

# HP Asset Manager

For the Windows<sup>®</sup> and Linux<sup>®</sup> Operating Systems

Software Version: 9.40 Patch 3

## Release Notes

Document Release Date: April 2014

Software Release Date: April 2014



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# Asset Manager Release Notes

for the Windows ® and Linux ® Operating Systems.

**Software version:** 9.40 Patch 3

**Publication date:** April 2014

This document is an overview of the changes made to Asset Manager (AM). It contains important information that is not included in books or Help. You can find information about the following in this document:

["Fixed Defects in this Release" on page 9](#)

## Support Matrix

For information about the installation requirements and compatibility with other products, see the Asset Manager Support Matrix. The support matrix may be updated between releases, and so is only available at the HP Support web site:

<http://support.openview.hp.com/selfsolve/manuals>

The support matrix includes the following information:

- **Requirements**
  - Hardware
  - Operating System
  - Databases
  - Application Servers
  - Web Servers
  - Web Browsers and Plug-ins
- **Compatibility**
  - Languages
  - Internationalization Variances
  - Virtualization Products
  - High-Availability Products
  - HP Software Integrations
  - HP Software Coexistence

- Other Software Coexistence
- Server / Client Compatibility
- Performance and Sizing
- **Obsolescence Plans**

## **New Features in this Release**

This version of Asset Manager provides the following updates:

OpenSSL is upgraded to OpenSSL 1.0.1g on Windows and Linux platform (32-bit and 64-bit).

## Enhancement Requests Included in this Release

The reference number for each defect is the Change Request (QCCR) number. For more information about pending enhancement requests, visit [HP Software Support Online](#), or contact your HP Support representative directly.

**Title:** There is a request to expose the **AmlInsertImage** to API. (QCCR1E100574)

**Description:** It is requested to expose the function **AmlInsertImage** to **BASIC** and **C** API.

**Resolution:** The **AmlInsertImage** is available in **BASIC** and **C**.

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# Fixed Defects in this Release

The reference number for each fixed defect is the Change Request (QCCR) number. For more information about fixed defects, visit [HP Software Support Online](#), or contact your HP Support representative directly.

**Title:** The **DBListBox** issues a query with unnecessary selected columns and this causes performance issues in the Web Client. (QCCR1E101894)

**Description:** The performance of the **DBListBox** control is poor in the Web client.

**Resolution:** The performance is improved.

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**Title:** When the user is duplicating portfolio items of which the Management constraint is Asset tag, it returns an error. (QCCR1E103067)

**Description:** When The user is duplicating portfolio items of which the Model.Nature.seMgtConstraint is Asset tag via Edit/ Duplicate, the progress bar at the finishing point provides the following error:

An integrity was not correctly applied (no additional information available).

**Note:** The defect is originally tracked by the ticket QCCR1E66681 and it was fixed in some AM versions. However, we identified that the fix causes a regression, which is logged in QCCR1E102242. Due to the regression is more severe than the issue in QCCR1E66681, the fix is reverted in AM 9.40 Patch 2.

**Resolution:** The defect is fixed.

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**Title:** The likelihood of DB deadlock increases slightly in AM 9.40.P2. (QCCR1E104324)

**Description:** The likelihood of database deadlock increases a little in AM 9.40.P2 due to a code change made to the patch.

**Resolution:** The code change made to AM 9.40.P2 was reverted to restore the database deadlock likelihood level.

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**Title:** When an error occurred in the workflow, a full rollback will not occur. (QCCR1E105895)

**Description:** The **Workflows** chained execution is not working as expected in case the first workflow completes before the second.

**Resolution:** A procedure in the database will commit transaction before the rollback, so change the procedure to autonomous transaction.

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**Title:** There are missing bundled fields on duplicating a monetary field. (QCCR1E102372)

**Description:** In the Asset Manager Application Designer, when duplicating a monetary field, it creates only the selected field. Actually, a monetary field is composed of a series fields which are **Field**, **FieldRef1**, **FieldRef2**, **FieldCur**, **FieldCv**. Only duplicating the selected Field is incomplete.

**Resolution:** All fields making up a monetary field are created when the user duplicates in the Application Designer.

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**Title:** The behavior of a in-use Portfolio Item divided from a batch returns to stock is not consistent. (QCCR1E103546)

**Description:** When a in-use Portfolio Item divided from a batch returns to stock, sometimes, it gets merged with a parent item in stock. However, it is not predictable to which item it gets merged to. Sometimes, the item remains standalone. The behavior is not consistent.

**Resolution:** This defect has been fixed.

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**Title:** The Guest type users can not log-in. (QCCR1E107276)

**Description:** The customer has got a license with 1000 guest users, but when they try to log-in to AM, they get an error message:

The maximum Number of concurrent users(0) is reached.

**Resolution:** This defect is fixed.

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**Title:** The simple screen of the **amViewDef** table shows different records number from the full one between the Windows Client and the Web Client. (QCCR1E98706)

**Description:** Simple screen of **amViewDef** table shows different records number from the full one between the Windows Client and the Web Client.

**Resolution:** This defect has been fixed.

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## We appreciate your feedback!

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### **Feedback on Release Notes (Asset Manager 9.40 Patch 3)**

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