

HP USLAM SOFTWARE SYSTEM SUPPORT MATRIX

Software Version: 4.0.0.

This document provides an overview of the system requirements for HP USLAM Software. This document is intended to augment the *Release Notes*.

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Hardware and Software Requirements

Before installing USLAM, verify that your system meets the following minimum requirements.

Hardware and Operating Systems

	Hardware	Operating System
USLAM Server MyUSLAM Server USLAM ETL Server	Intel 64-bit (x86-64) or AMD 64-bit (AMD64)	Linux 64 bits RHEL Server 6.5
USLAM Reporting Server	Intel 64-bit (x86-64) or AMD 64-bit (AMD64)	Windows Server 2008
USLAM Server DB Oracle 11.2.0.4	Any supported by Oracle 11.2.0.4	Any supported by Oracle 11.2.0.4
USLAM Datamart DB Oracle 11.2.0.4	Any supported by Oracle 11.2.0.4	Any supported by Oracle 11.2.0.4

Local Disk Space Considerations

Before allocating disk space for USLAM Server and USLAM ETL Server consider the following:

Local disk space should take into account space needed for file based collectors. Files collected are stored and kept for some time on local disk.

In addition increasing maximum size and maximum number of log files from the default settings uses more disk space.

Before increasing log file size, validate that you have appropriate disk space.

Maximum Limits

- UI
 - A saved filter cannot save more than 4000 characters (in XML). The UI will raise exception in case of limit reach. This represents an unrealistic filter.

Other Recommendations

Virtual Memory/Swap Space

Recommended size is at least equal to physical memory.

Verify and adjust the virtual memory:

- Windows: Use *System Properties*.
- Linux: To verify, use the `cat /proc/meminfo | grep Swap` command. To adjust, use the `parted` and `mkswap` commands.

USLAM Server Operating Systems setting

```
/etc/security/limits.conf
*          hard    core     unlimited
*          soft    core     unlimited
*          hard    nofile   16383
*          soft    nofile   16383
*          hard    nproc    16383
*          soft    nproc    16383

/etc/security/limits.d/90-nproc.conf
*          soft    nproc    16383
root      soft    nproc    unlimited
```

Database Considerations

USLAM stores its data in an external Oracle database (Oracle 11g Release 2 (11.2.0.X, X>=4)).

The network connection between the USLAM Server and the database server running the USLAM Server DB should be at least 1 GB.

The network connection between the USLAM ETL Server and the database server(s) running the USLAM Server DB and the USLAM data mart DB should be at least 1 GB.

The Oracle database user for USLAM Server DB and for USLAM data mart DB must be created with an appropriate table space before USLAM installation and configuration.

USLAM Server DB settings

- CHARACTERSET = "AL32UTF8"
- DATABASETYPE = "OLTP"

- TOTALMEMORY = "X000" (see Disk USLAM Server DB)

Increase the number of Oracle processes for USLAM Server instance:

```
SYSDBA> ALTER SYSTEM SET PROCESSES=300 scope=spfile
```

```
SYSDBA> shutdown immediate
```

```
SYSDBA> startup
```

USLAM data mart DB settings

- CHARACTERSET = "AL32UTF8"
- DATABASETYPE = "DATA_WAREHOUSING"
- TOTALMEMORY = "X000" (see Disk USLAM data mart DB)

Increase the number of Oracle processes for USLAM Server instance:

```
SYSDBA> ALTER SYSTEM SET PROCESSES=300 scope=spfile
```

```
SYSDBA> shutdown immediate
```

```
SYSDBA> startup
```

Web Browser

Supported Web Browsers:

- Internet Explorer
 - 9.0 or Upper
 - 7.0 or 8.0 for Business Objects Web UI
- Firefox 27.0 or upper
- Chrome 32.0 or upper

Javascript Setting: Javascript must be enabled for your web browser to be able to run USLAM Web User Interface correctly.

Tuning the jboss Memory Size

During installation, the default maximum memory size of the jboss application server is configured in the `jboss/bin/run.conf` file to 4G. For improved performance in larger environments, it is recommended that you can increase this value as documented in [CPU, RAM, and Disk Space Requirements](#) section.

To change the jboss Maximum Java Heap Size (`-Xmx`) or other Java Virtual Machine parameters:

1. `uslam_stop.sh`
2. Edit the `jboss/bin/run.conf` file
3. Change the Maximum Java Heap Size to the required amount, e.g. `-Xmx16G`
4. `uslam_start.sh`

Tuning the JBOSS binding address and ports range

Edit variables `JBOSS_HOST` and `JBOSS_PORTS_RANGE` in file `${USLAM_HOME}/bin/uslam_env.sh`.

Use `JBOSS_HOST` variable to force JBOSS to bind to the specified IP address.

By default JBOSS binds to all IP addresses (`-b 0.0.0.0`) on the host, which can be undesirable in some cases.

To specify another binding:

```
JBOSS_HOST=myhost.mydomain.com ; export JBOSS_HOST
```

Use `JBOSS_PORTS_RANGE` variable to force JBOSS to bind to a specific range of IP port numbers.

By default JBOSS binds to ports: 1099, 8080, ... If one of such ports is already used by another application then JBOSS must be configured to use another range of ports.

```
JBOSS_PORTS_RANGE=1; export JBOSS_PORTS_RANGE → JBOSS will use the range 1199, 8180, ...
```

```
JBOSS_PORTS_RANGE=2; export JBOSS_PORTS_RANGE → JBOSS will use the range 1299, 8280, ...
```

Internationalization and Localization Support

USLAM Server, repository and GUI

USLAM Server is internationalized and can be used on operating systems configured for non-US-English locales that are supported by the operating systems.

USLAM Server can be localized (or translated) to non-US-English locales. When those localized packages are provided and installed on a project basis, non-US-English is displayed (as output) and USLAM Server accepts non-English characters as input.

USLAM reporting

USLAM Reporting is internationalized and can be used on operating systems configured for non-US-English locales that are supported by the operating systems.

USLAM Reporting can be localized (or translated) to non-US-English locales. When those localized packages are provided and installed on a project basis, non-US-English is displayed (as output) and USLAM Reporting accepts non-English characters as input.

In the environment where the USLAM Reporting Server is running the following environment variable must be set:

- `NLS_LANG=AMERICAN_AMERICA.UTF8`

USLAM ETL Server

USLAM Reporting is internationalized and can be used on operating systems configured for non-US-English locales that are supported by the operating systems.

In the environment where the USLAM ETL Server is running (USLAM ETL user) the following environment variable must be set:

- `NLS_LANG=AMERICAN_AMERICA.UTF8`

Integration and Coexistence with Other Products

None.