



Hewlett-Packard Company
690 East Middlefield Road
Mt. View, CA 94043
www.hp.com

HP Support August 2011

HP Financial Planning & Analysis

[Addressee's Name
Addressee's Title
Company Name
Street Address
City, Postal Code
Country]

Dear HP Software Customer,

Hewlett-Packard (HP) is announcing version obsolescence of HP Financial Planning & Analysis 2.0x, effective as of the dates set forth below.

This letter is for HP Financial Planning & Analysis 2.0x support customers worldwide, to inform you of our end of support plans.

End of Sale / End of Support

HP is committed to providing the highest level of customer care to you while you determine your future strategy for your HP Financial Planning & Analysis 2.0x products. Please read below for key timelines and support options that are now available to you:

Date	Program Activity
August 1, 2011	Product discontinuance announced
October 1, 2011	End of sale (no longer orderable or available for purchase)
January 31, 2012	End of Support for HP Financial Planning & Analysis 2.0x
January 31, 2014	End of Self-Help HP Financial Planning & Analysis 2.0x

Please note that all HP Financial Planning & Analysis 2.0x customers with active support contracts are eligible to upgrade to latest version of Financial Planning and Analysis, 9.20.

While these HP Financial Planning & Analysis 2.0x versions may continue to meet your immediate needs, HP recommends that all customers upgrade to Financial Planning and Analysis (FPA) 9.20. With the next release after 2.0x, version 9.10, the product was renamed from HP IT Analytics to HP Financial Planning and Analysis.

For your upgrade planning purposes, please consider FPA 9.10 / 9.20 to be the next minor releases following ITA 2.0x. This minor release of ITA/FPA was simply re-versioned to align with the version simplification initiative, launched in June 2010.

A new product structure is introduced with Financial Planning and Analysis 9.20. Support contracts will be updated at time of renewal with the new structure LTUs. Financial Planning & Analysis 9.1x supports both the old and the new structure LTUs.

Please refer to attached Appendix A for definition of terms for product obsolescence and Appendix B for the list of affected HP Financial Planning & Analysis 2.0x product numbers.



Hewlett-Packard Company
690 East Middlefield Road
Mt. View, CA 94043
www.hp.com

August 2011
Page 2

For more information

Should you have any questions about this end of availability communication, or for assistance in understanding the options available to you, please contact your local HP sales representative or HP software business partner. When providing information, please include your name, country, phone number, company name, product number and your HP Service Agreement ID or HP System Handle.

In addition, for technical assistance and information, please visit Software Support Online:
www.hp.com/go/hpssoftwaresupport

HP once again wishes to thank you for choosing HP Financial Planning & Analysis 2.0x. We appreciate your business and look forward to continuing to serve your business needs in the future.

Sincerely,

HP Software Services

APPENDIX A: Definitions

This product version obsolescence is covered by version 4.3 of the support & obsolescence policy. Definitions of terms are provided by the HP Software product version obsolescence documented at:

www.hp.com/go/hpssoftwaresupport/support-lifecycle

Product Support

Product Support is the reactive engagement of regional support resources (Support Center) and division support resources (Lab), in accordance with your purchased support plan, for the resolution of product defects, plus product enhancements for a specific product version. This includes investigation of newly reported defects and if appropriate, development of defect fixes and making these available for customers via patches. The HP Software product teams (Lab) will review and either approve or deny requests for defect fixes and enhancements (including additional support for newly-released operating system versions).

While HP Software investigates all problems and issues raised for products covered under Product Support, customers may be required to install the most current version or patches as part of the troubleshooting process.

Version Maturity may apply to specific versions of HP Software products. Version Maturity means that, for a specific product version, no further enhancements or changes to functionality are planned, nor are any further platform refreshes planned in order to update that product version to support current or future operating systems, operating system versions or hardware platforms.

© Copyright 2011 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

For more information, go to www.managementsoftware.hp.com



End-of-Support Date

End-of-Support Date is the last date Software maintenance, installation and configuration assistance, and other standard support services will be accepted for the specified product release (as specified by Major and Minor version numbering). EOS also means the last date Software Change Requests (SCRs) will be accepted for a specified Version of a Product. After the EOS date, all SCRs will be planned for future versions, as applicable. Current patches for the version of the HP Software reaching EOS will remain available for electronic download for a reasonable period of time.

Self-Help Support

Self-Help Support is an integral component of all HP Software Support contracts. Self-Help Support consists of web-based access to the online support Knowledge Base, which contains technical information for HP Software products including white papers, existing patches and known problems for a specific product version.

In some instances support for specific HP Software product(s) and/or version(s) may run longer than the support for underlying operating system(s), adjacent/integrated application(s) or version(s). In this event, it is HP's intent to communicate with affected HP Software product/product versions customers in a timely manner. However, there are cases where HP does not receive notification of the End-of-Support for these products (operating system(s) or adjacent/integrated application(s), or version(s)) in advance of the general public. In any case, should the underlying operating system(s), adjacent/integrated application(s) or version(s) become unsupported by its developer, support for the affected HP Software product/product versions will immediately be limited to self-solve support available through Software Support Online, and Telephone Support associated with questions concerning a product's/product version's functionality and/or interoperability in line with the said product's/product version's original parameters/requirements at the time of release. Any product updates and/or fixes will be limited to those already available. No additional updates, patches or fixes will be engineered. Should said product/product version operate or integrate with other still supported, underlying operating system(s), adjacent/integrated application(s) or version(s), support for said product/product version on any remaining supported platform(s), supported adjacent/integrated application(s), or supported version(s) will continue unaffected, or through the planned End-of-Support date, if one has been announced.

APPENDIX B: Effected product SKUs

Product Number	Description
TB001AA	HP IT Analytics 2.00 Eng SW Media
TB001AAE	HP IT Analytics 2.00 Eng SW E-Media
TB213AA	HP Financial Planning and Analysis 100 IT Headcount Block SW LTU
TB213AAE	HP Financial Planning and Analysis 100 IT Headcount Block SW E-LTU
TB214AA	HP Financial Planning and Analysis 250 IT Headcount Block SW LTU
TB214AAE	HP Financial Planning and Analysis 250 IT Headcount Block SW E-LTU
TB002AA	HP FPA Foundation SW LTU

© Copyright 2011 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

For more information, go to www.managementsoftware.hp.com



Hewlett-Packard Company
690 East Middlefield Road
Mt. View, CA 94043
www.hp.com

August 2011
Page 4

TB002AAE	HP FPA Foundation SW E-LTU
TB003AA	HP Financial Planning and Analysis 500 IT Headcount Block SW LTU
TB003AAE	HP Financial Planning and Analysis 500 IT Headcount Block SW E-LTU

© Copyright 2011 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

For more information, go to www.managementsoftware.hp.com