



Hewlett-Packard Company
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Mt. View, CA 94043
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HP Support December 2012

Fortify Runtime and Real-Time Analyzer

[Addressee's Name
Addressee's Title
Company Name
Street Address
City, Postal Code
Country]

Dear HP Software Customer,

Hewlett-Packard (HP) has released Fortify Runtime 3.70 on November 15th and this is the new name for Fortify Real-Time Analyzer. Fortify Runtime 3.70 incorporates all features that are present in Fortify Real-Time Analyzer, in addition to new features that will better meet the needs of our customers. These new features in Fortify Runtime 3.70 include:

- Faster and sleeker single installer for all platforms
- Improved WebInspect-RealTime vulnerability detection for .NET web applications
- New Runtime Configuration Editor for enhanced customization
- Runtime Diagnostic Tool for pre-install compatibility assessment
- Security Module design with new vulnerability detection rules

In conjunction with the Fortify Runtime v3.7 as the upgrade to Fortify Real-Time Analyzer, we are informing you of our end of support plans for the legacy Fortify Real-Time Analyzer product.

End of Sale / End of Support

HP is committed to providing the highest level of customer care to you while you determine your future strategy for your Fortify Real-Time Analyzer products. Please read below for key timelines and support options that are now available to you:

Date	Program Activity
November 15, 2012	Fortify Runtime General Availability
December 1, 2012	Fortify Real-Time Analyzer product discontinuance announced
February 1, 2013	Fortify Real-Time Analyzer End of sale (no longer orderable or available for purchase)
November 30, 2014	Fortify Real-Time Analyzer End of Support
November 30, 2016	Fortify Real-Time Analyzer End of Self-Help Support

Please note that all Fortify Real-Time Analyzer customers with active support contracts are eligible to upgrade to Fortify Runtime. While Fortify Real-Time Analyzer may continue to meet your immediate needs, HP recommends that all customers upgrade to Fortify Runtime.

Please refer to attached Appendix A for definition of terms for product obsolescence and Appendix B for the list of affected Fortify Real-Time Analyzer product numbers.

For more information



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Should you have any questions about this end of availability communication, or for assistance in understanding the options available to you, please contact your local HP sales representative or HP software business partner. When providing information, please include your name, country, phone number, company name, product number and your HP Service Agreement ID or HP System Handle.

In addition, for technical assistance and information, please visit Software Support Online:
www.hp.com/go/hpsoftwaresupport

HP once again wishes to thank you for choosing Fortify Real-Time Analyzer and we look forward to your use of Fortify Runtime going forward. We appreciate your business and look forward to continuing to serve your business needs in the future.

Sincerely,

HP Software Services

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APPENDIX A: Definitions

This product version obsolescence is covered by version 4.4 of the support & obsolescence policy. Definitions of terms are provided by the HP Software product version obsolescence documented at:

www.hp.com/go/hpsupport/support-lifecycle

Product Support

Product Support is the reactive engagement of regional support resources (Support Center) and division support resources (Lab), in accordance with your purchased support plan, for the resolution of product defects, plus product enhancements for a specific product version. This includes investigation of newly reported defects and if appropriate, development of defect fixes and making these available for customers via patches. The HP Software product teams (Lab) will review and either approve or deny requests for defect fixes and enhancements (including additional support for newly-released operating system versions).

While HP Software investigates all problems and issues raised for products covered under Product Support, customers may be required to install the most current version or patches as part of the troubleshooting process.

Version Maturity may apply to specific versions of HP Software products. Version Maturity means that, for a specific product version, no further enhancements or changes to functionality are planned, nor are any further platform refreshes planned in order to update that product version to support current or future operating systems, operating system versions or hardware platforms.

End-of-Support Date

End-of-Support Date is the last date Software maintenance, installation and configuration assistance, and other standard support services will be accepted for the specified product release (as specified by Major and Minor version numbering). EOS also means the last date Software Change Requests (SCRs) will be accepted for a specified Version of a Product. After the EOS date, all SCRs will be planned for future versions, as applicable. Current patches for the version of the HP Software reaching EOS will remain available for electronic download for a reasonable period of time.

Self-Help Support

Self-Help Support is an integral component of all HP Software Support contracts. Self-Help Support consists of web-based access to the online support Knowledge Base, which contains technical information for HP Software products including white papers, existing patches and known problems for a specific product version.

In some instances support for specific HP Software product(s) and/or version(s) may run longer than the support for underlying operating system(s), adjacent/integrated application(s) or version(s). In this event, it is HP's intent to communicate with affected HP Software product/product versions customers in a timely manner. However, there are cases where HP does not receive notification of the End-of-Support for these products (operating system(s) or adjacent/integrated application(s), or version(s)) in advance of the general public. In any case, should the underlying operating system(s), adjacent/integrated application(s) or version(s) become unsupported by its developer, support for the affected HP Software product/product versions will immediately be limited to self-solve support available through Software Support Online, and Telephone Support associated with questions

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concerning a product's/product version's functionality and/or interoperability in line with the said product's/product version's original parameters/requirements at the time of release. Any product updates and/or fixes will be limited to those already available. No additional updates, patches or fixes will be engineered. Should said product/product version operate or integrate with other still supported, underlying operating system(s), adjacent/integrated application(s) or version(s), support for said product/product version on any remaining supported platform(s), supported adjacent/integrated application(s), or supported version(s) will continue unaffected, or through the planned End-of-Support date, if one has been announced.

APPENDIX B: Affected product numbers

TF316AA	HP Fortify RTA Server SW LTU
TF316AAE	HP Fortify RTA Server SW E-LTU
TF317AA	HP Fortify RTA User SW LTU
TF317AAE	HP Fortify RTA User SW E-LTU
TF356AA	HP Fortify RTA Server 6M 9x5 SW LTU
TF356AAE	HP Fortify RTA Server 6M 9x5 SW E-LTU
TF357AA	HP Fortify RTA User 6M 9x5 SW LTU
TF357AAE	HP Fortify RTA User 6M 9x5 SW E-LTU
TF396AA	HP Fortify RTA Server 1Y 9x5 SW LTU
TF396AAE	HP Fortify RTA Server 1Y 9x5 SW E-LTU
TF397AA	HP Fortify RTA User 1Y 9x5 SW LTU
TF397AAE	HP Fortify RTA User 1Y 9x5 SW E-LTU
TF436AA	HP Fortify RTA Server 6M 24x7 SW LTU
TF436AAE	HP Fortify RTA Server 6M 24x7 SW E-LTU
TF437AA	HP Fortify RTA User 6M 24x7 SW LTU
TF437AAE	HP Fortify RTA User 6M 24x7 SW E-LTU
TF476AA	HP Fortify RTA Server 1Y 24x7 SW LTU
TF476AAE	HP Fortify RTA Server 1Y 24x7 SW E-LTU
TF477AA	HP Fortify RTA User 1Y 24x7 SW LTU
TF477AAE	HP Fortify RTA User 1Y 24x7 SW E-LTU

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