that the host is managed by. For a resource pool and logical system the value is NA. |

Datacenter

| Metric Name | BYLS Metrics Name | Description |
|----------------|----------------------|---|
| SystemRole | BYLS_LS_ ROLE | On a Host, the metric is HOST. For a logical system, the value is GUEST and for a resource pool, the value is RESPOOL. For datacenter, the value is DATACENTER. For cluster, the value is CLUSTER. For datastore, the value is DATASTORE. |
| LSName | BYLS_LS_ NAME | Unique identifier of the Datacenter. |
| ld | BYLS_LS_UUID | UUID of the datacenter. |

| Metric Name | BYLS Metrics Name | Description |
|----------------|-----------------------------------|--|
| ParentUUID | BYLS_LS_ PARENT_UUID | Name of the vCenter to which the datacenter belongs. |
| Name | BYLS_ DISPLAY_ NAME | Name of the Datacenter. |
| NumHost | BYLS_ DATACENTER_ NUM_HOSTS | Number of hosts under the Datacenter. |
| NumGuest | BYLS_NUM_LS | Number of virtual machines under the datacenter. |
| LSType | BYLS_LS_TYPE | Value of the metric is VMware Metric Equivalent for VMWare: For Host, Guest, and RP the value is VMWare. |

Cluster

| Metric Name | BYLS Metric Name | Description |
|-------------|---------------------------|---|
| SystemRole | BYLS_LS_ROLE | On a Host, the metric is HOST. For a logical system, the value is GUEST and for a resource pool, the value is RESPOOL. For datacenter, the value is DATACENTER. For cluster, the value is CLUSTER. For datastore, the value is DATASTORE. |
| Name | BYLS_ DISPLAY_ NAME | Name of the cluster. |
| LSName | BYLS_LS_ NAME | Unique identifier of the cluster. |
| ID | BYLS_LS_UUID | UUID of the cluster. |
| ParentUUID | BYLS_LS_ PARENT_UUID | Name of the datacenter to which the cluster belongs. |
| Туре | BYLS_ SUBTYPE | Type of the cluster. |
| NumHosts | BYLS_NUM_ HOSTS | Number of hosts on the cluster. |

| Metric Name | BYLS Metric Name | Description |
|---------------------|---------------------------------|---|
| BelongsToDatacenter | BYLS_ DATACENTER_ NAME | Datacenter to which the cluster belongs. |
| NumClones | BYLS_NUM_ CLONES | The metric indicates the number of virtual machine clone operations. |
| NumCreate | BYLS_NUM_ CREATE | The metric indicates the number of virtual machine create operations. |
| NumDeploy | BYLS_NUM_ DEPLOY | The metric indicates the number of virtual machine template deploy operations. |
| NumDestroy | BYLS_NUM_ DESTROY | The metric indicates the number of virtual machine delete operations. |
| NumReconfigure | BYLS_NUM_ RECONFIGURE | The metric indicates the number of virtual machine reconfigure operations. |
| TotalVmMotions | BYLS_TOTAL_ VM_MOTIONS | Number of migrations with VMotion (host change operations for powered-on virtual machines). |
| TotalSvMotions | BYLS_TOTAL_ SV_MOTIONS | Number of migrations with Storage VMotion (datastore change operations for powered-on virtual machines). |
| CPUEntIUtil | BYLS_CPU_ ENTL_UTIL | CPU entitlement Utilization. |
| CPUTotalUtil | BYLS_CPU_ TOTAL_UTIL | Total CPU Utilization. |
| CPUEffectiveUtil | BYLS_CPU_ EFFECTIVE_ UTIL | Utilization of total available CPU resources of all hosts within that cluster. |
| MemEffectiveUtil | BYLS_MEM_ EFFECTIVE_ UTIL | Utilization of total amount of machine memory of all hosts in the cluster that is available for use for virtual machine memory (physical memory for use by the Guest OS) and virtual machine overhead memory. |
| CPUFailover | BYLS_CPU_ FAILOVER | VMware HA number of failures that can be tolerated. |
| MemTotalUtil | BYLS_MEM_ PHYS_UTIL | Total Memory Utilization. |

| Metric Name | BYLS Metric Name | Description |
|-------------|-------------------------------|--|
| MemOverhead | BYLS_MEM_ OVERHEAD | The amount of memory associated with a logical system, that is currently consumed on the host system, due to virtualization. |
| MemEntlUtil | BYLS_MEM_ ENTL_UTIL | Memory Entitlement Utilization |
| MemVmmemctl | BYLS_MEM_ BALLOON_ USED | Amount of memory, in KB, held by memory control for ballooning. |
| LSType | BYLS_LS_TYPE | Value of the metric is VMware. Metric Equivalent for VMWare: For Host, Guest, and RP the value is VMWare. |

Datastore

| Metric Name | BYLS_Metric | Description |
|----------------|-------------------------------|---|
| SystemRole | BYLS_LS_ROLE | On a Host, the metric is HOST. For a logical system, the value is GUEST and for a resource pool, the value is RESPOOL. For datacenter, the value is DATACENTER. For cluster, the value is CLUSTER. For datastore, the value is DATASTORE. |
| Name | BYLS_ DISPLAY_ NAME | Name of the Datastore. |
| ID | BYLS_LS_UUID | Id of the Datastore. |
| Туре | BYLS_ SUBTYPE | Type of the Datastore. |
| Capacity | BYLS_DISK_ CAPACITY | The value indicates the capacity, in MB, of the Datastore. |
| AvailableSpace | BYLS_DISK_ FREE_SPACE | The value indicates the free space, in MB, of the Datastore. |
| MountedOn | BYLS_LS_ HOST_ HOSTNAME | Display name of the parent of the Datastore. |

| Metric Name | BYLS_Metric | Description |
|--------------------------|---|---|
| ClusterName | BYLS_ CLUSTER_ NAME | The metric indicates the cluster to which the Datastore belongs. |
| DiskReadRate | BYLS_DISK_ PHYS_READ_ RATE | The metric indicates the read rate for the Datastore. |
| DiskWriteRate | BYLS_DISK_ PHYS_WRITE_ RATE | The metric indicates the write rate for the Datastore. |
| DiskReadByteRate | BYLS_DISK_ PHYS_READ_ BYTE_RATE | The metric indicates the read byte rate for the Datastore. |
| DiskWriteByteRate | BYLS_DISK_ PHYS_WRITE_ BYTE_RATE | The metric indicates the write byte rate for the Datastore. |
| DiskThroughputUsgae | BYLS_DISK_ THROUGPUT_ USAGE | The metric indicates the throughput usage for the Datastore. |
| DiskThroughputContention | BYLS_DISK_ THROUGHPUT_ CONTENTION | The metric indicates the throughput contention for the Datastore. |
| ConnectionState | BYLS_LS_ STATE | The metric indicates whether the Datastore is accessible or not. |
| ParentUUID | BYLS_LS_ PARENT_UUID | UUID of the host to which the Datastore belongs. |
| LSName | BYLS_LS_ NAME | Unique identifier of the Datastore. |
| ParentType | BYLS_LS_ PARENT_TYPE | Type of the parent of the Datastore. |
| LSType | BYLS_LS_TYPE | Value of the metric is VMware. Metric Equivalent for VMWare: For Host, Guest, and RP the value is VMWare. |

ResourcePool

| Metric Name | BYLS Metric Name | Description |
|-----------------|---------------------------------|---|
| SystemRole | BYLS_LS_ ROLE | On a Host, the metric is HOST. For a logical system, the value is GUEST and for a resource pool, the value is RESPOOL. For datacenter, the value is DATACENTER. For cluster, the value is CLUSTER. For datastore, the value is DATASTORE. |
| Name | BYLS_ DISPLAY_ NAME | Display Name of the Resource Pool. |
| ID | BYLS_LS_UUID | Name of the cluster where resource pool is hosted followed by the unique id. |
| LSName | BYLS_LS_ NAME | Unique identifier of the Resource Pool. |
| NumVMs | BYLS_NUM_LS | Number of virtual machines. |
| CPUEntlMin | BYLS_CPU_ ENTL_MIN | The minimum CPU units configured for the Resource Pool. |
| CPUEntlMax | BYLS_CPU_ ENTL_MAX | The maximum CPU units configured for the Resource Pool. |
| CPUEntlUtil | BYLS_CPU_ ENTL_UTIL | Percentage of entitled processing units consumed by the Resource Pool. |
| CPUCycleEntlMin | BYLS_CPU_ CYCLE_ENTL_ MIN | The value indicates the minimum processor capacity, in MHz, configured for the entity. |
| CPUCycleEntlMax | BYLS_CPU_ CYCLE_ENTL_ MAX | The value indicates the maximum processor capacity, in MHz, configured for the entity. |
| MemEntlMin | BYLS_MEM_ ENTL_MIN | The minimum amount of memory, in MB, configured for the logical system. |
| CPUPhysCoreUtil | BYLS_CPU_ PHYSC | Percentage of physical processing units consumed by the resource pool. |
| MemEntlMax | BYLS_MEM_ ENTL_MAX | The maximum amount of memory, in MB, configured for the logical system. |

| Metric Name | BYLS Metric Name | Description |
|---------------------|-----------------------------------|--|
| MemSharesPrio | BYLS_MEM_ SHARES_PRIO | The weightage or priority of the memory assigned to the logical system. |
| MemOverhead | BYLS_MEM_ OVERHEAD | The amount of memory associated with a logical system, that is currently consumed on the host system, due to virtualization. |
| MemSwapped | BYLS_MEM_ SWAPPED | The metric indicates the amount of memory that has been transparently swapped to and from the disk. |
| MemEntIUtil | BYLS_MEM_ ENTL_UTIL | The amount of memory, in MB, utilized for the logical system. |
| EntlMode | BYLS_LS_ MODE | The metric indicates whether the CPU entitlement for the resource pool is Capped or Uncapped. |
| CPUSharesPrio | BYLS_CPU_ SHARES_PRIO | The value determines the minimum share of unutilized processing units that the logical system can utilize. |
| CPUPhysTime | BYLS_CPU_ PHYS_TOTAL_ TIME | Total time, in seconds, spent by the logical system on the physical CPUs. |
| CPUPhysUtil | BYLS_CPU_ PHYS_TOTAL_ UTIL | Percentage of total time the physical CPUs were utilized by the logical system during the interval. |
| CPUCyclesUsed | BYLS_CPU_ CYCLE_ TOTAL_USED | Total time the physical CPUs were utilized during the interval, represented in CPU cycles. |
| BelongsToDatacenter | BYLS_ DATACENTER_ NAME | Name of the datacenter to which Resource Pool is part of. |
| ClusterName | BYLS_ CLUSTER_ NAME | Name of the cluster to which Resource Pool is part of. |
| HostedOn | BYLS_LS_ HOST_ HOSTNAME | Name of the ESX host on which Resource Pool is hosted. |
| ParentUUID | BYLS_LS_ PARENT_UUID | UUID of the parent of the Resource Pool. |
| ParentType | BYLS_LS_ PARENT_TYPE | Parent type of the Resource Pool. |

| Metric Name | BYLS Metric Name | Description |
|-------------|---------------------|--|
| LSType | BYLS_LS_TYPE | Value of the metric is VMware Metric Equivalent for VMWare. For Host, Guest, and RP the value is VMWare. |

Virtual Apps

| Metric Name | BYLS Metric Name | Description |
|-----------------|---------------------------------|---|
| SystemRole | BYLS_LS_ ROLE | On a Host, the metric is HOST. For a logical system, the value is GUEST and for a resource pool, the value is RESPOOL. For datacenter, the value is DATACENTER. For cluster, the value is CLUSTER. For datastore, the value is DATASTORE. For virtualApp the value is VIRTUALAPP. |
| Name | BYLS_ DISPLAY_ NAME | Display Name for virtualApp. |
| ID | BYLS_LS_UUID | ID is the name of the cluster where virtualApp is hosted followed by the unique id. |
| LSName | BYLS_LS_ NAME | Unique identifier of the virtualApp. |
| NumVMs | BYLS_NUM_LS | Number of virtual machines. |
| CPUEntlMin | BYLS_CPU_ ENTL_MIN | The minimum CPU units configured for virtualApp. |
| CPUEntlMax | BYLS_CPU_ ENTL_MAX | The maximum CPU units configured for virtualApp. |
| CPUEntlUtil | BYLS_CPU_ ENTL_UTIL | Percentage of entitled processing units consumed by virtualApp. |
| CPUCycleEntlMin | BYLS_CPU_ CYCLE_ENTL_ MIN | The value indicates the minimum processor capacity, in MHz, configured for the entity. |
| CPUCycleEntlMax | BYLS_CPU_ CYCLE_ENTL_ MAX | The value indicates the maximum processor capacity, in MHz, configured for the entity. |
| MemEntlMin | BYLS_MEM_ ENTL_MIN | The minimum amount of memory, in MB, configured for the logical system. |

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| Metric Name | BYLS Metric Name | Description |
|---------------------|-----------------------------------|--|
| CPUPhysCoreUtil | BYLS_CPU_ PHYSC | Percentage of physical processing units consumed by the virtualApp. |
| MemEntlMax | BYLS_MEM_ ENTL_MAX | The maximum amount of memory, in MB, configured for the logical system. |
| MemSharesPrio | BYLS_MEM_ SHARES_PRIO | The weightage or priority of the memory assigned to the logical system. |
| MemOverhead | BYLS_MEM_ OVERHEAD | The amount of memory associated with a logical system, that is currently consumed on the host system, due to virtualization. |
| MemEntIUtil | BYLS_MEM_ ENTL_UTIL | The amount of memory, in MB, utilized for the logical system. |
| EntlMode | BYLS_LS_ MODE | The metric indicates whether the CPU entitlement for the resource pool is Capped or Uncapped. |
| CPUSharesPrio | BYLS_CPU_ SHARES_PRIO | The value determines the minimum share of unutilized processing units that the logical system can utilize. |
| CPUPhysTime | BYLS_CPU_ PHYS_TOTAL_ TIME | Total time, in seconds, spent by the logical system on the physical CPUs. |
| CPUPhysUtil | BYLS_CPU_ PHYS_TOTAL_ UTIL | Percentage of total time the physical CPUs were utilized by the logical system during the interval. |
| CPUCyclesUsed | BYLS_CPU_ CYCLE_ TOTAL_USED | Total time the physical CPUs were utilized during the interval, represented in CPU cycles. |
| BelongsToDatacenter | BYLS_ DATACENTER_ NAME | The name of the datacenter to which virtualApp is part of. |
| ClusterName | BYLS_ CLUSTER_ NAME | The name of the cluster to which virtualApp is part of. |
| HostedOn | BYLS_LS_ HOST_ HOSTNAME | The name of the ESX host on which virtualApp is hosted. |
| ParentUUID | BYLS_LS_ PARENT_UUID | UUID of the parent of the virtualApp. |

Appendix D: Performance Metrics Collected from the HP Operations Agent Virtual Appliance

| Metric Name | BYLS Metric Name | Description |
|-------------|-------------------------|--|
| ParentType | BYLS_LS_ PARENT_TYPE | Parent type of the virtualApp. |
| LSType | BYLS_LS_TYPE | The value of the metric is VMware Metric Equivalent for VMWare. For Host, Guest, and RP the value is VMWare. |

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