

HP BSM Mini-App Anywhere

For the Android and iOS operating systems

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Getting Started Guide

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What is HP Anywhere?

HP Anywhere (HPA) is a next-generation mobility platform that introduces a new and innovative approach for developing, managing, and consuming enterprise applications. It is designed for developing granular applications (apps) that can be accessed on various types of media—desktop, tablet, and smartphone. This enables end users to consume only the information they need, wherever they may be.

In addition, HP Anywhere places collaboration at the heart of any successful workflow by combining structured processes with unstructured discussions into organized, context-specific activity streams.

The following docs can provide you with additional HP Anywhere information:

- [Support Matrix](#)
- [HP Anywhere Installation and Configuration Guide.](#)
- [Upgrade Guide](#)
- [HP Anywhere Administrator Guide](#)
- [HP Anywhere User Guide](#)
- [HP Anywhere Release Notes](#)
- [HP Anywhere Patch Release Notes](#)

HPA Support Matrix

The following matrix lists the various BSM applications and the mobile devices, HPA versions and BSM versions that they support.

BSM Application	Mobile Device	HPA version (10.0, 10.1, 11)	BSM version
Service Health	iPad	10.10, 10.11	9.23 and above
Service Health	Samsung GT-I9100 Galaxy S II with Android version 4.0.3 Samsung S3 with Android version 4.0.3 iPhone with iOS7	10.10, 10.11	9.23 and above
Business Process Monitor (BPM)	Apple Ipad 3.5 Apple Ipad 4 Google Nexus 10 Samsung Galaxy Tab 10.1 Other devices running Android 4.4 using a 10-inch screen are supported. Tablets running below Android 4.4 are likely to work, but are not supported.	10.10, 10.11	9.24
Service Level Management (SLM)	Samsung GT-I9100 Galaxy S II with Android version 4.0.3 Samsung S3 with Android version 4.0.3 iPhone with iOS7	10.10, 10.11	9.23 and above
Real User Monitor (RUM)	Apple Ipad 3.5 Apple Ipad 4 Google Nexus 10 Samsung Galaxy Tab 10.1	10.11, 10.10	9.24

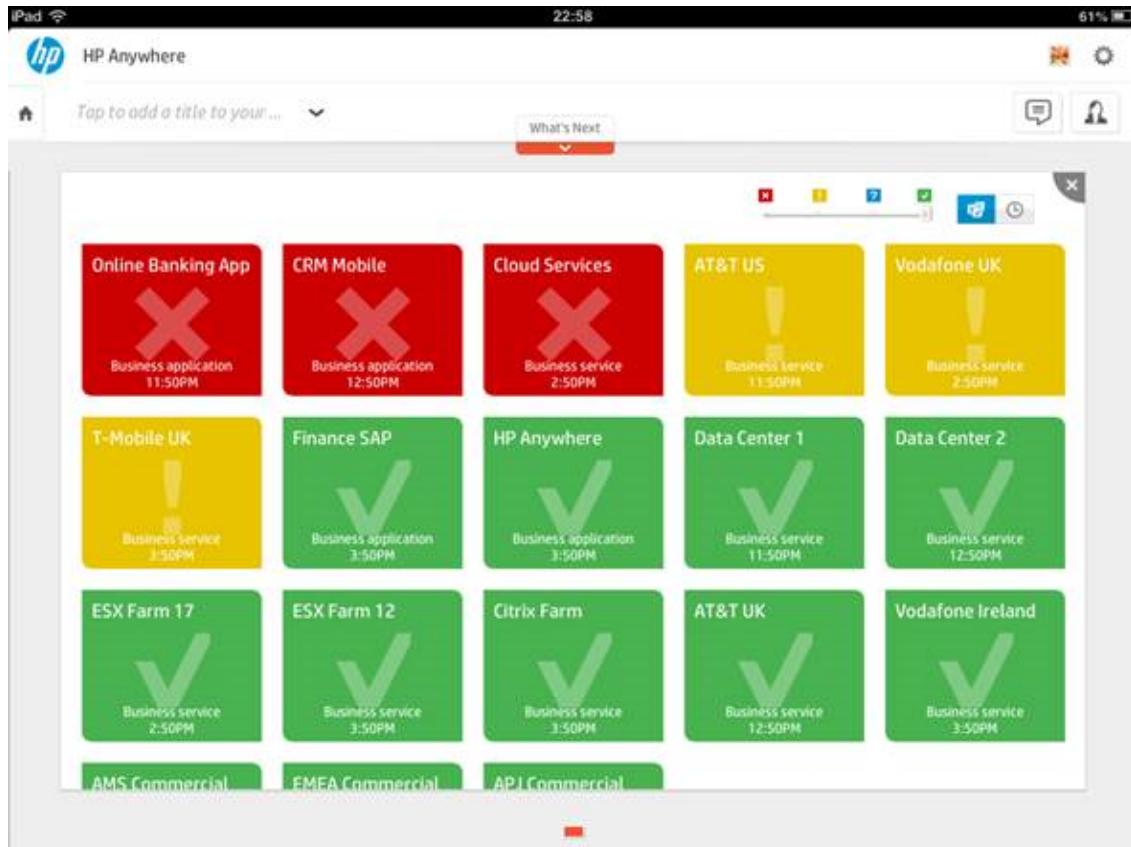
BSM Mini-Apps

The following provides a brief overview about the BSM mini-apps.

Service Health

Service Health mini-app allows you to constantly monitor and isolate problems related to your applications using your mobile device, and receive real-time notifications in case of problems.

The mini-app displays the health status your most important applications. You can drill down to view an application's hierarchy and view a CI's health indicators that are potential causes of the health status and the HIs of its child that do not have an OK status.

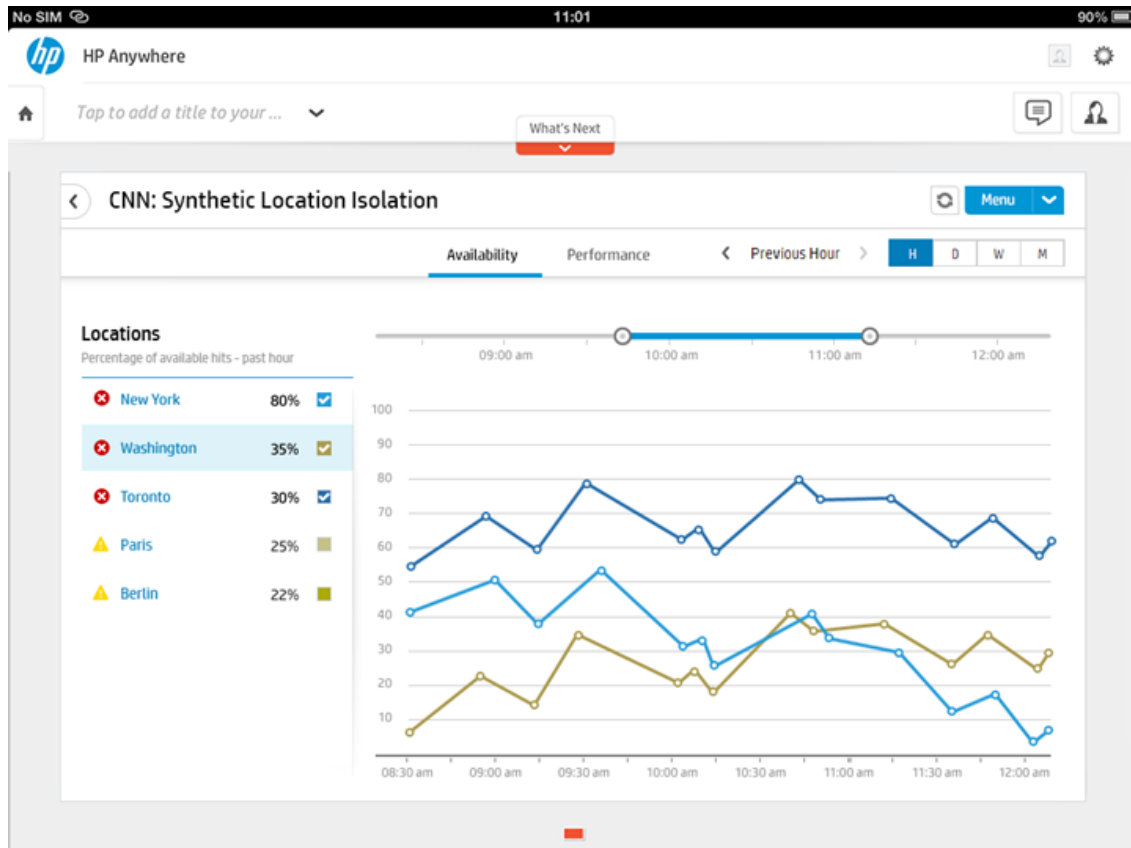


For more details about the Service Health mini-app, see [HP BSM Service Health Mini-App Getting Started Guide](#).

Business Process Monitor

BSM Business Process Monitor (BPM) Mini-App allows you to view synthetic monitoring of business services or applications and to isolate problems and review application status overtime. This enables you to quickly isolate problems and pinpoint performance issues.

You can control which problems are escalated so that experts can focus on the issues that really require their attention. The application provides a high-level health overview of BPM transactions from different BPM locations and an isolation flow to quickly isolate problems and to pinpoint issues.



For more details about the Business Process Monitor mini-app, see [HP Business Process Monitor Mini-App Getting Started Guide](#).

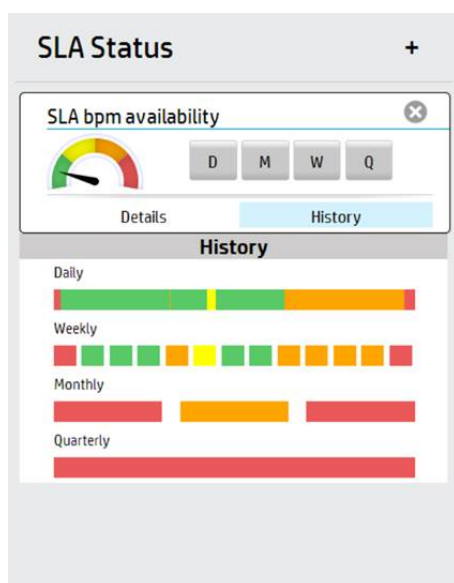
Service Level Management

Service Level Manager (SLM) mini-app allows you to monitor and isolate problems related to your applications using your mobile device, and receive real-time notifications in case of problems.

SLM mini-app displays a status overview of the SLAs you select. A gauge for each SLA provides a pictorial representation of the status for the selected tracking period.

You can drill-down to view an SLA's transactions and the status for each of the SLA's transactions for the selected tracking period. You can also view the worst status for the SLA for each aggregated period.

You can also invoke a BPM transaction from iPad to get a real time status.



For more details about the Service Level Management mini-app, see [HP BSM Service Level Management Mini-App Getting Started Guide](#).

Real User Monitor

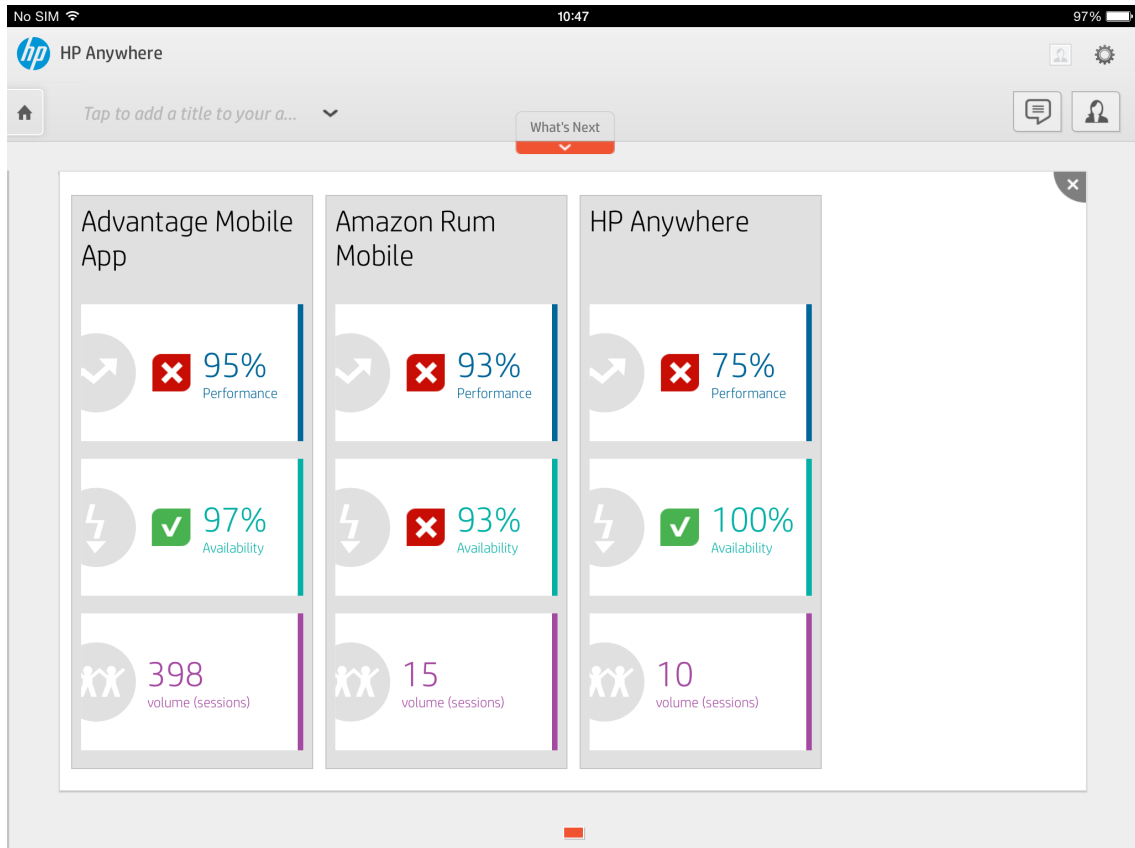
Real User Monitor (RUM) Mobile app allows you to use your mobile device to constantly monitor the performance, availability, and volume of your applications.

The RUM Mobile app displays an overview of your applications and a table displaying the number of hits and amount of time for each HTTP request.

In Performance mode, you can view the response time and number of sessions per HTTP request, device, operating system, carrier, and version.

In Availability mode, you can view the number of errors and number of sessions per HTTP, operating system, version, and an error log.

In Volume mode, you can view a list of the most popular HTTP requests, and the number of sessions per operating system and version.



For more details about the Real User Monitor Mobile app, see [HP RUM Mobile App Getting Started Guide](#).

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