

Hewlett-Packard Company
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hp.com



April 1, 2014

Addressee's Name
Addressee's Title
Company Name
Street Address
City, State ZIP

Dear HP Software Customer,

Hewlett-Packard (HP) is announcing product obsolescence of HP Enterprise Collaboration 1.0x & 1.1x effective as of the dates set forth below.

This letter is for HP Enterprise Collaboration 1.0x & 1.1x support customers worldwide, to inform you of our end of support plans.

End of Sale / End of Support

HP is committed to providing the highest level of customer care to you while you determine your future strategy for your HP Enterprise Collaboration 1.0x & 1.1x products. Please read below for key timelines and support options that are now available to you:

Enterprise Collaboration 1.0x	Enterprise Collaboration 1.1x	Program Activity
April 1, 2014	April 1, 2014	Product discontinuance announced
June 1, 2014	June 1, 2014	End of Sale (no longer orderable or available for purchase)
January 31, 2017	September 30, 2017	End of Support

Please refer to attached Appendix A for definition of terms for product obsolescence and Appendix B for the list of affected HP Enterprise Collaboration 1.0x and 1.1x product numbers.

More information

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For more information, go to hp.com/go/software

March 1, 2014

Should you have any questions about this end of availability communication, or for assistance in understanding the options available to you, please contact your local HP sales representative or HP software business partner. When providing information, please include your name, country, phone number, company name, product number and your HP Service Agreement ID or HP System Handle.

In addition, for technical assistance and information, please visit Software Support Online: hp.com/go/hpssoftwaresupport

HP once again wishes to thank you for choosing HP Enterprise Collaboration 1.0x & 1.1x. We appreciate your business and look forward to continuing to serve your business needs in the future.

Sincerely,

HP Software Services

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APPENDIX A: Definitions

This product version obsolescence is covered by version 4.4 of the HP Software Release & Support policy. Definitions of terms are provided by the HP Software product version obsolescence documented at:

hp.com/go/hpssoftwaresupport/support-lifecycle

Product Support

Product Support is the reactive engagement of regional support resources (Support Center) and division support resources (Lab), in accordance with your purchased support plan, for the resolution of product defects, plus product enhancements for a specific product version. This includes investigation of newly reported defects and if appropriate, development of defect fixes and making these available for customers via patches. The HP Software product teams (Lab) will review and either approve or deny requests for defect fixes and enhancements (including additional support for newly-released operating system versions).

While HP Software investigates all problems and issues raised for products covered under Product Support, customers may be required to install the most current version or patches as part of the troubleshooting process.

Version Maturity may apply to specific versions of HP Software products. Version Maturity means that, for a specific product version, no further enhancements or changes to functionality is planned, nor are any further platform refreshes planned in order to update that product version to support current or future operating systems, operating system versions or hardware platforms.

End-of-Support Date

End-of-Support Date is the last date Software maintenance, installation and configuration assistance, and other standard support services will be accepted for the specified product release (as specified by Major and Minor version numbering). EOS also means the last date Software Change Requests (SCRs) will be accepted for a specified Version of a Product. After the EOS date, all SCRs will be planned for future versions, as applicable. Current patches for the version of the HP Software reaching EOS will remain available for electronic download for a reasonable period of time.

APPENDIX B: Affected Product SKUs

SKU	Product Description
TD760AAE	HP Ent Collab Foundation SW E-LTU
TD761AAE	HP Ent Collab Connector SW E-LTU

TD762AAE	HP Ent Collab 10-Connector Pack SW E-LTU
TD763AAE	HP Ent Collab 50-Connector Pack SW E-LTU
TD764AAE	HP EC 3rd Party intg EC Adapter SW E-LTU
TD765AAE	HP Ent Collab 1.00 Eng SW E-Media
TD765AA	HP Ent Collab 1.00 Eng SW Media
TD765BA	HP Ent Collab 1.10 Eng SW Media
TD765BAE	HP Ent Collab 1.10 Eng SW E-Media
TD765BP	HP Ent Collab 1.10 B.Prt SW Media
TD765BPE	HP Ent Collab 1.10 B.Prt SW E-Media
TD765BU	HP Ent Collab 1.10 Dut SW Media
TD765BUE	HP Ent Collab 1.10 Dut SW E-Media
TD765BF	HP Ent Collab 1.10 Fre SW Media
TD765BFE	HP Ent Collab 1.10 Fre SW E-Media
TD765BD	HP Ent Collab 1.10 Grm SW Media
TD765BDE	HP Ent Collab 1.10 Grm SW E-Media
TD765BZ	HP Ent Collab 1.10 Itl SW Media
TD765BZE	HP Ent Collab 1.10 Itl SW E-Media
TD765BV	HP Ent Collab 1.10 Rus SW Media
TD765BVE	HP Ent Collab 1.10 Rus SW E-Media
TD765BE	HP Ent Collab 1.10 Spa SW Media
TD765BEE	HP Ent Collab 1.10 Spa SW E-Media
TD765BL	HP Ent Collab 1.10 Turk SW Media
TD765BLE	HP Ent Collab 1.10 Turk SW E-Media
TD765BJ	HP Ent Collab 1.10 Jpn SW Media
TD765BJE	HP Ent Collab 1.10 Jpn SW E-Media
TD765BK	HP Ent Collab 1.10 Kor SW Media
TD765BKE	HP Ent Collab 1.10 Kor SW E-Media
TD765BS	HP Ent Collab 1.10 S.Ch SW Media
TD765BSE	HP Ent Collab 1.10 S.Ch SW E-Media