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- Access legend:**
- HP Passport
 - Active contract
- [More info on access](#)

Sign on requirements	Available information
<p>All users No sign-in required</p>	<ul style="list-style-type: none"> • FAQ & User guides • HP Software Customer Connection main page • Link to ITRC forums • Links to available services where registration is required • Managing contracts (Support Contract Assistant) • News and highlights • Registration link to HP Passport • Remote sessions • Services collateral: datasheets, service descriptions • Support contact numbers by country
<p> HP Passport required (Support contract not required)</p> <p>Requires HP Passport account to access content. IT Resource Center (ITRC) logins cannot be used on this site.</p>	<ul style="list-style-type: none"> • Email notifications • HP Software Customer Connection membership page • Manuals • Obsolescence information

- Click 'Register' link at the top of the page to sign up for an account.
- Click 'Sign-in with HP Passport' link at the top to access content.

 = Active contract required

Requires active software support contract, a valid support agreement ID (SAID) or system handle, and HP Passport account to access content. The system handle must be added to your HP Passport profile.

If you have a support contract and cannot access tier 3, please sign-in to HP Passport and go to the [Investigate Support Contract](#) link. If you would like to review your current contract, visit the Support Contract Assistant located at <http://www.esca.hp.com/>.

IT Resource Center (ITRC) account numbers cannot be used to submit or track a support case on this site.

[Contact HP Sales support](#) to obtain a support contract.

[Check your support contract information](#) to validate your access.

- Case management (log/track cases)
- Enhancement requests
- Knowledge base
- Patches
- Software Integration
- Support matrices

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* Requires Adobe Acrobat Reader.

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