Hewlett-Packard Company
3000 Hanover Street
Palo Alto, CA 94304

hp.com

July 1, 2013

Addressee's Name
Addressee's Title
Company Name
Street Address
City, State ZIP

Dear HP Software Customer,

Hewlett-Packard (HP) is announcing product obsolescence of HP Discovery and Dependency Mapping Inventory effective as of the dates set forth below.

This letter is for HP Discovery and Dependency Mapping Inventory support customers worldwide, to inform you of our end of support plans.

End of Sale / End of Support

HP is committed to providing the highest level of customer care to you while you determine your future strategy for your HP Discovery and Dependency Mapping Inventory products. Please read below for key timelines and support options that are now available to you:

Date	Program Activity
July 1, 2013	Product discontinuance announced
September 1, 2013	End of sale (no longer orderable or available for purchase)
April 30, 2015	End of Support for versions 7.6x & 7.7x
April 30, 2015	End of Committed Support for version 9.3x
April 30, 2017	End of Extended Support for version 9.3x

Please note that all HP Discovery and Dependency Mapping Inventory customers with active support contracts are eligible to migrate to HP Universal Discovery Inventory. If you are an HP Discovery and Dependency Mapping Inventory Standard or Topology only customer with an active support contract, you are eligible to purchase an upgrade to HP Universal Discovery Inventory.

HP Universal Discovery (UD) is a comprehensive solution with a foundation that is based on the UCMDB/Discovery and Dependency Mapping Advanced Edition (DDMA) architecture.

UD unifies agent, agentless and passive technologies to provide end-to-end IT visibility through a single product deployment to support inventory and data center discovery. The new unified discovery engine allows customers to easily gather detailed CI information for specific servers and the applications running on them, as well as inventory and software utilization information, providing an accurate picture of your IT environment, including mainframe and virtual systems. HP Universal Discovery is committed to improving administrative capabilities, creating efficiencies, and reducing costs.

While HP Discovery and Dependency Mapping Inventory may continue to meet your immediate needs, HP recommends that all customers migrate to HP Universal Discovery Inventory.

Please refer to attached Appendix A for definition of terms for product obsolescence and Appendix B for the list of affected HP Discovery and Dependency Mapping Inventory product numbers.

More information

Should you have any questions about this end of availability communication, or for assistance in understanding the options available to you, please contact your local HP sales representative or HP software business partner. When providing information, please include your name, country, phone number, company name, product number and your HP Service Agreement ID or HP System Handle.

In addition, for technical assistance and information, please visit Software Support Online: hp.com/go/hpsoftwaresupport

HP once again wishes to thank you for choosing HP Discovery and Dependency Mapping Inventory. We appreciate your business and look forward to continuing to serve your business needs in the future.

Sincerely,

HP Software Services

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APPENDIX A: Definitions

This product version obsolescence is covered by version 4.4 of the HP Software Release & Support policy. Definitions of terms are provided by the HP Software product version obsolescence documented at:
hp.com/go/hpsoftwaresupport/support-lifecycle

Product Support
Product Support is the reactive engagement of regional support resources (Support Center) and division support resources (Lab), in accordance with your purchased support plan, for the resolution of product defects, plus product enhancements for a specific product version. This includes investigation of newly reported defects and if appropriate, development of defect fixes and making these available for customers via patches. The HP Software product teams (Lab) will review and either approve or deny requests for defect fixes and enhancements (including additional support for newly-released operating system versions).

While HP Software investigates all problems and issues raised for products covered under Product Support, customers may be required to install the most current version or patches as part of the troubleshooting process.

Version Maturity may apply to specific versions of HP Software products. Version Maturity means that, for a specific product version, no further enhancements or changes to functionality is planned, nor are any further platform refreshes planned in order to update that product version to support current or future operating systems, operating system versions or hardware platforms.

End-of-Support Date
End-of-Support Date is the last date Software maintenance, installation and configuration assistance, and other standard support services will be accepted for the specified product release (as specified by Major and Minor version numbering). EOS also means the last date Software Change Requests (SCRs) will be accepted for a specified Version of a Product. After the EOS date, all SCRs will be planned for future versions, as applicable. Current patches for the version of the HP Software reaching EOS will remain available for electronic download for a reasonable period of time.

In some instances support for specific HP Software product(s) and/or version(s) may run longer than the support for underlying operating system(s), adjacent/integrated application(s) or version(s). In this event, it is HP's intent to communicate with affected HP Software product/product versions customers in a timely manner. However, there are cases where HP does not receive notification of the End-of-Support for these products (operating system(s) or adjacent/integrated application(s), or version(s)) in advance of the general public. In any case, should the underlying operating system(s), adjacent/integrated application(s) or version(s) become unsupported by its developer,

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support for the affected HP Software product/product versions will immediately be limited to self-solve support available through Software Support Online, and Telephone Support associated with questions concerning a product's/product version's functionality and/or interoperability in line with the said product's/product version's original parameters/requirements at the time of release. Any product updates and/or fixes will be limited to those already available. No additional updates, patches or fixes will be engineered. Should said product/product version operate or integrate with other still supported, underlying operating system(s), adjacent/integrated application(s) or version(s), support for said product/product version on any remaining supported platform(s), supported adjacent/integrated application(s), or supported version(s) will continue unaffected, or through the planned End-of-Support date, if one has been announced.

APPENDIX B: Affected Product SKUs

SKU	Product Description
T4625EA	HP DDM Inventory 7.60 Eng SW Media
T4625EAE	HP DDM Inventory 7.60 Eng SW E-Media
T4625FA	HP DDM Inventory 7.70 Eng SW Media
T4625FAE	HP DDM Inventory 7.70 Eng SW E-Media
T4625GAE	HP DDM Inventory 9.30 Eng SW E-Media
T4625GA	HP DDM Inventory 9.30 Eng SW Media
T4900AA	HP DDM Inventory 100 SW LTU
T4900AAE	HP DDM Inventory 100 SW E-LTU
T9329AA	HP DDM Inventory 100+/100 SW LTU
T9329AAE	HP DDM Inventory 100+/100 SW E-LTU
T9330AA	HP DDM Inventory 1k+/100 SW LTU
T9330AAE	HP DDM Inventory 1k+/100 SW E-LTU
T9331AA	HP DDM Inventory 5k+/100 SW LTU
T9331AAE	HP DDM Inventory 5k+/100 SW E-LTU
T9332AA	HP DDM Inventory 25k+/100 SW LTU
T9332AAE	HP DDM Inventory 25k+/100 SW E-LTU
T9333AA	HP DDM Inventory 50k+/100 SW LTU
T9333AAE	HP DDM Inventory 50k+/100 SW E-LTU
T5599AA	HP DDM Inventory 100 3 mo SW LTU
T5599AAE	HP DDM Inventory 100 3 mo SW E-LTU
T9387AA	HP DDM Inv Free Entitlement SW LTU
T9387AAE	HP DDM Inv Free Entitlement SW E-LTU

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T9388AA	HP DDMI Aggregation Server SW LTU
T9388AAE	HP DDMI Aggregation Server SW E-LTU
TB040AA	HP DDM Inventory 100+/100 3 mo SW LTU
TB040AAE	HP DDM Inventory 100+/100 3 mo SW E-LTU
TB041AA	HP DDM Inventory 5k+/100 3 mo SW LTU
TB041AAE	HP DDM Inventory 5k+/100 3 mo SW E-LTU
TB049AA	HP DDM Inventory 1k+/100 3 mo SW LTU
TB049AAE	HP DDM Inventory 1k+/100 3 mo SW E-LTU
T4194AA	HP ED SW Utiliz 100+/100 Software LTU
T4194AAE	HP ED SW Utiliz 100+/100 SW E-LTU
T4195AA	HP ED Software Utiliz 2,500+/100 SW LTU
T4195AAE	HP ED Software Utiliz 2,500+/100 E-LTU
T4196AA	HP ED SW Utiliz 5,000+/100 Software LTU
T4196AAE	HP ED SW Utiliz 5,000+/100 SW E-LTU
T4197AA	HP ED SW Utiliz 10,000+/100 Software LTU
T4197AAE	HP ED SW Utiliz 10,000+/100 SW E-LTU
T4198AA	HP ED SW Utiliz 20,000+/100 Software LTU
T4198AAE	HP ED SW Utiliz 20,000+/100 SW E-LTU
T4199AA	HP ED SW Utiliz 50,000+/100 Software LTU
T4199AAE	HP ED SW Utiliz 50,000+/100 SW E-LTU
T4180AA	HP Enterprise Discvry 2.0 Software Media
T9334AA	HP DDMI Topology 100+/100 SW LTU
T9334AAE	HP DDMI Topology 100+/100 SW E-LTU
T9335AA	HP DDMI Topology 1k+/100 SW LTU
T9335AAE	HP DDMI Topology 1k+/100 SW E-LTU
T9336AA	HP DDMI Topology 5k+/100 SW LTU
T9336AAE	HP DDMI Topology 5k+/100 SW E-LTU
T9337AA	HP DDMI Topology 25k+/100 SW LTU
T9337AAE	HP DDMI Topology 25k+/100 SW E-LTU
T9338AA	HP DDMI Topology 50k+/100 SW LTU
T9338AAE	HP DDMI Topology 50k+/100 SW E-LTU
TB313AA	HP DDM Inventory Stand 100+/100 SW LTU
TB313AAE	HP DDM Inventory Stand 100+/100 SW E-LTU
TB314AA	HP DDM Inventory Stand 1k+/100 SW LTU

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TB314AAE	HP DDM Inventory Stand 1k+/100 SW E-LTU
TB315AA	HP DDM Inventory Stand 5k+/100 SW LTU
TB315AAE	HP DDM Inventory Stand 5k+/100 SW E-LTU
TB316AA	HP DDM Inventory Stand 25k+/100 SW LTU
TB316AAE	HP DDM Inventory Stand 25k+/100 SW E-LTU
TB317AA	HP DDM Inventory Stand 50k+/100 SW LTU
TB317AAE	HP DDM Inventory Stand 50k+/100 SW E-LTU

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