HP Support   March 2011

File System Extender

Dear HP Software Customer,

The end-of-life for the HP File System Extender (FSE) product was announced in December of 2007 with HP support for FSE ending as of December 1st, 2010. HP supported the FSE product through this end-of-life period.

The obsolescence notice from HP indicated that support renewals for FSE cannot extend beyond Decemeber 1st 2010. All Support renewals after November 30th, 2010 will be cancelled by HP with an effective cancellation date of Dec 1st, 2010. If you have an active support agreement with HP for FSE, all funds received by HP for FSE Support extending beyond Dec 1st, 2010 will be returned to customers and HP will no longer support this product.

To continue Support for FSE, HP recommends you contact Grau Data Storage (GDS), the technology owner of the FSE product. Grau Data Storage has agreed to offer qualified HP FSE customers migration to GDS' own branded product and support.

For additional information on GDS products and Support, please contact Harry Weik, Sales Manager Grau Data Storage, Harry_Weik@Graudatastorage.de, office +49 7171 187 240, mobile +49 173 9086 146.

If you have any questions on the migration, please contact your HP Sales Representative or reseller.

Sincerely,

HP Software

For more information, go to www.managementsoftware.hp.com