



September 01, 2013

Addressee's Name  
Addressee's Title  
Company Name  
Street Address  
City, State ZIP

Dear HP Software Customer,

Hewlett-Packard (HP) is announcing product obsolescence of Integrated Archiving Platform 2.1x, Email Archiving for Exchange (EAsE) and Email Archiving for Domino (EAsD) effective as of the dates set forth below.

This letter is for Integrated Archiving Platform 2.1x, Email Archiving for Exchange (EAsE) and Email Archiving for Domino (EAsD) support customers worldwide, to inform you of our end of support plans.

### **End of Sale / End of Support**

HP is committed to providing the highest level of customer care to you while you determine your future strategy for your Integrated Archiving Platform 2.1x, Email Archiving for Exchange (EAsE) and Email Archiving for Domino (EAsD) products. Please read below for key timelines and support options that are now available to you:

<b>Date</b>	<b>Program Activity</b>
September 1, 2013	Product discontinuance announced
November 1, 2013	End of sale (no longer orderable or available for purchase)
August 31, 2015	End of Support for Integrated Archiving Platform 2.1x Email Archiving for Exchange (EAsE) and Email Archiving for Domino (EAsD)

Please be mindful that all HP Integrated Archiving Platform 2.1x, Email Archiving for Exchange (EAsE) and Email Archiving for Domino (EAsD) customers with active support contracts are invited to take advantage of a one-time migration offer to DigitalSafe if a cloud solution is required or HP Consolidated Archive (HPCA) for an on premise solution.

DigitalSafe provides the following new capabilities:

- <http://www.autonomy.com/products/digital-safe>

July 01, 2013

HP Consolidated Archive (HPCA) provides the following new capabilities:

- <http://www.autonomy.com/products/consolidated-archive>

To learn more about the Migration from HP Integrated Archiving Platform 2.1x, Email Archiving for Exchange (EAsE) and Email Archiving for Domino (EAsD) DigitalSafe or HP Consolidated Archive (HPCA) please work with HP Autonomy Representatives directly at:

US +1 (0) 415 940 0349  
APJ + 61 (0) 409 732 801  
EMEA +44 (0) 2036 8409 28

Or send an email to [migrationpromotion@hp.com](mailto:migrationpromotion@hp.com)

While these Integrated Archiving Platform 2.1x, Email Archiving for Exchange (EAsE) and Email Archiving for Domino (EAsD) versions may continue to meet your immediate needs, HP recommends that all customers upgrade to either the cloud-based or onsite version of Autonomy Consolidated Archive (ACA).

Please refer to attached Appendix A for definition of terms for product obsolescence and Appendix B for the list of affected Integrated Archiving Platform 2.1x, Email Archiving for Exchange (EAsE) and Email Archiving for Domino (EAsD) product numbers.

### **More information**

Should you have any questions about this end of availability communication, or for assistance in understanding the options available to you, please contact your local HP sales representative or HP software business partner. When providing information, please include your name, country, phone number, company name, product number and your HP Service Agreement ID or HP System Handle.

In addition, for technical assistance and information, please visit Software Support Online: [www.hp.com/go/hpsoftwaresupport](http://www.hp.com/go/hpsoftwaresupport)

HP once again wishes to thank you for choosing Integrated Archiving Platform (IAP), Email Archiving Software for Exchange (EAsE), and Email Archiving Software for Domino (EAsD). We appreciate your business and look forward to continuing to serve your business needs in the future.

Sincerely,

HP Software Services

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For more information, go to [hp.com/go/software](http://hp.com/go/software)

## APPENDIX A: Definitions

This product version obsolescence is covered by version 4.4 of the HP Software Release & Support policy. Definitions of terms are provided by the HP Software product version obsolescence documented at:

[hp.com/go/hpssoftwaresupport/support-lifecycle](http://hp.com/go/hpssoftwaresupport/support-lifecycle)

### Product Support

Product Support is the reactive engagement of regional support resources (Support Center) and division support resources (Lab), in accordance with your purchased support plan, for the resolution of product defects, plus product enhancements for a specific product version. This includes investigation of newly reported defects and if appropriate, development of defect fixes and making these available for customers via patches. The HP Software product teams (Lab) will review and either approve or deny requests for defect fixes and enhancements (including additional support for newly-released operating system versions).

While HP Software investigates all problems and issues raised for products covered under Product Support, customers may be required to install the most current version or patches as part of the troubleshooting process.

Version Maturity may apply to specific versions of HP Software products. Version Maturity means that, for a specific product version, no further enhancements or changes to functionality is planned, nor are any further platform refreshes planned in order to update that product version to support current or future operating systems, operating system versions or hardware platforms.

### End-of-Support Date

End-of-Support Date is the last date Software maintenance, installation and configuration assistance, and other standard support services will be accepted for the specified product release (as specified by Major and Minor version numbering). EOS also means the last date Software Change Requests (SCRs) will be accepted for a specified Version of a Product. After the EOS date, all SCRs will be planned for future versions, as applicable. Current patches for the version of the HP Software reaching EOS will remain available for electronic download for a reasonable period of time.

**APPENDIX B: Affected Product SKUs**

Integrated Archiving Platform 2.1x	
SKU	Product Description
A5660A	RISS additional rack
A5660AR	HP RISS additional Rmkt Rack
A5660B	HP RISS Expansion Rackp
A5660BR	HP RISS Expansion Rmkt Rack
A5660E	HP IAP Expansion Rack
A5660F	HP IAP Expansion Rack
A5662B	HP RISS Portal Performance Upgrade
A5662CQ	HP RISS Query Portal Performance Upgrade
A5662CS	HP RISS Store Portal Performance Upgrade
A5662CSR	HP RISS Store Portal Perf Rmkt Upgrade
A5662EQ	HP IAP Query Portal Performance Upgrade
A5662ES	HP IAP Store Portal Performance Upgrade
A5662FQ	HP IAP Query Portal Perf Upgrade
A5662FS	HP IAP Store Portal Perf Upgrade
A5662GQ	HP IAP Query Portal Perf Upgrade
A5662GS	HP IAP Store Portal Perf Upgrade
A6580B	HP RISS Firewall and Load Balance Upgr
A6580C	HP RISS Firewall & Load Balancer Upgrade
A6580E	HP IAP Firewall & Load Balancer Upgrade
A6580F	HP IAP Replication Perf Upgrade
A6580G	HP IAP Replication Perf Upgrade
A7970C	HP RISS 2.8 TB Base Unit
A7970D	HP RISS Base System
A7970E	HP IAP Base System
A7970F	HP IAP Base Hardware
A7970G	HP IAP Base Hardware
A7973A	HP RISS 850GB Smart Storage Cell
A7973AR	HP RISS 850GB Smart Rmkt Storage Cell
A7977B	HP RISS Exchange Archiving Gateway
A7977BR	HP RISS Exchange Archiving Rmkt Gateway
A7977C	HP RISS Exchange Archiving Gateway
A7977CR	HP RISS Exchange Archiving Rmkt Gateway
A7977F	HP IAP Exchange Archiving Gateway
A7977G	HP IAP Exchange Archiving Gateway
A7978B	HP RISS Domino Archiving Gateway
A7978BR	HP RISS Domino Archiving Rmkt Gateway
A7978C	HP RISS Domino Archiving Gateway
A7978CR	HP RISS Domino Archiving Rmkt Gtwy
A7978F	HP IAP Domino Archiving Gateway
A7978G	HP IAP Domino Archiving Gateway
A7979A	HP RISS Backup Solution

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For more information, go to [hp.com/go/software](http://hp.com/go/software)

A7979CF	HP RISS Backup Fibre ChaNAel Solution
A7979CFR	HP RISS Backup ChaNAel Rmkt Solution
A7979CS	HP RISS Backup SCSI Solution
A7979EF	HP IAP Backup Fibre ChaNAel Solution
A7979ES	HP IAP Backup SCSI Solution
A7979F	HP IAP Backup Option Hardware
A7979G	HP IAP Backup Option Hardware
AG442A	HP RISS 1.4TB Smart Storage Cell
AG442AR	HP RISS 1.4tb Smart Storage Rmkt Cell
AG442B	HP RISS Universal Smart Storage Cell
AG442BR	HP RISS Univ Smart Storage Rmkt Cell
AG442E	HP IAP Universal Smart Storage Cell
AG442F	HP IAP Smart Cell Hardware
AG442G	HP IAP Smart Cell Hardware
AG444A	HP RISS Block Single Instancing Upgrade
AG573A	HP RISS 1.5 Upgrade Kit
AG770A	HP RISS Expansion Capacity Perf Upgrade
AG770AR	HP RISS Expansion Cap Perf Rmkt Upgrade
AG770E	HP IAP Expansion Capacity Perf Upgrade
AG770F	HP IAP Expansion Capacity Perf Upgrade
AG770G	HP IAP Expansion Capacity Perf Upgrade
BK847F	HP IAP Database Server
BK847G	HP IAP Database Server
BK848F	HP IAP Database Perf Upgrade
BK848G	HP IAP Database Perf Upgrade
T3566A	RIM Replication LTU per sys
T3566E	HP IAP Replication Option LTU
T3566EAE	HP IAP Replication Option E-LTU
T4402A	HP Rf If Mgr 1.0 for Files Med & Doc Set
T4403A	HP Rf If Mgr 1.0 for Files Prtal Svr LTU
T4404A	HP Ref Inf Mgr for Files Prot 500 DT LTU
T4405A	HP Rf If Mgr for Files Prot 5000 DT LTU
T4406A	HP Ref If Mgr for Files Prot 10 Svr LTU
T4407A	HP Ref If Mgr for Files Prot 100 Svr LTU
T4413A	HP Rf If Mgr for Files Prot 2500 DT LTU
T4414A	HP Ref If Mgr for Files Prot 50 Svr LTU
T5516A	HP IAP Media Kit
TB748AA	HP IAP Base Software LTU
TB748AAE	HP IAP Base Software E-LTU
TB749AA	HP IAP Smart Cell 1TB Capacity LTU
TB750AA	HP IAP Backup Option Software LTU
TB750AAE	HP IAP Backup Option Software E-LTU
TB751AA	HP IAP 2.10 Media
TB751AAE	HP IAP 2.10 E-Media
TB751BA	HP IAP 2.20 Media

TB751BAE	HP IAP 2.20 E-Media
TD323AA	HP Virtual IAP 2.1.2 (Rel 1) Media
TD323AAE	HP Virtual IAP 2.1.2 (Rel 1) E-Media
TE023AA	HP IAP Portal Option SW LTU
TE023AAE	HP IAP Portal Option SW E-LTU
<b>Email Archiving Software for Exchange (EAsE)</b>	
SKU	Product Description
A7977E	HP Exchange Archiving Gateway
T3562A	HP EAs Exchange Compliance 10k User LTU
T3562AAE	HP EAs Exchange Compli 10k User E-LTU
T3563A	HP EAs Exchange Compliance 500 User LTU
T3563AAE	HP EAs Exchange Compli 500 User E-LTU
T3564A	HP EAs Exchange Selective 500 User LTU
T3564AAE	HP EAs Exchange Selective 500 User E-LTU
T3565A	HP EAs Exchange Selective 10k User LTU
T3565AAE	HP EAs Exchange Selective 10k User E-LTU
TB752AA	HP EAs Exchange 2.2 SW Media
TB752AAE	HP EAs Exchange 2.2 SW E-Media
TB752AZ	HP EAs Exchange 2.2 Italian SW Media
TB752AZE	HP EAs Exchange 2.2 Italian SW E-Media
<b>Email Archiving Software for Domino (EAsD)</b>	
SKU	Product Description
A7978E	HP Domino Archiving Gateway
T3700A	HP EAs Domino Selective 10k User LTU
T3700AAE	HP EAs Domino Selective 10k User E-LTU
T3701A	HP EAs Domino Selective 500 User LTU
T3701AAE	HP EAs Domino Selective 500 User E-LTU
T3702A	HP EAs Domino Compliance 10k User LTU
T3702AAE	HP EAs Domino Compliance 10k User E-LTU
T3703A	HP EAs Domino Compliance 500 User LTU
T3703AAE	HP EAs Domino Compliance 500 User E-LTU
TB753BA	HP EAs Domino 2.10 SW Media
TB753BAE	HP EAs Domino 2.10 SW E-Media
TB753AA	HP EAs Domino 2.0 SW Media
TB753AAE	HP EAs Domino 2.0 SW E-Media