

Hewlett-Packard Company  
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[hp.com](http://hp.com)



January 1, 2014

Addressee's Name  
Addressee's Title  
Company Name  
Street Address  
City, State ZIP

Dear HP Software Customer,

Hewlett-Packard (HP) is announcing product obsolescence of Change Impact Testing (CIT) for SAP 1.0x, 1.5x, 2.0x, 2.5x & 2.6x effective as of the dates set forth below.

This letter is for Change Impact Testing (CIT) for SAP support customers worldwide, to inform you of our end of support plans.

### **End of Sale / End of Support**

HP is committed to providing the highest level of customer care to you while you determine your future strategy for your Change Impact Testing (CIT) for SAP products. Please read below for key timelines and support options that are now available to you:

<b>Date</b>	<b>Program Activity</b>
January 1, 2014	Product discontinuance announced
March 1, 2014	End of sale (no longer orderable or available for purchase)
June 30, 2014	End of Support for CIT 1.0x, 2.0x
December 31, 2016	End of Support for CIT 1.5x, 2.5x & 2.6x

Please refer to attached Appendix A for definition of terms for product obsolescence and Appendix B for the list of affected Change Impact Testing (CIT) for SAP 1.0x, 1.5x, 2.0x, 2.5x & 2.6x product numbers.

### **More information**

Should you have any questions about this end of availability communication, or for assistance in understanding the options available to you, please contact your local HP

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For more information, go to [hp.com/go/software](http://hp.com/go/software)

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sales representative or HP software business partner. When providing information, please include your name, country, phone number, company name, product number and your HP Service Agreement ID or HP System Handle.

In addition, for technical assistance and information, please visit Software Support Online: [hp.com/go/hpssoftwaresupport](http://hp.com/go/hpssoftwaresupport)

HP once again wishes to thank you for choosing Change Impact Testing (CIT) for SAP 1.0x, 1.5x, 2.0x, 2.5x & 2.6x. We appreciate your business and look forward to continuing to serve your business needs in the future.

Sincerely,

HP Software Services

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## APPENDIX A: Definitions

This product version obsolescence is covered by version 4.4 of the HP Software Release & Support policy. Definitions of terms are provided by the HP Software product version obsolescence documented at:

[hp.com/go/hpssoftwaresupport/support-lifecycle](http://hp.com/go/hpssoftwaresupport/support-lifecycle)

### Product Support

Product Support is the reactive engagement of regional support resources (Support Center) and division support resources (Lab), in accordance with your purchased support plan, for the resolution of product defects, plus product enhancements for a specific product version. This includes investigation of newly reported defects and if appropriate, development of defect fixes and making these available for customers via patches. The HP Software product teams (Lab) will review and either approve or deny requests for defect fixes and enhancements (including additional support for newly-released operating system versions).

While HP Software investigates all problems and issues raised for products covered under Product Support, customers may be required to install the most current version or patches as part of the troubleshooting process.

Version Maturity may apply to specific versions of HP Software products. Version Maturity means that, for a specific product version, no further enhancements or changes to functionality is planned, nor are any further platform refreshes planned in order to update that product version to support current or future operating systems, operating system versions or hardware platforms.

### End-of-Support Date

End-of-Support Date is the last date Software maintenance, installation and configuration assistance, and other standard support services will be accepted for the specified product release (as specified by Major and Minor version numbering). EOS also means the last date Software Change Requests (SCRs) will be accepted for a specified Version of a Product. After the EOS date, all SCRs will be planned for future versions, as applicable. Current patches for the version of the HP Software reaching EOS will remain available for electronic download for a reasonable period of time.

## APPENDIX B: Affected Product SKUs

SKU	Product Description
T6465AA	HP ChgImpTestSAPw/QC 8.2 Engl SW Media
T6465AAE	HP ChgImpTestSAPw/QC 8.2 Engl SW E-Media

T6465BA	HP ChgImpTestSAP 2.0 Eng SW Media
T6465BAE	HP ChgImpTestSAP 2.0 Eng SW E-Media
T6465BJ	HP ChgImpTestSAPw/QC 2.00 Jpn SW Media
T6465BJE	HP ChgImpTestSAPw/QC 2.00 Jpn SW E-Media
T6465CA	HP Chg Impct Testing 2.50 Eng SW Media
T6465CAE	HP Chg Impct Testing 2.50 Eng SW E-Media
T6500AA	HP Chg Impact Test for SAP Sol SW LTU
T6500AAE	HP Chg Impact Test for SAP Sol SW E-LTU
T6468AJ	HP Chg Imp TestSAO 2.00 Jpn SW Manuals