



HP Configuration Management version 5.1 Obsolescence Announcement Frequently Asked Questions

On November 1, 2007 HP announced the version maturity, end of sale date and end of support dates for HP Configuration Management products for AIX, Solaris and HP-UX managed server platforms. This document provides you with answers to frequently asked questions regarding this announcement.

Question Why is HP discontinuing CM support for these platforms?

Answer HP recently acquired Opsware, a leading provider of data center automation software that automates the management of servers, network devices, storage and applications. Opsware is now part of HP Software and is part of HP's leading portfolio of business technology optimization (BTO) solutions.

Opsware extends HP Software's capabilities to automate the entire data center—from initial provisioning of servers, networks and storage devices to managing ongoing change and compliance requirements—with integrated process automation, removing the latency inherent in today's IT environments.

With the addition of the Opsware Server Automation product to the HP BTO suite, there is an overlap between the functionality offered by the CM Server Management products and those from Opsware. HP Software has decided to make the Server Automation software the go-forward solution for Server Management, while re-focusing CM more toward client management.

Question What are the product benefits with HP Server Automation?

Answer Automate configuration and compliance management: Proactively set and enforce policies to meet compliance requirements. Reduce time to deploy new infrastructures, letting you respond more quickly to changing business needs.

- Accelerate time-to-repair: Reduce server and application downtime by decreasing the inconsistencies and misconfigurations at the root of most problems.
- Improve efficiency: Achieve server-to-administrator ratios as great as 100:1 by automating daily, time-consuming tasks.
- Accelerate implementation of process-based initiatives: Quickly create and customize workflows that integrate and automate operational process across IT teams and systems.

- Question What are you offering to exchange?
- Answer For CM managed server agents, you will receive the equivalent number of Server Automation agent licenses for those functions which you are licensed for in CM. For CM infrastructure, you will receive enough licenses of Server Automation Core standard and Server Automation Satellite to support your environment. The agent licenses will map as follows:
 CM Application Manager -> SA software + SA code deployment & rollback
 CM OS Manager -> SA OS Deployment
 CM Patch Manager -> SA Patch Management
 For CM Server Management virtual 5 pack and virtual 10 pack, you will receive the 5 or 10 virtualization agents with the same functionality as described above.
- Question Which components will not be included?
- Answer The Server Automation Universal Agent also includes the following additional capabilities: Script Execution, Audit & Compliance, Global Shell, Remote Terminal & Server Explorer, Application Configuration. If you wish to upgrade to the Server Automation Universal agent please speak to your account team for pricing details. We will exchange at no cost all licenses as described above that have been purchased and deployed at the time the migration offer is accepted by the customer.
- Question I have multiple data centers. Is SA Multimaster included?
- Answer No. Server Automation Satellite servers will provide equivalent functionality to that offered by CM Distributed Configuration Server. If you wish to upgrade to SA Multimaster, your account team will be happy to provide you with a quote.
- Question What do I lose by switching?
- Answer You will lose the desired state automation capabilities that are unique to CM. The Server Automation product utilizes a policy-based approach to server management which can achieve a similar end result to CM. However, there are very many new features and functions specific to data centre environments in Server Automation which you can upgrade to. We therefore feel that you will have a net gain by adopting the SA solution.
- Question Will you help me migrate?
- Answer The account team can help plan for a successful migration. They can also discuss the potential need for professional services as a means of accelerating the migration. It is at the discretion of HP sales management to what extent it may be possible to defer a portion of the cost of acquiring professional services from HP.
- Question What is the process for replacing the software?
- Answer Your HP sales rep will put you in touch with the BSA sales rep and systems engineer. The BSA team will provide the software and agents.
- Question Will you still support VMWare ESX in CM?
- Answer Yes. We will still support both the provisioning of VMWare ESX servers and also deployment of Windows and Linux Virtual machines.
- Question Are there any server platforms that you will continue to support in CM?
- Answer Yes. Windows and Linux (RedHat and SuSE) servers will continue to be supported.
- Question Will you continue to support AIX, Solaris and HP-UX as infrastructure platforms in CM?
- Answer Yes. We have no plans to end support for these infrastructure platforms.

Question I have Windows and Linux CM Server licenses. Is the migration offer open to me?

Answer Yes, you will be able to migrate the licenses over to Server Automation with the same offer:
For CM managed server agents, you will receive the equivalent number of Server Automation agent licenses for those functions which you are licensed for in CM.
For CM infrastructure, you will receive enough licenses of Server Automation Core standard and Server Automation Satellite to support your environment.
The agent licenses will map as follows:
CM Application Manager -> SA software + SA code deployment & rollback
CM OS Manager -> SA OS Deployment
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For CM Server Management virtual 5 pack and virtual 10 pack, you will receive the 5 or 10 virtualization agents with the same functionality as described above.

Question What training is available for Server Automation?

Answer Training can be acquired through the services organization.