HP Software Services   13th October 2007]

QuickTest professional for Mobile

[Addressee's Name
Addressee's Title
Company Name
Street Address
City, Postal Code
Country]

Dear HP Software Customer,

Hewlett-Packard (HP) is announcing discontinuance of HP QuickTest Professional for Mobile (QTP for Mobile, MFTW) 8.3 and 9.2, effective as of the dates set forth below.

This letter is being sent to QTP for Mobile 9.2 support customers worldwide, to inform you of our end of availability and end of support plans.

End of Sale / End of Support
HP is committed to providing the highest level of customer care to you while you determine your future strategy for your QTP for Mobile 9.2 products. Please read below for key timelines and support options that are now available to you:

Date	Program Activity
October 13th 2007	Product discontinuance announced
October 13th 2007	End of Sale (no longer orderable or available for purchase)
October 13th 2008	End of Support

Please refer to attached Appendices A, B and C for definition of terms for product obsolescence and specific product numbers affected by this announcement, respectively.

For more information
Should you have any questions about this end of availability communication, or for assistance in understanding the options available to you, please contact your local HP sales representative or HP software business partner. When providing information, please include your name, country, phone number, company name, product number and your HP Service Agreement ID or HP System Handle.

In addition, for technical assistance and information, please visit Software Support Online: **www.hp.com/managementsoftware/services**

HP once again wishes to thank you for choosing HP software. We appreciate your business and look forward to continuing to serve your business needs in the future.

Sincerely,

HP Software Services

<13th October 2007>

Appendix A: Supportability Matrix
N/A

Appendix B: Definitions
This product version obsolescence is covered by version 4.2 of the support & obsolescence policy. Definitions of terms are provided by the HP Software product version obsolescence documented at:
www.hp.com/managementsoftware/support-lifecycle

Product Support
Product Support is the reactive engagement of regional support resources (Support Center) and division support resources (Lab), in accordance with your purchased support plan, for the resolution of product defects, plus product enhancements for a specific product version. This includes investigation of newly reported defects and if appropriate, development of defect fixes and making these available for customers via patches. The HP Software product teams (Lab) will review and either approve or deny requests for defect fixes and enhancements (including additional support for newly-released operating system versions).

While HP Software investigates all problems and issues raised for products covered under Product Support, customers may be required to install the most current version or patches as part of the troubleshooting process.

Version Maturity may apply to specific versions of HP Software products. Version Maturity means that, for a specific product version, no further enhancements or changes to functionality are planned, nor are any further platform refreshes planned in order to update that product version to support current or future operating systems, operating system versions or hardware platforms.

End-of-Support Date
End-of-Support Date is the last date Software maintenance, installation and configuration assistance, and other standard support services will be accepted for the specified product release (as specified by Major and Minor version numbering). EOS also means the last date Software Change Requests (SCRs) will be accepted for a specified Version of a Product. After the EOS date, all SCRs will be planned for future versions, as applicable. Current patches for the version of the HP Software reaching EOS will remain available for electronic download for a reasonable period of time.

APPENDIX C– End of availability Product List

Product #	Description
FT Wireless (MFTW) 8.3	Mtest and Mercury automation testing for Symbian OS applications
QTP for Mobile 9.2	Automation testing for Symbian OS, Windows Mobile and BREW applications

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Symbian OS is a UK registered trademark of Symbian

Windows is a U.S. registered trademark of Microsoft Corporation.

Java™ is a US trademark of Sun Microsystems, Inc.

BREW is a U.S. registered trademark of Qualcomm

For more information, go to www.managementsoftware.hp.com

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