

Important Notice: Upgrade of Your Oracle Database

Action: Upgrade your Oracle database when you upgrade SA



Issue that Requires Attention

Starting with Server Automation (SA) 10.00, when you upgrade to the latest available version of SA, it is important that you also use a recent supported version of the Oracle database. Not using the latest supported version of the Oracle database contributes to serious performance degradation.

Oracle no longer supports the Oracle version 11.1.0.7 database. If you are running this or an older version, you must upgrade your Oracle database when you install the latest available version of SA.

For information on the latest supported versions of the Oracle database, contact your Oracle representative. For information on SA-supported versions of the Oracle database, see the SA Support and Compatibility Matrix. Please note that SA platform support only extends to platforms that the platform vendor also supports in their Normal Support Period.

Per the HPSA Platform Support Statement

All OS vendors publish a support life cycle and end-of-support dates for their products. Although each vendor uses different nomenclature, they each have a period while the product is covered under the normal terms of support for their standard support (the Normal Support Period) and maintenance fee and a period where the service is limited and/or the rate of support increases (the Premium Support Period). HP's support for OS products is aligned to the Normal Support Period.