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HP Quality Center 9.2x Extension of Support Advisory

Dear HP Software Customer,

With high demand from customers, Hewlett Packard Software Services is announcing an extension to the product support of Quality Center version 9.2x to July 31, 2011. This extension is designed to help provide you with more time to transition to the newer release.

Please note that:

- The extension of support includes only environments (OS, DB, Web Server, App Server, Browsers) that were previously supported in QC9.2x.
- This extension is for the same level of support that existed previously.
- This extension applies to supporting existing functionalities and capabilities. There will be no new Service Packs or Request for Enhancement for these versions.

This announcement supersedes the previous notice of end of product support on January 31, 2011.

For customers who have already upgraded, or in the process of upgrading, from QC 9.2x to a newer version, HP believes you are enjoying a robust and better features product provided by the new version, which means you will be more productive in using QC. HP will continue to assist you in future upgrading activities.

As in every new product release, HP will provide the following program to facilitate your upgrade.

- HP Professional Services and certified partners that can help you with your upgrade.
- Upgrade document that helps upgrade efforts.
- Several on-line HP Education courses to train your administrators and end-users.

Sincerely,

HP Software Services

For the list of products affected by QC 9.2 obsolescence, please check the Customer Letter at http://support.openview.hp.com/encore/quality_center9.2.jsp

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