

HP IT Executive Scorecard



Software version: 9.41

Documentation version: May 2014

Documentation Library

The HP IT Executive Scorecard (XS) Documentation Library provides the most up-to-date version of XS documents available on the [HP Software Product Manuals portal](#).

- [Table 1](#) shows XS Core Documents.
- [Table 2](#) shows XS Additional Helpful Documents. To preview and download the file, click the **DOWNLOAD ↓** link.

Table 1: HP IT Executive Scorecard Core Documents

To download the document, click the corresponding **go** link.

Documentation Name	Download ↓		Comment
	9.40	9.41	
All Manuals Download	go	go	
Read first!			
Release Notes	go	go	Includes "What's New!"
Support Matrix	go	go	
Getting Started Guide	go	go	
Cloud Optimization Content Acceleration Pack Guide	go	go	
Installation, Deployment, and Upgrade			
Installation Guide for 9.40	go	-	Important Note: If you install XS for the first time, you must first install 9.40 and then upgrade to 9.41.
Upgrade Guide	go	go	

Documentation Name	Download ↓		Comment
	9.40	9.41	
Administration			
Administrator Guide	go	go	
User Guides			
Business Analyst Guide	go	go	
Financial Analyst Guide	go	go	
Reports Reference Guide	go	go	
Content Reference Guide	go	go ¹	<p>1 - Each integration is described in its own Content Reference Guide. The Content Reference Guides are grouped into a ZIP file.</p> <p>XS integrates with:</p> <ul style="list-style-type: none"> HP Application Lifecycle Management HP Asset Manager HP Application Portfolio Management HP Business Service Management HP Cloud Service Automation HP Data Protector HP Insight Control HP Network Automation HP Network Node Manager HP Operation Orchestration HP Project and Portfolio Management HP Storage Essentials HP Server Automation HP Service Manager HP Universal Configuration Management Database Amazon Web Services Amazon Web Service CloudWatch (XS 9.41) Hyper-V (XS 9.41) vCenter Chargeback Manager
List of KPIs, Metrics, and Data Lineage Reference Guide	go	-	Merged in the Content Reference Guides in 9.41
Getting Started with Cloud Analytics for Tablet	go	go	

Table 2: HP IT Executive Scorecard Additional Helpful Documents

To download the document, click the corresponding **go** link.

Documentation Name	Download		Comment
	9.40	9.41	
XS Data Usage Overview	-	go	
XS ETL Process and Architectural Overview	go	go	
KPIs and Metrics Library in Excel Format	go	go	
List of Entities in Excel Format	go	go	
List of ITFM KPIs in Excel Format	-	go	
XS Open Source Guide	go	go	
XS Troubleshooting Guide (9.40) XS Knowledgebase Reference Guide (9.41)	go	go	Includes troubleshooting, error messages, and knowledgebase articles – also available as separate articles in the SSO Knowledgebase site for XS.
Getting Started with XS for Smartphone	go	go	
Getting Started with XS for Tablet	go	go	
Getting Started with IT Financial Management for Tablet	go	go	
Getting Started with IT Financial Management for Tablet	go	go	
Content Extension Guide	go	go	
FBI Extractor SDK Guide	go	go	
VP of Operations Content Acceleration Pack Guide	go	go	
VP of Applications Content Acceleration Pack Guide	go	go	
Security Enterprise Content Acceleration Pack Guide	go	go	

Documentation Name	Download		Comment
	9.40	9.41	
Cloud Content Acceleration Pack Guide (9.40 only)	go	-	

Additional Information

Online Documentation

To check for recent updates or to verify that you are using the most recent edition of a document, go to:

<http://support.openview.hp.com/selfsolve/manuals>

Note: If you have reached this library, you have already signed in with your HP Passport credentials. You can also receive updated documentation if you subscribe to the appropriate product support service. Contact your HP sales representative for details. See Document Change Notes within the document for a list of any revisions.

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Support

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- Submit and track support cases and enhancement requests
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- Manage support contracts
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- Review information about available services
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Most of the support areas require that you register as an HP Passport user and sign in. Many also require a support contract. To register for an HP Passport ID, go to:

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To find more information about access levels, go to:

http://h20230.www2.hp.com/new_access_levels.jsp

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Support Matrices

For complete support and compatibility information, see the support matrix for the relevant product release. All support matrices and product manuals are available here on the HP Software Support Online website:

http://support.openview.hp.com/sc/support_matrices.jsp

You can also download the HP Support and Compatibility Matrix for this release from the HP Self-solve documentation portal:

<http://support.openview.hp.com/selfsolve/manuals>

Document Change Notes

The following table provides details of any changes introduced in this version of this document.

Date	Change
May 2014	Original release of this document

