

2016 HP Client Automation Update

November 15, 2016

Dear HPE Client Automation Customer:

In previous communications, we informed you that in 2013, Persistent Systems, Ltd (“Persistent”) was granted a license to HP Client Automation Software by Hewlett-Packard Company (“HP Co.”), predecessor in interest to Hewlett Packard Enterprise (“HPE”). In connection with said license, from and after April 30, 2013, purchases of Client Automation were to be made directly from Persistent or from an authorized Persistent reseller; from and after the expiration of your then-current support contracts, you were encouraged to renew support with Persistent.

In accordance with the license agreement between Persistent and HP Co., the Client Automation product has continued to be developed by Persistent’s affiliate, Accelerite, under the name Radia Client Automation (“RCA”). As a follow up to our prior communications, and to ensure clarity, please be advised that all versions of RCA, including RCA version 10 and future versions of RCA, must be licensed directly from Persistent/Accelerite or from one of its authorized resellers. (HPE is a current reseller of RCA.) Similarly, support for RCA, including RCA version 10 and future versions of RCA, should be obtained directly from Persistent/Accelerite or from one of its authorized resellers.

Should you have any questions about this communication, please contact your local HPE sales representative or HPE Software business partner.

Sincerely,

HPE Software Support Services