

HP Anywhere

Windows

Software Version: 10.11

Release Notes

Document Release Date: May 2014

Software Release Date: December 2013



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HP Anywhere Release Notes

for the Windows operating system.

Software version: 10.11

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This document is an overview of the changes made to HP Anywhere 10.11. It contains important information that is not included in books or Help. You can find information about the following in this document:

["What's New in this Release?" on the next page](#)

["Known Issues" on page 7](#)

["Fixed Issues in this Release" on page 9](#)

["Limitations" on page 10](#)

Support Matrix

For information about the installation requirements and compatibility with other products, see the HP Anywhere Support Matrix. The support matrix may be updated between releases, and so is only available at the HP Support web site:

<http://support.openview.hp.com/selfsolve/manuals>

What's New in this Release?

This section describes the new features included in HP Anywhere 10.11.

- **Windows 8 Support for Tablets.** HP Anywhere now supports Windows 8 on tablets.
- **Home Screen Shortcuts.** You can now add a shortcut to the home screen of your smartphone or tablet from any HP Anywhere app. (Applies to iOS and Android 4.0.x or later)
- **Defect fixes.** This version includes multiple defect fixes for improved performance.

New for Developers

- **New API methods for getting tokens to access SSI/LWSSO backend applications**

You do this using the `com.hp.btoaw.integration.service.security` Package > `LWSSOServiceInterface` : `getSecurityToken` Method's `dataSourceName` and `dataSourceInstanceName` arguments.

- **Support for back button events is now available for Android apps on both smartphone and tablet.**

This enables you to seamlessly allow HP Anywhere to navigate to the page from which a user opened your app. This new support is in addition to the existing back button support that was available in version 10.10.

New for Administrators

- **Operating Systems for Apps**

In the Administrator Console, you can now specify the operating systems for each app. This ensures that each user's catalog contains only the apps that are supported on their device's operating system. You can select Android, iOS, and Windows 8.

- **Changes to Apple and Google Push Notifications Process**

To enable push notifications to Android and iOS devices, you need a Google Cloud Messaging API key (Android) and/or an APNS certificate (iOS). To obtain a key and/or certificate:

- a. Open a **Service Request** from the HP Software Support Online web site (<http://www.hp.com/go/hpssoftwaresupport>). (Requires an HP Passport):
 - i. In the Service Request subject, enter: **HP Anywhere Push Notification Certificate**
 - ii. In the description, specify whether you need a key for Android, a certificate for iOS, or both.

- b. After you receive the certificate and/or key:
 - i. Open the HP Anywhere Administrator Console.
 - ii. In the General Settings pane, navigate to the **Google Push Notifications (GCM)** or **Apple Push Notifications (APNS)** section.
 - Paste the key in the **Google Cloud Messaging API key** field and enter the HTTP proxy port and URL in the remaining fields.
 - Paste the certificate in the **APNS certificate password** field. In the remaining fields, enter the SOCKS proxy port and URL, enter the file path where the certificate is stored in the file system on the HP Anywhere server, and modify the size of the APNS thread pool, as needed.

Note: To enable an HP Anywhere app to implement push notifications, the app must call the Events REST API. For details, see the API Reference and the HP Anywhere 'Events' Sample App Cookbook.

Known Issues

The reference number for each defect is the change request (QCCR) number. For more information about open defects, visit [HP Software Support Online](#), or contact your HP Support representative directly.

HP Anywhere Client

The Help content is not displayed when using onebox (desktop mode) on a Mozilla Firefox browser. **(QCCR1A156805)**

Workaround: Run HP Anywhere using Microsoft Internet Explorer or Google Chrome.

Apple App Store

If you uninstall the HP Anywhere client app from a device, all apps that run on HP Anywhere are no longer available after you reinstall the HP Anywhere client app. This is because iOS automatically resets the device ID for the HP Anywhere client app every time you install it. The apps, however, are still associated with the previous device ID received from iOS. **(QCCR17657)**

If your device has data roaming enabled and there is no network connection, you will not be able to work in offline mode. **(QCCR16478)**

Workaround: Turn off data roaming.

Note: This is fixed in the HP Anywhere 10.11.01 client, which will soon be available from the App Store.

While working with multiple 'Entry Points' and trying to take a snapshot, HP Anywhere may stop running. This occurs on iPad 3 and iPad 4 devices. **(QCCR157970)**

Workaround: Re-login to the HP Anywhere application.

Sometimes, after you add a shortcut from an HP Anywhere app to your home screen, the shortcut icon is not optimized for the device's resolution. **(QCCR17566)**

Workaround: See the [HP Anywhere Developer Forum](#) for guidelines on optimizing shortcut icons for various device resolutions.

Home screen shortcuts to an HP Anywhere app are not supported for iOS 7.0.0 - 7.0.2 due to an iOS bug. This was fixed for iOS 7.0.3. **(QCCR17681)**

Google Play

On 7" Android devices, you may rarely get an error message when taking a snapshot from the Timeline. If this happens, the snapshot is not be added to the Timeline. **(QCCR16429 and QCCR4271)**

Sometimes, after you add a shortcut from an HP Anywhere app to your home screen, the shortcut icon is not optimized for the device's resolution. **(QCCR17566)**

Workaround: See the [HP Anywhere Developer Forum](#) for guidelines on optimizing shortcut icons for various device resolutions.

Fixed Issues in this Release

The following defects are fixed in HP Anywhere 10.11:

Black/White lists were not supported for HP Anywhere client devices that are running on iOS 7.

Special characters were not supported for user settings. **(QCCR3793)**

If HP Anywhere was installed on a non-English operating system, you needed to add the default language properties file to all deployed apps. **(QCCR16600)**

On tablets, the **Settings > General > User Preferences > Send log** option was not apparent because it was below the visible screen area (scrolling is not visible). **(QCCR4331)**

Sometimes, duplicate push notifications were sent to iOS devices. **(QCCR3095)**

Limitations

- If you uninstall the HP Anywhere client app from a device, all apps that run on HP Anywhere are no longer available after you reinstall the HP Anywhere client app. This is because iOS automatically resets the device ID for the HP Anywhere client app every time you install it. The apps, however, are still associated with the previous device ID received from iOS.
(QCCR17657)
-

Administrators Only:

- You cannot install HP Anywhere in a folder whose name contain spaces.
- In Internet Explorer 9, you cannot upload an app via the Administrator Console .
Workaround: Use any other supported browser.
- **Clusters (high availability and load balancers):** You must not mix HP Anywhere server 10.0x and 10.1x versions in a cluster, even after an upgrade. If you try to mix various *creation* versions, you may get unexpected results. **(QCCR19694)**
Workaround: Make sure that all HP Anywhere servers in a cluster were originally created for the same version—either HP Anywhere 10.0x or HP Anywhere 10.1x. For assistance, please open a ticket (<http://support.openview.hp.com/>).

